

ASS. REC. BY:

REF:

CS/AIG18004249/3rd3/4

Special Instruction:

Surveyor:

Sebastian

ASSIGNMENT (Office)

From (Person):

AbulKassim

of

AIG

Date/Time:

6/3/18 @ 9:51am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJV1404C

Insured:

SLT 6696E

at Workshop m/s

Car Pro Auto

Tel:

97506777

of

Blk 6 Woodlands Rd, 344J Yew Tee Ind. Est.

Policy No:

Claim No:

4500794641SG003

Sum Insured:

Excess:

Make of Veh:

D.O.A

2/3/18

(Client's Record)

CA / REV / REP. / REV 24 HRS

lwp

H.O.D. Endorsement:

Date/Time:

11:25am @ 6/3/18

Person Contacted:

Winson

Vehicle ☒ IN ☐ OUT

Date/Time

Action/Instruction

(✓)

Estimate

SJV1404C-x

SLT 6696E-x

winson\_fingweid@hotmail.com

12/7/18

Confirm with Winson. L/s \$600 @ 6 days

Pd: \$5397.30, 47%.

57599

REF:

Signature

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

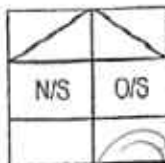
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Date / Time | Action / Instruction

Veh No: 53V 1404C

Yr Regn: 13/1/2010

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Camry

c.c. 1998

Colour: Grey

A/C: Insured / Std / NI / NA

Sp. Reading: 81567

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: MR053 BK 410705386C

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: NI / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 2/3/18

D.O.I. 6/5/18

Survey held at

Zhang Zhang

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date/Time, File Pass to?

☐ : Preli. Report

1) typ 4  
Date/Time, File Return to?

☒ : Final Report

2) \_\_\_\_\_

Report Format :

Lump Sum / t.B.I.: (\$ 6000)

Days Of Repair: 6

Resurvey No. of Trip: 2

Survey Fee:

Transportation:

Add Fee:

☐ : Site Insp (\$ \_\_\_\_\_)

☐ : Interview (\$ \_\_\_\_\_)

☐ : Tech. Invs (\$ \_\_\_\_\_)

☐ : Weekend (\$ \_\_\_\_\_)

\$ + RS. \$ \_\_\_\_\_

Phone

Copiers

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CS/AIG18004249/Srd3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 06-03-2018



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLT 6696E	Veh. Inspected	SJV 1404C
Policy No.		Coverage (\$)	0.00
Claim No.	4500794041SG003	Excess (\$)	0.00
Assign From	ABU KASSIM	Assign Date	06/03/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	02/03/2018	Inspection Date	06/03/2018
Survey held at	-		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

## Nivitha (LKK Auto)

---

**From:** Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>  
**Sent:** Tuesday, 6 March 2018 9:51 AM  
**To:** 'assignments@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; Chin, Lee-Ying  
**Subject:** FW: AIGENCRYPT - Pre repair inspection request - SJV1404C VS SLT6696E (OI) DOA 02/03/2018  
**Attachments:** SKMBT\_C364e18030410400.pdf; Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLT66... (97.7 KB)

Hi,

Please refer to the enclosed request from **CHEONGHOH LAW CORPORATION**

Claim no : 4500794041SG003  
Case Owner : Loh Chee Heng

If you have any queries/concerns, please let us know.  
*Kindly assist to assign Mr Mohamad Taufikh as Single Joint Expert as requested.*

Thank you.

Best Regards,

Mariesa Abu Kassim (Mariesa)  
AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto  
Shared Services – Malaysia | Global Business Services  
AIG Shared Services (M) Sdn Bhd (887191-D)  
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia  
Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com) | [www.aig.com](http://www.aig.com)

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**Nivitha (LKK Auto)**

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**From:** Cheonghoh Law <mail@cheonghoh.sg>  
**Sent:** Monday, 5 March 2018 4:54 PM  
**To:** Abu Kassim, Noor Mariesa  
**Cc:** Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; Chin, Lee-Ying  
**Subject:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLT6696E AND SJV1404C ON 2/3/2018

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Sir,

We have been informed by our client that Mr Ng You Han from Formteam Adjusters Pte Ltd is on leave for a week.

Hence we are instructed to re-norminate Mr Mohamad Taufikh of LKK Auto Consultants Pte Ltd. Kindly inform LKK Auto Consultants Pte Ltd to contact Mr Winson at 97506777 for the said arrangement.

Thanks & regards,

Rayline

**CHEONGHOH LAW CORPORATION**

Blk 53 Chin Swee Road #03-05 Singapore 160053

T: 6337 8700 | F: 6337 3700 | E: [mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)

On 5 Mar 2018, at 2:40 PM, Cheonghoh Law <[mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)> wrote:

Dear Sir,

We refer to the above matter and to your email of even date.

Our client hereby nominate Ng You Han of Formteam Adjusters Pte Ltd named in your said email to conduct the pre-repair survey of the damages to our client's vehicle arising out of the above mentioned accident.

Please contact Mr Winson at 9750 6777 from Car Pro Auto, Blk 6 Woodlands Road 399J Yew Tee Industrial Estate, Singapore 678008 for the said inspection.

Kindly proceed to do the needful.

Thanks & regards,

Rayline

**CHEONGHOH LAW CORPORATION**

Blk 53 Chin Swee Road #03-05 Singapore 160053

T: 6337 8700 | F: 6337 3700 | E: [mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)

On 5 Mar 2018, at 10:04 AM, Abu Kassim, Noor Mariesa  
<NoorMariesa.AbuKassim@aig.com> wrote:

Your Reference : LCH.lg/W8CPA-80189.18  
Our Reference : SLT6696E

Dear Sir/Madam,

We refer to your Notice of Accident dated 4/3/2018

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

<b>Name of Surveyor</b>	<b>Company Name</b>
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

**Mariesa Abu Kassim (Mariesa)**

**AIG**

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur,  
Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com) | [www.aig.com](http://www.aig.com)

---

**From:** Cheonghoh Law [<mailto:mail@cheonghoh.sg>]

**Sent:** Sunday, March 04, 2018 10:57 AM

**To:** Loo, Kar Yong

**Cc:** Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Chan, Yoke Shi

**Subject:** Re: PRS for SJV 1404 C involving vehicle SLT 6696 E on 2 March 2018  
along Sumang Link / Punggol Way (Oref: LCH.lg/W8CPA-80189.18)

Dear Sirs,

We append below our letter of PRS and await your urgent reply.

Thanks & regards

Catherine

CHEONGHOH LAW CORPORATION

Blk 53 Chin Swee Road #03-05

Singapore 160053

T: 6337 8700 | F: 6337 3700 | E: [mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)

Begin forwarded message:

**From:** [c364@cheonghoh.sg](mailto:c364@cheonghoh.sg)

**Subject:** Message from KMBT\_C364e

**Date:** 4 March 2018 at 10:40:27 AM SGT

**To:** [mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)

**Reply-To:** [c364@cheonghoh.sg](mailto:c364@cheonghoh.sg)

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<SKMBT\_C364e18030410400.pdf>



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	05/03/2018 11:30
Date Of Accident	02/03/2018 17:05
Exact Location Of Accident	ALONG SUMANG LINK PUNGGOL WAY MAIN RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJV1404C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	MAK KOK KHEONG
NRIC No	S1225759G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98220328
Alternative Phone No	OFFICE-98220328

### Vehicle Particulars

Manufacturer	TOYOTA
Model	CAMRY-2.0 ABS AIRBAG (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5077227069-02
Cover Note Number	

### Driver

Name of Driver	MAK KOK KHEONG
NRIC No	S1225759G
Date Of Birth	20/01/1957
Occupation	INDOOR
Date Of Driving Pass	15/04/1980
Driving Experience	37 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98220328
Fax Number	
Contact Number	OFFICE-98220328
Email Address	NOEMAIL



Address	BLK 184 JELEBU ROAD #19-36
Postcode	670184
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHMENT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLT6696E
Vehicle Make/Model/Colour	KIA FORTE/ BLACK
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	RAYMOND SOH
NRIC/Passport Number	
Contact Number	97933843
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to re-evaluate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the CIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agent(s) (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, conducting or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NIC/FIN No.:

# Sketch Plan #2

## SKETCH PLAN

vehicle A SJV 1404C  
vehicle B SLT 6696E



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At the mention Date & time of accident 02/03/2018, 17:05pm  
I was driving along Pungul way running link ~~for some time~~  
towards main Road. while reaching the main Road I slow down  
and stopped to look and for incoming traffic vehicle before  
I drive out to main Road ~~A~~. Suddenly Vehicle B  
"SLT 6696E" collided into my rear car position with impact  
quite strong and my vehicle was force by the knock moving  
forward as well.

## DECLARATION

I/We declare the following particulars are true to my/our respect.

Police Officer's Signature  
Date & Time:

Driver's Signature  
(if driver is not the party involved)  
Date & Time:

Reporting Officer's Signature  
Name:  
NRAC/TIN No.:

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5759G
Vehicle Details	
Vehicle No.:	SJV1404C
Vehicle to be Exported:	No
Intended De-registration Date:	07 Mar 2018
Vehicle Make:	TOYOTA
Vehicle Model:	CAMRY 2.0 AUTO ABS AIRBAG
Primary Colour:	Grey
Manufacturing Year:	2009
Engine No.:	1AZE159842
Chassis No.:	MR053BK4107053862
Maximum Power Output:	108.0 kW (144 bhp)
Open Market Value:	\$27,271.00
Original Registration Date:	13 Jan 2010
First Registration Date:	13 Jan 2010
Transfer Count:	1
Actual ARF Paid:	\$27,271.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Jan 2020

PARF Rebate Amount:	\$14,999.00
---------------------	-------------

**Intended COE Rebate Details**

COE Expiry Date:	12 Jan 2020
------------------	-------------

COE Category:	E - Open Category
---------------	-------------------

COE Period(Years):	10
--------------------	----

QP Paid:	\$19,901.00
----------	-------------

COE Rebate Amount:	\$3,603.00
--------------------	------------

<b>Total Rebate Amount:</b>	<b>\$18,602.00</b>
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The information contained herein is correct as at 07 Mar 2018

OK

**Adjustment of Spare Parts Costs for Repairs SJV 1404C**  
**MODEL TOYOTA CAMRY ACV41R-JEPNKT**

Item	Qty	Vehicle parts description	\$
1	1	Rear bumper ✓ CRK	672.00
2	2	rear bumper side retainer ? RH-DIS, LH-NN	125.00 62.50
3	1	rear bumper fasteners clip ✓ NEC	15.80
4	1	rear bumper reinforcement ?	405.00 DD
4	1	rear bumper RH reflector ✓ CRK	63.40
4	1	bootlid ✓ BT	920.20
5	1	bootlid logo emblem ✓ NEC	86.80
6	1	bootlid camry emblem ✓ NEC	62.50
7	1	bootlid 2.0 emblem ✓ NEC	42.50
8	1	bootlid inner lock ✓ JM	398.60
9	1	bootlid weatherstrip ✓ Deform.	248.00
10	2	bootlid hinge @SS168.00 XNN	336.00
11	2	bootlid stopper ✓ NEC	30.00
12	1	bootlid cable X	105.00 NN
13	1	bootlid outer garnish ?	395.00 XAC(CRA)
14	2	bootlid outer garnish clips ?	32.50 NEC
15	1	bootlid inner trim ?	485.00 XNN
	1 set	bootlid inner trim clips ?	48.50 <del>NEC</del>
	1	bootlid RH lamp ?	396.00 CRA
15	2	rear number plate lamp X	128.00 NN
16	1	rear RH air vent ?	158.60 XNN
17	1	RH taillamp ✓ CRK	496.00
	1	RH taillamp gasket ✓ NEC	48.00
18	1	taillamp fasteners ✓ NEC	18.60
20	1	rear end panel ?	648.00 <del>CR</del> BUC
21	1	rear end panel top garnish ✓ Deform.	400.00
22	1	rear end panel top garnish fasteners ✓ NEC	48.80 30
23	1	spare tyre panel R	710.00
24	1	spare tyre board ✓ CRK	255.00
25	1	rear RH fender inner trim X	492.00 NN
26	1	rear RH fender inner trim clips X	42.60 NN
27	1	rear RH fender ✓ BT	938.00
28	1	rear windscreen moulding X	115.00 NN
29	1	rear exhaust muffler ✓ DE	965.00
30	1	rear exhaust muffler moulding X	85.00 NN
			<u>10416.40</u>
Less 25%			<u>7812.30</u>

**Special nett item**

1	1	rear end panel sealant ✓ NEC	60.00 40
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2	1	spare tyre panel sealant >	60.00 NN
3	1	windscreen sealant ✓ NCC	40.00 X NN
	1	rear bumper reverse sensor ✓ DMG	250.00 200
	1	rear carplate W frame housing X	45.00 NN
	1	bootlid reverse camera X	380.00 XN
			<hr/>

### Adjustment of Labour Costs for Repairs

Spraying of affected areas 1000.00 300

Carry out body cavity preservation 60.00 40

To remove & replaced damaged parts including straightening  
& repositioning replacement parts & panel beat 1200.00 800

remove and reinstall bootlid components 60 30

Remove & reinstall rear boot upholstery 60 30

remove and reinstall exhaust muffler 80 50

straighten and realign rear chassis member 200.00 X

install rear bumper sensor and check proper functions 60 30

to check components and wiring proper functions 30 X

11397.30

6 days

Sebastian

6/3/18

- Long Sun Repair

- Question Mark Item

Photo

- Photo After Paint

90036121

sebastian.yeung@lkkauto.co.uk

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

8/3/18








































## ...CLAIM SUBFOLDER...(Pending for Survey Report)



















































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Jul 2018 <a href="#">Edit Reg</a>		06 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$6,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$6,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>











Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by adjuster]</b>							
Insured:	<b>RGNC</b> , Co. Reg. No.: 53372049D								
Main Claimant:	<b>MAK KOK KHEONG</b> , ID: S1225759G								
Vehicle Reg. No.:	<b>SJV1404C</b>	Date of Loss:	02/03/2018 17:00 - :59 <b>[97 Months and 17 Days From LTA Reg Date (Man Yr)]</b>						
Claim Type:	<b>TP / 4500794041SG</b>	Policy/Cover Note No.:	1700069856 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLT6696E</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>Car Pro Auto (HQ)</b> Blk 6 Yew Tee Industrial Estate 399-J, Woodlands Road, 678008 Woodlands - Tel: 9750 6777								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loh, Chee-Heng</b> ] Chee-Heng.Loh@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Sathya Sai Kathirrasen</b> ] ... <b>[Final Rpt due 11/07/2018]</b>								
<b>ASSOCIATED MAIL RECEIVED</b>		<a href="#">View All</a> <a href="#">Compose Case Mail</a>							
<ul style="list-style-type: none"> <li>AIG_SG (03/07/2018): <b>Request To Upload TP GIA Report</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b>		<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SJV1404C (4500794041SG)  
[SLT6696E]  
TP  
MAK KOK KHEONG  
Mar 2 2018 5:00PM  
[RGNC]  
Car Pro Auto

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span>View in Browser</span>	
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No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	03/07/18 13:21	OI GIA REPORT	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer. <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG18004249/SRD3Q2

Date: 13/07/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700069856  
**Claimant Vehicle No :** SJV1404C **Insured Vehicle No :** SLT6696E  
 Date of Loss: 02/03/2018 Nature of Claim: TP Claim No: 4500794041SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SJV1404C**  
 Make & Model: TOYOTA CAMRY, 2.0 ABS AIRBAG (A) Engine No: 1AZE159842  
 Reg. Date: 13/01/2010 (Man. Year: 2009) Chassis No: MR053BK4107053862  
 Colour: Grey Odometer: 81567 km  
 Engine Capacity: 1998 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16  
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,647.30	5,702.17	2,945.13	34.06
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,750.00	1,780.00	970.00	35.27
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>11,397.30</b>	<b>7,482.17</b>	<b>3,915.13</b>	<b>34.35</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>6,000.00</b>		
<b>Nett Amount (S\$)</b>	<b>11,397.30</b>	<b>6,000.00</b>	<b>5,397.30</b>	<b>47.36</b>

## INSPECTION

Date of Assignment: 06/03/2018  
 Date Inspected: 06/03/2018 Inspected At: Car Pro Auto (HQ)  
 Blk 6 Yew Tee Industrial Estate 399-J,  
 Woodlands Road  
 Singapore 678008  
 Estimated Period of Repair: 6.0 days

Adjuster: Sathya Sai Kathirrasen

Manager: Janice Lee Si Hua

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Cracked	672.00 FL	*672.00 FL
2	1		*REAR BUMPER SIDE RETAINER	O/S Distorted /N/NotNecessary	125.00 FL	*62.50 FL
3	1		*REAR BUMPER FASTENERS CLIP	Necessary	15.80 FL	*15.80 FL
4	1		*REAR BUMPER REINFORCEMENT	Dented	405.00 FL	*405.00 FL
5	1		*REAR BUMPER RH REFLECTOR	Cracked	63.40 FL	*63.40 FL
6	1		*BOOTLID	Bent	920.20 FL	*920.20 FL
7	1		*BOOTLID LOGO EMBLEM	Necessary	86.80 FL	*86.80 FL
8	1		*BOOTLID CAMRY EMBLEM	Necessary	62.50 FL	*62.50 FL
9	1		*BOOTLID 2.0 EMBLEM	Necessary	42.50 FL	*42.50 FL
10	1		*BOOTLID INNER LOCK	Jammed	398.60 FL	*398.60 FL
11	1		*BOOTLID WEATHERSTRIP	Deformed	248.00 FL	*248.00 FL
12	2		*BOOTLID HINGE	Not Necessary	336.00 FL	*- FL
13	1		*BOOTLID CABLE	Not Necessary	105.00 FL	*- FL
14	1		*BOOTLID OUTER GARNISH (CRACKED)	Not Consistent With The Impact	395.00 FL	*- FL
15	2		*BOOTLID OUTER GARNISH CLIPS	Necessary	32.50 FL	*32.50 FL
16	1		*BOOTLID INNER TRIM	Not Necessary	485.00 FL	*- FL
17	1		*SET BOOTLID INNER TRIM CLIPS	Necessary	48.50 FL	*48.50 FL
18	1		*BOOTLID RH LAMP	Cracked	396.00 FL	*396.00 FL
19	2		*REAR NUMBER PLATE LAMP	Not Necessary	128.00 FL	*- FL
20	1		*REAR RH AIR VENT	Not Necessary	158.60 FL	*- FL
21	1		*RH TAILLAMP	Cracked	496.00 FL	*496.00 FL
22	1		*RH TAILLAMP GASKET	Necessary	48.00 FL	*48.00 FL
23	1		*TAILLAMP FASTENERS	Necessary	18.60 FL	*18.60 FL
24	1		*REAR END PANEL	Buckled	648.00 FL	*648.00 FL
25	1		*REAR END PANEL TOP GARNISH	Deformed	400.00 FL	*400.00 FL
26	1		*REAR END PANEL TOP GARNISH FASTENERS	Necessary	48.80 FL	*30.00 FL
27	1		*SPARE TYRE PANEL	Repair	710.00 FL	*- FL
28	1		*SPARE TYRE BOARD	Cracked	255.00 FL	*255.00 FL
29	1		*REAR RH FENDER INNER TRIM	Not Necessary	492.00 FL	*- FL
30	1		*REAR RH FENDER INNER TRIM CLIPS	Not Necessary	42.60 FL	*- FL
31	1		*REAR RH FENDER	Dented	938.00 FL	*938.00 FL
32	1		*REAR WINDSCREEN MOULDING	Not Necessary	115.00 FL	*- FL
33	1		*REAR EXHAUST MUFFLER	Dented	965.00 FL	*965.00 FL
34	1		*REAR EXHAUST MUFFLER MOULDING	Not Necessary	85.00 FL	*- FL
35	1		*REAR END PANEL SEALANT	Necessary	60.00 FS	*40.00 FS
36	1		*SPARE TYRE PANEL SEALANT	Not Necessary	60.00 FS	*- FS
37	1		*WINDSCREEN SEALANT	Not Necessary	40.00 FS	*- FS
38	1		*REAR BUMPER REVERSE SENSOR	Damaged	250.00 FS	*200.00 FS
39	1		*REAR CARPLATE W FRAME HOUSING	Not Necessary	45.00 FS	*- FS
40	1		*BOOTLID REVERSE CAMERA	Not Necessary	380.00 FS	*- FS
41	2		*BOOTLID STOPPER	Necessary	30.00 FL	*30.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) 11,251.40 7,522.90  
 - List Item Discount on L Items 25.00/25.00% (S\$) 2,604.10 1,820.73

Total Parts (S\$) 8,647.30 5,702.17

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Report was unsubmitted during this print-out.						

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	SPRAYING OF AFFECTED AREAS	New	1,000.00	800.00
2	CARRY OUT BODY CABITY PRESERVATION	New	60.00	40.00
3	TO REMOVE & REPLACED DAMAGED PARTS INCLUDING STRAIGHTENING & REPOSITIONING REPLACEMENT PARTS & PANEL BEAT	New	1,200.00	800.00
4	REMOVE AND REINSTALL BOOTLID COMPONENTS	New	60.00	30.00
5	REMOVE & REINSTALL REAR BOOT UPHOLSTERY	New	60.00	30.00
6	REMOVE AND REINSTALL EXHAUST MUFFLER	New	80.00	50.00
7	STRAIGHTEN AND REALIGN REAR CHASSIC MEMBER	New	200.00	0.00
8	INSTALL REAR BUMPER SENSOR AND CHECK PROPER FUNCTIONS	New	60.00	30.00
9	TO CHECK COMPONENTS AND WIRING PROPER FUNCTIONS	New	30.00	0.00
Gross Labour Cost (S\$)			<b>2,750.00</b>	<b>1,780.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >