

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1802-237

Your Ref : XD9317Y

Date : 11 June 2018

QBE INSURANCE INT'L LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5904Z AND XD9317Y ON 24/02/18 10:05 AM ALONG WOODLANDS AVE 2 BEFORE WOODLANDS AVE 5

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	5,136.00
2.	Loss of Rental for <u>11</u> days @ \$ <u>101.50</u> per day	\$	1,116.06
3.	Loss of Income for <u>11</u> days @ \$ <u>50.00</u> per day	\$	550.00
4.	LTA Search Fee	\$	0.00
5.	Survey Fee	\$	0.00
	Total	\$	6,802.06

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/QBE18004224/Kea3

24 SEPT 2019

POH WAH MACHINERY & TRADING PTE LTD
17 SECOND CHIN BEE ROAD
SINGAPORE 618779

Dear Sir/Madam,

ACCIDENT INVOLVING XD 9317Y AND SHC 5904Z ON 24/02/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 day, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

DID: 6841 6051

FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5904Z and XD9317Y along WOODLANDS AVE 2 BEFORE WOODLANDS AVE 5 on 24/02/18 10:05 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 11 (day) of June 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

DISCHARGE VOUCHER

Without Prejudice
Save As to CostsYour Reference : AAD1802-237
Our Reference : VC011224

I/We, **TRANS-CAB SERVICES PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **THREE THOUSAND AND ONE HUNDRED ONLY (S\$3,100.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**POH WAH MACHINERY & TRADING PTE LTD**', over damage to my/our vehicle **SHC 5704z** from an accident involving **XD 9317Y** at/along **Woodland Ave2** which occurred on **24 FEB 2018** at about **1005hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**POH WAH MACHINERY & TRADING PTE LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 13 of (month) JAN (year) 2019

Signature
Ng Wai Yin
G2815702P

Claimant's Name

FIN/NRIC No.

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

Address



Company stamp if applicable

Witness's Signature
Amanda Tay

Witness's Name

FIN/NRIC No.

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: QBE INSURANCE (SINGAPORE) PTE LTD 60 Anson Road #11-01 079914 Singapore ATTENTION:	INVOICE NO. : INV1805-246 DATE : 31. May 2018 REFERENCE NO : AAD1802-237 TERMS : DUE DATE : 31. May 2018 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5904Z;DOA 24.02.18(LUMP SUM-18)	1	5,136.00	5,136.00

Total SGD Excl. GST : 4,800.00

7% GST : 336.00

**** FIVE THOUSAND ONE HUNDRED THIRTY SIX SGD ONLY ****

Total SGD Incl. GST : 5,136.00

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

11 June, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 24/02/18 10:05 AM at WOODLANDS AVE 2 BEFORE WOODLANDS AVE 5

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5904Z. The taxi was hired to TONG SHIANG BOON a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$101.46 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

24-02-2018

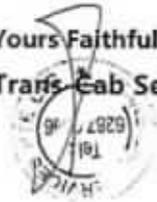
Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1802-237	Accident Date 24-02-2018
23/4/2018 17:31	4/5/2018 18:00	SHCS904Z

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Asher Sng (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 16 December 2019 1:47 PM
To: Asher Sng (LKKAuto)
Cc: claims-singapore
Subject: [VC011224] [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XD9317Y (OI : QBE - TBA) AND SHC5904Z (TP : LKK REF - CC3/QBE18004224/Kma3) on 24/02/2018 [VC011224]

Attachments: TP LOD.pdf; LKK INSPECTION.pdf; LKK ADJUSTMENT.pdf; LKK SURVEY REPORT.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher

Kindly proceed with the settlement.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Monday, 16 December 2019 12:21 PM
To: Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XD9317Y (OI : QBE - TBA) AND SHC5904Z (TP : LKK REF - CC3/QBE18004224/Kma3) on 24/02/2018 [VC011224]

Your ref : VC011224

Dear Sirs,

We refer to the above matter.

The accident occurred when both party side swipe, no evidence from both party.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 50% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **TRANS-CAB AUTO SERVICES PTE LTD**" at **\$3,600.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 48,307.84	\$ 5,136.00
2. Loss of Rental (11days x \$101.46)	\$ 1,116.06	\$ 710.22 (7days x \$101.46)
3. Loss of Income (11days x \$50)	\$ 550.00	\$ 350.00 (7days x \$50)
	Sub Total\$ 6,196.22	
	50% : \$ 3,098.11 - \$3,600.00	

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Pava Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Janice Goh Siew Geok <janice.goh@qbe.com>

Sent: Thursday, 19 September 2019 12:10 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD9317Y (OI : QBE - TBA) AND SHC5904Z (TP : LKK REF - CC3/QBE18004224/Kma3) on 24/02/2018 [VC011224]

Hi Mei Kwan

We have received reminder from Transcab on offer.

Please update us on the status asap.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



From: Goh Siew Geok

Sent: Wednesday, 3 July 2019 11:06 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD9317Y (OI : QBE - TBA) AND SHC5904Z (TP : LKK REF - CC3/QBE18004224/Kma3) on 24/02/2018 [VC011224]

Hi Mei Kwan

We are still pending for your report.
Please let us have your report asap.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 14 November 2018 10:20 AM

To: Joyce Foo <joyce.foo@qbe.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD9317Y (OI : QBE - TBA) AND SHC5904Z (TP : LKK REF - CC3/QBE18004224/Kma3) on 24/02/2018 [VC011224]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

By copy to Olivia,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>

Sent: Wednesday, 14 November, 2018 9:42 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD9317Y (OI : QBE - TBA) AND SHC5904Z (TP : LKK REF - CC3/QBE18004224/Kma3) on 24/02/2018 [VC011224]

Our ref. VC011224

Hi

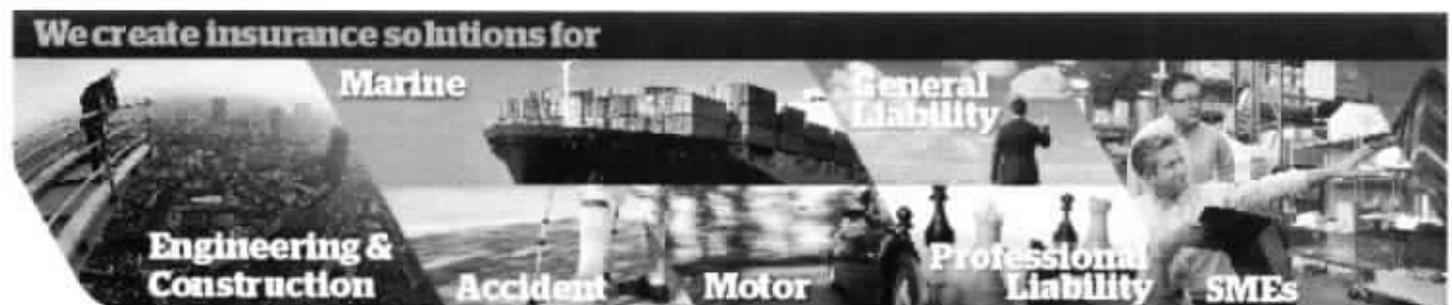
We refer to the above.

We are still pending for your report. Please advise status of the claim asap.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 24 May 2018 10:54 AM

To: Joyce Foo <joyce.foo@qbe.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Cc: claims-singapore@qbe.com; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD9317Y (OI : QBE - TBA) AND SHC5904Z (TP : LKK REF - CC3/QBE18004224/Kma3) on 24/02/2018 [VC011224]

Dear Sir / Madam,

We refer to the above matter.

Please note that: -

LKK ref	Officer in charge
CC3/QBE18004224/Kma3	Bevan - 6749 4274

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [mailto:joyce.foo@qbe.com]

Sent: Thursday, 24 May, 2018 10:29 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: claims-singapore@qbe.com

Subject: RE: Direct Settlement - Accident Involving XD9317Y (OI : QBE - TBA) AND SHC5904Z (TP : LKK REF - CC3/QBE18004224/Kys3) on 24/02/2018 [VC011224]

Our Ref. VC011224

Hi

We refer to the above.

Please advise status of the claim.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo

Sent: Tuesday, 6 March, 2018 9:03 AM

To: 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving XD9317Y (OI : QBE - TBA) AND SHC5904Z (TP : LKK REF - CC3/QBE18004224/Kys3) on 24/02/2018

Our Ref. VC011224

Dear Shirley

Attached is OI GIA report for your retention.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, 5 March, 2018 7:37 PM

To: Joyce Foo <joyce.foo@qbe.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving XD9317Y (OI : QBE - TBA) AND SHC5904Z (TP : LKK REF - CC3/QBE18004224/Kys3) on 24/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5904Z at M/s Trans-Cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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