

INS. CASE OWNER:

CC 6/CTI1800

LKK:
IDAC:

Surveyor:

ADRIAN

DOI:

09/03/18

Date / Time:

5/7/18

Registered in Merimen:

Pre-assign / CCU / FTE:



Insured Vehicle No.:

SJT 83364

Name of Insured:

Wong Wino

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

7/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

MUR 13840 BIN NOKHANI

Driver Tel No.:

(V/L) YES / NO

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

PIE TWO'S TRANSPIRE BY
EXIT PARAWAY 13MEN.

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

modern
automotive

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

8/7/18

VIC

8/10/18 police
11:45pm

11/09/18

31-12-19

27/2/2020
Khandana

LN 10596 - 7

SJT 83364 - 4

Spoke to QSD (Mr. Hwe Joon) at 8714 6838. Confirmed QSD involved in 3 car chain collisions, and QSD is the 2nd vehicle and was pushed forward by behind vehicle. Informed him about the TP claim, and MCK QSD agreed to settle and advise the NCD issue. Send letter to QSD.

MAIL CLOSURE CLARE

IF WE RECEIVE NO REPLY FROM T/P W/SHOP WITHIN ONE MONTH'S TIME SEEK INSURER'S APPROVAL TO CLOSE THE FILE.

File pass to MK to submit WP - TP did not send vehicle for repair.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GRA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P SS 450

(2 days)

Reduction:

76 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

20 /

If NO or B 28, Ass. Lia:

0%

Repair Cost:

SS

Loss of Rental (LOR):

SS

(5 days)

Loss of Use (LOU):

SS

(5 x days)

Loss of Income (LOI):

SS

(5 x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Legal Cost:

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

WP
9350COPY SENT
27/2/2020

REF:

Symptoms

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No. _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or NoLum Sum: P112 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLN2059C. Yr Regn: 2011 AprilType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Kia Cerato 2.3. c.c. 1591Colour: Grey. A/C: Insured / Std / NI / NASp. Reading: 25114. T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KNAFJ411MH5714315Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65R15
R: 195/65 R15.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Nexen.

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 09/03/18Survey held at: Modern.Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Ching.C/P \$450 / Red \$1,417 / 76%.

Date/Time. File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time. File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

S + RS \$ _____

Phone _____

Others _____

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ Site Insp (\$ _____)☐ Interview (\$ _____)☐ Tech. Invs (\$ _____)☐ Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC6/CTI18004222/hb3		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERSINGAPORE 079909		Date : 05-03-2018		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJL 8336Y	Veh. Inspected	SLN 2059C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	05/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	03/03/2018	Inspection Date		
Survey held at	MODERN AUTOMOTIVE PTE LTD BLK 3023A UBI ROAD 1 #01-61 SINGAPORE 408717			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SLN 2059C

Kia Cerato K3

KNAFJ411MH571A315

Rear Bumper	Repair	688 +
Rear Bumper Clips	per m	30 +
Rear Bumper Side Holder	per m	55 x 2 = 110 +
Rear Bumper Lower	per m	289 +

Panel Beating	300 200
Spray Painting	320 200
Wiring	50 +
To remove reverse sensor	120 50
Total: 450 (PIP)	
02 Pys	

Let Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Shu Pei (LKKAUTO)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Thursday, 8 March 2018 9:18 AM
To: Shu Pei (LKKAUTO)
Cc: Irene Tay
Subject: RE: Direct Settlement - Accident Involving SJL8336Y (OI : CTI - SNM18D01186C02) and SLN2059C (TP : LKK REF - CC6/CTI18004222/hb3) on 03.03.2018
Attachments: leeSZ_SNM18D01186C02-SJL8336Y-LKKDirectSettlementAccidentLtr_CLCR95.189.pdf; MJAS18031075-SJL8336Y.pdf

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Regards,

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3, Anson Road, #16-00
Springleaf Tower,
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6181
Fax: 6224 7175
Email: claimsdept@sg.cntaiping.com
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Monday, 5 March, 2018 5:17 PM
To: Claims Dept of CTI
Cc: Irene Tay; Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)
Subject: Direct Settlement - Accident Involving SJL8336Y (OI : CTI - TBA) and SLN2059C (TP : LKK REF - CC6/CTI18004222/hb3) on 03.03.2018

WITHOUT PREJUDICE

Dear Irene,

We refer to the above matter.

This is a TP direct settlement case from M/s Modern Automotive Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Arson Road #16-00 Springleaf Tower Singapore 079906
Tel: 6389 6111 Fax: 6222 1033
Website: www.ctg.com.sg
Co. Reg. No. 200208094E

Our Reference: **SNM18D01186/C02/9**

Date : **08 MARCH 2018**

via Ordinary & Registered Mail

**LONG LIMO
51 KEW HEIGHTS
SINGAPORE 465982**

Dear Sir / Madam

**ACCIDENT INVOLVING SJL8336Y AND SLN2059C ON 03 MARCH 2018
ALONG PIE TOWARDS TUASAVE 1 BEFORE EXIT KALLANG BAHRU**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SLN2059C** , is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd
Attn : VIC
Ref : CC6/CT118004222/HB3
Contact No : 68412096
via Email : VIC@LKKAUTO.COM

CC : Agent - (AN0575A) - OH GIM KONG

F01/LKKDS-2013



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18004222/Ahb3

8th May 2018

LONG LIMO
51 Kew Heights,
Singapore 465982.

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING SJL 8336Y, SGR 6087H AND SLN 2059C ALONG PIE TOWARDS TUAS AVENUE 1 BEFORE EXIT KALLANG BAHRU ON 03.03.2018.

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,



Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 27 February 2020 9:20 AM
To: Claims Dept of CTI; Irene Tay
Cc: Admin A
Subject: Accident between SLN 2059C (TP - CC6/CTI18004222/hb3) & SJL 8336Y (OI: CTI - SNM18D01186C02) on 03/03/2018

Your Ref: CTI - SNM18D01186C02

Dear Sir / Madam,

We refer to the above matter.

Please be informed that the Third party workshop informed us that the Third party did not send vehicle in for repair till date.

In view of the above, we will submit our WP report.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Chin <chin@modernautomotive.com.sg>
Sent: Tuesday, 17 December 2019 9:33 AM
To: Khanchna (LKK Auto)
Subject: RE: Request for status

Dear Khanchna

There is no repair for this vehicle.

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Monday, December 16, 2019 2:43 PM
To: Chin <chin@modernautomotive.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Request for status

WITHOUT PREJUDICE

Dear Sir/Madam,

We would like to know whether your client is still pursuing the claim or not for the claim below:

1. SLN 2059C / SJL 8336Y (CTI)- DOA: 03/03/2018

Please confirm.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 16 December 2019 2:43 PM
To: Chin
Cc: Admin A
Subject: Request for status

WITHOUT PREJUDICE

Dear Sir/Madam,

We would like to know whether your client is still pursuing the claim or not for the claim below:

1. SLN 2059C / SJL 8336Y (CTI)- DOA: 03/03/2018

Please confirm.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC6/CTI18004222/Aka3q2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 28-02-2020



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJL 8336Y	Veh. Inspected	SLN 2059C
Policy No.	DMHCSN1740231700	Coverage (\$)	0.00
Claim No.	SNM18D01186/C02/9	Excess (\$)	0.00
Assign From		Assign Date	09/03/2018

2. Vehicle Particulars & Condition

Make & Model	KIA FORTE K3	c.c	1591
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	KNAFJ411MH5714315	Colour	GREY
Odometer	25114	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	NEXEN	6 mm
L/H Front Tyre	195/65 R15	NEXEN	6 mm
R/H Rear Tyre	195/65 R15	NEXEN	6 mm
L/H Rear Tyre	195/65 R15	NEXEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	03/03/2018	Inspection Date	09/03/2018
Survey held at	MODERN AUTOMOTIVE PTE LTD BLK 3023A UBI ROAD 1 #01-61 SINGAPORE 408717		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 2059C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	TO REPAIR SEE LABOUR	688.00	-
1	REAR BUMPER CLIPS	NOT NECESSARY	30.00	-
2	REAR BUMPER SIDE HOLDER @\$55.00	NOT NECESSARY	110.00	-
1	REAR BUMPER LOWER	NOT NECESSARY	289.00	-
			1,117.00	-
	<u>LABOUR</u>			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR BUMPER .		300.00	200.00
	SPRAY PAINTING.		300.00	200.00
	WIRING.	NOT NECESSARY	100.00	-
	TO REMOVE REVERSE SENSOR .		100.00	50.00
			800.00	450.00
	GRAND TOTAL		1,917.00	450.00
RECOMMENDED COST OF REPAIRS				450.00

Report Ref No. CC6/CT118004222/Aka3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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