



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

17 JANUARY 2019

**KHIM SEAH ENTERPRISE PTE LTD
206 WOODLANDS INDUSTRIAL PARK E5
WOODLANDS BIZHUB
SINGAPORE 757284
ATTN: THE MANAGEMENT**

Dear Sir/Madam,

**OUR REF : CC4/ASM18004208/Ahb3
YOUR REF : PC 3193B
ACCIDENT INVOLVING PC 3193B AND PC 7200M ALONG GARDENS BY THE BAY
ON 02.03.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s MG SOLUTION PTE LTD acting on behalf of the owner of PC 7200M against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third Party vehicle PC 7200M while turning at the bend. As such, liability is down against us unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license, work permit and/or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



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- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

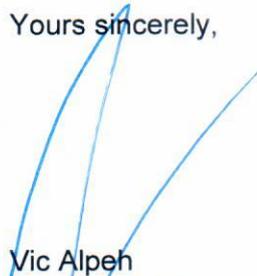
This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



RE: Re:CLAIM STATUS-reminder

Type

 Question

Message

Hi, TP pass case to lawyer to handle. Will proceed submit WP and close the case. Thanks - CCL
24082020

Reply

Cecilia Chong (LKK Auto)

From: MG Solution <mg3solution@gmail.com>
Sent: Monday, 24 August 2020 12:31 PM
To: Cecilia Chong (LKK Auto)
Subject: Re: FW: 3rd Party Claim for Accident involving Vehicle PC7200M & PC3193B on 02/03/2018 LKK REF CC4/ASM18004208/Agb3

Your Ref: **CC4/ASM18004208/Ahb3 (PC3193B)**

Our Ref: **PC7200M**

Dear Cecilia,

We refer to your email, we are not agreeable to your offer @ 50% and we hand this case to our legal department on 17/06/2020.

Best Regards,

Ms Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Sat, Aug 22, 2020 at 9:16 PM Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> wrote:

2ND REMINDER

WITHOUT PREJUDICE

Dear Su,

We have our principal instruction to offer G/S \$6680.00 (all-in) – 50%

Kindly confirm acceptance.