

INS. CASE OWNER:

Stacy

CC4 / AXA1800

4.201

Kmb3

LKK  
IDAC

Surveyor:

Kenneth

DOI:

ASSIGNMENT

27/7/18

Date / Time:

27/7/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGE 2007J

Name of Insured:

Hua Meng Hua

Insured Tel No.:

HP:

97358743

Excess Sec II :SS

D.O.A.:

15/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

S8M00981 / 33265

Policy No.:

0A7103711

Make / Model:

AUDI

Place of Accident:

SERVICE RD ANON, BKE538 &  
BKE536 IF TURNING RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES NO : TP GIA REPORT: YES NO

Insured Liability: %

Final ? Yes / No

SKL 5944H



INSRS:

WSP:

Tel:

Liability:

RMKS:

Trans  
Cab

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

6/7/18

JMS

SKL 5944H - X

SGE 2007J - X

# amrtedation

# survey date w4 app assign date.

08/05/18

called insured, confirm accident details  
OI was on main road, TP came out  
from side road and collided with OI  
OI submitted video to workshop. To  
check with workshop. OI claiming TP.  
IPTR said to OI.

To get OI video from OI's sukrp.

RECEIVED 03 MAY 2018  
RECEIVED 20 APR 2018Reject Case  
Bever  
19-04-18

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	
Documentation Check List:	Handler Typist
Notification ltr (if non-pickup)	
After call ltr to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

PRELIMINARY ADVICE		Date/Time: 5/7/18	Sent By: Dm 19-04-18
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS	( days)	Reduction: %
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed)	BOLA S/N No.: M12
Repair Cost:	SS		
Loss of Rental (LOR):	SS	( days)	
Loss of Use (LOU):	SS	( \$ x days)	
Loss of Income (LOI):	SS	( \$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	SS		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/Independent)	
Legal Cost	SS		
Total:	SS	Global Sum SS:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS	Name 1:	
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT  
20/4/181) Claim status: Normal/Reject/Private Settle  
2) Report Format:  
3) Survey fee: \$350an  
19/4/18





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18004201/Kyb3

8 SHENTON WAY #24-01  
AXA TOWERS SINGAPORE 068811

Date : 05-03-2018



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGE 2007J	Veh. Inspected	SHC 5944H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	05/03/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	15/02/2018	Inspection Date	27/02/2018
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

**TRANS-CAB AUTO SERVICES PTE LTD**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

**SHC5944H -**

*Not Authorised* AAD1802-179  
*Recovery B4 pain* 83887.18

Vehicle No.:  
 Chassis No.:  
 Vehicle Make:  
 Vehicle Model:  
 Date of Accident :  
 Third Party Insurer :

**SHC5944H - JASMINE**  
 VF1ABL15AUC281463  
 RENAULT  
 LATITUDE  
 15.02.2018  
**AXA**

**PART****LIST**

1	1	BUMPER COVER FRT	\$	<i>Actual</i> 1,259.42 ✓
2	1	BUMPER SPOILER FRT	\$	<i>Sn</i> 181.75 X
3	1	BUMPER FOG LAMP GRILLE RH	\$	<i>Sn</i> 207.22 X
4	1	BUMPER RETAINER FRT RH	\$	<i>Dis</i> 151.41 ✓
5	1	BUMPER RETAINER FRT RH	\$	<i>Sn</i> 151.41 X
6	1	BUMPER SUPPORT FRT RH	\$	<i>Sn</i> 123.88 X
7	1	BUMPER BEAM FRT	\$	<i>R</i> 914.08 X
8	1	RADAIOR GRILLE	\$	<i>Sn</i> 1,707.78 X
9	1	RADAIOR GRILLE BADGE 'RENAULT'	\$	<i>Sn</i> 225.36 X
10	1	RADAIOR GRILLE FRAME	\$	<i>Sn</i> 1,353.75 X
11	1	FRAME FULL SUPPORT PANEL	\$	<i>Sn</i> 615.90 X
12	1	FRAME FULL SUPPORT BRACKET	\$	<i>R</i> 89.79 X
13	1	BONNET	\$	<i>R</i> 1,941.63 X
14	1	HEADLAMP RH	\$	<i>mgm</i> 1,184.43 ✓
15	1	HEADLAMP PANEL FRT RH	\$	<i>R</i> 152.15 X
16	1	FENDER PANEL FRT RH	\$	<i>Bu</i> 783.83 ✓
17	1	FENDER INSULATOR RH	\$	<i>Sn</i> 130.84
18	1	WHEEL HOUSING PANEL FRT RH	\$	<i>R</i> 4,682.09
19	1	WHEELARCH FRT RH	\$	<i>Sn</i> 278.84
20	1	LOWER ARM FRT RH	\$	<i>Sn</i> 685.76
21	1	KUNCKLE ARM FRT RH	\$	<i>Sn</i> 846.98
22	1	ABSORBER FRT RH	\$	<i>Sn</i> 360.54
23	1	DOOR MIRROR RH	\$	<i>Sn</i> 1,483.40
24	1	DOOR MIRROR GLASS RH	\$	<i>Sn</i> 148.20
25	1	DOOR MIRROR BACK COVER RH	\$	<i>Sn</i> 218.46
26	1	DOOR PANEL FRT RH	\$	<i>R</i> 2,844.66
27	1	DOOR HINGE UPPER RH	\$	<i>R</i> 274.50
28	1	DOOR HINGE LOWER RH	\$	<i>R</i> 300.55

<b>TOTAL</b>	<b>\$</b>	<b>23,298.61</b>
<b>10%</b>	<b>\$</b>	<b>2,329.86</b>
	<b>\$</b>	<b>20,968.75</b>

**Specical Nett**

**TRANS-CAB AUTO SERVICES PTE LTD**

AAD1802-179

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHB5944H -

1	1SET	FRONT BUMPER CLIP	\$	66.00	✓
2	1SET	WHEELARCH CLIP RH	\$	66.00	
3	1	TOW COVER FRT	\$	14.50	
4	1	CAP HUB RH FRT	\$	35.00	
5	1	RIM RH FRT	\$	385.00	
6	1	TYRE RH FRT	\$	330.00	
7	1SET	BUMPER SUPPORT FRT CLIP RH	\$	9.80	
8	1SET	BUMPER RETAINER FRT CLIP RH	\$	12.50	
9	1	DOOR STICKER "Trans-cab"	\$	80.00	
10	1	DOOR STICKER "Classic"	\$	30.00	

<b>TOTAL</b>	\$	<b>1,028.80</b>
<b>TOTAL PARTS</b>	\$	<b>21,997.55</b>

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same

\$ 2,800.00

To Check Electrical Lighting Concerned.

\$ 170.00

Putty and spray painting of the affected portion.

\$ 3,000.00

To check steering geometry and computer wheel alignment

\$ 220.00

Towing Fees

\$ 120.00

To transfer of tire, rim and on wheel balancing.

\$ 170.00

To rust-proofing of the affected areas.

\$ 170.00

To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test.

\$ 170.00

To dismantle and refit front end suspension, undercarriage parts, final checking and testing.

\$ 380.00

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) allowed

**TOTAL \$ 7,200.00**

**Over All Total \$ 29,197.55**

**(PARTS BY PARTS) Repair Days**

**10 Days**

**2 days**

Acknowledged by Repairer

Signature:

Date:

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3878K
Vehicle Details	
Vehicle No.:	SHC5944H
Vehicle to be Exported:	Yes
Intended De-registration Date:	20 Feb 2018
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2015
Engine No.:	M9R8839C002778
Chassis No.:	VF1ABL15AUC281463
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	23 Mar 2015
First Registration Date:	23 Mar 2015
Transfer Count:	0
Actual ARF Paid:	\$12,498.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Mar 2023
PARF Rebate Amount:	\$9,373.00
Intended COE Rebate Details	

COE Expiry Date:	22 Mar 2023
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$51,092.00
COE Rebate Amount:	\$32,499.00
<b>Total Rebate Amount:</b>	<b>\$41,872.00</b>

**Message**

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 20 Feb 2018

OK

## Bevan Lim (LKK Auto)

---

**From:** Bevan Lim (LKK Auto)  
**Sent:** Tuesday, 10 April 2018 2:16 PM  
**To:** 'stacey.ng@axa.com.sg'  
**Cc:** Vic (LKKAuto)  
**Subject:** Your Ref:S8M00981 Our Ref: CC4/ASM18004201/Kmb3 ACCIDENT INVOLVING SGE2007J AND SHC5944H ON 15/02/2018

Your Ref:S8M00981  
Our Ref: CC4/ASM18004201/Kmb3

Dear Sir/Madam,

ACCIDENT INVOLVING SGE2007J AND SHC5944H ON 15/02/2018

We refer to the above matter.

OI reported he was going straight when TP exited out from the side collided to his vehicle.

TP reported that he was travelling along the car park of BLK 538 after alighting passenger, suddenly OI over take him from behind and swerve to his lane and hit to his front right portion.

We have received Video footage from OI and uploaded in **Smart care** for your reference.

Based on OI footage, OI was moving straight when TP exited from the side collided to OI vehicle.

In view of the above, we would like to reject TP claim.

Kindly let us have your approval/instruction for our necessary action.

Thank you.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*





## Re:RE: Proceed DS

Type

 Information

Message

Please reject TP claim

Reply

## Bevan Lim (LKK Auto)

---

**From:** Bevan Lim (LKK Auto)  
**Sent:** Thursday, 19 April 2018 11:05 AM  
**To:** 'Jasmine Tan'  
**Cc:** 'Zhe Wei'; 'Ng Wai Yin'; Vic (LKKAuto); Admin A  
**Subject:** Your Ref: SHC 5944H Our Ref: CC4/ASM18004201/Kmb3ACCIDENT INVOLVING SGE2007J AND SHC 5944H ON 15/02/2018  
**Attachments:** video.avi

Your Ref: SHC 5944H  
Our Ref: CC4/ASM18004201/Kmb3

Dear Sir/Madam,

ACCIDENT INVOLVING SGE2007J AND SHC 5944H ON 15/02/2018

We refer to the above matter.

Your insured reported he was going straight when your client exited out from the side collided to his vehicle.

Your client's reported that he was travelling along the car park of BLK 538 after alighting passenger, suddenly our insured over take him from behind and swerve to his lane and hit to his front right portion.

We have received Video footage from our insured attached video footage for your reference.

Based on our insured's footage, our insured was moving straight when your client exited from the side resulting the collision to our insured's vehicle. Your vehicle should exercise caution when coming out at the junction.

We regret to inform you that we have our principal instruction to reject your client's claim as such we will close file on our end.

Thank you,

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 MARCH 2018

CHUA MENG HUA  
BLK 542 JELAPANG ROAD  
#03-42  
SINGAPORE 670542

Dear Sir/Madam,

OUR REF : CC4/ASM18004201/Kmb3  
YOUR REF : SGE 2007J  
ACCIDENT INVOLVING SGE 2007J AND SHC 5944H ALONG SERVICE RD ALONG  
BLK 538 & BLK 536 OF JELAPANG RD ON 15.02.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s TRANS-CAB AUTO SERVICES PTE LTD, acting on behalf of the owner of SHC5944H against your motor insurance policy.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being pending for final allocation of liability in settlement by our principal.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Bevan Lim  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)