

Bevan Lim (LKK Auto)

From: Sam Tan <samtan@hongseh.com.sg>
Sent: Thursday, 29 March 2018 1:26 PM
To: Bevan Lim (LKK Auto)
Cc: Vic (LKKAuto)
Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City
Attachments: 2018-02-22-PHOTO-00000009.jpg; 006.jpg; 005.jpg
Follow Up Flag: Follow up
Flag Status: Flagged

Hi Bevan,

Attach picture 1, The layout of the road and tiles alignment .

Attach picture 2, The Audi front lower bumper lip was off align with the floor tiles, this exhibit that she turn to toward the Maserati , instead what she claim she driving straight.

Attach picture 3,

a)The Audi wheel is straight but is not in line with the floor tiles this exhibit that the car is tilted, this exhibit that she is driving toward Maserati that causing the accident.

b)The car is a distance away from the stainless steel railing, direction arrow marker, is exhibit that the car is out of her right of path.

c) If Audi is in her right path or what she said driving straight then the direction arrow marker should on the Audi right side instead of a arrow on the far left of the car , this exhibit that the Audi driving out of her right path.

All evidence clearly show that the Audi are in the tilted position and is out of right of path.

Best regards.
Sam Tan
Service Advisor



Hong Seh Motors Pte Ltd

10 Fourth Lok Yang Road Singapore 629707

Tel: +65 6266 1555 Fax: +65 6265 9595

DID: +65 6316 5916

HP: +65 96302180

Email: samtan@hongseh.com.sg

From: Sam Tan

Sent: Wednesday, 28 March, 2018 5:06 PM

To: 'Bevan Lim (LKK Auto)'

Cc: Vic (LKKAuto)

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

Hi Bevan,

Ok, in this case do my client need to change to OD claim ?

If yes do he need to bear the excess ?

The 50% meaning AXA only pay 50% of the whole repair bill ?

Will he next insurance renewal premium affected ?

Best regards.

Sam Tan

Service Advisor



Hong Seh Motors Pte Ltd

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Email: samtan@hongseh.com.sg

From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

Sent: Wednesday, 28 March, 2018 4:46 PM

To: Sam Tan

Cc: Vic (LKKAuto)

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

WITHOUT PREJUDICE

Dear Sam,

Your client reported that our insured cut into his lane and collided with your client vehicle.

Our insured Driver reported she was moving straight and when you client turn into her lane and collision happen.

Based on both party it a conflicting version and both parties are unable to provide any evidence to support their statement.

We have instruction from our principal without admission of liability to settle your client's claim at 50%.

Kindly revert acceptance.

Thank you.

“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Pte Ltd

Save the Earth. Print only when necessary.

From: Sam Tan [<mailto:samtan@hongseh.com.sg>]

Sent: Tuesday, 27 March 2018 10:45 AM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

Hi Bevan,

Any news ?

Best regards.

Sam Tan

Service Advisor



Hong Seh Motors Pte Ltd

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DID: +65 6316 5916

HP: +65 96302180

Email: samtan@hongseh.com.sg

From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

Sent: Wednesday, 21 March, 2018 6:09 PM

To: Sam Tan

Cc: Vic (LKKAuto)

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

WITHOUT PREJUDICE

Dear Sam,

We have managed to contacted our insured today and she strongly disputed the claim.

We seek further instruction from our principal and revert soonest.

Thank you

“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”

Best Regards,

Bevan Lim | Case Handler

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Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

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From: Sam Tan [<mailto:samtan@hongseh.com.sg>]

Sent: Wednesday, 21 March 2018 4:32 PM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

Hi Bevan,

Please advise .

Best regards.

Sam Tan

Service Advisor



Hong Seh Motors Pte Ltd

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Email: samtan@hongseh.com.sg

From: Sam Tan

Sent: Tuesday, 20 March, 2018 3:44 PM

To: 'Bevan Lim (LKK Auto)'

Cc: 'Vic (LKKAuto)'; 'Admin A'

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

Hi Bevan,

Any update ?

Best regards.

Sam Tan

Service Advisor



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Email: samtan@hongseh.com.sg

From: Sam Tan

Sent: Monday, 12 March, 2018 2:06 PM

To: 'Bevan Lim (LKK Auto)'

Cc: Vic (LKKAuto); Admin A

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

Thank you Bevan,

The car is seating in the workshop, please let me as soon as possible .

Best regards.

Sam Tan

Service Advisor



Hong Seh Motors Pte Ltd

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Email: samtan@hongseh.com.sg

From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

Sent: Monday, 12 March, 2018 2:03 PM

To: Sam Tan

Cc: Vic (LKKAuto); Admin A

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

WITHOUT PREJUDICE

Hi Sam,

I refer to your email below and content noted.

Currently we are unable to contact Our insured as she is away for oversea and will be back only next week. In the meanwhile we are also seeking for further instruction from our principal.

We will revert back soonest once we have any reply from our principal.

Thank you.

“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Sam Tan [<mailto:samtan@hongseh.com.sg>]

Sent: Friday, 9 March 2018 6:10 PM

To: Shu Pei (LKKAuto); Bevan Lim (LKK Auto)

Cc: Admin A

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

Hi Guys ,

Kindly let me as soon as possible car is seating in the workshop .

Best regards.

Sam Tan

Service Advisor



Hong Seh Motors Pte Ltd

10 Fourth Lok Yang Road Singapore 629707

Tel: +65 6266 1555 Fax: +65 6265 9595

DID: +65 6316 5916

HP: +65 96302180

Email: samtan@hongseh.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupeilkkauto.com>]

Sent: Friday, 9 March, 2018 5:57 PM

To: Sam Tan; Bevan Lim (LKK Auto)

Cc: Admin A

Subject: FW: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

Dear Sam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Bevan,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sam Tan [<mailto:samtan@hongseh.com.sg>]

Sent: Friday, 9 March 2018 5:22 PM

To: Shu Pei (LKKAuto) <shupeilkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

Hi Shu Pei,

Attach picture where the Ngee Ann Tower "B" STOP lane is.

This scenario is just like entering a single lane roundabout .

Audi was entering single lane roundabout which was driving toward the left side of the Maserati, in other word the Maserati has the right way so the left car has to give way to the right that why there is a STOP line between Tower B and Taka mall.

Base on the attach 2nd picture clearly show that the Audi was driving toward the Maserati instead of giving way or what the Audi driver reported.

If base on the Audi driver's report it should the Maserati hitting again the Audi's rim instead.

Moreover this is Audi RS6 with 560HP is a very fast car.

Best regards.
Sam Tan
Service Advisor



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HP: +65 96302180

Email: samtan@hongseh.com.sg

From: Sam Tan

Sent: Thursday, 8 March, 2018 7:13 PM

To: 'Shu Pei (LKKAuto)'

Cc: Admin A

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

Thank you Shu Pei,

In fact there is a STOP sign/ line between Tower B driving and taxi stand lobby. The stop sign is to prevent accident from cars turning into taxi stand lobby.

Best regards.
Sam Tan
Service Advisor



Hong Seh Motors Pte Ltd

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HP: +65 96302180

Email: samtan@hongseh.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupeilkkauto.com>]

Sent: Thursday, 8 March, 2018 4:36 PM

To: Sam Tan

Cc: Admin A

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

Dear Sam,

Please refer to the enclosed.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sam Tan [<mailto:samtan@hongseh.com.sg>]

Sent: Thursday, 8 March 2018 3:38 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

Thank you Veron,

I need to know is the liability clear for my client to claim again the 3rd party ?

Best regards.

Sam Tan

Service Advisor



Hong Seh Motors Pte Ltd

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Tel: +65 6266 1555 Fax: +65 6265 9595

DID: +65 6316 5916

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Email: samtan@hongseh.com.sg

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, 8 March, 2018 3:15 PM

To: CS A Team; Admin A; Sam Tan

Cc: SUR

Subject: FW: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11;45 hour at Shopping Tower of Ngee Ann City

Dear Bevan,

Please assist

CC4/ASM18004189/T1mb3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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From: Sam Tan [<mailto:samtan@hongseh.com.sg>]

Sent: Thursday, 8 March 2018 2:48 PM

To: SUR <sur@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11;45 hour at Shopping Tower of Ngee Ann City

Hi Taufikh ,

Who is the OIC for this case ?

Best regards.

Sam Tan

Service Advisor



Hong Seh Motors Pte Ltd

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HP: +65 96302180

Email: samtan@hongseh.com.sg

From: Sam Tan

Sent: Wednesday, 7 March, 2018 5:14 PM

To: 'SUR'; 'Taufikh (LKK Auto)'

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11;45 hour at Shopping Tower of Ngee Ann City

Hi Taufikh,

Attach pictures of the leaking power steering .

Best regards.
Sam Tan
Service Advisor



Hong Seh Motors Pte Ltd

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Tel: +65 6266 1555 Fax: +65 6265 9595

DID: +65 6316 5916

HP: +65 96302180

Email: samtan@hongseh.com.sg

From: Sam Tan

Sent: Wednesday, 7 March, 2018 4:28 PM

To: 'SUR'; 'Taufikh (LKK Auto)'

Subject: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

Hi Taufikh,

Attach pictures & accident report from the Maserati owner.

Best regards.
Sam Tan
Service Advisor



Hong Seh Motors Pte Ltd

10 Fourth Lok Yang Road Singapore 629707

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HP: +65 96302180

Email: samtan@hongseh.com.sg