

INS. CASE OWNER:

Cynthia

CC # ASM AXA1800

4189; T P 4/16/18

LKK: IDAC:

Surveyor:

Taufiq

DOI:

ASSIGNMENT

6/3/18

Date / Time:

5/2/18

Registered in Merimen:

Pre-assign / CCU / FTE

SEL 9923J

Claim No.:

S8M009BF | 3/18/18

Policy No.:

P1877044

Make / Model:

AUDI

Place of Accident:

ENTRANCE TO NABE ANN LITG.



Insured Vehicle No.:

60H AM HEMH

Name of Insured:

Insured Tel No.:

HP: 97272680

Excess Sec II :SS

D.O.A: 21/2/18

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VL: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SKB 4008L



INSRS: WSP: Tel: Liability: RMKS:

Kong Gen motors



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

2

Date/Time	STAGE	DATE / PIC
7/2/18 Bawan	SKB 4008L - X SEL 9923J - X * car accident "pls obtain evidence." " of LANTER claim TP."	
05/3/18 09/3/18 20/3/18	Call OI NO response Call OI WOKA Mail Call OI NO response REAW sent to OI NO response.	
21/4/18 24/4/18 3:50pm	Checked with TI, No reply photo Called TP WSP, Spoken to Sam TP had withdrawn the claim & TP had closed file.	
27/4/18	file transfer to close case	

PRELIMINARY ADVICE	Date/Time:	Sent By:	Post-Repair Photos:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	(days) Reduction:	% Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 50	(Agreed / Assessed) BOLA S/N No.:	MIC
Repair Cost:	SS		
Loss of Rental (LOR):	SS	(days)	
Loss of Use (LOU):	SS	(\$ x days)	
Loss of Income (LOI):	SS	(\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search	SS		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/ Independent)	
Legal Cost	SS		
Total:	SS	Global Sum SS:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS	Name 1:	
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

DISPUTED
21/4/18

- 1) Claim status: Normal/Reject/Private Settle (M)
- 2) Report Format: TP
- 3) Survey fee: \$250.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18004189/mb3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 05-03-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKL 9923J	Veh. Inspected	SKB 4008L
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	05/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	21/02/2018	Inspection Date	
Survey held at	HONG SEH MOTORS PTE LTD 10 FOURTH LOK YANG ROAD JURONG TOWN SINGAPORE 628631		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

511 BRIDGE LANE #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M009BK
Our ref: CC4/ASM18004189/T1mb3

Date: 06.03.2018

The Motor Claims Department
M/s AXA INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKB4008L

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 06.03.2018 at the premises of M/s Hong Seh Motors Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	63,094.65
Revised Estimate Amount	: S\$	32,873.35
"Check" Items Amount	: S\$	21,525.30
Total (Including Check Items)	: S\$	54,398.65
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the Front N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 10 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser



Motor Claim Department
Axa Insurance Pte Ltd
8 Shenton Way, #27-01
AXA Tower
Singapore 069542

customer.service@axa.com.sg

02 March 2018

Dear Sir / Madam

RE: Masarati Quattroporte Auto, Vehicle Reg No, SKB4008L , Chassis No, ZAMGH45C000058269.

We are pleased to submit quotation for the repair of the above-mentioned vehicle:

<u>A) Labour Description</u>	<u>Part Cost</u>	<u>Labour Cost</u>
1 Remove, install & renew :- Front bumper, front grill, both headlamp washer system piping, front bumper air conveyor, both headlamp, fender grills, indicator lamp & engine compartment cover to facilitate repairs .	1400	\$ 5,800.00 4200
2 Renew left headlamp support bracket include cut & weld		\$ 950.00 800
3 Remove & renew left front fender include cut & weld include remove & reinstall left side skirt to facilitate repair.		\$ 3,000.00 2800
4 Renew front left rim & tyre Include balance.		\$ 180.00 140
5 Remove & renew left right suspension arms, wheel bearing .		\$ 1,600.00 1400 photo
6 Remove & renew power steering rack & bleed system.		\$ 1,600.00 1400 photo
7 Reset all system with computer tester and reset headlight aiming.		\$ 950.00 ✓
8 Reset all wheel alignment .		\$ 750.00 ✓
9 Respray premier & paint: Front bumper, left front fender, parking sensor .	1400	\$ 3,500.00 3000

<u>B) Parts</u>	<u>Qty</u>	<u>Total Price (S\$)</u>
1 Complete Front Bumper MGT	1	\$ 6,500.00 del ✓
2 Screw	13	\$ 214.50 del ✓
3 RIVET	4	\$ 19.40 del ✓

4 Screw For Frt Grille	4	\$	24.80	neu ✓
5 Screw	4	\$	16.00	neu ✓
6 Washer for Bracket on Heat	4	\$	8.00	neu ✓
7 Bumper Upper Support Padding	1	\$	539.20	?
8 Bumper Lower Support Padding	1	\$	539.20	?
9 Air Conveyor	1	\$	1,085.00	?
10 Side Grill Kit	1	\$	502.70	bt ✓
11 Front LH Susp Arm Kit	1	\$	2,820.00	?
12 LH Front Headlights	1	\$	6,800.00	?
13 LH Fog Light	1	\$	250.00	Xin
14 Complete Steering Rack	1	\$	7,268.00	?
15 Steering Rack Pipe copper Washer.	2	\$	3.00	?
16 Steering Pipe Copper Washer	2	\$	2.40	?
17 Lh Front Wheelhouse	1	\$	150.00	Xin
18 L.H Front Deflector	1	\$	120.00	fa ✓
19 Screw	11	\$	60.50	neu ✓
20 Washer	11	\$	28.05	neu ✓
21 Front Bumper Parking Sensor	1	\$	480.00	?
22 Parking Sensor Gasket	2	\$	70.00	neu ✓
23 Bumper Side Park. Sensor Mount	2	\$	36.00	neu ✓
24 Front Wheel Rim Silver 19"	1	\$	2,600.00	out ✓
25 245/40 ZR19 94Y PZERO	1	\$	780.00	? 80%.
26 Wheel Studs	5	\$	125.00	neu ✓
27 Tyre Valve	1	\$	17.60	neu ✓
28 LH Fender MGT	1	\$	6,000.00	bt ✓
29 L.H. Air Intake	3	\$	169.20	neu ✓
30 Pininfarina Inscription	1	\$	28.00	neu ✓
31 LH Kick Plate	1	\$	169.00	neu ✓
32 Reg Plate	1	\$	60.00	neu ✓
33 Synthetic Atf 111G	2.5	\$	55.00	?
34 LH Headlight Support Bracket	1	\$	620.00	?
35 Oval Emblem, Mgs (Frt Bumper	1	\$	62.00	neu ✓
36 LH & RH Side Light	1	\$	30.55	neu ✓
37 Front Bumper Cross Member	1	\$	5,250.00	Rx
38 Lh Exhaust Bracket -Mgt skirt holder brackets	1	\$	192.75	neu ✓
39 NUT	8	\$	8.80	neu ✓
40 Side Skirt Screw	11	\$	181.50	neu ✓
41 LH Ball Tie Rod	1	\$	350.00	?
42 Front Suspension Screw	1	\$	121.50	?
43 NUT	2	\$	24.00	neu ✓
44 Washer	2	\$	17.00	neu ✓
45 Front Suspension Bolt	1	\$	218.00	?
46 LH Bracket headlamp washer gun holder	1	\$	56.00	neu ✓
47 RH Bracket headlamp washer gun holder	1	\$	56.00	neu ✓
48 Wheel Cap Black	1	\$	36.00	neu ✓

TOTAL:

\$ 44,764.65

\$ 18,330.00

Front bumper under tray cr ✓
 Front bumper under tray screws neu ✓
 Front bumper under tray clip. neu ✓

wheel bearing ?
 ABS sensor ?

Total Labour	:	\$	18,330.00
Total Parts	:	\$	44,764.65
	:	\$	63,094.65
Plus 7% GST	:	\$	4,416.63
Grand Total	:	\$	<u>67,511.28</u>

Should this repair job require any additional parts, we will inform you and bill you accordingly.
Please confirm your acceptance of this quotation by sending us a return fax with your signature and company stamp on it.

Yours sincerely,

I agree and accept the above quotation.

Workshop Department

Signature & Company stamp

Tanjin 97445749
 WP
 6/3/18 @ 1630.
 Resurvey new parts.
 Resurvey before paint
 10 days.
 suv@hkparts.com

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0448H
Vehicle Details	
Vehicle No.:	SKB4008L
Vehicle to be Exported:	No
Intended De-registration Date:	07 Mar 2018
Vehicle Make:	MASERATI
Vehicle Model:	GRANTURISMO 4.2 AUTO
Primary Colour:	White
Manufacturing Year:	2011
Engine No.:	M139P171557
Chassis No.:	ZAMGH45C000058269
Maximum Power Output:	298.0 kW (399 bhp)
Open Market Value:	\$93,418.00
Original Registration Date:	25 May 2011
First Registration Date:	25 May 2011
Transfer Count:	0
Actual ARF Paid:	\$93,418.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 May 2021
PARF Rebate Amount:	\$60,721.00
Intended COE Rebate Details	
COE Expiry Date:	24 May 2021
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$56,490.00
COE Rebate Amount:	\$17,992.00
Total Rebate Amount:	\$78,713.00

The information contained herein is correct as at 07 Mar 2018

OK

◀ Service Request Details

Claim

S8M009BK

Reference

None ✎

Loss Date

February 21, 2018

Request Date

March 2, 2018

02-03-2018 @ 3:31pm

Due Date

March 9, 2018

Sam veh in.
not

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

05-03-2018

Type of Loss

Third Party Vehicle Damage

Hong Seh
10 Fourth Lok Yang Rd

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKB4008L

Make

TPVD MASERATI

Service Address

47 RIDOUT ROAD, , , 248445

Primary Contact/Insured

GOH AH HENG
47 RIDOUT ROAD, 248445, Singapore
98197830
DESWORD@GMAIL.COM

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Additional Instructions

(1) TP: NON ARC (2) OI COUNTER CLAIM TP (3) PLEASE OBTAIN EVIDENCE & LIAISE WITH OI BEFORE ANY SETTL... (expand)

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

TYPE



SENT

3/2/18 3:07 PM

FROM

LOH Cynthia

SUBJECT

FYA

BODY

(1) TP: NON ARC (2) OI COUNTER CLAIM TP (3) PLEASE...



Bevan Lim (LKK Auto)

To: Sam Tan
Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

WITHOUT PREJUDICE

Hi Sam,

I refer to your email below and content noted.

Currently we are unable to contact Our insured as she is away for oversea and will be back only next week. In the meanwhile we are also seeking for further instruction from our principal.

We will revert back soonest once we have any reply from our principal.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK

Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Sam Tan [mailto:samtan@hongseh.com.sg]

Sent: Friday, 9 March 2018 6:10 PM

To: Shu Pei (LKKAuto); Bevan Lim (LKK Auto)

Cc: Admin A

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

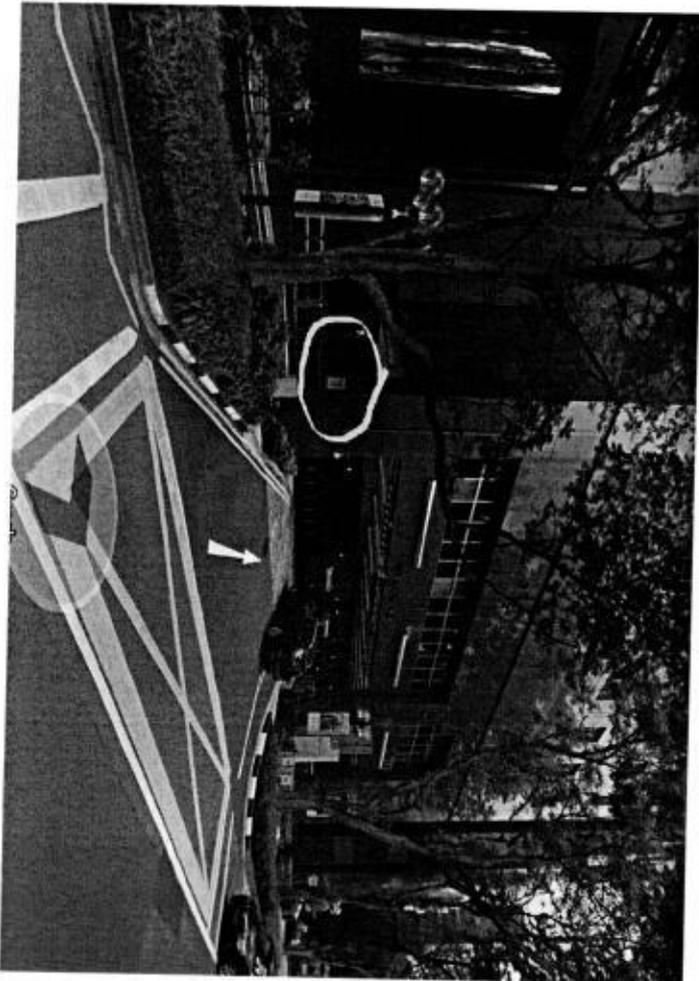
Hi Guys ,

Kindly let me as soon as possible car is seating in the workshop .

Best regards.

Sam Tan

Service Advisor



Bevan Lim (LKK Auto)

From: Sam Tan <samtan@hongseh.com.sg>
Sent: Wednesday, 4 April 2018 5:43 PM
To: Bevan Lim (LKK Auto)
Cc: Vic (LKKAuto)
Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

Hi Bevan,

Any news ?
Or may i have the in charge e mail.

Best regards.
Sam Tan
Service Advisor



Hong Seh Motors Pte Ltd

10 Fourth Lok Yang Road Singapore 629707
Tel: +65 6266 1555 Fax: +65 6265 9595
DID: +65 6316 5916
HP: +65 96302180
Email: samtan@hongseh.com.sg

From: Sam Tan
Sent: Thursday, 29 March, 2018 1:26 PM
To: 'Bevan Lim (LKK Auto)'
Cc: 'Vic (LKKAuto)'
Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

Hi Bevan,

Attach picture 1, The layout of the road and tiles alignment .

Attach picture 2, The Audi front lower bumper lip was off align with the floor tiles, this exhibit that she turn to toward the Maserati , instead what she claim she driving straight.

Attach picture 3,
a)The Audi wheel is straight but is not in line with the floor tiles this exhibit that the car is tilted, this exhibit that she is driving toward Maserati that causing the accident.

b)The car is a distance away from the stainless steel railing, direction arrow marker, is exhibit that the car is out of her right of path.

c) If Audi is in her right path or what she said driving straight then the direction arrow marker should on the Audi right side instead of a arrow on the far left of the car , this exhibit that the Audi driving out of her right path.

All evidence clearly show that the Audi are in the tilted position and is out of right of path.

Best regards.
Sam Tan
Service Advisor



Hong Seh Motors Pte Ltd

10 Fourth Lok Yang Road Singapore 629707
Tel: +65 6266 1555 Fax: +65 6265 9595
DID: +65 6316 5916
HP: +65 96302180
Email: samtan@hongseh.com.sg

From: Sam Tan
Sent: Wednesday, 28 March, 2018 5:06 PM
To: 'Bevan Lim (LKK Auto)'
Cc: Vic (LKKAuto)
Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11;45 hour at Shopping Tower of Ngee Ann City

Hi Bevan,

Ok, in this case do my client need to change to OD claim ?
If yes do he need to bear the excess ?
The 50% meaning AXA only pay 50% of the whole repair bill ?
Will he next insurance renewal premium affected ?

Best regards.
Sam Tan
Service Advisor



Hong Seh Motors Pte Ltd

10 Fourth Lok Yang Road Singapore 629707
Tel: +65 6266 1555 Fax: +65 6265 9595
DID: +65 6316 5916
HP: +65 96302180
Email: samtan@hongseh.com.sg

From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

Sent: Wednesday, 28 March, 2018 4:46 PM

To: Sam Tan

Cc: Vic (LKKAuto)

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

WITHOUT PREJUDICE

Dear Sam,

Your client reported that our insured cut into his lane and collided with your client vehicle.

Our insured Driver reported she was moving straight and when you client turn into her lane and collision happen.

Based on both party it a conflicting version and both parties are unable to provide any evidence to support their statement.

We have instruction from our principal without admission of liability to settle your client's claim at 50%.

Kindly revert acceptance.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Sam Tan [<mailto:samtan@hongseh.com.sg>]

Sent: Tuesday, 27 March 2018 10:45 AM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

Hi Bevan,

Any news ?

Best regards.

Sam Tan
Service Advisor



Hong Seh Motors Pte Ltd

10 Fourth Lok Yang Road Singapore 629707

Tel: +65 6266 1555 Fax: +65 6265 9595

DID: +65 6316 5916

HP: +65 96302180

Email: samtan@hongseh.com.sg

From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

Sent: Wednesday, 21 March, 2018 6:09 PM

To: Sam Tan

Cc: Vic (LKKAuto)

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

WITHOUT PREJUDICE

Dear Sam,

We have managed to contacted our insured today and she strongly disputed the claim.

We seek further instruction from our principal and revert soonest.

Thank you

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

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Bevan Lim | Case Handler

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Sam Tan [<mailto:samtan@hongseh.com.sg>]

Sent: Wednesday, 21 March 2018 4:32 PM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Cc: Vic (LKKAuto) <vic@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11;45 hour at Shopping Tower of Ngee Ann City

Hi Bevan,

Please advise .

Best regards.

Sam Tan

Service Advisor



Hong Seh Motors Pte Ltd

10 Fourth Lok Yang Road Singapore 629707

Tel: +65 6266 1555 Fax: +65 6265 9595

DID: +65 6316 5916

HP: +65 96302180

Email: samtan@hongseh.com.sg

From: Sam Tan

Sent: Tuesday, 20 March, 2018 3:44 PM

To: 'Bevan Lim (LKK Auto)'

Cc: 'Vic (LKKAuto)'; 'Admin A'

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11;45 hour at Shopping Tower of Ngee Ann City

Hi Bevan,

Any update ?

Best regards.

Sam Tan

Service Advisor



Hong Seh Motors Pte Ltd

10 Fourth Lok Yang Road Singapore 629707

Tel: +65 6266 1555 Fax: +65 6265 9595

DID: +65 6316 5916

HP: +65 96302180

Email: samtan@hongseh.com.sg

From: Sam Tan

Sent: Monday, 12 March, 2018 2:06 PM

To: 'Bevan Lim (LKK Auto)'

Cc: Vic (LKKAuto); Admin A

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11;45 hour at Shopping Tower of Ngee Ann City

Thank you Bevan,

The car is seating in the workshop, please let me as soon as possible .

Best regards.

Sam Tan

Service Advisor



Hong Seh Motors Pte Ltd

10 Fourth Lok Yang Road Singapore 629707

Tel: +65 6266 1555 Fax: +65 6265 9595

DID: +65 6316 5916

HP: +65 96302180

Email: samtan@hongseh.com.sg

From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

Sent: Monday, 12 March, 2018 2:03 PM

To: Sam Tan

Cc: Vic (LKKAuto); Admin A

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11;45 hour at Shopping Tower of Ngee Ann City

WITHOUT PREJUDICE

Hi Sam,

I refer to your email below and content noted.

Currently we are unable to contact Our insured as she is away for oversea and will be back only next week. In the meanwhile we are also seeking for further instruction from our principal.

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Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108



From: Sam Tan [<mailto:samtan@hongseh.com.sg>]

Sent: Friday, 9 March 2018 6:10 PM

To: Shu Pei (LKKAuto); Bevan Lim (LKK Auto)

Cc: Admin A

Subject: RE: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

Hi Guys ,

Kindly let me as soon as possible car is seating in the workshop .

Best regards.

Sam Tan

Service Advisor



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10 Fourth Lok Yang Road Singapore 629707

Tel: +65 6266 1555 Fax: +65 6265 9595

DID: +65 6316 5916

HP: +65 96302180

Email: samtan@hongseh.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, 9 March, 2018 5:57 PM

To: Sam Tan; Bevan Lim (LKK Auto)

Cc: Admin A

Subject: FW: Accident between reg SKB4008L and SKL9923J on 21st Feb 2018 at 11:45 hour at Shopping Tower of Ngee Ann City

Dear Sam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Bevan,

For your information and necessary action please.

To check availability of the case handler , you may contact the undersigned.