

INS. CASE OWNER:

Shawn

CS3. / AIG18004175

E  
e  
\$18332

LKK:

IDAC:

Surveyor:

Steve

DOI:

ASSIGNMENT

12/3/18

Date / Time:

05/03/18

Registered in Merimen:

05/03/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBA 8591D

Claim No.:

952171633359

Name of Insured:

JIN FANG INTERNATIONAL PTE LTD

Policy No.:

2100403441

Insured Tel No.:

HP:

Make / Model:

FIAT DOBLO - 1.30 JTD OM)

Excess Sec II :SS

D.O.A.:

06/02/18

Place of Accident:

PETROL STATION OF GEYLANG ROAD BEFORE LOR 38

Is driver the owner?

(YES ☒ NO)

Nature of Accident:

If NO, Driver Name / Age: ZHANG PENGCHENG

Driver Tel No.:

9127 9285

(V/L: ☒ / NO)OI GIA REPORT: ☒ YES / NO: TP GIA REPORT: ☒ YES / NO

Insured Liability:

%

Final? Yes / No

SBU 444T



INSRS:

WSP:

Tel:

Liability:

RMKS:

Carl Motor (woodlands)



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE / PIC
07/03/18 (Shawn)	SBU 444T - X GBA 8591D - NAI/NCU 009694 / 11 D.O.A. 28/04/10	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
8/3/18	Confirm accident details. inform TP claim agree to settle and award NCD will be affected. later send out.	Documentation Check List: Handler Typist	
01-11-19	CHECK WITH WSP. CLAIMANT DID NOT SENT IN THE VEHICLE FOR REPAIR. NO ESTIMATE SUBMITTED.	Notification ltr (if non-pickup): After call ltr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice: LTA / GIA: Medical Bill: PIR: Mandate/Reject Instruction: LOD: Payment Breakdown Form: Post-Repair Photos: Others:	

<b>PRELIMINARY ADVICE</b>		Date/Time:	Sent By:
<b>FINALIZATION</b>		Date/Time:	Confirm with:
Repair Cost:	\$S	( days) Reduction:	%
<b>FINAL SETTLEMENT</b>		Date/Time:	Confirm with:
Final Liability:	%	100	(Agreed / Assessed) BOLA S/N No. : 37
Repair Cost:	\$S		
Loss of Rental (LOR):	\$S	( days)	
Loss of Use (LOU):	\$S	(S x days)	
Loss of Income (LOI):	\$S	(S x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>			[Tick only one]
GIA/LTA Search	\$S		
Medical:	\$S		
Disbursement:	\$S	(e.g. Tow/ Independent)	
Legal Cost	\$S		
<b>Total:</b>	\$S	<b>Global Sum \$S:</b>	
<b>FINAL PAYMENT</b>		Date/Time:	Confirm with:
Payee 1:	\$S	Name 1:	
Payee 2: (Strike if N.A.)	\$S	Name 2:	
Payee 3: (Strike if N.A.)	\$S	Name 3:	

COPY SENT  
11/1/191) Claim status: Normal/Reject/Private Settle  
2) Report Format: TP/WP/DAR  
3) Survey fee: 180

REF:

ALH

Ref: 1804175 / SWS3

## ASSIGNMENT

From: \_\_\_\_\_ Date: 12032018

Estimated Cost: \_\_\_\_\_

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SBU 444T

at Workshop m/s: Carl Motor

of 38 Woodlands Ind Park EI #05-10

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SBU 444T

Yr Reg: 31/8/2009

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or: \_\_\_\_\_

Make: BMW 325

cc 2497

Colour: black

A/C: Insured / Std / NI / NA

Sp. Reading: 196151

T. Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

G/No: W13/H1015 320X 0PV 53878

Gen. Cond: Good / ☒ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orMod: ☒ S/Rim / ☐ STD A/Rim or

Tyre Size: F: 225/45 R17

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A: 6/2/18

D.O.A: 12/3/18

Survey held at: Carl Motor

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s Rear, Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Date/Time: File Pass to?

☐

: Prel. Report

☐

: Final Report

1)

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

Site Insp: \$

☐

Interview: \$

☐

Tech. Insp: \$

☐

Week-end: \$

Report Format:

Lump Sum / I.B.I: \$

1. S-HRS: \$

Photo:

Copy:

TOTAL:



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18004175/Sws3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 05-03-2018



Code : AIG

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBA 8591D	Veh. Inspected	SBU 444T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	05/03/2018

### 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

--

### 5. General Information

Accident Date	06/02/2018	Inspection Date	12/03/2018
Survey held at	CARL MOTOR & ENTERPRISE CENTRE PTE LTD 38 WOODLANDS IND. PK E1 #05-10 SINGAPORE 757700		

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

Condition (CON)  
 (01) Bent (2) Denied (3) Distorted (4) Cracked (5) Cut (6) Scratched  
 (07) Deformed (08) Shifted (09) Buckled (10) Broken (11) Necessary  
 (12) Missing (13) Torn (14) Unconfirmed (15) Not Working

# MOTORCAR (Rear)

ACTION (AC)  
 (1) Replace (✓) (2) Repair (X) (3) Check (P)  
 (4) Not Consistent (NC)  
 Aug 2005

## Rear Portion

NAC	INC	Item	CON	AC	Qty
1137	993626	Rear Number Plate			
1138	993627	Rear Number Plate Base			
1139	993630	Rear Number Plate Garnish			
1140	993632	Rear Number Plate Lamp			
1141	992958	Rear Bumper	DD	✓	
1142	993085	Rear Bumper Upper			
1143	993017	Rear Bumper Lower			
1144	993054	Rear Bumper Side			
1145	993103	Rear Bumper Tow Cover	MIS	✓	
1146	992341	Rear Bumper Clips	NEC	✓	
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer	OK	✓	2
1149	993045	Rear Bumper Reinforcement			
1150	992970	Rear Bumper Beam			
1151	993077	Rear Bumper Sponge			
1152	992999	Rear Bumper Damper			
1153	993040	Rear Bumper Protector			
1154	993036	Rear Bumper Pad			
1155	993026	Rear Bumper Moulding			
1156	993044	Rear Bumper Reflector			
1157	993023	Rear Bumper Lower Spoiler			
1158	994023	Reverse Sensor	Spot	✓	
1159	993327	Rear End Panel			
1160	993339	Rear End Panel Top Garnish			
1161	993333	Rear End Panel Inner Trim			
1162	990333	Boot Compartment Inner Trim			
1163	993851	Rear LH Taillamp			
1164	993853	Rear LH Taillamp Garnish			
1165	993859	Rear LH Taillamp Panel			
1166	995116	Rear RH Taillamp	CUT	✓	
1167	993853	Rear RH Taillamp Garnish			
1168	993859	Rear RH Taillamp Panel			
1169	993554	Rear Apron Panel			
1170	992895	Bootlid			
1171	991328	Bootlid Emblem			
1172	990356	Bootlid Handle			
1173	995250	Bootlid Moulding			
1174	990376	Bootlid Reflector			
1175	995222	Bootlid Lamp LH			
1176	992899	Bootlid Lamp RH			
1177	995243	Bootlid Lock			
1178	990377	Bootlid Rubber			
1179	990382	Bootlid Hinge			
1180	993877	Bootlid Spoiler			
1181	994543	Tailgate			
1182	991328	Tailgate Emblem			
1183	994643	Tailgate Outer Handle			
1184	994640	Tailgate Moulding			
1185	994545	Tailgate Garnish			
1186	994648	Tailgate Reflector			
1187	994549	Tailgate Lamp			
1188	994646	Tailgate Protector			
1189	994676	Tailgate Wiper Arm			
1190	994677	Tailgate Wiper Blade			
1191	994679	Tailgate Wiper Nozzle			
1192	994555	Tailgate Wiper Motor			
1193	994602	Tailgate Glass			
1194	994606	Tailgate Glass Rubber			
1195	994604	Tailgate Glass Moulding			
1196	994607	Tailgate Glass Sealant			
1197	994629	Tailgate Lock			
1198	994651	Tailgate Rubber			
1199	994611	Tailgate Hinge			
1200	994594	Tailgate Damper			

Vehicle No: SOM 444T

NAC	INC	Item	CON	AC	Qty
1202	993784	Spare Tyre Board			
1203	994328	Spare Tyre Panel			
1204	995065	Spare Tyre			
1205	994326	Spare Tyre Lock Screw			
1206	993787	Spare Tyre Cover			
1207	995323	Triangle Breakdown Sign			
1208	990507	CD Changer Assy			
1209	990164	Antenna			
1210	990534	Centre Exhaust Pipe Assy			
1211	990532	Centre Exhaust Mounting			
1212	993364	Rear Exhaust Pipe			
1213	993357	Rear Exhaust Chrome Pipe			
1214	993361	Rear Exhaust Mounting			
1215	993358	Rear Exhaust Heat Shield			
1216	995223	Rear LH Chassis Member			
1217	993165	Rear RH Chassis Member			
1218	993436	Rear LH Fender			
1219	993449	Rear LH Fender Protector			
1220	993420	Rear LH Fender Inner Panel			
1221	993431	Rear LH Fender Inner Trim			
1222	993415	Rear LH Fender Inner Garnish			
1223	993425	Rear LH Fender Inner Shield			
1224	993621	Rear LH Mudflap			
1225	993933	Rear LH Wheel Rim			
1226	994025	Rear LH Rim Cover			
1227	995065	Rear LH Tyre			
1228	993456	Rear RH Fender			
1229	993450	Rear RH Fender Protector			
1230	993420	Rear RH Fender Inner Panel			
1231	993431	Rear RH Fender Inner Trim			
1232	993415	Rear RH Fender Inner Garnish			
1233	993425	Rear RH Fender Inner Shield			
1234	993622	Rear RH Mudflap			
1235	993934	Rear RH Wheel Rim			
1236	994025	Rear RH Rim Cover			
1237	995065	Rear RH Tyre			
1238	995162	Rear Fender Extension Panel LH			
1239	993491	Rear Fender Extension Panel RH			
1240	993430	Rear Fender Inner Top Garnish			
1241	993673	Rear Fender 1/4 Glass			
1242	993452	Rear Fender 1/4 Glass Rubber			
1243	993453	Rear Fender 1/4 Glass Sealant			
1244	993949	Rear Windscreen Glass			
1245	993976	Rear Windscreen Rubber			
1246	993961	Rear Windscreen Moulding			
1247	993955	Rear Windscreen Sealant			
1248	994729	Third Brake Light			
1249	993385	Rear Fender Air Grille			
1250	992167	Fuel Lid			
1251	992168	Fuel Neck			
1252	992179	Fuel Tank			
1253	992184	Fuel Tank Bracket			
1254	992191	Fuel Tank Float			
1255	990247	Sticker			

## Enquire Transfer Fee

Vehicle Details	
Vehicle No. :	SBU444T
Vehicle Type :	P10 - Passenger Motor Car
Vehicle Attachment 1 :	No Attachment
Vehicle Scheme :	Normal
Vehicle Make :	B.M.W.
Vehicle Model :	325I COUPE XL
Chassis No. :	WBAWB320X0PV53875
Propellant :	Petrol
Engine No. :	76684548N52B25AF
Engine Capacity :	2497 cc
Maximum Power Output :	160.0 kW ( 214 bhp )
Maximum Laden Weight :	1930 kg
Unladen Weight :	1525 kg
Year Of Manufacture :	2009
Original Registration Date :	31 Aug 2009
Lifespan Expiry Date :	-
COE Category :	E - Open Category
Quota Premium :	\$17,905.00
COE Expiry Date :	30 Aug 2019
Road Tax Expiry Date :	31 Aug 2018
PARF Eligibility Expiry Date :	30 Aug 2019
Inspection Due Date :	31 Aug 2018

Intended Transfer Date : 05 Mar 2018

CO2 Emission : -

CO Emission : -

HC Emission : -

NOx Emission : -

PM Emission : -

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use [Enquire Road Tax Payable](#) for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

#### Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
<b>Total Amount Payable</b> :			<b>25.00</b>

You may print this page for reference.

OK

Print



**Catherine Chong (LKK Auto)**

---

**From:** Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>  
**Sent:** Monday, 5 March, 2018 9:59 AM  
**To:** 'assignments@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene  
**Subject:** AIGENCRYPT - Pre repair inspection request - SBU444T VS GBA8591D (OI) DOA 06/02/2018  
**Attachments:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBA85... (50.8 KB); Fax2873.tif

Hi,

Please refer to the enclosed request from **Carl Mtr & Ent. Ctr P L**

Claim no : 9521716333SG003  
Case Owner : Shawn Wui

If you have any queries/concerns, please let us know.

Thank you.

Best Regards,

Mariesa Abu Kassim (Mariesa)  
AIG  
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto  
Shared Services – Malaysia | Global Business Services  
AIG Shared Services (M) Sdn Bhd (887191-D)  
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia  
Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com) | [www.aig.com](http://www.aig.com)

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05032018 @ 10:19am

Ricky veh not in



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18004175/ws3

09 March 2018

**Jin Fang International Pte Ltd**  
84 GEYLANG LORONG 25A  
SINGAPORE 388262

Dear Sir/Madam,

**ACCIDENT INVOLVING GBA 8591D AND SBU 444T ON 06/02/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



**Vivian Lau (LKKAUTO)**

---

**From:** Chan, Kian-Meng <Kianmeng.Chan1@aig.com>  
**Sent:** Tuesday, 28 May, 2019 6:44 PM  
**To:** Vivian Lau (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: 9521716333SG-003 // SBU444T (TP) & GBA8591D on 06/02/2018 \*\*\* LKK REF: CC4/AIG18004175/Swa3

Dear Vivian,

Your kind advice on the claim status would be greatly appreciated.  
Thanks!

Best regards,  
**Chan Kian Meng**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1678  
[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Tuesday, April 30, 2019 2:48 PM  
**To:** Chan, Kian-Meng; Vivian Lau (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO); Admin A  
**Subject:** [EXTERNAL] RE: 9521716333SG-003 // SBU444T (TP) & GBA8591D on 06/02/2018 \*\*\* LKK REF: CC4/AIG18004175/Swa3

This message is from an external sender; be cautious with links and attachments.

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/AIG18004175/Swa3	Vivian - 6841 8625

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

---

**From:** Chan, Kian-Meng <[Kianmeng.Chan1@aig.com](mailto:Kianmeng.Chan1@aig.com)>  
**Sent:** Tuesday, 30 April, 2019 2:28 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** FW: 9521716333SG-003 // SBU444T (TP) & GBA8591D on 06/02/2018

Dear LKK,

Kindly assist with the enquiry.

Best regards,  
**Chan Kian Meng**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1678  
[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Chan, Kian-Meng  
**Sent:** Thursday, March 28, 2019 4:20 PM  
**To:** Admin A  
**Subject:** 9521716333SG-003 // SBU444T (TP) & GBA8591D on 06/02/2018

Dear LKK,

We refer to claim in subject matter.  
Kindly advise claim status and handler in charged.

Thank you for your kind attention.

Best regards,  
**Chan Kian Meng**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1678  
[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

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**Asher Sng (LKKAuto)**

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 6 November 2019 10:42 AM  
**To:** Chan, Kian-Meng  
**Cc:** Admin A  
**Subject:** RE: 9521716333SG-003 // SBU444T (TP) & GBA8591D on 06/02/2018 \*\*\* LKK REF: CC4/AIG18004175/Swa3

Hi Kian Meng,

We refer to the above matter.

We were informed by TP workshop that claimant do not come back to their workshop for repair up to date.

In view of the above, We will proceed to close file and submit damaged assessment report due to repairer did not submit any estimate.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Chan, Kian-Meng <[Kianmeng.Chan1@aig.com](mailto:Kianmeng.Chan1@aig.com)>  
**Sent:** Thursday, 31 October 2019 4:39 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: 9521716333SG-003 // SBU444T (TP) & GBA8591D on 06/02/2018 \*\*\* LKK REF: CC4/AIG18004175/Swa3

Dear Asher,

Please assist to check whether LOD received; if not yet, please advise last date of correspondence.

Best regards,

Chan Kian Meng

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Chan, Kian-Meng  
**Sent:** Wednesday, July 31, 2019 6:23 PM  
**To:** Asher Sng (LKKAUTO); Admin A  
**Subject:** FW: 9521716333SG-003 // SBU444T (TP) & GBA8591D on 06/02/2018 \*\*\* LKK REF: CC4/AIG18004175/Swa3

Dear Asher / LKK,

We refer to claim in subject matter, kindly advise claim status and expedite finalization by soonest.  
As this is a review seeking for claim closure, appreciate your advice if there is opportunity to do so.

Best regards,  
Chan Kian Meng  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1678  
[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Chan, Kian-Meng  
**Sent:** Tuesday, May 28, 2019 6:44 PM  
**To:** Vivian Lau (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: 9521716333SG-003 // SBU444T (TP) & GBA8591D on 06/02/2018 \*\*\* LKK REF: CC4/AIG18004175/Swa3

Dear Vivian,

Your kind advice on the claim status would be greatly appreciated.  
Thanks!

Best regards,  
Chan Kian Meng  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1678  
[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Tuesday, April 30, 2019 2:48 PM  
**To:** Chan, Kian-Meng; Vivian Lau (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO); Admin A  
**Subject:** [EXTERNAL] RE: 9521716333SG-003 // SBU444T (TP) & GBA8591D on 06/02/2018 \*\*\* LKK REF: CC4/AIG18004175/Swa3

This message is from an external sender; be cautious with links and attachments.

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/AIG18004175/Swa3	Vivian - 6841 8625

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Chan, Kian-Meng <[Kianmeng.Chan1@aig.com](mailto:Kianmeng.Chan1@aig.com)>

**Sent:** Tuesday, 30 April, 2019 2:28 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: 9521716333SG-003 // SBU444T (TP) & GBA8591D on 06/02/2018

Dear LKK,

Kindly assist with the enquiry.

Best regards,

Chan Kian Meng

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Chan, Kian-Meng

**Sent:** Thursday, March 28, 2019 4:20 PM

**To:** Admin A

**Subject:** 9521716333SG-003 // SBU444T (TP) & GBA8591D on 06/02/2018

Dear LKK,



We refer to claim in subject matter.  
Kindly advise claim status and handler in charged.

Thank you for your kind attention.

Best regards,  
Chan Kian Meng  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1678  
[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

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## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Feb 2018 <a href="#">Edit Reg</a>		05 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured: <b>Jin Fang International Pte Ltd</b> , Co. Reg. No.: 201016352H			[Created by adjuster]						
Main Claimant: <b>CHIANG WEE SEAN</b> , ID: S7011858J									
Vehicle Reg. No.:	<b>SBU444T</b>	Date of Loss:	06/02/2018 15:00 - :59 [101 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 9521716333SG</b>	Policy/Cover Note No.:	2100403441 (Third Party Only)						
Vehicle Reg. No. (Insured):	<b>GBA8591D</b>	Policy No. (Claimant):	GA168963						
		Excess:							
Repairer:	<b>Carl Motor &amp; Enterprise Centre Pte Ltd (HQ)</b> NO. 38 WOODLANDS INDUSTRIAL PARK E1 #05-10, 757700 Woodlands - Tel:								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Chan, Kian-Meng</b> ]								
Claimant's Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... [Final Rpt due 14/03/2018]								
<b>ASSOCIATED MAIL RECEIVED</b>									
There are no mail for this case.			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>					
<b>ALL ASSOCIATED TASKS</b> <input type="checkbox"/>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SBU444T (9521716333SG)**  
**[GBA8591D]**  
**TP**  
**CHIANG WEE SEAN**  
**Feb 6 2018 3:00PM**  
**[Jin Fang International Pte Ltd]**  
**Carl Motor & Enterprise Centre Pte Ltd**

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	<b>View</b> View in Browser ▼
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<b>Assessment Reports</b>					1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print	
1	06/03/18 10:25	<b>Accident Statement</b> From: SC - Reg. No: GBA8591D, Claimant: JIN FANG INTERNATIONAL PTE. LTD.		Load HTM		

<b>Photos/Images</b>					3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
2	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
3	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
4	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
5	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
6	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
7	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
8	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
9	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
10	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
11	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
12	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
13	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
14	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
15	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
16	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
17	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
18	06/11/19 10:36	<b>Odometer Reading</b>		Load JPG	<input checked="" type="checkbox"/>	
19	06/11/19 10:36	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>	
20	06/11/19 10:36	<b>Chassis Number</b>		Load JPG	<input checked="" type="checkbox"/>	

<b>Documentation</b>					1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	05/03/18 15:32	<b>EMAIL FROM WORKSHOP DD 03.03.2018</b>		Load PDF		
2	05/03/18 15:32	<b>ACKNOWLEDGEMENT EMAIL TO AIG DD 05.03.2018</b>		Load PDF		
3	05/03/18 15:32	<b>NOTIFICATION FROM WORKSHOP + TP GIA REPORT</b>		Load PDF		
4	06/11/19 10:43	<b>EMAIL TO AIG DD 0601119</b>		Load PDF		

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AIG18004175/EEA3S2

Date: 29/11/2019

### REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100403441
Claimant Vehicle No :	SBU444T	Insured Vehicle No :	GBA8591D
Date of Loss:	06/02/2018	Nature of Claim:	TP
		Claim No:	9521716333SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SBU444T	Engine No:	76684548N52B25AF
Make & Model:	BMW 325i, 2.5 COUPE XL (A)	Chassis No:	WBAWB320X0PV53875
Reg. Date:	31/08/2009 (Man. Year: 2009)	Odometer:	196151 km
Colour:	Black		
Engine Capacity:	2497 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Fair	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

### CONDITION OF TYRES

Front Tyre Size:	225/45 R17	Rear Tyre Size:	225/45 R17
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

### INSPECTION

Date of Assignment:	05/03/2018	Carl Motor & Enterprise Centre Pte Ltd (HQ)
Date Inspected:	12/03/2018 Inspected At:	NO. 38 WOODLANDS INDUSTRIAL PARK E1
		#05-10
Estimated Period of Repair:	4.0 days	Singapore 757700

Adjuster: CHEN TSUE YEE

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented	0.00 F	*-F
2	1		*REAR BUMPER TOW COVER	Missing	0.00 F	*-F
3	1		*REAR BUMPER CLIPS	Necessary	0.00 F	*-F
4	2		*REAR BUMPER SIDE RETAINER	Broken	0.00 F	*-F
5	1		*REVERSE SENSOR	Shorted	0.00 F	*-F
6	1		*REAR RH TAILLAMP	Cut	0.00 F	*-F
				<b>Total Parts (\$\$)</b>	<b>0.00</b>	<b>0.00</b>

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >