

ASS. REC. BY:

REF: CS /PC 1800470 /Uber

Special Instruction:

SUPERVISOR:

ASSIGNMENT (Office)

From (Person): Mahimen Gerald Poh

of LPC

Date/Time: 05/18/2018 12:03pm

Estimated Cost:

Bill to:

QD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKM 9862X

Insured:

at Workshop m/s Falcon - Air Auto

Tel: 6789 7997

of Blk 9006 Tampines St 93 #01-200

Policy No: Z/17/VP05/015007-001

Claim No: 17/18/18/VP05/020441

Sum Insured:

Excess: NIL

Make of Veh: (Client's Record)

D.O.A. 28003018

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle: D/L OUT

Date/Time	Action/Instruction ( ✓ ) Estimate
	SKM 9862X
06/3/18 @ 3.14pm	visit to Gerald Poh via Mahimen.
07/3/18 @ 10.57am	Chen Beng Kee confirmed CIA via Mahimen.
07/3/18 @ 11.38am	informed Joel CIA & ex: NIL by email.





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CS/LPC18004170/Uqb	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 05-03-2018	
		Code : LPC2	
<b>1. Policy Particulars :- OWN DAMAGE</b>			
Insured Veh.		Veh. Inspected	SKM 9862X
Policy No.	Z/17/VP05/015007-001	Coverage (\$)	0.00
Claim No.	17/18/18/VP05/020441	Excess (\$)	0.00
Assign From	MERIMEN (GERALD POH)	Assign Date	05/03/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	28/02/2018	Inspection Date	05/03/2018
Survey held at	FALCON-AIR AUTO SERVICES PTE LTD BLK 9006 TAMPINES ST 93 #01-200 SINGAPORE 528840		
<b>5a. Remarks</b>			
A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

**...CLAIM SUBFOLDER...(New Assignment)**

**CLAIM SUBFOLDER TRACKING**

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Mar 2018 Sendback Est	05 Mar 2018 10:49 S\$2,431.50	05 Mar 2018 12:03 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All
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<b>CLAIM SUBFOLDER DETAILS</b>									
<b>Insured:</b>	SEOW LEE LING, ID: S1693419D, Tel: +6581618717, Email: jessll0409@gmail.com								
<b>Vehicle Reg. No.:</b>	SKM9862X <b>Date of Loss:</b> 28/02/2018 18:00 - :59								
<b>Claim Type:</b>	OD / 17/18/18/VP05/020441 <b>Policy/Cover Note No.:</b> Z/17/VP05/015007-001 (Comprehensive)								
	<b>Excess:</b> S\$0.00								
<b>Repairer:</b>	Falcon-Air Auto Services Pte Ltd (Tampines) Tampines St 93 Blk 9006 #01-200, Tampines - Tel: 67897997								
<b>Handling Insurer:</b>	Lonpac Insurance Bhd (HQ) - Tel: +65 62507388 ... [Handled by Gerald Poh - 6250 7388 ext 240]								
<b>Adjuster:</b>	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 14/03/2018]								
<b>Driver/Custodian:</b>	SEOW LEE LING (52 / Female), NRIC: S1693419D, Tel: +6581618717								
<b>Adj Asg. Remarks:</b>	Survey & revert. Excess is Nil.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;">View All   Compose Case Mail</span>									
There are no mail for this case.									
<input type="checkbox"/> <b>ALL ASSOCIATED TASKS</b> <span style="float: right;">View All   Search Tasks   Create New Task   Complete</span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 7 March 2018 11:38 AM  
**To:** 'JOEL'  
**Subject:** VEHICLE SKM 9862X (DOA: 2802/2018)

Dear Joel,

As spoken with you.

As instructed by our client Lonpac, please proceed to repair the insured vehicle **SKM 9862X (excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Mar 2018 09:56	<b>Clim Veh Model Changed</b>	(200615) NISSAN MARCH 1.4 (A).	[R] Joel Ng
2	05 Mar 2018 09:56	<b>Clim Created</b>	Reg No: SKM9862X. Policy No: Z/17/VP05/015007-001. Acct Date: 2018/02/28. Claim Type: OD. Insurer: Lonpac Insurance Bhd (HQ). Workshop: Falcon-Air Auto Services Pte Ltd (Tampines). Created from SAS:MFA318028853	[R] Joel Ng
3	05 Mar 2018 10:49	<b>Clim Submitted</b>	2431.50.	[R] Joel Ng
4	05 Mar 2018 12:03	<b>Clim Registration Modified</b>	Excess: -> 0.00.	[I] Eric Woo
5	05 Mar 2018 12:03	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):Survey & revert. Excess is Nil.	[I] Eric Woo
6	05 Mar 2018 12:03	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/03/14	[I] Eric Woo
7	05 Mar 2018 12:03	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[I] Eric Woo
8	05 Mar 2018 13:15	<b>Assignment 1st Accessed</b>		[A] CATHERINE CHONG KAI LING
9	05 Mar 2018 15:13	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] CATHERINE CHONG KAI LING
10	06 Mar 2018 15:10	<b>Adj Rpt Initiated</b>		[A] SHIAU CHAN
11	06 Mar 2018 15:12	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2018/03/14	[A] SHIAU CHAN
12	06 Mar 2018 15:14	<b>Adj Mandate Request</b>	Cur.Req:1823.25:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. REPAIRER ASKING FOR PART BY PART BASIS AS NO SECOND HAND PARTS AVAILABLE. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
13	07 Mar 2018 10:57	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/03/14	[I] Chew Beng Kee
14	07 Mar 2018 10:57	<b>Adj Mandate Set</b>	Approved:1823.25.	[I] Chew Beng Kee

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1738528	05/03/2018 09:56	Motor	Falcon-Air Auto Services Pte Ltd (HQ)	Falcon-Air Auto Services Pte Ltd (Tampines)	SKM9862X		xx.xx
1740743	06/03/2018 15:10	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKM9862X		10.70

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Gerald Poh

Date: 06 Mar 2018

**Preliminary Advice**

Vehicle No	: SKM9862X	Accident Date	: 28/02/2018
Make	: NISSAN MARCH	Policy No.	: Z/17/VP05/015007-001
Assignment Date	: 05/03/2018	Excess	: S\$0.00
Date of Inspection	: 05/03/2018	Est. Duration of Repair	: 4.00
Inspection At	: FALCON-AIR AUTO SERVICES PTE LTD (TAMPINES) TAMPINES ST 93 BLK 9006 #01-200 SINGAPORE		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,431.50
Revised Amount	:S\$	1,823.25
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,823.25
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	28,000.00
COE / PARF Rebate	:S\$	16,681.00
Salvage Value	:S\$	
Margin for Repair	:S\$	11,319.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : REPAIRER ASKING FOR PART BY PART BASIS AS NO SECOND HAND PARTS AVAILABLE.

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 3419D

### Vehicle Details

Vehicle No.: SKM9862X

Vehicle to be Exported: No

Intended De-registration Date: 06 Mar 2018

Vehicle Make: NISSAN

Vehicle Model: MARCH 1.4L COMFORT  
AT ABS D/AB 2WD

Primary Colour: Silver

Manufacturing Year: 2009

Engine No.: CR14121188A

Chassis No.: JN1FBAK12Z0020071

Maximum Power Output: 72.0 kW (96 bhp)

Open Market Value: \$14,903.00

Original Registration Date: 06 Oct 2010

First Registration Date: 06 Oct 2010

Transfer Count: 3

Actual ARF Paid: \$14,903.00 *7457*

### Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 05 Oct 2020

PARF Rebate Amount: \$8,941.00

### Intended COE Rebate Details

COE Expiry Date: 05 Oct 2020

COE Category: A - Car (1600cc & below)

COE Period(Years): 10

QP Paid: \$26,365.00

COE Rebate Amount: \$7,740.00

**Total Rebate Amount: \$16,681.00**

The information contained herein is correct as at 06 Mar 2018

OK

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6 vehicles

march

Advanced Search Submit

Make	Model	Price	Depreciation	Reg. Date	Eng. Cap	Mileage	Veh. Type	Status
march		Any	Any	2009	Any	Any	Any	Available
	<b>Nissan March 1.4E</b>	<b>\$19,800</b>	<b>\$8,440 /yr</b>	22-Jul-2009	1,386 cc	93,500 km	Hatchback	Available
Beautiful Elegance Model. Very Well Taken Care, Daily Clean. Come With Front And Rear Camera. Original Manual Booklet Still In Car. Very Low Mileage. To And Flow From Work. No Repaired Needed. Good To...								
Posted: 27-Feb-2018 Tags: 2009 Nissan March, Nissan March, Nissan, March, Used Nissan								
	<b>Nissan March 1.4C</b>	<b>\$17,800</b>	<b>\$9,300 /yr</b>	14-Mar-2009	1,386 cc	124,600 km	Hatchback	Available
1 Owner! Accident Free! No Repairs Needed! All Trade In Welcome, Major Bank And In House Loan Available! Night And Door Step Viewing Available! Hurry Call Our Friendly Staff To View And Discuss.								
Posted: 24-Feb-2018 Tags: 2009 Nissan March, Nissan March, Nissan, March, Used Nissan								
	<b>Nissan March 1.4E</b>	<b>\$16,800</b>	<b>\$8,980 /yr</b>	30-Mar-2009	1,386 cc	-	Hatchback	Available
CNY Promo Only 2.78% Interest! Low Down Payment. Very Well Kept! Accident Free! Cheapest In Town! Peace Of Mind! Highest Trade In And High In House Loan Available! Call For Viewing And Further								
Posted: 23-Feb-2018 Tags: 2009 Nissan March, Nissan March, Nissan, March, Used Nissan								
	<b>Nissan March 1.4A</b>	<b>\$16,000</b>	<b>\$6,300 /yr</b>	26-May-2009	1,386 cc	110,000 km	Hatchback	Available
Everyday Workhorse With Low Fuel Consumption. Car Is In Stock Condition, Great Car To Zip Around Town In! View To Appreciate, Do Call Or Send Me A Message If I Am Unavailable Will Reply Whenever Soone...								
Posted: 15-Feb-2018 Tags: 2009 Nissan March, Nissan March, Nissan, March, Used Nissan								
Car Buying	Car Selling	Car Aftermarket						
Car Ownership	On The Move	Lifestyle						
	<b>Nissan March 1.4C</b>	<b>\$17,800</b>	<b>\$10,080 /yr</b>	13-Feb-2009	1,386 cc	132,000 km	Hatchback	Available
1 Owner Only! Agent Maintained! Very Fuel Efficient! Extended Warranty Available! A Charming Yet Reliable Hatchback That Gives You Excellent Fuel Efficiency And Ease Of Maneuverability. Buy It From Us...								
Dickson Automobile								
Posted: 11-Feb-2018 Tags: 2009 Nissan March, Nissan March, Nissan, March, Used Nissan								
	<b>Nissan March 1.4E</b>	<b>\$20,838</b>	<b>\$9,250 /yr</b>	17-Jul-2009	1,386 cc	117,500 km	Hatchback	Available
1 Owner! Beautiful Elegance Model, Silver With Clean And Neat Interior, Very Well Taken Care By Female Owner, Beautiful Condition, Low Mileage. Price Negotiable, Serious Offers Will Be Considered, Hig...								
Posted: 06-Jan-2018 Tags: 2009 Nissan March, Nissan March, Nissan, March, Used Nissan								

Save this search criteria, to get email alerts whenever a match is found.

Make	Model	Price	Depreciation	Reg. Date	Eng. Cap	Mileage	Veh. Type	Status
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sgCarMart is the number one car classifieds for parallel import cars, Toyota, Honda, Nissan, Mitsubishi & BMW. There are plenty of cars for sale, from vans, trucks, sedan cars, luxury cars, sports cars or stationwagons, SUV, MPV, hatchback, to COE cars & OPC cars. You can also buy from a car auction, look up car loans, low mileage cars, car brands, carpark rates & car insurance. Find buy used march, march Singapore, used march Singapore, used march, used vehicles Singapore or even buy used march Singapore. We have new car dealers comprising parallel importers, authorised car dealers, and used car dealers on our site. Find new car price lists, new car launches and new car promotions. Visit our partner sites for job openings for Singapore jobs, real estate properties for sale, mover, car performance parts, car discussion, forum discussion, commercial vehicle leasing & COE results.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate** as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	01/03/2018 11:03
Date Of Accident	28/02/2018 18:30
Exact Location Of Accident	ALONG MCE TOWARDS CHANGI
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKM9862X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SEOW LEE LING
NRIC No	S1693419D
Email Address	JESSLL0409@GMAIL.COM
Mobile Phone No	(LOCAL) +65-81618717
Alternative Phone No	OFFICE-81618717

### Vehicle Particulars

Manufacturer	NISSAN
Model	MARCH-1.4 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	LONPAC INSURANCE BHD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	Z/17/VP05/015007-001

Cover Note Number

### Driver

Name of Driver	SEOW LEE LING
NRIC No	S1693419D
Date Of Birth	04/09/1965
Occupation	INDOOR
Date Of Driving Pass	05/05/1995
Driving Experience	22 YEARS AND 9 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81618717
Fax Number	
Contact Number	OFFICE-81618717
EMail Address	JESSLL0409@GMAIL.COM

## Sketch Plan Pg. 1

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature:

Date & Time: 1 Mar 18  
10.50am

Driver's Signature

(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature

Name:  
NRIC/FIN No.:



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LTD  
CO. REG. No.: 1995-01140-D

INSURER: **Lonpac Insurance Bhd (HQ)**

**PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	Z/17/VP05/015007-001	Date of Loss:	28/02/2018
Vehicle Reg. No.:	SKM9862X	Driveable?	
Driver Age/Info:	52 / FEMALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	SEOW LEE LING	Contact No:	+6581618717
Driver:	SEOW LEE LING		
Make/Model:	NISSAN MARCH, 1.4 (A)	Vehicle Reg. Date:	06/10/2010
Vehicle Colour:	GREEN		
Engine No:	CR14121188A	Chassis No:	JN1FBAK12Z0020071
Odometer:	70000 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	5		
Description of Accident/Loss	AS PER SKETCH PLAN ATTACH.		
Remarks:	VEHICLE IS IN THE WORKSHOP		
Present Location:	FALCON-AIR AUTO SERVICES PTE LTD (TAMPINES)		

*Not Redwood  
slab  
Try 2/s.  
Miss Nil  
Take ph. before party.  
Y.L.  
5/3/18*

**COST OF CLAIMS**

		Amount
Parts		961.50
Miscellaneous Items		0.00
Labour		1,470.00
Paintwork Labour		0.00
Towing		0.00
<b>Acknowledged by Repairer Gross Total (S\$)</b>		<b>2,431.50</b>
Signature:	<b>+ GST 7.00% (S\$)</b>	170.21
Date:		
<b>Nett Amount (S\$)</b>		<b>2,601.71</b>

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

This claim is handled by: **JOEL NG**

**REPAIR DETAILS**

**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 05 Mar 2018)  
 Parts: 144 NISSAN MARCH 1.4 (A) (Catalogue:Merimen Singapore 1.0)  
 Labour: Repairer's (Price-denominated Standard List)  
 Print Code: Falcon-Air Auto Services Pte Ltd/SKM9862X/05/03/2018 10:49  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*

**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BUMPER <i>DD</i>	0.00	0.00	*180.00 F <i>IPC</i>
2	2		*FRONT BUMPER SIDE RETAINER <i>next 015.</i>	20	0.00	*40.00 F
3	10		*FRONT BUMPER CLIPS <i>nh</i>	0	0.00	*15.00 FS <i>S.N</i>
4	1		*O/S FRONT FENDER <i>Buc</i>	0.00	0.00	*175.00 F
5	1		*O/S FRONT FENDER INNER SHIELD <i>Toin</i>	0.00	0.00	*55.00 F
6	10		*O/S FRONT FENDER INNER SHIELD CLIPS <i>me</i>	0	0.00	*15.00 FS <i>S.N</i>
7	1		*O/S RAD GRILLE ASSY <i>one</i>	0.00	0.00	*75.00 F
8	1		*FRONT BUMPER REINFORCEMENT <i>Bul</i>	0.00	0.00	*150.00 F
9	1		*WASHER TANK ASSY <i>11</i>	0.00	0.00	*135.00 F

F=Franchise part. S=SpcNett.

Sub Total (\$\$)	840.00
+ Margin on L,N Items 15.00% (\$\$)	121.50
<b>Total Parts (\$\$)</b>	<b>961.50</b>

Falcon-Air Auto Services Pte Ltd/SKM9862X/05/03/2018 10:49. Not valid without Reference section.  
 Generated using Merimen e-Claims IEAS

*657*  
*157*  


---

*753.25*  
  
*1823.25*  
  
*S.N 30*

## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	TO CHECK LIGHT SYSTEM AND WIRING	New	20 50.00
2	TO VACUUM, REOIL AND REGAS	New	11 X 120.00
3	TO REPAIR SUPPORT, REPLACE DAMAGED PARTS	New	420 600.00
4	TO PUTTY AND RESPRAY	New	600 700.00
<b>Gross Labour Cost (S\$)</b>			<b>1,470.00</b>

Falcon-Air Auto Services Pte Ltd/SKM9862X/05/03/2018 10:49. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

### FALCON-AIR AUTO SERVICES PTE LTD

(A subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-08/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0580 / 6458-0880 Fax: 6454-7862  
Branches : Tampines St 93 Blk 9900 #01-200 S(520040) Tel: 6769-7997 Fax: 6768-7997 • No.8 Pandan Loop S(128226) Tel: 6779-5665 Fax: 6779-1110  
Website: www.falconair.com.sg Email: email@falconair.com.sg



日美汽車私人有限公司  
**JAE AUTO PTE LTD**

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710  
 TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:  
 48A SUNGEI KADUT AVE SINGAPORE 729672  
 TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

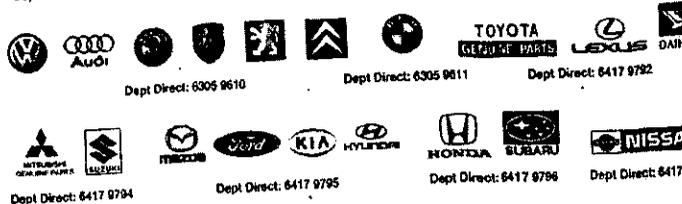
GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

FALCON AIR AUTO SERVICES PTE LID  
 BLK 9006 #01-200  
 TAMPINES ST.93

SINGAPORE 528839

ATTN : JERE

WINDSCREEN GLASS  
 Dept Direct: 6417 9791 / 6745 9939



Wiper blade: NWB (Nippon Wiper blade), Siliper (Made in Korea),  
 Forch (Made in Germany)  
 Spark plug: Nippon Denso, NGK (Made in Japan)

TAX INVOICE : AR201803-0275  
 DATE : 05/03/2018  
 CUSTOMER ID : FALCOD-  
 VEH REG. NO. : SKM98623  
 TERMS : 30 day  
 PO NO. :  
 PAGE NO. : Page 1 of  
 CURR : SGI

SQ STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
N63100-AX035 K12	FRT FENDER RH	CC CC9-E-06A	1	175.00	175.00
N63842-CT01A K12 06YR	F/FENDER IN/SHIELD RH	CC CC9-A-10S	1	55.00	55.00
N62320-CT40A K12 NEW	RAD GRILLE RH	CC CC9-B-05B	1	75.00	75.00

SUB-TOTAL : 305.00  
 ADD GST 7.00 % 21.00

E. & O.E TOTAL AMOUNT SGD : 326.00

[E] 05/03/2018 4:52:36P

[P] 05/03/2018 4:56:03PM  
 Goods Sold are not refundable for Cash.  
 Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

Goods Received in Good Order

JAE Auto Pte. Ltd.  
 Sales Executive: GUAN



*[Signature]*  
 Signature / Co Stamp / Date

This is computer generated document.  
 No signature is required.

ORIGINAL



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710  
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:  
48A SUNGEI KADUT AVE SINGAPORE 729672  
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

WINDSCREEN GLASS  
Dept Direct: 6417 9791 / 6745 9939

Arrange By \_\_\_\_\_ Driver *[Signature]*



Wiper blade: NWB (Nippon Wiper blade), Siliper ( Made in Korea ),  
Forch ( Made in Germany )  
Spark plug: Nippon Denso, NGK (Made In Japan)

FALCON AIR AUTO SERVICES PTE LTD  
BLK 9006 #01-200  
TAMPINES ST93

SINGAPORE 528839

ATTN : JERE

TAX INVOICE : AR201803-0274  
DATE : 05/03/2018  
CUSTOMER ID : FALCOD-  
VEH REG. NO. : SKM9862  
TERMS : 30 day  
PO NO. :  
PAGE NO. : Page 1 of  
CURR : SGI

SQ	STOCKID	DESCRIPTION	StkLoc	QTY	UPRICE	AMOUNT
1.	N62022-CT10J K12 08'	FRT BUMPER	PA PL4-D1-14	1	180.00	180.0
2.	N62222-CT00A K12 06YK	F/BUMPER SIDE/BRKT RH BLACK	PA PL3-E1-09L	1	20.00	20.0
3.	N62030-CT40A/CT00B K12	FRT REINFORCEMENT	PA PL3-E1-05B	1	150.00	150.0

SUB-TOTAL : 350.0  
ADD GST 7.00 % 24.5

E. & O.E TOTAL AMOUNT SGD : 374.5

[E] 05/03/2018 4:49:51PM

[P] 05/03/2018 4:55:03PM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive: GUAN

This is computer generated document.  
No signature is required.



ORIGINAL

Goods Received in Good Order

*[Signature]*

Signature / Co Stamp / Date

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Mar 2018 <a href="#">Sendback Est</a>	05 Mar 2018 10:49 <b>S\$2,431.50</b>	05 Mar 2018 12:03 <a href="#">Edit Adj Rpt</a>	<b>S\$1,823.25</b> <a href="#">Edit Estimates</a>	<b>S\$1,823.25</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	<b>SEOW LEE LING</b> , ID: S1693419D, Tel: +6581618717, Email: jessli0409@gmail.com								
Vehicle Reg. No.:	<b>SKM9862X</b>	Date of Loss:	28/02/2018 18:00 - :59						
Claim Type:	<b>OD / 17/18/18/VP05/020441</b>	Policy/Cover Note No.:	Z/17/VP05/015007-001 (Comprehensive)						
		Excess:	S\$0.00						
Repairer:	<b>Falcon-Air Auto Services Pte Ltd (Tampines)</b> Tampines St 93 Blk 9006 #01-200, Tampines - Tel: 67897997								
Handling Insurer:	<b>Lonpac Insurance Bhd (HQ)</b> - Tel: +65 62507388 ... [Handled by <b>Gerald Poh</b> - 6250 7388 ext 240]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [ <b>Final Rpt due 14/03/2018</b> ]								
Driver/Custodian:	SEOW LEE LING (52 / Female), NRIC: S1693419D, Tel: +6581618717								
Adj Asg. Remarks:	Survey & revert. Excess is Nil.								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
• LONPAC_HQ (07/03/2018): <b>Alert - Adj Mandate Approved (S\$1823.25) - SKM9862X - Claim Handler: Gerald Poh</b>									
<b>ALL ASSOCIATED TASKS</b> <input type="checkbox"/> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

**SKM9862X (17/18/18/VP05/020441)**

**OD**

**Feb 28 2018 6:00PM**

**[SEOW LEE LING]**

**Falcon-Air Auto Services Pte Ltd**

Upload Documents		Upload Photos		Compose New Letter		View <span style="border: 1px solid black; padding: 2px;">View in Browser</span> <span style="font-size: small;">v</span>	
<b>Assessment Reports</b>						1 per page <span style="font-size: small;">v</span>	<input checked="" type="checkbox"/>
No	Finalized On	Falcon-Air Auto Services Pte Ltd (Tampines)			Thumbnail	Print	
1	05/03/18 10:49	Repairer Estimates			Load HTM	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print	
1	06/03/18 15:12	Adjuster Immediate Advice			Load HTM	<input checked="" type="checkbox"/>	
<b>Photos/Images</b>						3 per page <span style="font-size: small;">v</span>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print	
1	05/03/18 19:04	Chassis Number			Load JPG	<input checked="" type="checkbox"/>	
2	05/03/18 19:04	Odometer Reading			Load JPG	<input checked="" type="checkbox"/>	
3	05/03/18 19:04	General View			Load JPG	<input checked="" type="checkbox"/>	
4	05/03/18 19:04	General View			Load JPG	<input checked="" type="checkbox"/>	
5	05/03/18 19:04	General View			Load JPG	<input checked="" type="checkbox"/>	
6	05/03/18 19:04	General View			Load JPG	<input checked="" type="checkbox"/>	
7	05/03/18 19:04	General View			Load JPG	<input checked="" type="checkbox"/>	
8	05/03/18 19:04	General View			Load JPG	<input checked="" type="checkbox"/>	
9	05/03/18 19:04	General View			Load JPG	<input checked="" type="checkbox"/>	
10	05/03/18 19:04	General View			Load JPG	<input checked="" type="checkbox"/>	
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12	05/03/18 19:04	General View			Load JPG	<input checked="" type="checkbox"/>	
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18	05/03/18 19:04	General View			Load JPG	<input checked="" type="checkbox"/>	
19	05/03/18 19:04	General View			Load JPG	<input checked="" type="checkbox"/>	
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					<input checked="" type="checkbox"/>
33	05/03/18 19:04	General View	1	Load JPG	<input checked="" type="checkbox"/>
34	05/03/18 19:04	General View	1	Load JPG	<input checked="" type="checkbox"/>
35	05/03/18 19:04	General View	1	Load JPG	<input checked="" type="checkbox"/>
36	05/03/18 19:04	General View	1	Load JPG	<input checked="" type="checkbox"/>
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45	05/03/18 19:05	General View	1	Load JPG	<input checked="" type="checkbox"/>
46	05/03/18 19:05	General View	1	Load JPG	<input checked="" type="checkbox"/>
47	05/03/18 19:05	General View	1	Load JPG	<input checked="" type="checkbox"/>
48	05/03/18 19:05	General View	1	Load JPG	<input checked="" type="checkbox"/>
49	06/03/18 19:00	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
50	06/03/18 19:00	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
51	06/03/18 19:00	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
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53	06/03/18 19:00	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
54	06/03/18 19:00	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
55	06/03/18 19:00	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
56	06/03/18 19:00	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
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59	06/03/18 19:00	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	06/03/18 15:13	WORKSHOP ESTIMATE	1	Load PDF	
2	27/03/18 10:21	Parts Invoice	1	Load PDF	

### Linked Accident Report Documents

View

<b>Assessment Reports</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Falcon-Air Auto Services Pte Ltd (Tampines)		Thumbnail	Print
1	01/03/18 11:12	Accident Statement	1	Load HTM	
<b>Photos/Images</b>				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Falcon-Air Auto Services Pte Ltd (Tampines)		Thumbnail	Print
1	01/03/18 11:08	Accident Photo 3PTY DAMAGE	1	Load JPG	<input checked="" type="checkbox"/>
2	01/03/18 11:08	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	01/03/18 11:08	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	01/03/18 11:08	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	01/03/18 11:08	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	01/03/18 11:08	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>				1 per page	<input checked="" type="checkbox"/>

No	Finalized On	Falcon-Air Auto Services Pte Ltd (Tampines)		Thumbnail	Print
1	01/03/18 11:11	Sketch Plan		Load TIF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse  
Singapore 199555

**Our File No:** CS/LPC18004170/UQBE2

**Date:** 27/03/2018

#### REFERENCE

Insured/Claimant: SEOW LEE LING Policy No: Z/17/VP05/015007-001  
Date of Loss: 28/02/2018 Nature of Claim: OD Claim No: 17/18/18/VP05/020441

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKM9862X**  
Make & Model: NISSAN MARCH, 1.4 (A) Engine No: CR14121188A  
Reg. Date: 06/10/2010 (Man. Year: 2009) Chassis No: JN1FBAK12Z0020071  
Colour: Green Odometer: 76477 km  
Engine Capacity: 1386 cc  
Market Value/New Car Price: S\$28,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

#### CONDITION OF TYRES

Front Tyre Size: 185/55 R15 Rear Tyre Size: 185/55 R15  
Front Left Side: Michelin 5 mm Rear Left Side: Michelin 5 mm  
Front Right Side: Michelin 5 mm Rear Right Side: Michelin 5 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	961.50	783.25	178.25	18.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,470.00	1,040.00	430.00	29.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,431.50</b>	<b>1,823.25</b>	<b>608.25</b>	<b>25.02</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>170.21</b>	<b>127.63</b>	<b>42.58</b>	<b>25.02</b>
<b>Nett Amount (S\$)</b>	<b>2,601.71</b>	<b>1,950.88</b>	<b>650.83</b>	<b>25.02</b>

#### INSPECTION

Date of Assignment: 05/03/2018 Present Location: Falcon-Air Auto Services Pte Ltd (Tampines)  
Date Inspected: 05/03/2018 Inspected At: BLK 9006 TAMPINES ST 93 #01-200 SINGAPORE 528840  
Estimated Period of Repair: 4.0 days

**Adjuster:** MARCUS CHUA

**Manager:** SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG                      Version: 1.0 (Last Synchronised: 27 Mar 2018)  
**Parts:** 144                                      NISSAN MARCH 1.4 (A) (Catalogue:Merimen Singapore 1.0)  
**Labour:** Repairer's                      (Price-denominated Standard List)  
**Print Code:** (Unsubmitted, no print-code for SKM9862X)  
**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		<b>*FRONT BUMPER</b> (WCP)	Dented	180.00 F	*180.00 F
2	1		<b>*FRONT BUMPER SIDE RETAINER</b> (WCP)	O/S Bent	40.00 F	*20.00 F
3	10		<b>*FRONT BUMPER CLIPS</b>	Necessary	15.00 FS	*15.00 FS
4	1		<b>*O/S FRONT FENDER</b> (WCP)	Buckled	175.00 F	*175.00 F
5	1		<b>*O/S FRONT FENDER INNER SHIELD</b> (WCP)	Torn	55.00 F	*55.00 F
6	10		<b>*O/S FRONT FENDER INNER SHIELD CLIPS</b>	Necessary	15.00 FS	*15.00 FS
7	1		<b>*O/S RAD GRILLE ASSY</b> (WCP)	Cracked	75.00 F	*75.00 F
8	1		<b>*FRONT BUMPER REINFORCEMENT</b> (WCP)	Bent	150.00 F	*150.00 F
9	1		<b>*WASHER TANK</b> (WCP)	Not Necessary	135.00 F	*- F
<b>Sub Total (S\$)</b>					<b>840.00</b>	<b>685.00</b>
<b>+ Margin on L,N Items 15.00/15.00% (S\$)</b>					<b>121.50</b>	<b>98.25</b>
<b>Total Parts (S\$)</b>					<b>961.50</b>	<b>783.25</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO CHECK LIGHT SYSTEM AND WIRING	New	50.00	20.00
2	TO VACUUM, REOIL AND REGAS	New	120.00	0.00
3	TO REPAIR SUPPORT, REPLACE DAMAGED PARTS	New	600.00	420.00
4	TO PUTTY AND RESPRAY	New	700.00	600.00
			<b>Gross Labour Cost (S\$)</b>	<b>1,470.00</b>
				<b>1,040.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >