

Hsiao Tong (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Monday, 14 January 2019 11:00 AM
To: Thin Thin (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Olivia Lau (LKKAUTO)
Subject: FW: Direct Settlement - Accident Involving XD2322C (OI : EQI - DM18HO02291/JT) AND SHB5887U (TP : LKK REF - CC3/EQI18004161/Gyb3) on 28.02.2018
Attachments: IMG-1516.jpg; IMG-1515.jpg; 47-VIDEO (online-video-cutter.com) 1.mp4

Dear Thin Thin,

Please proceed with direct settlement.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Tuesday, December 11, 2018 4:02 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving XD2322C (OI : EQI - DM18HO02291/JT) AND SHB5887U (TP : LKK REF - CC3/EQI18004161/Gyb3) on 28.02.2018

Dear Janet,

We refer to the below matter.

Enclosed herewith CCTV footage from TP repairer.

Based on footage, OID encroaching into TP lane and collided with TP vehicle.

Therefore, kindly advise whether can we proceed for direct settlement for this matter.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Friday, 19 October 2018 5:21 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving XD2322C (OI : EQI - DM18HO02291/JT) AND SHB5887U (TP : LKK REF - CC3/EQ18004161/Gyb3) on 28.02.2018

Dear Mei Kwan,

OI report.

Please let us have the video footage.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, June 29, 2018 4:15 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD2322C (OI : EQI - TBA) AND SHB5887U (TP : LKK REF - CC3/EQ18004161/Gyb3) on 28.02.2018

Importance: High

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 28 May, 2018 2:00 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD2322C (OI : EQI - TBA) AND SHB5887U (TP : LKK REF - CC3/EQI18004161/Gyb3) on 28.02.2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 24 April 2018 10:21 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD2322C (OI : EQI - TBA) AND SHB5887U (TP : LKK REF - CC3/EQI18004161/Gyb3) on 28.02.2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]
Sent: Monday, 19 March 2018 4:02 PM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAUTO) <jaskhine@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving XD2322C (OI : EQI - TBA) AND SHB5887U (TP : LKK REF - CC3/EQI18004161/Gyb3) on 28.02.2018

Dear Shu Pei

Accident not reported. We shall follow up with insured on non reporting.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Monday, March 5, 2018 5:53 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAUTO) <jaskhine@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Subject: Direct Settlement - Accident Involving XD2322C (OI : EQI - TBA) AND SHB5887U (TP : LKK REF - CC3/EQI18004161/Gyb3) on 28.02.2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 5887U at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Preliminary advice

- Estimated cost of repair

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6742 2928.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)