

Shu Pei (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Friday, 19 October 2018 5:21 PM
To: Mei Kwan (LKKAUTO)
Cc: Admin A; CS A Team
Subject: Direct Settlement - Accident Involving XD2322C (OI : EQI - DM18HO02291/JT) AND SHB5887U (TP : LKK REF - CC3/EQI18004161/Gyb3) on 28.02.2018
Attachments: EQIC-MARS00002828-XD2322C-GIA.PDF

Dear Mei Kwan,

OI report.

Please let us have the video footage.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Friday, June 29, 2018 4:15 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XD2322C (OI : EQI - TBA) AND SHB5887U (TP : LKK REF - CC3/EQI18004161/Gyb3) on 28.02.2018
Importance: High

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 28 May, 2018 2:00 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD2322C (OI : EQI - TBA) AND SHB5887U (TP : LKK REF - CC3/EQI18004161/Gyb3) on 28.02.2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 24 April 2018 10:21 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD2322C (OI : EQI - TBA) AND SHB5887U (TP : LKK REF - CC3/EQI18004161/Gyb3) on 28.02.2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Monday, 19 March 2018 4:02 PM

To: Shu Pei (LKKAuto) <shupeilkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving XD2322C (OI : EQI - TBA) AND SHB5887U (TP : LKK REF - CC3/EQ18004161/Gyb3) on 28.02.2018

Dear Shu Pei

Accident not reported. We shall follow up with insured on non reporting.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAuto) [<mailto:shupeilkkauto.com>]

Sent: Monday, March 5, 2018 5:53 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Direct Settlement - Accident Involving XD2322C (OI : EQI - TBA) AND SHB5887U (TP : LKK REF - CC3/EQ18004161/Gyb3) on 28.02.2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 5887U at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Preliminary advice
- Estimated cost of repair

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6742 2928.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)