



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18004131/Grb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 05-03-2018



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLK 6084T
Policy No. 2100498703	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	02/03/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date 11/02/2018	Inspection Date 02/03/2018
Survey held at PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699	

5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE)
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/02/2018 08:54
Date Of Accident	11/02/2018 13:15
Exact Location Of Accident	ALONG ROAD 1 TRAVELLING TOWARDS ROAD 2 ANG MO KIO
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLK6084T
Insured/Policyholder	
Name Of Registered Owner	LIEW SHUE CHING CAROL
NRIC No	S6812508A
Email Address	SHUE.LIEW@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97527885
Alternative Phone No	OTHERS-64497393

Vehicle Particulars

Manufacturer	AUDI
Model	A4 1.4 TFSI S TRONIC

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100498703-01
Cover Note Number	

Driver

Name of Driver	LIEW SHUE CHING CAROL
NRIC No	S6812508A
Date Of Birth	20/04/1968
Occupation	INDOOR
Date Of Driving Pass	28/04/2010
Driving Experience	7 YEARS AND 9 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97527885
Fax Number	
Contact Number	OTHERS-64497393
EMail Address	SHUE.LIEW@GMAIL.COM

Address	37 SERAYA CRESCENT SINGAPORE
Postcode	575851
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	KAMPONG JAVA NPC
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Collision - Head to Rear (I hit a third party vehicle), #others "On the 11th February 2018 around 1312hrs, I was driving my vehicle (SLK6084T) along Ang Mo Kio Ave 6 towards Yio Chu Kang Road. I was driving on the extreme left lane as i intended to make a left turn to the slip road of Yio Chu Kang Road. The traffic was smooth at that time. As i observed that teh traffic was clear on the right side, i inched my vehicle forward. At one juncture, I realised that I had accidentally collide with a Black Skoda vehicle (SJM6119R) which was in front of me. As a result, my vehicle front number plate was slightly damaged and the other vehicle has sustained some scratched on its rear bumper. "

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

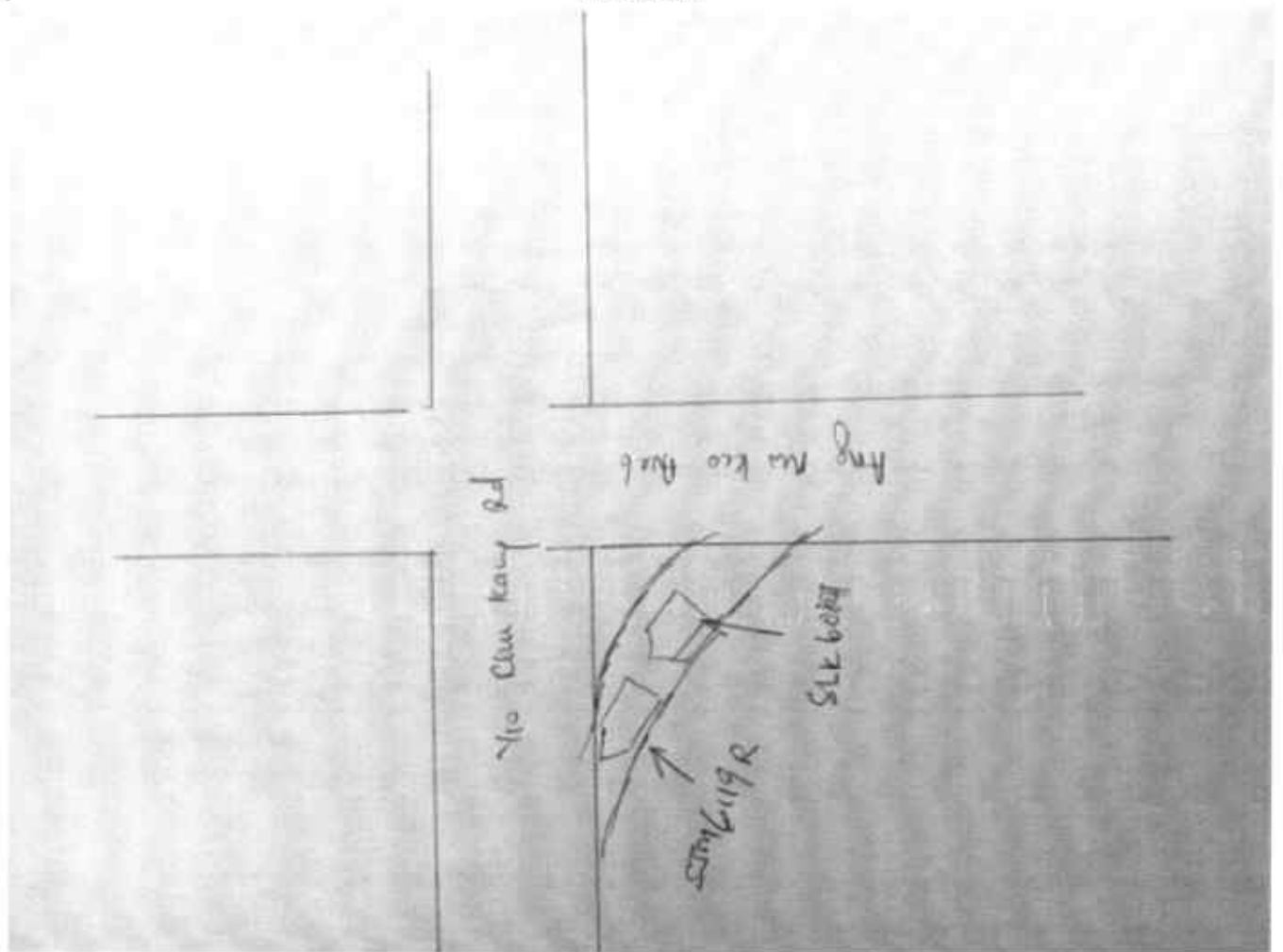
DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJM6119R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	96604163
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

*No. Of Passenger (Including Driver)

Sketch Plan



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S6812508A



Name
LIEW SHUE CHING CAROL



刘瑞晶
Race
CHINESE
Date of Birth
20-04-1968
Sex
F
Country of Birth
SINGAPORE



Insd's Nric (Back)

2056256



NRIC No: S6812508A



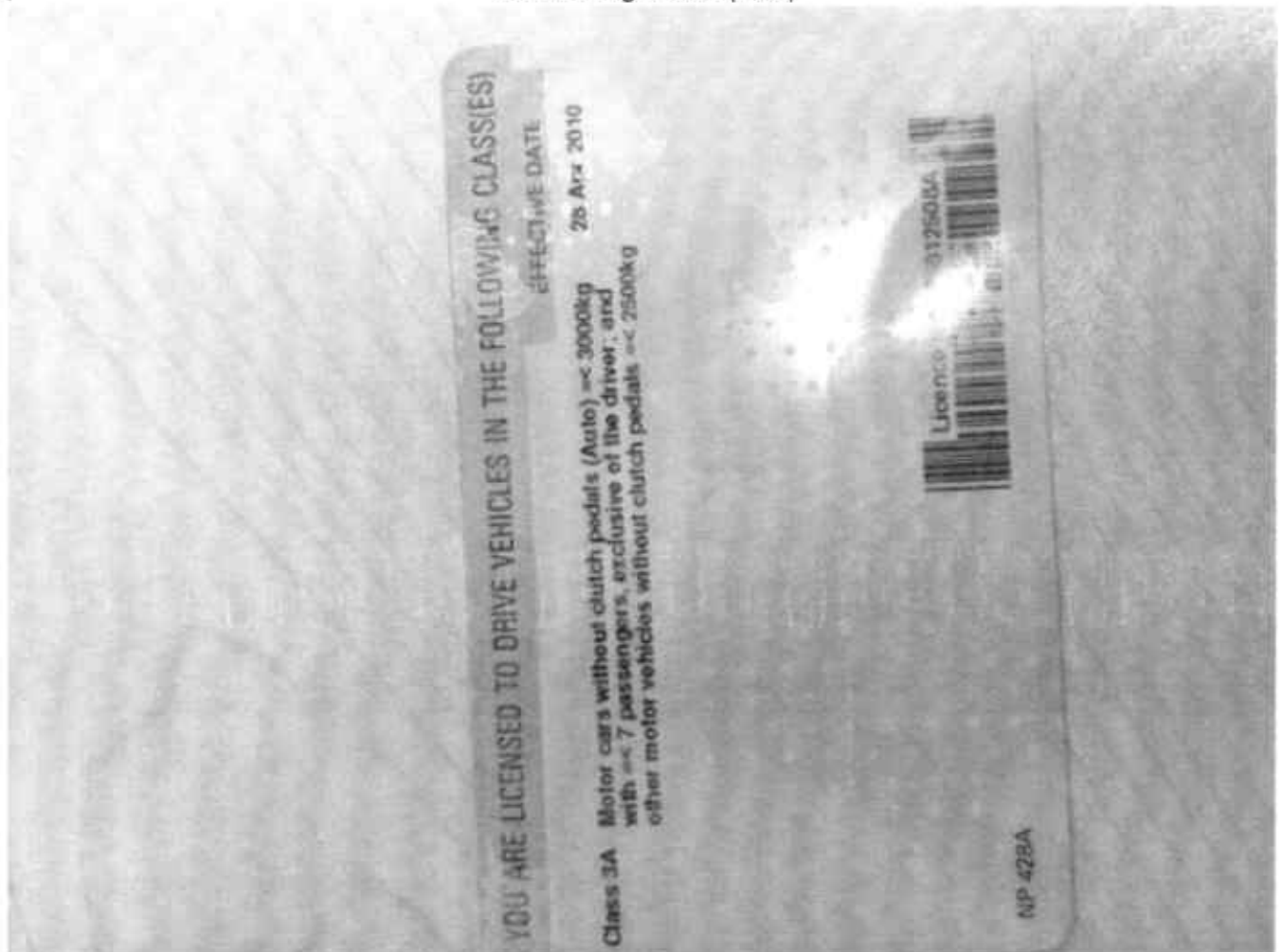
Blood Group: B+ Date of Issue: 26-04-1997

Address:
37 SERAYA CRESCENT
SINGAPORE 575851

Insd's Driving License (Front)



Insd's Driving License (Back)



Accident Photo





Name of Policyholder : LIEW SHUE CHING CAROL
Period of Insurance : 20 Jan 2018 To 19 Jan 2019
Engine No. : CVN024435
Chassis No. : WAUZZZF49HA067453

Vehicle No. : SLK6084T
Policy No. : 2100498703-01
Endorsement No. :
Issued Date : 04 Jan 2018

Make/Model	AUDI A4 1.4 TFSI S tronic				
Engine Capacity/Tonnage	1,395.00 CC	Sum Insured	Market Value	First Year of Registration	2017
Driver Restriction	NA	Off Peak Car	No	Insuring with COE/PARF	Yes

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDE") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business, or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2500cc Optional

* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1967 (Malaysia) are not to be included under these headings.

Section 1
Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 3
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LIU SHUE CHING CAROL - 1000 (Own Damage)

1 Audi Customer Service Center, Add: 55 Ubi Road 1 Singapore 408696 63962323

For other Approved Reporting Centres, AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

Hire Purchase Company/Employer's Loan: HONG LEONG FINANCE LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125202

PREMIUM LEASING - JT

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manila

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

2008年12月

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2508A
Vehicle Details	
Vehicle No.:	SLK6084T
Vehicle to be Exported:	No
Intended De-registration Date:	05 Mar 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	CVN024435
Chassis No.:	WAUZZZF49HA067453
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,219.00
Original Registration Date:	20 Jan 2017
First Registration Date:	20 Jan 2017
Transfer Count:	0
Actual ARF Paid:	\$27,107.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Jan 2027
PARF Rebate Amount:	\$20,330.00
Intended COE Rebate Details	
COE Expiry Date:	19 Jan 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$52,807.00
COE Rebate Amount:	\$46,844.00
Total Rebate Amount:	\$67,174.00

The information contained herein is correct as at 05 Mar 2018

OK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0237/2018/GW
Date	:	26-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Liew Shue Ching Carol
Address	:	808 Thomson Road #16-18 Singapore 298190
Telephone	:	HP +65 97527885
Type of Claim	:	Own Damage Claim
Policy No.	:	2100498703-01
Vehicle No	:	SLK 6084 T
Model Code	:	Audi A4 1.4 TFSI S
Model / Year	:	Jan-17
Engine No	:	CVN 024435
Chassis No	:	WAUZZZF49HA067453
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	11-Feb-18
Place of Accident	:	Along Road 1 Travelling Towards Road 2 Ang Mo Kio

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLK 6084 T

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor , headlight washer assy.	S/N \$ 360.00	✓ 360
2	To remove front fittings, remove and reinstall front bumper. Renew radiator girdle. Re-organise frontal crash management components. Reinstall all parts removed.	\$ 900.00	500 500
3	To respray front bumper.	\$ 800.00	550 550
4	To carry out diagnostic front.	S/N \$ 192.00	✓ 192
TOTAL LABOUR CHARGES		: \$ 2,252.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLK 6084 T.

		Damage Parts & Prices	
S/N	Parts Description	S/NETT	REMARKS
1	RADIATOR GRILLE / CPA	\$ 972.00	777.20
2	FRONT NO. PLATE / BT	S/N \$ 25.00	25.00
3	SUNDRIES / MEL.	\$ 150.00	12.48
TOTAL SPARE PARTS		: \$ 1,147.00	
TOTAL LABOUR CHARGES		: \$ 2,252.00	
GRAND TOTAL		: \$ 3,399.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

4640

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Cuo Qiao - 82880282
Surveyed Date :
Authorised Date : 3 Days.
Excess Cost :
Liability : 02/3/18
Remarks : Authorised.
before part photos.

[Signature]
6/3/18

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 / Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/0237/2018/GW
7-Mar-18
CHANG
1 of 1
SLK 6084 T
Audi A4 SEDAN 1.4 TFSI

Quantity	Description	Unit Price	Amount
Labours			
1	To remove and renew front bumper lower grille, front reinforcement beam and lock carrier bracket. S/N	\$ 250.00	250.
TOTAL LABOURS :		\$ 250.00	
Parts			
1	FRONT REINFORCEMENT BEAM <i>Best</i>	\$ 702.00	561.60
2	FRONT LOCK CARRIER BRACKET <i>Not in</i>	\$ 118.00	X
3	FRONT BUMPER GRILLE - LOWER <i>cancel</i>	\$ 171.00	136.80
TOTAL PARTS :		\$ 991.00	
GRAND TOTAL :		\$ 1,241.00	

For Premium Automobiles Pte Ltd

Adrian Ling
HL/S 08/03/18.

[Signature]
Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0237/2018/GW
Date : 26-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Guo Qiang

3 days - ok - jb - 3 Apr 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Liew Shue Ching Carol
Address : 808 Thomson Road
#16-18
Singapore 298190
Telephone : HP +65 97527885
Type of Claim : Own Damage Claim
Policy No. : 2100498703-01
Vehicle No : **SLK 6084 T**
Model Code : Audi A4 1.4 TFSI S
Model / Year : Jan-17
Engine No : CVN 024435
Chassis No : WAUZZZF49HA067453
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 11-Feb-18
Place of Accident : Along Road 1 Travelling Towards Road 2 Ang Mo Kio

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLK 6084 T

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy.	S/N	\$ 360.00	\$ 360.00
2	To remove front fittings, remove and reinstall front bumper. Renew radiator grille. Re-organise frontal crash management components. Reinstall all parts removed.		\$ 900.00	\$ 500.00
3	To respray front bumper.		\$ 800.00	\$ 550.00
4	Added labour charges - see attached	S/N	\$ 250.00	\$ 250.00
5	To carry out diagnostic front.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,502.00</u>	<u>\$ 1,852.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLK 6084 T.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	RADIATOR GRILLE	\$ 972.00	\$ 777.20
2	FRONT NO. PLATE	S/N \$ 25.00	\$ 25.00
3	Added parts - see attached	\$ 991.00	\$ 698.40
4	SUNDRIES	\$ 150.00	\$ 12.48
TOTAL SPARE PARTS		\$ 2,138.00	\$ 1,513.08
TOTAL LABOUR CHARGES		\$ 2,502.00	\$ 1,852.00
GRAND TOTAL		\$ 4,640.00	\$ 3,365.08

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0237/2018/GW 07-Mar-18 CHANG 1 of 1 SLK 6084 T Audi A4 SEDAN 1.4 TFSI
Quantity	Description	Unit Price	Amount
Labours			
1	To remove and renew front bumper lower grille, front reinforcement beam and lock carrier bracket. S/N	\$ 250.00	\$ 250.00
TOTAL LABOURS :		\$ 250.00	\$ 250.00
Parts			
1	FRONT REINFORCEMENT BEAM	\$ 702.00	\$ 561.60
2	FRONT LOCK CARRIER BRACKET	\$ 118.00	
3	FRONT BUMPER GRILLE - LOWER	\$ 171.00	\$ 136.80
TOTAL PARTS :		\$ 991.00	\$ 698.40
GRAND TOTAL :		\$ 1,241.00	\$ 948.40

For Premium Automobiles Pte Ltd

Authorised Signature

Janice Lee (LKKAUTO)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Tuesday, April 03, 2018 6:05 PM
To: Adrian Ling (LKKAUTO); Guo Qiang (LKKAUTO); SUR; Carrine Leong; Nora Khai
Subject: FINAL REVISION - SLK6084T - ODAIG - SURVEYED 2 MAR 18
Attachments: PA02372018 - SLK 6084 T - A4 Sedan 1.4 TFSI S - FRONT (AIG) + SUPP.xls

Hi Guo Qiang and all,

Revised estimate is attached.

Please confirm repair cost of \$3365.08 @ 3 days of repairs.

Adrian re-inspected vehicle on 8 Mar 18

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLK 6084 T

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0237/2018/MAS

10 July 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLK 6084 T, Audi A4 Sedan 1.4 TFSI S-Tro

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle no **SLK 6084 T**, claimant, **Ms. Liew Shue Ching Carol**, please find the related document per attached.

1. A copy of the Original invoice no. 85012697 – S\$2,958.64
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLK 6084 T

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S6812508A

Name: LIEW SHUE CHING CAROL

Birth Date: 20 Apr 1968

Issue Date: 26 Jul 2010



001877900A

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S6812508A



Name

LIEW SHUE CHING CAROL

刘瑞晶

Race

CHINESE

Date of Birth

20-04-1968

Sex

F

Country of Birth

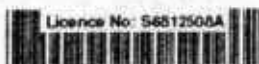
SINGAPORE



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) ≤ 3000kg with ≤ 7 passengers, exclusive of the driver, and other motor vehicles without clutch pedals ≤ 2500kg 26 Apr 2010



Licence No: S6812508A

NP 428A

2856256



NRIC No. S6812508A



Blood Group

B+

Date of issue

26-04-1997

Address

37 SERAYA CRESCENT
SINGAPORE 575851



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LIEW SHUE CHING CAROL
Period of Insurance : 20 Jan 2018 To 19 Jan 2019
Engine No. : CVN024435
Chassis No. : WAUZZZF49HA067453

Vehicle No. : SLK6084T
Policy No. : 2100498703-01
Endorsement No. :
Issued Date : 04 Jan 2018

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.
You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 2 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LIEW SHUE CHING CAROL - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center, Add: 55 Ubi Road 1 Singapore 408699 63662123

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6328 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: HONG LEONG FINANCE LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125202

PREMIUM LEASING - JT

261 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. J. J.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

EEPSH-A



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6366 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6366 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408826
Telephone: 6388 1223

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6366 2223
6328 1233

Page 1 16:32

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012697 Date : 05/07/2018 Order : SLK6084T Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLK6084T (V 32068) Regn Date: 20/01/2017 Mileage: 13001 WIP No.: 56792
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF49HA067453 Engine: CVN 024435 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE FRONT FITTINGS, REMOVE AND REINSTALL FRONT BUMPER, RENEW RADIATOR GRILLE, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6366 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408879
Telephone 6388 7233
Telefax 6471 3733

Customer Service
Service Appointment
Hour Breakdown Service
Email
6366 2323
6828 1233
customer.care@premiumauto.com.sg

Page 2 16:32

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012697 Date : 05/07/2018 Order : SLK6084T Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLK6084T (V 32068) Regn Date: 20/01/2017 Mileage: 13001 WIP No.: 56792
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF49HA067453 Engine: CVN 024435 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND RENEW FRONT BUMPER LOWER GRILLE, FRONT REINFORCEMENT BEAM AND LOCK CARRIER BRACKET	250.00	1.00	250.00
X	A8W0853651 3FZ	GRILLE	1.00	971.50	777.20
X	A8W0807113	BRACKET	1.00	702.00	561.60
X	A8W0820536	BRACKET	1.00	15.60	12.48
X	A8W0807683 989	GRILLE	1.00	171.00	136.80

Parts 1,488.00
Labour 0.00
Sublet 1,877.00
Menus 0.00
Lubricant 0.00

Sub-Total 2,765.00
7% GST 193.56
Grand Total 2,958.64



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLK 6084 T

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0237/2018/TF
9 March 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI S tronic
Vehicle Chassis No. : WAUZZZF49HA067453
Vehicle Regn No. : **SLK 6084 T**
Vehicle Mileage : 13001KM
Vehicle Owner : Ms. Liew Shue Ching Carol
Certificate No : 2100498703-01
Policy Excess : S\$642.00(inclusive 7% GST)
Accident Date : 11 February 2018
Place : Along Rd 1 Travelling twrds Rd 2 AMK
Repair Cost : \$ 2,950.64
WIP No. : 56792
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 10/3/18

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Feb 2018		05 Mar 2018 11:21 Edit Adj Rpt	\$3,365.08 Edit Estimates	\$3,365.08 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: LIEW SHUE CHING CAROL , ID: S6812508A, Tel: +6597527885, Email: shue.liew@gmail.com									
Vehicle Reg. No.: SLK6084T		Date of Loss: 11/02/2018 13:00 - :59 [12 Months and 22 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 7970312991SG		Policy/Cover Note No.: 2100498703-01 (Comprehensive)							
		Excess: S\$600.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina]									
Insurer: MimiZarina.DallyAmri@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 14/03/2018]									
Driver/Custodian: LIEW SHUE CHING CAROL (49 / Female), NRIC: S6812508A, Tel: +6597527885									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
AIG_SG (05/03/2018): SLK6084T / OD / 11/02/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLK6084T (7970312991SG)
OD
Feb 11 2018 1:15PM
[LIEW SHUE CHING CAROL]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser	
Photos/Images											3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print		
1	06/03/18 09:08	General View										Load JPG	☒	
2	06/03/18 09:08	General View										Load JPG	☒	
3	06/03/18 09:08	General View										Load JPG	☒	
4	06/03/18 09:08	General View										Load JPG	☒	
5	06/03/18 09:08	General View										Load JPG	☒	
6	06/03/18 09:08	General View										Load JPG	☒	
7	06/03/18 09:08	General View										Load JPG	☒	
8	06/03/18 09:08	General View										Load JPG	☒	
9	06/03/18 09:08	General View										Load JPG	☒	
10	06/03/18 09:08	General View										Load JPG	☒	
11	06/03/18 09:08	General View										Load JPG	☒	
12	06/03/18 09:08	General View										Load JPG	☒	
13	06/03/18 09:08	General View										Load JPG	☒	
14	06/03/18 09:08	General View										Load JPG	☒	
15	27/06/18 11:25	Reinspection Photo										Load JPG	☒	
16	27/06/18 11:25	Reinspection Photo										Load JPG	☒	
17	27/06/18 11:25	Reinspection Photo										Load JPG	☒	
18	27/06/18 11:25	Reinspection Photo										Load JPG	☒	
19	27/06/18 11:25	Reinspection Photo										Load JPG	☒	
20	27/06/18 11:25	Reinspection Photo										Load JPG	☒	
21	27/06/18 11:25	Reinspection Photo										Load JPG	☒	
22	27/06/18 11:25	Reinspection Photo										Load JPG	☒	
23	27/06/18 11:25	Reinspection Photo										Load JPG	☒	
Documentation											1 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print		
1	06/03/18 09:07	Certificate of Insurance										Load PDF		
2	06/03/18 09:07	SLK 6084T ESTIMATE										Load PDF		
3	06/03/18 09:07	Singapore Accident Statement										Load PDF		
4	06/03/18 09:07	Insured's Driving License										Load PDF		
5	06/03/18 09:07	Insured Person's NRIC										Load PDF		
6	16/07/18 10:08	WORKSHOP INVOICE										Load PDF		
7	16/07/18 10:08	DISCHARGE VOUCHER										Load PDF		
8	16/07/18 10:08	SUPPLEMENTARY PART										Load PDF		

Linked Accident Report Documents

			View View in Browser	
Assessment Reports			1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print

Assessment Reports			1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	12/02/18 12:04	Accident Statement	 Load HTM	
2	22/02/18 16:43	Addendum Sheet	 Load JPG	☒
3	22/02/18 16:56	Accident Statement Addm. #1	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	12/02/18 08:54	Accident Photo	 Load JPG	☒
2	12/02/18 08:54	Accident Photo	 Load JPG	☒
3	12/02/18 08:54	Accident Photo	 Load JPG	☒
4	12/02/18 08:54	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	12/02/18 12:03	Insd's Nric (Front)	 Load JPG	☒
2	12/02/18 12:03	Insd's Nric (Back)	 Load JPG	☒
3	12/02/18 12:03	Insd's Driving License (Front)	 Load JPG	☒
4	12/02/18 12:03	Insd's Driving License (Back)	 Load JPG	☒
5	12/02/18 12:04	Sketch Plan	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18004131/GRBQ2

Date: 16/07/2018

REFERENCE

Insured/Claimant: LIEW SHUE CHING CAROL

Policy No: 2100498703-01

Date of Loss: 11/02/2018

Nature of Claim: OD

Claim No: 7970312991SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLK6084T

Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A)

Engine No: CVN024435

Reg. Date: 20/01/2017 (Man. Year: 2016)

Chassis No: WAUZZZF49HA067453

Colour: White

Odometer: 12763 km

Engine Capacity: 1395 cc

Market Value/New Car Price: S\$130,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,963.40	1,513.08	450.32	22.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,502.00	1,852.00	650.00	25.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,465.40	3,365.08	1,100.32	24.64
- Excess (S\$)	600.00	600.00	0.00	0.00
Nett Amount (S\$)	3,865.40	2,765.08	1,100.32	28.47

INSPECTION

Date of Assignment: 05/03/2018

Date Inspected: 02/03/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: XING GUO QIANG

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RADIATOR GRILLE	Cracked	972.00 FS	*777.20 FS
2	1		*FRONT NO .PLATE	Bent	25.00 FS	*25.00 FS
3	1		*SUNDRIES	Necessary	150.00 FS	*12.48 FS
4	1		*FRONT REINFORCEMENT BEAM	Bent	561.60 FS	*561.60 FS
5	1		*FRONT LOCK CARRIER BRACKET	Not Necessary	118.00 FS	*- FS
6	1		*FRONT BUMPER GRILLE -LOWER	Cracked	136.80 FS	*136.80 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 1,963.40 1,513.08

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS ,FOG LAMPS ,OUTSIDE TEMPERATURE SENSOR ,HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE FRONT FITTINGS ,REMOVE AND REINSTALL FRONT BUMPER .RENEW RADIATOR GRILLE .RE-ORAGANISE FRONT CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY FRONT BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC FRONT	New	192.00	192.00
5	TO REMOVE AND RENEW FRONT BUMPER LOWER GRILLE ,FRONT REINFORCEMENT BEAM AND LOCK CARRIER BRACKET	New	250.00	250.00
Gross Labour Cost (S\$)			2,502.00	1,852.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >