

XKRL.

REP: A67

CC3 / M418004130 / Gvbez

ASSIGNMENT

Date: 02032018

Estimated Cost

① TP / WS / TP RES / QD RES / EVA / INV / MV

To inspect Vehicle No: SLW 2448R

at Workshop No: Premium

of: 55 Ubi Rd 1

Insured

Policy No: 180000 8874

Claims No.

Sum Insured: Excess: 0

(Client's Record)

Make of Van

(Policy Condition) 10.15am

Remark: The veh had commenced its repair at the time of inspection.

Ball or Market Value: \$440k.

IDAO Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 15 days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV REP / 24 HRS

Date: Person Contacted

Vehicle: IN / OUT

SLW 2448R Reg: 02 Feb 2018

Type: Car / Motorcycle / Bus / Van / Lorry / Taxi / Pallet Mover

Truck / Trailer or

Make

Audi A3

999

Colour

Black

A/C

Insured / Std / NI / NA

Se Reading

1445

T.Radio Insured / Std / NI / NA

Eng No

C No

WAN 828 8V TJ 1041266

Gen Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/R / STD A/Rim or

Tyre Size: F: 225/408 R 18

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / M / OHTSU / FIR / SUM /

TOYO / YOKO or

Front

Rear

R Bal

9

mm

R Bal

9

mm

L Bal

9

mm

L Bal

9

mm

D.O.A

28/2/18

D.O.A

02-03-18

Survey held at

w/s

11AM

Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

SLW 2448R - CC3 / M41 / 8003216 / A673

DCA - 20180318

5/3/18 Revert by merimen

5/3/18 Rare approved \$16,981 from Victor by merimen

6/3/18 Informed Jeffery c/A ex \$0 by email

5/10/18 Final fig \$19,640.68 (Red 23,372.92, 5419) Confirmed by email

RECEIVED 17 NOV 2018

RECEIVED 30 NOV 2018

Date / Time / By Person

☐

Prel. Report

Days Of Repair:

15

Date / Time / By Person

☐

Final Report

Resurvey No. of Trip:

3

Survey Fee

200

30/11- typist

Add Fee:

☐

Disposal

\$

☐

Interim

\$

☐

Testing

\$

☐

Final

\$

Report Format

merimen

Lump Sum / I.E.

19,640.68

10

210

Survey Department Check List (Case Handler)

Reference No.: CC3/ AKG/8004130/ 6vb
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assignment Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form					
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 5/10/18
 Case Handler Date

*C: Critical *N: Non-Critical

21/05/201



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18004130/Gvb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 05-03-2018



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLW 2448R
Policy No. 1800008874	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	02/03/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date 28/02/2018	Inspection Date 02/03/2018
Survey held at PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699	

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

View Received Message

This mail is associated with :

***SLW2448R (0556642068SG)**

OD

Feb 28 2018 9:00AM

[TAN WEI NIAN]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 05/10/2018 15:36 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$19640.68) - SLW2448R - Claim Handler: Loo, Tong Shing

Approved:19640.68.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

*SLW2448R (0556642068SG)

OD

Feb 28 2018 9:00AM

[TAN WEI NIAN]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 05/03/2018 16:54 PM.**To** LKK_HQ**Subject** Alert - Adj Mandate Approved (S\$16981.00) - SLW2448R - Claim Handler: Loo, Tong Shing

Approved:16981.00:Why is the labour 3 days for replacement front bumper and repair bonnet? Why is the total repair days at 11 days, kindly breakdown. Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

labour 3 days for replace front bumper and repair bonnet, repair front ~~support~~ lock carrier, ~~replace A/C condenser~~.

~~rear~~ labour 2 days for replace rear bumper. rear lid.

labour 1 day for remove and check rear silencer

labour 1 day for remove and transfer wire harness.

labour 1 day for carry out diagnostic.

labour for ~~rep~~ respray paint.
3 days.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 6 March 2018 10:58 AM
To: 'Claims Dept'; SUR
Subject: RE: SLW 2448 R Own Damage Claims

Dear Jeffery,

Kindly note that no of repair days: 8 days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 6 March 2018 10:52 AM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SLW 2448 R Own Damage Claims

Dear Jeffery,

As instructed by our client AIG , please proceed to repair the insured vehicle **SLW 2448R (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 5 March 2018 12:27 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SLW 2448 R Own Damage Claims

Dear Jeffery,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 2 March 2018 4:45 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: SLW 2448 R Own Damage Claims

Dear all,

Kindly assist with the approval for the above mentioned vehicle.

Survey was carried out earlier today.

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

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LKK Auto Consultants Pte Ltd

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55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg w. www.audi.com.sg

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:		Date:	05 Mar 2018
<u>Preliminary Advice</u>			

Vehicle No	: SLW2448R	Accident Date	: 28/02/2018
Make	: AUDI A3	Policy No.	: 1800008874
Assignment Date	: 05/03/2018	Excess	: S\$0.00
Date of Inspection	: 02/03/2018	Est. Duration of Repair	: 11.00
Inspection At	PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front and rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	36,311.00
Revised Amount	:S\$	16,981.00
Check Items (Estimated)	:S\$	16,397.00
Total	:S\$	33,378.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	140,000.00
COE / PARF Rebate	:S\$	56,480.00
Salvage Value	:S\$	
Margin for Repair	:S\$	83,520.00

Remarks

☒	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
☐	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
☐	Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9279Z
Vehicle Details	
Vehicle No.:	SLW2448R
Vehicle to be Exported:	No
Intended De-registration Date:	05 Mar 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	CHZ637020
Chassis No.:	WAUZZZ8V7J1041266
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,702.00
Original Registration Date:	02 Feb 2018
First Registration Date:	02 Feb 2018
Transfer Count:	0
Actual ARF Paid:	\$26,583.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	01 Feb 2028
PARF Rebate Amount:	\$19,937.00
Intended COE Rebate Details	
COE Expiry Date:	01 Feb 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,890.00
COE Rebate Amount:	\$36,543.00
Total Rebate Amount:	\$56,480.00

The information contained herein is correct as at 05 Mar 2018.

OK



COVER NOTE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

The following information is provided for your reference. This Cover Note is issued by AIG in accordance with the terms and conditions of the policy issued to the Policyholder.

Name of Policyholder : TAN WEI NIAN
 Period of Insurance : 1 FEB 2018 to 01 FEB 2019
 Engine No. : QH2637020
 Chassis No. : WAUZZZ8V7J1041266



Vehicle No. : 2WJ2448R
 Cover Note No. : 1800008874
 Endorsement No. :
 Issued Date : 25 Jan 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC
 Driver Restriction : NA
 Person or Classes of Persons Entitled to Drive* :
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2018
 Insuring with COE/PAF : Yes

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 3 years' driving experience.

Age Condition : All Age Condition
 Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800hrs - 2500hrs Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 163) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0, Own Damage - \$600, Theft - \$0, Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreens : \$100

Named Driver and Excess (where applicable)
 TAN WEI NIAN - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408599 63963121

For other Approved Reporting Centres/Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG 50 Mobile App. Simply search and download "AIG 50" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact AIG immediately.
 We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 163), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia). For Corporate Policies, this Cover Note is valid for 60 days from the commencement date of the period of insurance.

0504126200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159538

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Staffing Ltd.

78 Serangoon Way #07-10 AIG Building 5079120 | T: +65 6418 5000 | F: +65 6415 3723 | www.aig.com.sg

AIG Asia Pacific Insurance Pte. Ltd.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8849279Z



Name
TAN WEI NIAN

陳 威 年

Race
CHINESE

Date of birth

09-12-1988

Sex

M

S8849279Z

Country of birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S8849279Z

Name

TAN WEI NIAN

Birth Date 09 Dec 1988

Issue Date 10 Dec 2008



5441939

NRIC No. S8849279Z



Date of issue
09-12-2003

7 SENGKANG EAST AVENUE #02-24
SINGAPORE 544741

NRIC No. S8849279Z

Date 31/05/2016

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

PAGE DATE

Class 3 Motor Cars < 3000kg with < 7 passengers, exclusive of the driver; and other motor vehicles < 2500kg 10 Dec 2008



NP 428A

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/02/2018 13:05
Date Of Accident	28/02/2018 09:00
Exact Location Of Accident	BEFORE KPE TUNNEL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLW2448R
Insured/Policyholder	
Name Of Registered Owner	TAN WEI NIAN
NRIC No	S8849279Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98246532
Alternative Phone No	OTHERS-98246532

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800008874
Cover Note Number	

Driver

Name of Driver	TAN WEI NIAN
NRIC No	S8849279Z
Date Of Birth	09/12/1988
Occupation	INDOOR
Date Of Driving Pass	10/12/2008
Driving Experience	9 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98246532
Fax Number	
Contact Number	OTHERS-98246532
EMail Address	NOEMAIL

Address	7 SENGKANG EAST AVENUE #02-24
Postcode	544741
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WAS DRIVING ALONG BUANGKOK DRIVE BEFORE PASSING THE ERP GANTRY AND BEFORE ENTERING THE KPE TUNNEL. HAD A VERY SAFE DISTANCE FROM A BLUE TOYOTA IN FRONT. THE BLUE TOYOTA THEN SUDDENLY BRAKE AND SO I BRAKED AS WELL, COMING TO A STOP. HOWEVER, THE RED CAR BEHIND CRASHED INTO MY CAR FROM BEHIND AND MY CAR WENT FORWARD DUE TO THE IMPACT FROM BEHIND AND MY CAR HIT THE CAR IN FRONT AS A RESULT. UPON EXITING THE CAR, SAW THAT IT WAS A CHAIN COLLISION COMPRISING OF 7 - 8 CARS. I HAVE FRONT AND BRAKE IN CAR CAMERA FOOTAGE AS WELL AS PHOTOS OF THE ACCIDENT, CAR BEHIND ME - SKZ3393D (MITSUBISHI RED) CAR IN FRONT OF ME - SJZ3731Z (TOYOTA ALTIS)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKZ3393D
Vehicle Make/Model/Colour	MITSUBISHI / RED
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SJZ3731Z

Vehicle Make/Model/Colour

TOYOTA ALTIS

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 28/11/18

12:30 PM

Driver's Signature

(If driver is not the policyholder)

Date & Time:

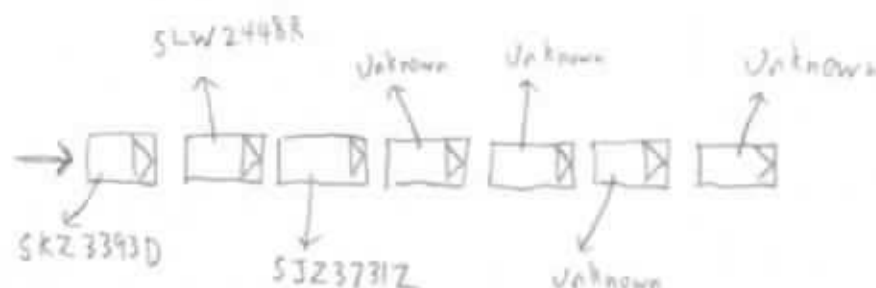


Reporting Centre Personnel's Signature

Name: Tony Fong
NRIC/FIN No: 67344167A

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Was driving along Buangkok drive before passing the ERP gantry and before entering the KPE tunnel. Had a very safe distance from a blue toyota in front. The blue toyota then suddenly braked and so I braked as well, slowing to a stop. However, the red car behind me crashed into my car from behind and my car went forward due to the impact from behind and my car hit the car in front as a result.

Upon exiting the car, saw that it was a chain collision comprising of 7-8 cars. I have front and back in car camera footage as well as photos of the accident.

car behind me - SKZ 3393 D (MITSUBISHI RED)

car in front of me - SJZ 3731 Z (TOYOTA ALUS)

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 28/11/17 12:30pm

Driver's Signature

(If driver is not the policyholder)

Date & Time



Reporting Centre Personnel's Signature

Name: Tony Fung

NRIC/FIN No: 02040147A

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0259/2018/GW
Date	:	01-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no. **SLW 2448 R**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Tan Wei Nian
Address	:	7 Sengkang Avenue #02-24 Singapore
Telephone	:	(HP) 98246532
Type of Claim	:	Own Damage Claims
Policy No.	:	1800008874
Vehicle No	:	SLW 2448 R
Model Code	:	Audi A3 Sedan 1.0 TFSI 8v
Model / Year	:	Feb-18
Engine No	:	CHZ 637020
Chassis No	:	WAUZZZ8V7J1041266
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	28-Feb-18
Place of Accident	:	Before KPE Tunnel

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 2448 R.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	/ ✓
2	To remove and transfer Aircon condenser, radiator, charged air cooler, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system.	S/N \$ 1,200.00	/ ✓
3	To remove front fittings, dismantle and renew front bumper, bonnet, radiator grille. Renew both headlights and re-organise frontal crash management component. Reinstall all parts removed.	\$ 2,400.00	1500 ✓
4	To respray paint on front bumper, bonnet.	\$ 1,800.00	1100 ✓
TOTAL LABOUR CHARGES - FRONT		: \$ 5,760.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLW 2448 R.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER / BE CRA	\$	1,739.00 1391.20
2	FRONT BUMPER GRILLE BR ^{albe albe}	\$	140.00 X
3	FRONT BUMPER CLOSING ELEMENT X NN	\$	460.00 X
4	FRONT BUMPER COVER TRIM-LH/RH X / ALC 2	\$	280.00 223.20
5	FRONT BUMPER AIR GUIDE GRILLE-LH X NN	\$	164.00 X
6	RADIATOR GRILLE / CRA	\$	1,239.00 991.20
7	RADIATOR GRILLE CLOSING ELEMENT X NN	\$	167.00 X
8	FOAM FILLER PIECE X / CRA	\$	162.00 129.60
9	FOAM COVER X / CRA	\$	105.00 83.60
10	BONNET X repair	\$	2,755.00 X
11	BONNET ATTACHMENT PARTS X	\$	141.00 X
12	EDGE PROTECTION X	\$	24.00 X
13	BONNET STRIKER X	\$	96.00 X
14	BONNET LID LOCK WITH MICRO X	\$	177.00 X
15	LED HEADLIGHT-RH X	2 \$	9,776.00 X
16	FRONT BUMPER SIDE REINFORCEMENT / BT	\$	633.00 506
17	A/C CONDENSER / LOT	\$	500.00 399.60
18	FRONT NO. PALTE / BT	S/N \$	25.00 25
19	SUNDRIES X / ALC	\$	300.00 109.36
TOTAL SPARE PARTS CHARGES - FRONT		:	\$ 18,883.00
TOTAL LABOUR CHARGES - FRONT			\$ 5,760.00
GRAND TOTAL - FRONT			<u>\$ 24,643.00</u>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 2448 R.

S/N	Nature of Jobs			Estimated Charges		
1	To remove, check and transfer rear parking aid assy.	S/N	\$	280.00	/	✓
2	To remove and transfer rear lid wire harness, and lock system.	S/N	\$	280.00	/	✓
3	To remove and renew rear bumper, rear lid and transfer old fittings. Reinstall all parts removed.		\$	1,600.00	1300	✓
4	To respray paint rear lid, rear bumper.		\$	1,800.00	1700 1150	✓
5	To remove and renew rear silencer, align mid exhaust.	S/N	\$	360.00	/	380 ✓
6	To carry out diagnostic.	S/N	\$	192.00	/	✓
SUB-TOTAL LABOUR CHARGES - (REAR)			:	\$	<u><u>4,512.00</u></u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SLW 2448 R.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER / Re	\$ 1,697.00	1357.60
2	REAR BUMPER SPOILER / TN	\$ 206.00	1644.40
3	REAR BUMPER SIDE REINFORCEMENT / BT	\$ 501.00	400.40
4	REAR BUMPER SENSOR X	4 \$ 842.00	X
5	REAR LIGHT REFLECTOR -LH/RH X	2 \$ 70.00	X
6	REAR LID / BT	\$ 2,310.00	1848
7	ADHESIVE PACKING /	\$ 15.00	11.60
8	AUDI EMBLEM /	\$ 108.00	86
9	INSCRIPTION "A3" /	\$ 83.00	66.16
10	INSCRIPTION "TFSI" /	\$ 83.00	66.16
11	LETTERING "ULTRA" X	\$ 83.00	
11	REAR SILENCER X photo.	\$ 643.00	X
12	REAR SILENCER DUAL CLIP X	\$ 53.00	X
13	EXHAUST SYSTEM RETAINER X	\$ 36.00	X
14	REAR SILENCER HEAT SHIELD X	\$ 146.00	X
15	SUNDRIES X	\$ 280.00	X
TOTAL SPARE PARTS - frt/rear		: \$ 26,039.00	
TOTAL LABOUR CHARGES - frt/rear		: \$ 10,272.00	
GRAND TOTAL -		: <u>\$ 36,311.00</u>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

44013.60

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Guo Qian - 82880282
Surveyed Date : 02/3/18.
Authorised Date :
Excess Cost : Not Authorised.
Liability :
Remarks : before paint photos. 11 Days.  5/3/18

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0259/2018/GW
Date	:	1-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no. **SLW 2448 R**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Hi Guo Qiang

You recommended 8 days

We took 15 days exclude 2 Sundays

with additional repairs -

jb 2 May 18

Owner's Name	:	Mr. Tan Wei Nian
Address	:	7 Sengkang Avenue #02-24 Singapore
Telephone	:	(HP) 98246532
Type of Claim	:	Own Damage Claims
Policy No.	:	1800008874
Vehicle No	:	SLW 2448 R
Model Code	:	Audi A3 Sedan 1.0 TFSI 8v
Model / Year	:	Feb-18
Engine No	:	CHZ 637020
Chassis No	:	WAUZZZ8V7J1041266
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	28-Feb-18
Place of Accident	:	Before KPE Tunnel

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 2448 R.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$ 360.00
2	To remove and transfer Aircon condenser, radiator, charged air cooler, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system.	S/N	\$ 1,200.00	\$ 1,200.00
3	To remove front fittings, dismantle and renew front bumper, bonnet, radiator grille. Renew both headlights and re-organise frontal crash management component. Reinstall all parts removed.		\$ 2,400.00	\$ 1,500.00
4	Added labour charges - (front/rear)		\$ 4,250.00	\$ 2,500.00
5	To respray paint on front bumper, bonnet.		\$ 1,800.00	\$ 1,100.00
TOTAL LABOUR CHARGES - FRONT		:	<u>\$ 10,010.00</u>	<u>\$ 6,660.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLW 2448 R.

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,739.00	\$ 1,391.20
2	FRONT BUMPER GRILLE	\$ 140.00	
3	FRONT BUMPER CLOSING ELEMENT	\$ 460.00	
4	FRONT BUMPER COVER TRIM-LH/RH	2 \$ 280.00	\$ 223.20
5	FRONT BUMPER AIR GUIDE GRILLE-LH	\$ 164.00	
6	RADIATOR GRILLE	\$ 1,239.00	\$ 991.20
7	RADIATOR GRILLE CLOSING ELEMENT	\$ 167.00	
8	FOAM FILLER PIECE	\$ 162.00	\$ 129.60
9	FOAM COVER	\$ 105.00	\$ 83.60
10	BONNET	\$ 2,755.00	
11	BONNET ATTACHMENT PARTS	\$ 141.00	
12	EDGE PROTECTION	\$ 24.00	
13	BONNET STRIKER	\$ 96.00	
14	BONNET LID LOCK WITH MICRO	\$ 177.00	
15	LED HEADLIGHT-RH	2 \$ 9,776.00	
16	FRONT BUMPER SIDE REINFORCEMENT	\$ 633.00	\$ 506.00
17	A/C CONDENSER	\$ 500.00	\$ 399.60
18	FRONT NO. PALTE	S/N \$ 25.00	\$ 25.00
19	<i>Added parts - see attached dtd (7 Mar 18)</i>	\$ 2,042.00	\$ 1,527.20
20	<i>Added parts - see attached dtd (8 Mar 18)</i>	\$ 970.00	\$ 662.40
21	SUNDRIES	\$ 300.00	\$ 109.36
TOTAL SPARE PARTS CHARGES - FRONT		\$ 21,895.00	\$ 6,048.36
TOTAL LABOUR CHARGES - FRONT		\$ 10,010.00	\$ 6,660.00
GRAND TOTAL - FRONT		\$ 31,905.00	\$ 12,708.36

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 2448 R.

S/N	Nature of Jobs	Estimated Charges	
	<i>labour front c/f</i>	\$	6,660.00
1	To remove, check and transfer rear parking aid assy.	S/N \$ 280.00	\$ 280.00
2	To remove and transfer rear lid wire harness, and lock system.	S/N \$ 280.00	\$ 280.00
3	To remove and renew rear bumper, rear lid and transfer old fittings. Reinstall all parts removed.	\$ 1,600.00	\$ 1,000.00
4	To respray paint rear lid, rear bumper.	\$ 1,800.00	\$ 1,150.00
5	To remove and renew rear silencer, align mid exhaust. (Repair and align)	S/N \$ 360.00	\$ 280.00
6	To carry out diagnostic.	S/N \$ 192.00	\$ 192.00
SUB-TOTAL LABOUR CHARGES - (REAR)		: \$ 4,512.00	\$ 9,842.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SLW 2448 R.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
	<i>material front - c/f</i>		\$ 6,048.36
1	REAR BUMPER	\$ 1,697.00	\$ 1,357.60
2	REAR BUMPER SPOILER	\$ 206.00	\$ 164.40
3	REAR BUMPER SIDE REINFORCEMENT	\$ 501.00	\$ 400.40
4	REAR BUMPER SENSOR	4 \$ 842.00	
5	REAR LIGHT REFLECTOR -LH/RH	2 \$ 70.00	
6	REAR LID	\$ 2,310.00	\$ 1,848.00
7	ADHESIVE PACKING	\$ 15.00	\$ 11.60
8	AUDI EMBLEM	\$ 108.00	\$ 86.00
9	INSCRIPTION "A3"	\$ 83.00	\$ 66.16
10	INSCRIPTION "TFSI"	\$ 83.00	\$ 66.16
11	LETTERING "ULTRA"	\$ 83.00	
11	REAR SILENCER	\$ 643.00	
12	REAR SILENCER DUAL CLIP	\$ 53.00	
13	EXHAUST SYSTEM RETAINER	\$ 36.00	
14	REAR SILENCER HEAT SHIELD	\$ 146.00	
15	SUNDRIES	\$ 280.00	
	TOTAL SPARE PARTS - frt/rear	\$ 29,051.00	\$ 10,048.68
	TOTAL LABOUR CHARGES - frt/rear	\$ 14,522.00	\$ 6,842.00
	GRAND TOTAL -	\$ 43,573.00	\$ 16,890.68

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

19,890.68

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0259/2018/GW 7-Mar-18 CHANG 1 of 1 SLW 2448 R Audi A3 SEDAN 1.0 TFSI	
Quantity	Description	Unit Price	Amount	
Labours				
1	To remove front fittings and attachment. Dismantle and renew lock carrier, and damaged attachment.	\$ 1,750.00	\$	1,250.00
2	To repair and respray rear outer, inner end panelling and spare tyre housing.	\$ 2,500.00	\$	1,250.00
TOTAL LABOURS :		\$ 4,250.00	\$	2,500.00
Parts				
1	ADDITIONAL RADIATOR / Cat	\$ 799.00	\$	639.20
2	ADDITIONAL RADIATOR SUPPORT - LH/RH XNN 2	\$ 75.00		
3	FRONT BUMPER GRILLE - LOWER - Re.	\$ 140.00	\$	112.00
4	BONNET CATCH HOOK - BOTTOM - SAT	\$ 55.00	\$	43.84
5	BONNET CATCH HOOK - UPPER	\$ 78.00	\$	62.24
6	FRONT LOCK CARRIER AIR GUIDE - UPPER CTR - See	\$ 10.00	\$	7.68
7	FRONT LOCK CARRIER AIR GUIDE - LH/RH - See	\$ 40.00	\$	31.84
8	FRONT BUMPER SUPPORT - LH/RH XNN 2	\$ 48.00		
9	STICKER FOR AIR CONDITIONER - See	\$ 7.00	\$	4.88
10	SIGN ' CAUTION ' STICKER	\$ 12.00	\$	9.28
11	FRONT LOCK CARRIER - SAT	\$ 638.00	\$	510.00
12	COOLANT / MC.	\$ 140.00	\$	106.24
Material :		\$ 2,042.00	\$	1,527.20
Labour :		\$ 4,250.00	\$	2,500.00
GRAND TOTAL :		\$ 6,292.00	\$	4,027.20

For Premium Automobiles Pte Ltd

Authorised Signature

6702.60

Premium Automobiles

Jbi Road 1, Singapore 408699

: 6366 2323 Fax : 6841 1183

ail: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0259/2018/PH 8-Mar-18 CHANG 1 of 1 SLW 2448 R Audi A3 SEDAN 1.0 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	RADIATOR / CT	\$ 830.00	\$ 662.40
2	COOLANT X NN	\$ 140.00	
TOTAL PARTS :		\$ 970.00	\$ 662.40
GRAND TOTAL :		\$ 970.00	

For Premium Automobiles Pte Ltd

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Wednesday, 29 August 2018 4:28 PM
To: Veron Chen (LKKAUTO); Guo Qiang (LKKAUTO); SUR
Cc: 'Nora Khai'; 'Chang Chee Sing'; jiayee.yap@premiumauto.com.sg; 'Boo seng yak'
Subject: RE: FINAL REVISION - SLW2448R - OD AIG - SURVEYED 2 MAR 18

Dear Guo Qiang & Veron,

For supplementary labour 1 renew lock carrier we need 2 days labours \$1000.00, please refer Adrian.

No of days we counter propose 15 working days.

Thanks & Best Regard

Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 399902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Email Disclaimer

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 28 August, 2018 8:34 AM
To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SLW2448R - OD AIG - SURVEYED 2 MAR 18

Dear Carrine,

Please refer to Guo Qiang labour NO 1 revised.

No of days revised to 13 days.

Kindly check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Monday, 27 August 2018 5:38 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SLW2448R - OD AIG - SURVEYED 2 MAR 18

Dear Veron,

Please find attachment photo as per your request.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902273W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]

Sent: Monday, 27 August, 2018 9:55 AM

To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SLW2448R - OD AIG - SURVEYED 2 MAR 18

Dear Carrine,

Please provide us the photos

- 1) END PANEL
- 2) SPARE TYRE HOUSING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Monday, 16 July 2018 10:52 AM

To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SLW2448R - OD AIG - SURVEYED 2 MAR 18

Dear Guo Qiang and all,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you on 02 May & 24 May 2018.

We sincerely appreciate your early closure.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: Carrine Leong [mailto:carrine.leong@premiumauto.com.sg]

Sent: Thursday, 24 May, 2018 10:58 AM

To: 'Guo Qiang (LKK Auto)' <guoqiang@lkkauto.com>; 'Veron Chen' <veronchen@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SLW2448R - OD AIG - SURVEYED 2 MAR 18

Dear Guo Qiang and all,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
Revised estimate was mailed to you on 02 May 2018.
We sincerely appreciate your early closure.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199903271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Wednesday, 2 May, 2018 9:21 AM
To: Guo Qiang (LKK Auto) <guoqiang@lkkauto.com>; Veron Chen <veronchen@lkkauto.com>; sur@lkkauto.com;
Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>
Subject: FINAL REVISION - SLW2448R - OD AIG - SURVEYED 2 MAR 18

Hi Guo Qiang and all,

Revised estimate is attached.

Please confirm repair cost of \$19,890.68 @ 15 days of repairs exclude 2 Sundays.

Vehicle was re-inspected by Mr. Rasul on 8 Mar 18. B4 paint and additional part's photographs is attached.

Your early closure is well appreciated.

Best regards - jb

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 5 October 2018 4:06 PM
To: Carrine Leong; Guo Qiang (LKKAuto); SUR
Cc: 'Nora Khai'; 'Chang Chee Sing'; jiayee.yap@premiumauto.com.sg; 'Boo seng yak'
Subject: RE: FINAL REVISION - SLW2448R - OD AIG - SURVEYED 2 MAR 18

Dear Carrine,

Confirm repair cost of \$19,640.68 before GST @ 15 days of repairs .

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Wednesday, 12 September 2018 3:31 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>
Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; 'Boo seng yak' <boojohnny@gmail.com>
Subject: RE: FINAL REVISION - SLW2448R - OD AIG - SURVEYED 2 MAR 18

Dear Guo Qiang and Veron,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you on 30 Aug 2018.

We sincerely appreciate your early closure.

Thanks & Best Regard
Carrine Leong
Claims Administrator

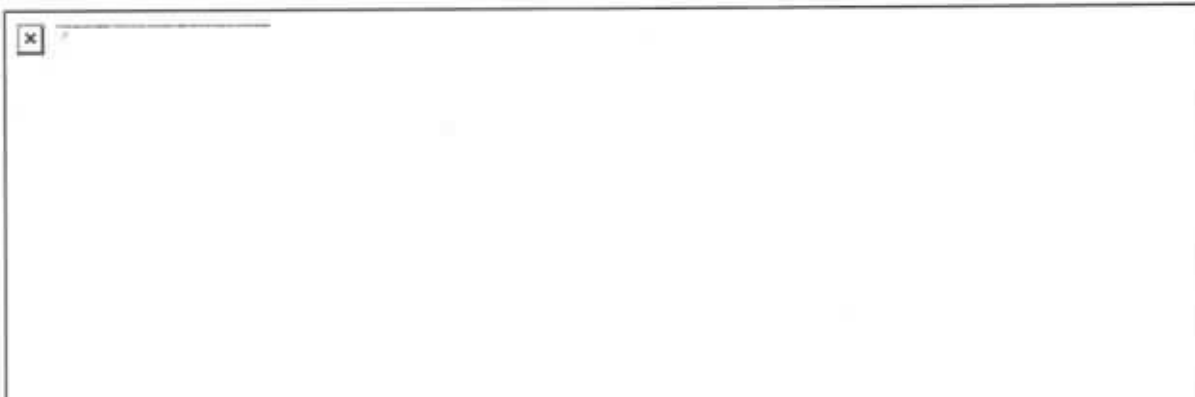
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]
Sent: Thursday, 30 August, 2018 3:52 PM
To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'Guo Qiang (LKKAUTO)' <GuoQiang@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Adrian Ling' <adrianling@lkkauto.com>
Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>
Subject: RE: FINAL REVISION - SLW2448R - OD AIG - SURVEYED 2 MAR 18

Hi Guo Qiang and Veron,

Re-revised estimate is attached.
For supplementary labour 1 renew lock carrier amended to \$1000.00 with Adrian on 30 Aug.
Please confirm repair cost of \$19,640.68 @ 15 days of repairs exclude 2 Sundays.
Your early closure is well appreciated.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
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From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]
Sent: Wednesday, 29 August, 2018 4:28 PM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'Guo Qiang (LKKAuto)' <GuoQiang@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>
Subject: RE: FINAL REVISION - SLW2448R - OD AIG - SURVEYED 2 MAR 18

Dear Guo Qiang & Veron,

For supplementary labour 1 renew lock carrier we need 2 days labours \$1000.00, please refer Adrian.

No of days we counter propose 15 working days.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 28 August, 2018 8:34 AM
To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SLW2448R - OD AIG - SURVEYED 2 MAR 18

Dear Carrine,

Please refer to Guo Qiang labour NO 1 revised.

No of days revised to 13 days.

Kindly check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Monday, 27 August 2018 5:38 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>;

jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SLW2448R - OD AIG - SURVEYED 2 MAR 18

Dear Veron,

Please find attachment photo as per your request.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 19990227194)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Monday, 27 August, 2018 9:55 AM

To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>;

jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SLW2448R - OD AIG - SURVEYED 2 MAR 18

Dear Carrine,

Please provide us the photos

- 1) END PANEL
- 2) SPARE TYRE HOUSING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Monday, 16 July 2018 10:52 AM

To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SLW2448R - OD AIG - SURVEYED 2 MAR 18

Dear Guo Qiang and all,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you on 02 May & 24 May 2018.

We sincerely appreciate your early closure.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 139902272W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

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From: Carrine Leong [mailto:carrine.leong@premiumauto.com.sg]

Sent: Thursday, 24 May, 2018 10:58 AM

To: 'Guo Qiang (LKK Auto)' <guoqiang@lkkauto.com>; 'Veron Chen' <veronchen@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SLW2448R - OD AIG - SURVEYED 2 MAR 18

Dear Guo Qiang and all,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you on 02 May 2018.

We sincerely appreciate your early closure.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Boo seng yak [<mailto:boojohnny@gmail.com>]
Sent: Wednesday, 2 May, 2018 9:21 AM
To: Guo Qiang (LKK Auto) <guoqiang@lkkauto.com>; Veron Chen <veronchen@lkkauto.com>; sur@lkkauto.com;
Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>
Subject: FINAL REVISION - SLW2448R - OD AIG - SURVEYED 2 MAR 18

Hi Guo Qiang and all,

Revised estimate is attached.

Please confirm repair cost of \$19,890.68 @ 15 days of repairs exclude 2 Sundays.

Vehicle was re-inspected by Mr. Rasul on 8 Mar 18. B4 paint and additional part's photographs is attached.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLW 2448 R

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0259/2018/MAS

29 Nov 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLW 2448 R, Audi A3 Sedan 1.0 TFSI

With reference to the above-mentioned vehicle, no. **SLW 2448 R**, claimant, **Mr. Tan Wei Nian**, please find the related document per attached.

1. A copy of the Original invoice no. 85013179 – S\$21,015.53
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLW 2448 R

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159998
Main Telephone: 6884 2223
Fax: 6884 2223
Page 1 17:12

Alexandra Service Centre
281 Alexandra Road
Singapore 159998
Telephone: 6884 2223
Telefax: 6475 1023

Ubi Service Centre
15 Ubi Road 1
Singapore 408643
Telephone: 6884 2223
Telefax: 6475 1023

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6884 2223
6828 1000

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013179 Date : 22/11/2018 Order : SLW2448R Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLW2448R (V 36708) Regn Date: 02/02/2018 Mileage: 15823 WIP No.: 57203
Model: A3 SEDAN 1.0 TFSI 8VMANG Chassis: WAUZZZ8V7J1041266 Engine: CHZ 637020 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	N: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
S	BODYWORK	N: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	BODYWORK	N: TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR, CHARGED AIR COOLER, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM/REGAS AND TO PRESSURISE COOLING SYSTEM	1200.00	1.00	1,200.00
S	BODYWORK	N: TO REMOVE FRONT FITTINGS, DISMANTLE AND RENEW FRONT BUMPER, RADIATOR GRILLE, REPAIR BONNET. REALIGN BOTH HEADLIGHT AND REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1500.00	1.00	1,500.00
S	BODYWORK	N:	1100.00	1.00	1,100.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159908
Main Telephone: 6384 2223
After Sales: 6411 7775
Page 2 17/12

Alexandra Service Centre
281 Alexandra Road
Singapore 159908
Telephone: 6384 2223
Telefax: 6475 1033

Ubi Service Centre
50 Ubi Road 1
Singapore 408864
Telephone: 6751 1234
Telefax: 6751 1234

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauts.com.sg
6384 2223
6628 1233

INS TAX INVOICE

Company Reg. No. 199802271W
GST Reg. No. 199802271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013179
Date : 22/11/2018
Order : SLW2448R
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SLW2448R (V 36708)

Regn Date: 02/02/2018

Mileage: 15823

WIP No.: 57203

Model: A3 SEDAN 1.8 TFSI 8VWANS

Chassis: WAUZZZ8V7J1041266

Engine: CHZ 637020

Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee

(33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO RESPRAY PAINT ON FRONT BUMPER AND BONNET M:	280.00	1.00	280.00
S	BODYWORK	TO REMOVE, CHECK AND TRANSFER REAR PARKING AID. M:	280.00	1.00	280.00
S	BODYWORK	TO REMOVE AND TRANSFER REAR LID WIRE HARNESS AND LOCK SYSTEM M:	1000.00	1.00	1,000.00
S	BODYWORK	TO REMOVE AND RENEW REAR BUMPER, REAR LID AND TRANSFER OLD FITTINGS, REINSTALL ALL PARTS REMOVED. M:	1150.00	1.00	1,150.00
S	BODYWORK	TO RESPRAY PAINT ON REAR LID AND REAR BUMPER M:	280.00	1.00	280.00
S	BODYWORK	TO REMOVE AND REINSTALL REAR SILENCER, ALIGN MID EXHAUST M:	192.00	1.00	192.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M:	1000.00	1.00	1,000.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159998
Main Telephone: 6344 2223
Fax: 6437 2712

Alexandra Service Centre
281 Alexandra Road
Singapore 159998
Telephone: 6344 2223
Telefax: 6475 1033

UBi Service Centre

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer Service

Service Agreement
24 Hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6344 2333
6620 1233

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013179 Date : 22/11/2018 Order : SLK2448R Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLK2448R (V 36708)	Regn Date: 02/02/2018	Mileage: 15823	WIP No.: 57203
Model: A3 SEDAN 1.8 TFSI 4V MANG	Chassis: WAUZZZ8V7J1041266	Engine: CH2 637020	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO REMOVE FRONT FITTINGS AND ATTACHMENT, DISMANTLE AND REWELD FRONT LOCK CARRIER AND DAMAGED ATTACHMENT N:	1250.00	1.00	1,250.00
X	ABV4807109E	BEAM	1.00	632.50	506.00
X	ABV0121285	AIR DUCT(V)	1.00	9.60	7.60
X	AS00121367F	BACKET(V)(G)	2.00	37.10	59.36
X	AG A13A8JM1	COOLANT ADDITIVE	4.00	33.20	106.24
X	ABV3853651AA3FZ	GRILLE	1.00	1239.00	991.20
X	ABV5827025F	LID	1.00	2310.00	1,848.00
X	AS00016411BF	CONDENSER	1.00	499.50	399.60
X	ABV5007521L 989	SPOILER	1.00	205.50	164.40
X	AS001212516B	RADIATOR	1.00	799.00	639.20
X	AS001212516D	RADIATOR	1.00	628.00	662.40
X	ABV0005588A	CARRIER	1.00	637.50	510.00
X	ABV0007550A	FOAM INSERT	1.00	162.00	129.60
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119988
Main Telephone: 6396 2222
Fax: 6396 1712

Alexandra Service Centre
281 Alexandra Road
Singapore 119988
Telephone: 6396 2222
Telex: 6479 1023

Ubi Service Centre
5000 Ubi 1
Singapore 408777
Telephone: 6396 2222
Telex: 6479 1023

Customer Service
Service Appointment
24 Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6396 2222
6328 1231

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013179 Date : 22/11/2018 Order : SLW2448R Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SLW2448R (V 36708) Regn Date: 02/02/2018 Mileage: 15823 WIP No.: 57203
Model: A3 SEDAN 1.0 TFSI 8VMANG Chassis: WAUZZZ8V7J1041266 Engine: CHZ 637020 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details		Qty	Unit Price	Amount
X	ABV5807309	BEAM	Less 020%	1.00	500.50	400.40
X	ABV58070676 GRU	COVER	Less 020%	1.00	1697.00	1,357.60
X	ABV5807065R GRU	COVER	Less 020%	1.00	1739.00	1,391.20
X	A4D0260749B	WASHER	Less 020%	1.00	2.90	2.32
X	A3D0260749C	WASHER	Less 020%	1.00	3.00	3.04
X	ABV5807329A	BRACKET	Less 020%	1.00	22.50	18.00
X	ABV5807330A	BRACKET	Less 020%	1.00	23.90	19.12
X	ABV0807217A	COVER	Less 020%	1.00	104.50	83.60
X	ABX0853737A 2Z2	INSCRIPTION 'TFSI'	Less 020%	1.00	62.70	66.16
X	ABP0853741 2Z2	INSCRIPTION 'A3'	Less 020%	1.00	62.70	66.16
X	ABV7853742 2Z2	AUDI SIGN	Less 020%	1.00	107.50	86.00
X	ABV5807533A	COVERSTRIP	Less 020%	1.00	139.50	111.60
X	ABV5807534A	COVERSTRIP	Less 020%	1.00	139.50	111.60
X	ABV0121230	SEAL	Less 020%	1.00	6.00	5.44
X	ABD0853419F	PACKING	Less 020%	1.00	14.50	11.60
X	ABV4823485C	HOOK (V) (G)	Less 020%	1.00	54.00	43.84
X	ABT0827310A	CLIP	Less 020%	2.00	1.30	2.08
X	ABV0823480A	HOOK	Less 020%	1.00	77.00	62.24

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119908
Main Telephone: 6836 2222
Fax: 6471 1722
Page 5 17:12

Alexandra Service Centre
281 Alexandra Road
Singapore 119908
Telephone: 6836 2222
Telefax: 6471 1022

Ubi Service Centre
10 Ubi Road 1
Singapore 408644
Telephone: 6861 1122

Customer Service
Service Appointment
Hour Breakdown Service
Email: Customer.care@premiumautos.com.sg
6366 2222
9628 1222

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013179 Date : 22/11/2018 Order : SLM2448R Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SLM2448R (V 35700) Regn Dates: 02/02/2018 Mileage: 15823 WIP No.: 57203
Model: A3 SEDAN 1.0 TFSI 8VMANG Chassis: WAUZZZ8V7J1041266 Engine: CHZ 637020 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details		Qty	Unit Price	Amount
X	A8V5007647B 9B9	GRILLE	Less 020%	1.00	140.00	112.00
X	A8K0010520A	PLATE	Less 020%	1.00	11.60	9.28
X	A8V0010515A	STICKER	Less 020%	1.00	6.10	4.88
X	A8V0121284K	AIR DUCT(V) (B)	Less 020%	1.00	19.90	15.92
X	A8V0121283K	AIR DUCT	Less 020%	1.00	19.90	15.92

Parts	18,023.68	Sub-Total	19,640.68
Labour	0.00		
Sublet	3,617.00	7% GST	1,374.85
Menus	0.00		
Lubricant	0.00	Grand Total	21,015.53



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLW 2448 R

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0259/2018/TF
22 March 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

I total pages

RE : CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SEDAN 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V7J1041266
Vehicle Regn No. : SLW 2448 R
Vehicle Mileage : 1890KM
Vehicle Owner : Mr. Tan Wei Nian
Certificate No. : 1800008874
Policy Excess : NIL
Accident Date : 28 February 2018
Place : Bfore KPE Tunnel
Repair Cost : S 21,015.53
WIP No. : 57203
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Long Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 3:00pm
Date : 23/3/18

REPUBLIC OF SINGAPORE
NATIONAL IDENTITY CARD NO. S8849279Z



Name

TAN WEI NIAN

陳 威 年

Race

CHINESE

Date of birth

09-12-1988

Sex

M

S8849279Z

Country of birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S8849279Z

Name

TAN WEI NIAN

Birth Date: 09 Dec 1988

Issue Date: 10 Dec 2008



001655502C



3441839

NRIC No. S8849279Z



Date of issue

09-12-2003

7 SENGKANG EAST AVENUE #02-24
SINGAPORE 544741

NRIC No. S8849279Z

Date: 31/05/2018

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

VALID DATE

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg 10 Dec 2008



Licence No: S8849279Z

NP 428A

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN WEI NIAN
 Period of Insurance : 02 Feb 2018 To 01 Feb 2019
 Engine No. : CHZ637020
 Chassis No. : WAUZZZ8V7J1041266

Vehicle No. : SLW2448R
 Policy No. : 1800008874
 Endorsement No. :
 Issued Date : 21 Feb 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC Sum Insured : Market Value First Year of Registration : 2018
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$2,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN WEI NIAN - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63682323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. Manile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SBCSAN

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Feb 2018		05 Mar 2018 11:18 Edit Adj Rpt	S\$19,640.68 Edit Estimates	S\$19,640.68 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: TAN WEI NIAN , ID: S8849279Z, Tel: +6598246532, Email: NOEMAIL									
Vehicle Reg. No.: SLW2448R		Date of Loss: 28/02/2018 09:00 - :59 [26 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 0556642068SG		Policy/Cover Note No.: 1800008874 (Comprehensive)							
		Excess: S\$0.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 14/03/2018]									
Driver/Custodian: TAN WEI NIAN (29 / Male) , NRIC: S8849279Z, Tel: +6598246532									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (05/10/2018): Alert - Adj Mandate Approved (S\$19640.68) - SLW2448R - Claim Handler: Loo, Tong ... - AIG_SG (05/03/2018): Alert - Adj Mandate Approved (S\$16981.00) - SLW2448R - Claim Handler: Loo, Tong ... - AIG_SG (05/03/2018): SLW2448R / OD / 28/02/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLW2448R (0556642068SG)
OD
Feb 28 2018 9:00AM
[TAN WEI NIAN]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		☒			
No	Finalized On	Premium Automobiles Pte Ltd (UBI)												Thumbnail		Print				
1	28/02/18 14:10	Video - Accident [Linked Accident Report Documents]													Load MP4					
2	28/02/18 14:10	Video - Accident [Linked Accident Report Documents]													Load MP4					
Assessment Reports															1 per page		☒			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	05/03/18 12:22	Adjuster Immediate Advice													Load HTM					
Photos/Images															3 per page		☒			
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1	05/03/18 11:33	General View													Load JPG	☒				
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30	05/03/18 11:33	General View													Load JPG	☒				

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
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80	28/08/18 08:19	Reinspection Photo	 Load JPG	☒

Video				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
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89	28/08/18 08:21	Reinspection Photo	 Load JPG	☒	
90	28/08/18 08:21	Reinspection Photo	 Load JPG	☒	
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	05/03/18 12:02	Singapore Accident Statement	 Load PDF		
2	05/03/18 12:02	Certificate of Insurance	 Load PDF		
3	05/03/18 12:02	Insured's Driving License	 Load PDF		
4	05/03/18 12:02	MARK ESTIMATE	 Load PDF		
5	30/08/18 16:30	SUPPLEMENTARY	 Load PDF		
6	21/09/18 15:07	1ST MARK ESTIMATE	 Load PDF		

Linked Accident Report Documents

Video				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	28/02/18 14:10	Video - Accident	 Load MP4		
2	28/02/18 14:10	Video - Accident	 Load MP4		
Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	28/02/18 14:21	Accident Statement	 Load HTM		
Photos/Images				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	28/02/18 13:30	Accident Photo	 Load JPG	☒	
2	28/02/18 13:30	Accident Photo	 Load JPG	☒	
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19	28/02/18 14:12	ACCIDENT SCENE PHOTOS	 Load JPG	☒	

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
20	28/02/18 14:12	ACCIDENT SCENE PHOTOS	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	28/02/18 13:17	Sketch Plan	 Load JPG	☒
2	28/02/18 13:17	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18004130/GVBE2

Date: 30/11/2018

REFERENCE

Insured/Claimant: TAN WEI NIAN Policy No: 1800008874
Date of Loss: 28/02/2018 Nature of Claim: OD Claim No: 0556642068SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLW2448R**
Make & Model: AUDI A3, 999cc TFSI (A) Engine No: CHZ637020
Reg. Date: 02/02/2018 (Man. Year: 2017) Chassis No: WAUZZZ8V7J1041266
Colour: Black Odometer: 1445 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$140,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/40Z R18 Rear Tyre Size: 225/40Z R18
Front Left Side: Michelin 9 mm Rear Left Side: Michelin 9 mm
Front Right Side: Michelin 9 mm Rear Right Side: Michelin 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	28,491.60	10,048.68	18,442.92	64.73
Miscellaneous Items	0.00	0.00	0.00	
Labour	14,522.00	9,592.00	4,930.00	33.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	43,013.60	19,640.68	23,372.92	54.34
+ GST 7.00/7.00% (S\$)	3,010.95	1,374.85	1,636.10	54.34
Nett Amount (S\$)	46,024.55	21,015.53	25,009.02	54.34

INSPECTION

Date of Assignment: 05/03/2018
Date Inspected: 02/03/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 15.0 days

Adjuster: XING GUO QIANG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Cracked	1,739.00 FS	*1,391.20 FS
2	1		*FRONT BUMPER GRILLE	Not Necessary	140.00 FS	*- FS
3	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	460.00 FS	*- FS
4	2		*FRONT BUMPER COVER TRIM - LH/RH	Necessary	280.00 FS	*223.20 FS
5	1		*FRONT BUMPER AIR GUIDE GRILLE - LH	Not Necessary	164.00 FS	*- FS
6	1		*RADIATOR GRILLE	Cracked	1,239.00 FS	*991.20 FS
7	1		*RADIATOR GRILLE CLOSING ELEMENT	Not Necessary	167.00 FS	*- FS
8	1		*FOAM FILLER PIECE	Cracked	162.00 FS	*129.60 FS
9	1		*FOAM COVER	Cracked	105.00 FS	*83.60 FS
10	1		*BONNET	Repair	2,755.00 FS	*- FS
11	1		*BONNET ATTACHMENT PARTS	Not Necessary	141.00 FS	*- FS
12	1		*EDGE PROTECTION	Not Necessary	24.00 FS	*- FS
13	1		*BONNET STRIKER	Not Necessary	96.00 FS	*- FS
14	1		*BONNET LID LOCK WITH MICRO	Not Necessary	177.00 FS	*- FS
15	2		*LED HEADLIGHT - RH	Not Necessary	9,776.00 FS	*- FS
16	1		*FRONT BUMPER SIDE REINFORCEMENT	Bent	633.00 FS	*506.00 FS
17	1		*A/C CONDENSER	Cut	500.00 FS	*399.60 FS
18	1		*FRONT NO. PLATE	Bent	25.00 FS	*25.00 FS
19	1		*SUNDRIES	Necessary	300.00 FS	*109.36 FS
20	1		*REAR BUMPER	Deformed	1,697.00 FS	*1,357.60 FS
21	1		*REAR BUMPER SPOILER	Torn	206.00 FS	*164.40 FS
22	1		*REAR BUMPER SIDE REINFORCEMENT	Bent	501.00 FS	*400.40 FS
23	4		*REAR BUMPER SENSOR	Not Necessary	842.00 FS	*- FS
24	2		*REAR LIGHT REFLECTOR - LH/RH	Not Necessary	70.00 FS	*- FS
25	1		*REAR LID	Bent	2,310.00 FS	*1,848.00 FS
26	1		*ADHESIVE PACKING	Necessary	15.00 FS	*11.60 FS
27	1		*AUDI EMBLEM	Necessary	108.00 FS	*86.00 FS
28	1		*INSCRIPTION A3	Necessary	83.00 FS	*66.16 FS
29	1		*INSCRIPTION TFSI	Necessary	83.00 FS	*66.16 FS
30	1		*LETTERING ULTRA	Not Necessary	83.00 FS	*- FS
31	1		*REAR SILENCER	Not Necessary	643.00 FS	*- FS
32	1		*REAR SILENCER DUAL CLIP	Not Necessary	53.00 FS	*- FS
33	1		*EXHAUST SYSTEM RETAINER	Not Necessary	36.00 FS	*- FS
34	1		*REAR SILENCER HEAT SHIELD	Not Necessary	146.00 FS	*- FS
35	1		*SUNDRIES	Not Necessary	280.00 FS	*- FS
36	1		*ADDITIONAL RADIATOR	Cut	639.20 FS	*639.20 FS
37	2		*ADDITIONAL RADIATOR SUPPORT - LH/RH	Not Necessary	75.00 FS	*- FS
38	1		*FRONT BUMPER GRILLE - LOWER	Deformed	112.00 FS	*112.00 FS
39	1		*BONNET CATCH HOOK - BOTTOM	Bent	43.84 FS	*43.84 FS
40	1		*BONNET CATCH HOOK - UPPER	Bent	62.24 FS	*62.24 FS
41	1		*FRONT LOCK CARRIER AIR GUIDE - UPPER CTR	Deformed	7.68 FS	*7.68 FS
42	2		*FRONT LOCK CARRIER AIR GUIDE - LH/RH	Deformed	31.84 FS	*31.84 FS
43	2		*FRONT BUMPER SUPPORT - LH/RH	Not Necessary	48.00 FS	*- FS
44	1		*STICKER FOR AIR CONDITIONER	Necessary	4.88 FS	*4.88 FS
45	1		*SIGN CAUTION STICKER	Necessary	9.28 FS	*9.28 FS
46	1		*FRONT LOCK CARRIER	Bent	510.00 FS	*510.00 FS
47	1		*COOLANT	Necessary	106.24 FS	*106.24 FS
48	1		*RADIATOR	Cut	662.40 FS	*662.40 FS
49	1		*COOLANT	Not Necessary	140.00 FS	*- FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					28,491.60	10,048.68

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR, CHARGED AIR COOLER, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOLING SYSTEM	New	1,200.00	1,200.00
3	TO REMOVE FRONT FITTINGS, DISMANTLE AND RENEW FRONT BUMPER, BONNET, RADIATOR GRILLE. RENEW BOTH HEADLIGHTS AND RE-ORGANISE FRONTAL CRASH MANAGEMENT COMPONENT. REINSTALL ALL PARTS REMOVED	New	2,400.00	1,500.00
4	TO RESPRAY PAINT ON FRONT BUMPER, BONNET	New	1,800.00	1,100.00
5	TO REMOVE, CHECK AND TRANSFER REAR PARKING AID ASSY	New	280.00	280.00
6	TO REMOVE AND TRANSFER REAR LID WIRE HARNESS, AND LOCK SYSTEM	New	280.00	280.00
7	TO REMOVE AND RENEW REAR BUMPER, REAR LID AND TRANSFER OLD FITTINGS. REINSTALL ALL PARTS REMOVED	New	1,600.00	1,000.00
8	TO RESPRAY PAINT REAR LID, REAR BUMPER	New	1,800.00	1,150.00
9	TO REMOVE AND RENEW REAR SILENCER, ALIGN MID EXHAUST	New	360.00	280.00
10	TO CARRY OUT DIAGNOSTIC	New	192.00	192.00
11	TO REMOVE FRONT FITTINGS AND ATTACHMENT. DISMANTLE AND RENEW LOCK CARRIER, AND DAMAGED ATTACHMENT	New	1,750.00	1,000.00
12	TO REPAIR AND RESPRAY REAR OUTER, INNER END PANELLING AND SPARE TYRE HOUSING	New	2,500.00	1,250.00
Gross Labour Cost (S\$)			14,522.00	9,592.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >