

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 22 March, 2018 9:58 AM
To: CHUA Ruth
Cc: Admin A; assignments; Thin Thin (LKKAUTO)
Subject: RE: VERY URGENT!!! Notice of accident / Notice to conduct pre-repairsurvey for SLB 2514T; Accident involving SLB 2514T (our client) & PC 8182A(your vehicle) at the junction of Bukit Purmei and Telok Blangah Way on 28.02.18 | Our Ref: S8M009VS/TE

Categories: HMK

Dear Ruth,

We refer to the below email and the contents were duly noted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHUA Ruth [mailto:ruth.chua@axa.com.sg]
Sent: Thursday, 22 March, 2018 9:57 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Subject: RE: VERY URGENT!!! Notice of accident / Notice to conduct pre-repairsurvey for SLB 2514T; Accident involving SLB 2514T (our client) & PC 8182A(your vehicle) at the junction of Bukit Purmei and Telok Blangah Way on 28.02.18 | Our Ref: S8M009VS/TE
Importance: High

Dear Mei Kwan

As spoken, we understand that you have only done the pre-repair survey on the TP vehicle.
Please proceed to do the dismantling and the post-repair survey.

Since the TP workshop has withdrawn their case and Plaintiff has passed the case to KSCGP, we may need you to do the paper re-survey when the LOD comes in.

Thank you.

Ruth Chua | Specialist, Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: ruth.chua@axa.com.sg

DID: 1800 880 4888



AXA'S VALUES AT WORK:



CUSTOMER
FIRST



INTEGRITY



COURAGE



ONE AXA



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: 22 March, 2018 9:55 AM

To: CHUA Ruth <ruth.chua@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: VERY URGENT!!! Notice of accident / Notice to conduct pre-repairsurvey for SLB 2514T; Accident involving SLB 2514T (our client) & PC 8182A(your vehicle) at the junction of Bukit Purmei and Telok Blangah Way on 28.02.18 | Our Ref: S8M009VS/TE

Dear Ruth,

We refer to the below email and the contents were duly noted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHUA Ruth [<mailto:ruth.chua@axa.com.sg>]

Sent: Thursday, 22 March, 2018 9:53 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: VERY URGENT!!! Notice of accident / Notice to conduct pre-repairsurvey for SLB 2514T; Accident involving SLB 2514T (our client) & PC 8182A(your vehicle) at the junction of Bukit Purmei and Telok Blangah Way on 28.02.18 | Our Ref: S8M009VS/TE

Dear Mei Kwan

Please proceed with post-repair survey of the TP vehicle.

Ruth Chua | Specialist, Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: ruth.chua@axa.com.sg

DID: 1800 880 4888



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From: TAY Ernest
Sent: 22 March, 2018 9:10 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; CHUA Ruth <ruth.chua@axa.com.sg>
Subject: RE: VERY URGENT!!! Notice of accident / Notice to conduct pre-repairsurvey for SLB 2514T; Accident involving SLB 2514T (our client) & PC 8182A(your vehicle) at the junction of Bukit Purmei and Telok Blangah Way on 28.02.18 | Our Ref: S8M009VS/TE

Dear Mei Kwan,

We refer to your email below.

This case has been referred to TP lawyer's handling, hence now under the care of Ruth.

Please wait for her instruction, if any.

Thank you.

**Please note we have terminated our fax-line. Please send your correspondences to our two common mail boxes instead. For OD/TP survey, please send it to motor.survey@axa.com.sg. For other correspondences, please send it to motor.doc@axa.com.sg.*

With Regards,

Ernest Tay | Specialist, Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: ernest.tay@axa.com.sg

Phone: 1800-880-4888

Company Registration number: 199903512M

GST Registration number: 199903512M



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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, March 21, 2018 2:04 PM
To: TAY Ernest <ernest.tay@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Subject: RE: VERY URGENT!!! Notice of accident / Notice to conduct pre-repairsurvey for SLB 2514T; Accident involving SLB 2514T (our client) & PC 8182A(your vehicle) at the junction of Bukit Purmei and Telok Blangah Way on 28.02.18 | Our Ref: S8M009VS/TE

Dear Ernest,

We refer to the below email.

Kindly advise whether we need to conduct pre-repair survey after post dismantling and post-repair survey at M/s Han Car Repairs.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shawn Chua [<mailto:shawnychua@tanchong.com>]

Sent: Wednesday, 21 March, 2018 1:42 PM

To: TAY Ernest <ernest.tay@axa.com.sg>; motor@kscgp.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: VERY URGENT!!! Notice of accident / Notice to conduct pre-repairsurvey for SLB 2514T; Accident involving SLB 2514T (our client) & PC 8182A(your vehicle) at the junction of Bukit Purmei and Telok Blangah Way on 28.02.18 | Our Ref: S8M009VS/TE

AXA Ref: **S8M009VS/TE**

Our Ref: **SLB2514T**

Good afternoon everyone.

I didn't receive any notifications nor any documents from the owner whereby he is going to send his vehicle to other parties to assist in his claim.

Since the owner had approached KSCGP to assist in his claim, may I withdraw the 3rd party claim from our side?

Regards,

Shawn Chua

Service Executive

TC AutoClinic Pte Ltd

25 Leng Kee Road

Singapore 159097

DID: +65 67038515

HP: +65 96450023

Fax: +65 64795019



From: TAY Ernest <ernest.tay@axa.com.sg>

Sent: Wednesday, 21 March 2018 1:03:34 PM

To: motor@kscgp.com

Cc: Shawn Chua; Admin A

Subject: RE: VERY URGENT!!! Notice of accident / Notice to conduct pre-repairsurvey for SLB 2514T; Accident involving SLB 2514T (our client) & PC 8182A(your vehicle) at the junction of Bukit Purmei and Telok Blangah Way on 28.02.18 | Our Ref: S8M009VS/TE

WITHOUT PREJUDICE

Dear See Yee,

We refer to your email below.

According to LKK, Shawn informed that there is no lawyer involved. Please clarify this with the parties involved at your end.

Meanwhile, you may wish to provide us a copy of the letter of authority or warrant to act for our reference.

Thank you.

Dear Shawn,

Please assist to advise on the above.

Thank you.

**Please note we have terminated our fax-line. Please send your correspondences to our two common mail boxes instead. For OD/TP survey, please send it to motor.survey@axa.com.sg. For other correspondences, please send it to motor.doc@axa.com.sg.*

With Regards,

Ernest Tay | Specialist, Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: ernest.tay@axa.com.sg

Phone: 1800-880-4888

Company Registration number: 199903512M

GST Registration number: 199903512M



redefining / insurance

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From: motor@kscgp.com [<mailto:motor@kscgp.com>]

Sent: Wednesday, March 21, 2018 12:02 PM

To: TAY Ernest <ernest.tay@axa.com.sg>

Cc: shawnychua@tanchong.com

Subject: VERY URGENT!!! Notice of accident / Notice to conduct pre-repairsurvey for SLB 2514T; Accident involving SLB 2514T (our client) & PC 8182A(your vehicle) at the junction of Bukit Purmei and Telok Blangah Way on 28.02.18 | Our Ref: S8M009VS/TE

Importance: High

Dear Ernest,

The vehicle is now at Han Car Repairs.

Our client's instructions are for us to take over conduct of the matter and to do a third party claim.

We are instructed the 1st pre-repair and pre-dismantling survey has been carried out by LKK.

Our client's vehicle is now ready for pre-repair survey after post dismantling at Han Car Repairs.

Kindly arrange for LKK to contact our client's repairer for the pre-repair survey after post dismantling and post-repair survey (workshop details enclosed).

We hope the above clarifies.

Thank you.

Regards,

See Yee

Executive

KSCGP Juris LLP

10 Hoe Chiang Road

#13-03A Keppel Towers

Singapore 089315

Tel: 6538 3611 / DID: 3152 0987 / Fax: 6538 3708

Email: motor@kscgp.com

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----- Original Message -----

From: Shawn Chua [<mailto:shawnychua@tanchong.com>]

To: ernest.tay@axa.com.sg, motor@kscgp.com

Sent: Wed, 21 Mar 2018 01:51:15 +0000

Subject:

AXA Ref: **S8M009VX/TE**

Our Ref: **SLB2514T**

Good morning sir.

This case is handled by me & LKK had conducted an accident survey on 05/03/18.

I'm still waiting for liability clearance.

Owner hasn't mentioned to me with regards to referring to a lawyer. I had mentioned to him that he can either wait for liability to be cleared before we are authorized to start the repair or to claim under own policy first then we will assist him to recover his excess/loss of use etc.

Regards,

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: TAY Ernest <ernest.tay@axa.com.sg>

Sent: Wednesday, 21 March 2018 9:03:15 AM

To: motor@kscgp.com; Shawn Chua

Subject: RE: URGENT!!! Notice of accident / Notice to conduct pre-repair survey for SLB 2514T; Accident involving SLB 2514T (our client) & PC 8182A (your vehicle) at the junction of Bukit Purmei and Telok Blangah Way on 28.02.18
| Our Ref: S8M009VS/TE

WITHOUT PREJUDICE

Dear See Yee,

We refer to your email below.

Your client (SLB2514T) had engaged M/s TC AutoClinic Pte Ltd and we had already conduct the survey on 05/03/2018.

As such, we would like to seek your clarification if this matter will be handled your office or TC AutoClinic.

Thank you.

Dear Shawn,

Please also confirm if this matter has been referred to KSGCP Juris LLP or otherwise.

Thank you.

**Please note we have terminated our fax-line. Please send your correspondences to our two common mail boxes instead. For OD/TP survey, please send it to motor.survey@axa.com.sg. For other correspondences, please send it to motor.doc@axa.com.sg.*

With Regards,

Ernest Tay | Specialist, Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: ernest.tay@axa.com.sg

Phone: 1800-880-4888

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GST Registration number: 199903512M



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From: motor@kscgp.com [<mailto:motor@kscgp.com>]

Sent: Friday, March 16, 2018 11:10 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: URGENT!!! Notice of accident / Notice to conduct pre-repair survey for SLB 2514T; Accident involving SLB 2514T (our client) & PC 8182A (your vehicle) at the junction of Bukit Purmei and Telok Blangah Way on 28.02.18

Importance: High

URGENT!!! - 2ND REMINDER

Dear Survey Team,

We refer to our email dated 14 March 2018 and reminder dated 15 March 2018.

Please let us know if you would like to conduct a pre-repair survey by close of business today failing which our client shall proceed to repair our client's vehicle without further reference to you.

Thank you.

Regards,

See Yee

Executive

KSCGP Juris LLP

10 Hoe Chiang Road

#13-03A Keppel Towers

Singapore 089315

Tel: 6538 3611 / DID: 3152 0987 / Fax: 6538 3708

Email: motor@kscgp.com

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----- Original Message -----

From: motor@kscgp.com [<mailto:motor@kscgp.com>]

To: motor.survey@axa.com.sg

Sent: Thu, 15 Mar 2018 16:33:53 +0800

Subject:

URGENT!!! - 1ST REMINDER

----- Original Message -----

From: motor@kscgp.com [<mailto:motor@kscgp.com>]

To: motor.survey@axa.com.sg

Sent: Wed, 14 Mar 2018 10:28:12 +0800

Subject:

Dear Sir/Mdm,

We have been instructed by our client to send you the attached Notice of Accident and our client's Accident Report, for your attention.

Kindly assist.

Thank you.

Regards,

See Yee

Executive

KSCGP Juris LLP

10 Hoe Chiang Road

#13-03A Keppel Towers

Singapore 089315

Tel: 6538 3611 / DID: 3152 0987 / Fax: 6538 3708

Email: motor@kscgp.com

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