

Mei Kwan (LKKAUTO)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Thursday, 31 May, 2018 4:07 PM
To: Vic (LKKAUTO)
Cc: Mei Kwan (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBR1927R (OI: CTI - SNM18D02497C02) AND SKC1795L (TP : LKK REF - CC3/CTI18008951/Uha3) on 21.04.2018

Categories: HMK

Dear Vic,

Noted, please proceed for direct settlement with Progressive Auto Pte Ltd.

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]

Sent: Wednesday, 30 May, 2018 1:59 PM

To: Lucas Lee; Claims Dept of CTI

Cc: Irene Tay; Bevan Lim (LKK Auto); Admin A; Mei Kwan (LKKAUTO); Vic (LKKAUTO); Alfred Toh

Subject: RE: Direct Settlement - Accident Involving GBR1927R (OI: CTI - SNM18D02497C02) AND SKC1795L (TP : LKK REF - CC3/CTI18008951/Uha3) on 21.04.2018

Dear Lucas,

We refer further to our below email.

Please be informed that TP owner had taken his vehicle to another workshop for repair. Kindly refer to the attached email.

As such, we will proceed to close the matter and will submit our WP report.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)

Sent: Friday, 25 May, 2018 11:17 AM

To: Lucas Lee; claimsdept@sg.cntaiping.com

Cc: irene.tay@sg.cntaiping.com; Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBR1927R (OI: CTI - SNM18D02497C02) AND SKC1795L (TP : LKK REF - CC3/CTI18008951/Uha3) on 21.04.2018

Dear Lucas,

We refer to the below email and the contents were duly noted.

We will proceed to send first letter to OI.

Enclosed revert of vehicle: SKC 1795L

Date of survey: 17/05/2018

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary Advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Friday, 25 May, 2018 8:49 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBR1927R (OI: CTI - SNM18D02497C02) AND SKC1795L (TP : LKK REF - CC3/CTI18008951/Uha3) on 21.04.2018

Dear Mei Kwan,

Our insured has not reported the accident yet.

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 24 May, 2018 4:00 PM

To: Lucas Lee

Cc: Irene Tay; Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBR1927R (OI: CTI - SNM18D02497C02) AND SKC1795L (TP : LKK REF - CC3/CTI18008951/Uha3) on 21.04.2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Friday, 18 May, 2018 5:04 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBR1927R (OI: CTI - SNM18D02497C02) AND SKC1795L (TP : LKK REF - CC3/CTI18008951/Uha3) on 21.04.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

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Email: lucas.lee@sg.cntaiping.com

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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 17 May, 2018 11:43 AM

To: Claims Dept of CTI

Cc: Irene Tay; Lucas Lee; Vic (LKKAUTO); Bevan Lim (LKK AUTO); Admin A

Subject: Direct Settlement - Accident Involving GBR1927R (OI: CTI - TBA) AND SKC1795L (TP : LKK REF - CC3/CTI18008951/Uha3) on 21.04.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd – Ubi.

Enclosed for your perusal is:

- TP estimate
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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