

INS. CASE OWNER:

Jas Tan
S. Tacey

cc 4, Asm 1800403, U Ka32

LKK:

IDAC:

32931

Surveyor:

Marks

DOI:

2/3/18

Date / Time:

1/3/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SUJ 6866J

Name of Insured:

New UNIVERSE MANUFACTURING P/L

Insured Tel No.:

HP:

Claim No.:

SPM009SL

Excess Sec II :SS

D.O.A.:

23/2/18

Policy No.:

P2003364

Make / Model:

7. PORTUNER

Place of Accident:

PO 1 AMK AVE 1

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

78y kmh uan

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

96210758

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SLT 6278L



INSRS:

WSP:

Tel:

Liability:

RMKS:

Leah motor
Vfix
thene

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

2/4/18
WUAN

SLT 6278L - X SUJ 6866J - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 204 17-778

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

8/5/18

Email workshop liability uncov

8/5/18

Receive video from TP.

C. 28

PROCEED FOR DS

17-7-18

329PM. SPOKEN w/ OI. UNDER-
STOOD AGREED 2 AMK
MCD. N DMAIL P.M.

RECEIVED 14 AUG 2018

PRELIMINARY ADVICE Date/Time:

6/7/18

Sent By:

LSP.

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

8-8-18

Confirm with:

JU ANNE

Email

Call

Final Liability:

%

100

(

Agreed / Assessed)

BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

GST

SS

963.xx

Loss of Rental (LOR):

SS

180

(\$

60 x 3

days)

Loss of Use (LOU):

SS

180

(\$

60 x 3

days)

Loss of Income (LOI):

SS

180

(\$

60 x 3

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

Disbursement:

SS

Legal Cost

SS

Total:

SS

1,150.45

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1,150.45

Name 1:

VFIX AUTO SERVICE PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

X

Payee 3: (Strike if N.A.)

SS

X

Name 3:

X

COPY SENT
14/8/18

AXA

ASSIGNMENT

Date 02/03/18

Estimated Cost:

OD: ☒ WS / TP RES / OD RES / EVAL INV / MY

To inspect Vehicle No: SLT 6275L

at Worksite must: Kah Motor
15 Ubi Road 4

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

Client's Record:

2pm - 4pm

Make of Ven:

Any

Policy Condition:

Remark: The veh had commenced its repair at the time of inspection.

NS	DIS

Ball or Market Value: \$96k.

DAO Accident Report: Consistent? Yes or No

QIA ☒ Seen: Consistent? Yes or No

Est Repairs: 2 days Rep: Yes or No

Sum Sum: 3 Val: Yes or No

CA / REV / REP. / 24HRS/wp

Date: Person Contacted:

Vehicle IN / OUT

Date Time Action / Instruction

L/S \$900

Vehicle SLT 6275L Reg: 11 17

Type: ☒ M/Cycle Bus/ Van/ Lorry Taxi/ Prime Mover

Track/Trailer: A/

Make: Honda civic 1597

Colour: white

So. Reg No: 0025-29

Eng No:

CNO:

MRHFCS60HT000405

Gen Cond: ☒ Good ☐ Fair ☐ Poor ☐ Burnt

Steering: ☒ Jammed ☐ Leaked ☐ Burnt

Brake: ☒ Jammed ☐ Leaked ☐ Burnt

Mod: N/A

Tyre Size:

215/55-16

BS / DUN / EXNOVA / GY / RS / LIZA / MID / OHTSU / PR / SUMI

TOYO / YOKO: Hankook

Front:

R/Rs:

L/Rs:

D/OA:

Surveyed at:

Des of Damages: Frt Rear DIS NS U/C Rectified

The U/C / Chassis frame Body Structure affected due to collision

Date Time File Pass to:

☐

Preli. Report

Final Report

Date Time File Return to:

Days Of Repair:

Resurvey No. of Trip:

Guide Fee:

Transportation:

Add Fee:

☐
☐
☐
☐

Star Fee:

Star Fee:

Star Fee:

Star Fee:

Report Room:

Sum Sum: 18

R / \$ 1,205.20 / 57%)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18004103/Uwa3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 02-03-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLJ 6866J	Veh. Inspected	SLT 6275L	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M009SL	Excess (\$)	0.00	
Assign From		Assign Date	02/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	23/02/2018	Inspection Date	02/03/2018	
Survey held at	KAH MOTOR CO SDN BERHAD 15 UBI ROAD 4 SINGAPORE 408610			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



*not about
the
2/5 \$900
2/5
take photo after rep-*

Vfix Auto Service Pte Ltd
60 Kaki Bukit Ave 6
Ark@KB Singapore 417892
Email: vfixauto@gmail.com
Tel: 64489268 Fax: 64452368

M/S AXA INS (S'PORE) PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811

ESTIMATE

DATE : 01/06/2018
ACC DATE : 23/02/2018
REF NO. : VFIX-TP20180480
POLICY NO :

Attention: Motor Claim Department

RE : VEHICLE NO . SLT6275L HONDA CIVIC

DESCRIPTION		AMOUNT S\$
1	1 FRONT BUMPER <i>579.90</i>	585.10
2	2 REAR BUMPER SIDE RETAINER R+L <i>0/5</i>	46.40
		\$ 631.50
LESS 20%		\$ 126.30
		\$ 505.20

LABOUR & MISCELLANEOUS:		AMOUNT S\$
1	To remove damaged parts with all necessary components/attachments apply hot-works where necessary repair dented panel, replace new part refit align into position with all necessary components/attachments	800.00
2	To spray paint replaced/repaired body panels inclusive of preparatory works and painting materials	800.00
		\$ 1,600.00

GRAND TOTAL : \$ 2,105.20

SINGAPORE DOLLARS : TWO THOUSAND ONE HUNDRED FIVE & CENTS TWENTY ONLY

Vfix Auto Service Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

*9-603-1
202
482.48
1132.48*



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 11/6/2018

Survey Details:

Date of loss	23-Feb-18
Date of appointment	1-Jun-18
Date of survey	2-Mar-18
Location of survey	Vfix Auto Service Pte Ltd

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLT 6275L
Make and Model	HONDA CIVIC 1.6 VTI - 1597cc
Date of registration	3-Nov-17
Excess	
Market Value	\$ 96,000.00
Part Rebate	\$ 56,000.00
Nett Loss	\$ 40,000.00

Repair details:

Initial Estimate	\$ 2,105.20
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 482.48
Check items (estimate)	\$ -
Labour	\$ 650.00
Total	\$ 1,132.48
Lump Sum(if applicable)	\$ 900.00

Number of days for repair	<u>2 days</u>
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	Unclear	
Proposed repair cost		
Loss of use		no. of days
Loss of rental		no. of days
Loss of income		no. of days
LTA search fees		
Others		
Proposed Total		



KAH MOTOR CO. SDN. BHD.
(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

02 MAR 2018

QUOTATION

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

Survey confirm by wife

Livia 68411972 1400pm ~ 16.00pm

Customer : AXA INSURANCE S'PORE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811
Registration No : SLT6275L
Chassis No : MRHFC5650HT000405
Model : CIVIC 1.6 VTI YM2017
Owner's Name : ENG HOON CHAY
Ins Policy No. : 17-MU011386-R00
Date of Accident : 23/2/2018

Document No. : SQT18000863 Page 1
Date : 28. Feb 2018
Customer No. : WZA006
Svc Advisor : ARY CHUA WAI NGEE
Engine No : R16B22000767
Date | Time : 28. Feb 2018 10:52:52 AM
Surveyor Name : DID : +65 6846 5673
Survey Date : HP : +65 8100 6306
Authorisation Date : Email : arychua@honda.com.sg

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incld GST
	TP DIRECT SETTLEMENT (J/NO: 70044) OWNER: ENG HOON CHAY OWNER INSURER: TOKIO MARINE INSURANCE S'PORE LTD ACC DATE: 23/02/2018@22.25PM SURVEYED BY: 4-5 WORKING DAYS REF NO: TP INSURER: AXA INSURANCE S'PORE PTE LTD TP VEH: SLJ6866J						
	LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date:						
71101-TEA-T00ZZ	FACEFR.BUMPER <i>2/2e</i>	1	579.90	✓ 35	376.93	26.39	403.32
91505-TM8-003	CLIPBUMPER <i>neu</i>	14	2.00	✓ 35	18.20	1.27	19.47
71140-TEA-T00	BEAMR.FR.BUMPER UPPER <i>sup</i>	1	25.90	✓ 35	16.83	1.18	18.01
71193-TEA-T01	SPACERR.FR.BUMPER SIDE <i>sf</i>	1	10.40	✓ 35	6.76	0.47	7.23
71130-TEA-T00	BEAM COMPFR.BUMPER <i>11</i>	1	335.80	X 35	218.27	15.28	233.55
33100-TEC-Q01	HEADLIGHT ASSY.R.	1	568.70	? 35	369.65	25.88	395.53
34300-TET-H01	LIGHT ASSYR.SIDE TURN	1	32.20	? 35	20.93	1.47	22.40
60211-TBA-A00ZZ	PANELR.FENDER <i>2</i>	1	241.60	X 35	157.04	10.99	168.03
	Sum Item				1184.61	82.93	1,267.54
BOSUN	SUNDRIES	1 <i>nu</i>	10.00	✓	10.00	0.70	10.70
BML01I	INSPECT FR LIGHTING MECHANISMS & FOCUS	1	100.00	<i>fu</i>	100.00	7.00	107.00
BP03R	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (3P) <i>350</i>	1	1050.00	<i>700</i>	1050.00	73.50	1123.50
BKBH01S	STRAGHTEN ALIGN BULKHEAD & RENEW DAMAGE PARTS.	1	1800.00	<i>350</i>	1800.00	126.00	1926.00
	Sum Labor				2960.00	207.20	3,167.20

Survey By

Date & Time

Excess

Marcus chah
2/3/18 @ 2pm
not Authorised
take photo before painting
3 dy.

Total Amount 4,144.61 290.13 4,434.74

Total (Inclusive of GST) 4,434.74



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M009SL

Our ref: CC4/ASM18004103/Uka3

Date: 05.03.2018

The Motor Claims Department
M/s AXA INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLT6275L

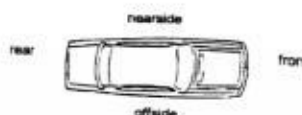
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 02.03.2018 at the premises of M/s Kah Motor Co Sdn Bhd and have the following to report:-

Workshop Estimate Amount	: S\$	4,144.61
Revised Estimate Amount	: S\$	1,558.72
"Check" Items Amount	: S\$	390.58
Total (Including Check Items)	: S\$	1,949.30
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Front portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser



Auto
Consultants
Pte Ltd

Company Registration No. 1996071

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62563562

Your ref: S8M009SL
Our ref: CC4/ASM18004103/Uka3

Date: 05.03.2018

The Motor Claims Department
M/s AXA INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

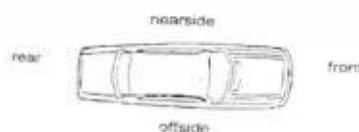
SLT6275L

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 02.03.2018 at the premises of M/s Kah Motor Co Sdn Bhd and have the following to report:-

Workshop Estimate Amount	: S\$	4,144.61
Revised Estimate Amount	: S\$	1,558.72
"Check" Items Amount	: S\$	390.58
Total (Including Check Items)	: S\$	1,949.30
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
O/S Front portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 3 days

Yours faithfully,

Vivian Lau (LKKAUTO)

From: Ary Chua <arychua@honda.com.sg>
Sent: Wednesday, 30 May, 2018 4:08 PM
To: Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO)
Cc: Liew Thye Wui; Faeaz; Steve Liaw
Subject: RE: Your Ref: SLT 6275L, Our Ref: CC4/ASM18004103/Uwa3, Accident involving Vehicle SLT 6275L & SLJ 6866J ON 23/02/2018

Hi Vivian Lau,

Owner call up today 30/05/2018@15.55pm to withdraw TPDS from Kah Motor Honda & Let Outside Workshop Fax: 64452368 got Guarantee TPDS to Claim for Owner car repair SLT6275L. (Owner Know Warranty Void Issue Problem her car repair outside workshop). Case Closed for Kah Motor Honda at ubi BodyShop Repair Center.

Thank you.

Best Regards,

Ary Chua Wai Ngee

Bodyshop Service Advisor Kah Motor Co.Sdn.Bhd.15 Ubi Road 4 Singapore 408610

E-mail: arychua@honda.com.sg Fax: 67480770 DID:68465673 H/P:81006306

From: Ary Chua

Sent: Tuesday, 8 May, 2018 5:36 PM

To: 'Vivian Lau (LKKAUTO)' <vivianlau@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Cc: Liew Thye Wui <twliew@honda.com.sg>; Faeaz <faeaz@honda.com.sg>

Subject: RE: Your Ref: SLT 6275L, Our Ref: CC4/ASM18004103/Uwa3, Accident involving Vehicle SLT 6275L & SLJ 6866J ON 23/02/2018

Hi Vivian,

Kindly refer to my owner attachment Video Footage given. Video Show that's very Clear & loud noise Hit & Run.

Thank you.

Best Regards,

Ary Chua Wai Ngee

Bodyshop Service Advisor Kah Motor Co.Sdn.Bhd.15 Ubi Road 4 Singapore 408610

E-mail: arychua@honda.com.sg Fax: 67480770 DID:68465673 H/P:81006306

From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

Sent: Tuesday, 8 May, 2018 4:44 PM

To: Ary Chua <arychua@honda.com.sg>

Cc: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Subject: Your Ref: SLT 6275L, Our Ref: CC4/ASM18004103/Uwa3, Accident involving Vehicle SLT 6275L & SLJ 6866J ON 23/02/2018

WITHOUT PREJUDICE

Your Ref: SLT 6275L

Our Ref: CC4/ASM18004103/Uwa3

Dear Sir/Madam,

Accident involving Vehicle SLT 6275L & SLJ 6866J ON 23/02/2018

We refer to the above matter

Please be informed that basing on the accident statements submitted by both party, the liability is **unclear** for the above mentioned case.

Our insured reported unaware of accident.

Meanwhile, we would like to request the CCTV footage as stated in your client's accident report in order to seek further instruction from our principal.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.



Re:FOR QUANTUM MANDATE

Type

🔗 Question

Message

Hi, please proceed as advised. Thanks.

Reply



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/14213/2018
Date : 24 May 2018

Eng Hoon Chay
Blk 226 Ang Mo Kio Avenue 1
#10-609
Singapore 560226

Dear Sir / Madam,

**TRAFFIC ACCIDENT INVOLVING SLT6275L AND SLJ6866J ALONG ANG MO KIO
AVENUE 3 ON 23/02/2018 AT ABOUT 2240 HRS**

I refer to the above accident.

2. Please be informed that we have completed our investigations which revealed that the driver of **SLJ6866J** had committed the offence of Careless Driving under Rule 29 of the Road Traffic Rules. Action has been initiated against the driver for the said offence.
3. If you have any clarification, you may contact the Investigation Officer, SSI Pamela Goh at office number: 6547 6148.
4. Thank you.

Yours faithfully,

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

Land Transport Authority
10 Sln Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

SLT 6075L

Print Date/Time : 27 Feb 2018 / 09:07:26

Receipt Date/Time : 27 Feb 2018 / 09:07:07

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180227-000229

Previous Record No. :

S/N Item Description/
Business Transaction Reference
No.

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SLJ6866J

As at 23 Feb 2018/22:30:30

Insurance Co: AXA INSURANCE PTE LTD

1 Insurance Enquiry - SLJ6866J

Enquiry Fee

20180227090506781544

7.00	0.49	7.49
------	------	------

Sub-Total

7.00	0.49	7.49
------	------	------

Total Before Rounding

7.00	0.49	7.49
------	------	------

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

xxxxxxxxxx4556

Credit Card: Visa
/MasterCard

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Vfix Auto Service Pte Ltd
60 Kaki Bukit Ave 6 Ark@KB
Singapore 417892
Email: contact@vfixauto.com.sg
Tel: +65 6455 2957 F: +65 6445 2368
UEN/GST Reg No: 201602964H

AXA INSURANCE (S'PORE) PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811

FINAL REPAIR BILL

DATE : 27/06/2018
VEHICLE NO : SLT6275L
MAKE/MODEL : HONDA CIVIC 1.6 (A)
ACC DATE : 23/02/2018
CLAIM NO : VFIX-TP20180480
POLICY NO :

AMOUNT S\$

LUMP SUM REPAIR COST

Repair Amount	900.00
7% GST	63.00
Total	963.00

SINGAPORE DOLLARS : NINE HUNDRED & SIXTY THREE
ONLY

VFIX AUTO SERVICE PTE LTD

Ken Tan



redefining / insurance

CLAIM REF : S8M009SL
INSURED : NEW UNIVERSE MANUFACTURING PTE LTD

DISCHARGE VOUCHER

We/I ENG HOON CHAY NRIC NO. S1271561G hereby agree to accept the sum of dollars [ONE THOUSAND ONE HUNDRED FIFTY AND CENTS FORTY FIVE.] (\$S 1,150.45) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. [SU 6866J] as a result of an accident along [BLK 226 ANG MO KIO AVE 1] on [23/02/2018] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SLT 6275L].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SU 6866J] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SU 6866J]

Dated this 13 day of August 2018

Claimant's Signature : ENG HOON CHAY

NRIC no./ Company Stamp : S1271561G

Occupation/ Business :

Address :

Telephone No. :

Witness's Name :

Witness's Signature :

Witness's NRIC No. :

BLK 226 Ang Mo Kio Ave 1
#10-609 Store 560226

96128375

Joanne Leng

[Signature]

S778159A



AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim on a later date.

Further, the settlement terms herein shall not be used as evidence to prejudice the claimant's personal injuries claim and/or other uninsured losses claim arising out of the subject matter in this action.

To: AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811

Dear Sir / Madam,

Claimant:

ACCIDENT INVOLVING SLT6275L AND SLJ6866J ON 23/02/2018 AT
BLK 226 ANG MO KIO AVE 1 OPEN CAR PARK

I/We, ENG HOON CHAY, am/are the registered owner of
motor car no. SLT6275L

Please be informed that I have assigned all compensation monies due to me/us in the above
accident to VFIX AUTO SERVICE PTE LTD.

I/We hereby authorized you to release all monies pertaining to the above mentioned accident
to VFIX AUTO SERVICE PTE LTD and forward the settlement cheque to VFIX AUTO SERVICE PTE
LTD whom I/we have authorized to collect the said compensation monies.

Thank you.



Signature of Claimant &
Company Stamp if applicable
IC no.: S1271561G
Date: 27/6/18



Signature of Witness
IC no.: S1507552T
Date: 27/6/18

27 JUNE 2018

Our Ref. No.: VFIX-TP20180480

MOTOR CLAIMS DEPT
AXA INSURANCE (S'PORE) PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811

vfix

Vfix Auto Service Pte Ltd
50 Kakit Bukit Ave 6 Ark@KB

Singapore 417892

Email: contact@vfixauto.com.sg

Tel: +65 6455 2957 F: +65 6445 2368

UEN/GST Reg No: 201602964H

WITHOUT PREJUDICE

Dear Sir / Madam

PROPERTY CLAIM ONLY

ACCIDENT INVOLVING SLT6275L AND SLJ6866J ON 23 FEB 2018
ALONG BLK 226 ANG MO KIO AVE 1 OPEN CAR PARK

We refer to the above-mentioned accident.

We are writing on behalf of **MR ENG HOON CHAY** the registered owner of motor vehicle number **SLT6275L** which was involved in the above accident.

We are instructed that the above accident was caused by the negligence and management of your insured's vehicle number **SLJ6866J**. As a result of the above accident, our client's vehicle was damaged and our client's has been put to loss and expense, particulars of which are as follows:-

1	Cost of Repair	:S\$	963.00
2	Loss of Use (3 days X \$ 120.00)	:S\$	360.00
3	LTA Fees	:S\$	7.45
TOTAL AMOUNTS		:S\$	1,330.45

We enclosed a list of the supporting documents :-

- (a) Original Final Repair Bill
- (b) LTA Tax Invoice
- (c) GIA / Police Report lodged by Our Client
- (d) Letter of Authority

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Any settlement reached is strictly without prejudice to and shall not affect any other claims arising from this accident. Settlement is solely for the items claimed only.

Yours Faithfully,
VFIX AUTO SERVICE PTE LTD




Ken Tan

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLJ 6866J (Insd veh)	Model:	HONDA
	SLT 6275L (TP veh)		CIVIC 1.6 VTI CVT
Date of Accident:	23/02/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	2,252.56
Final Repair Cost	:	\$	963.00
Loss of Use	:	\$	180.00
Rental (if any)	:	\$	
LTA / GIA Search Fee	:	\$	7.45

Others:	:	\$	
---------	---	----	--

	:	\$	
Final Settlement Sum	:	\$	1,150.45

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability ____ 100 ____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: ____	
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	VFIX AUTO SERVICE PTE LTD	:	\$ 1,150.45

NUR SHAQILAH BTE ABDOL
WAHAB

28/08/2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

SERVICE REQUESTS MESSAGES CLAIMS

<< Service Request Details

Claim

S8M009SL

Reference

CC4/ASM18004103Uja3s2 

Loss Date

February 23, 2018

Request Date

March 9, 2018

Due Date

March 1, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Additional Instructions

Actions

Next Step

Finish the work

Complete Work

More

Document Type

Document SubType

Upload Documents

Vehicle Information

Incident Vehicle Registration #

SLT6275L

Make

TPVD HONDA

Model

CIVIC-1.6

Primary Contact/Insured

NEW UNIVERSE MANUFACTURING PTE LTD
11 KALLANG PLACE, #04-08, 339155, Singapore
91063858
JOSEPH@NUENGRG.COM

Service Address

Claim Handler

TAN Jas
6568804844
jas.tan@axa.com.sg

NAME	TYPE	SUB-TYPE	AUTHOR	MESSAGES	INVOICES	HISTORY	DOCUMENTS
IA FOR QUANTUM MANDATE REQUEST-VFIX.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	Assessment	Metrics	Notes	

DATE UPLOADED

July 17, 2018

<< Service Request Details

Claim

SBM009SL

Reference

CC4/ASM18004103Uja3s2 

Request Date

February 23, 2018

Due Date

March 9, 2018

Vendor Name

March 1, 2019

Type of Loss

LKK AUTO CONSULTANTS PTE LTD (TP)

Services

Third Party Vehicle Damage

Pending verification - Direct Settlement

Additional Instructions

Actions

Next Step

Finish the work

Complete Work

More

Add

Vehicle Information

Incident Vehicle Registration #

SLT6275L

Make

Service Address

TPVD HONDA

CIVIC-1.6

Model

Primary Contact/Insured

NEW UNIVERSE MANUFACTURING PTE LTD

11 KALLANG PLACE, #04-08, 339155, Singapore

91063858

JOSEPH@NUENGRG.COM

Claim Handler

TAN Jas

6568904844

jas.tan@axa.com.sg

CREATED USER	VERSION DATE	ESTIMATED AMOUNT	APPROVED AMOUNT	STATUS	SHARE	CLONE
User Portal	8/28/18 11:02 AM	900	900	Open	Share	Clone



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details Vehicle & Driver Details Taxes & Ratio Parts & Labour Miscellaneous Summary

Vehicle & Driver Details

Vehicle Registration#	SLT6275L	Purchase Date	mm/dd/yyyy
Registration State	SINGAPORE	Registration Date *	11/03/2017
Mileage	2529	Age of Vehicle	0
Driver Details			
CATEGORY	POLICY INFORMATION	PNOL INFORMATION	POST SURVEY INFORMATION
Manufacturing Year	2017	Driver Name	CHAY ENG HOON
Make	TPVD HONDA	Date of Birth	September 29, 1957
Model	CIVIC-1.6	Age	60
Type		Occupation	Unknown
Type of Paint		Education Qualification	Other
Chassis No	MRHFC5650HT000405	Driving Experience	0
Engine No	R16822000767	Driver License #	
Engine Capacity	1597 cc		

<< Assessment Details

General & Workshop Details	Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary
----------------------------	--------------------------	-------------------	---------------	----------------	---------------	---------

Detailed Assessment

Condition of Vehicle at time of survey

Inspection Date *

03/02/2018

Total Loss

Yes

No

Towing Charges

0

Voluntary Excess

0

Compulsory Excess

0

Young/Inexperienced/Unlicensed Driver Excess

0

Other Excess

General condition

Good

Steering (Serviceable)

Yes

No

Footbrake (Serviceable)

Yes

No

Handbrake (Serviceable)

Yes

No

Engine Modification

Yes

No

Pre-accident condition

Good

Tyre Condition

Age of Tyres

Spare wheel

Front Tyre Size

215/55R16

Rear Tyre Size

215/55R16

Front left side

HANKOOK 8mm

Rear left side

HANKOOK 8mm

Front right side

HANKOOK 8mm

Rear right side

HANKOOK 8mm

SERVICE REQUESTS MESSAGES CLAIMS

<< Assessment Details

General & Workshop Details				Vehicle & Driver Details			Vehicle Condition		Taxes & Ratio		Parts & Labour		Miscellaneous		Summary		Parts	
EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPRJ BTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE			
	1	1			FRONT BUMPER			Dented	579.9		20		463.92	Reviewing				
	2	1			FRONT BUMPER SIDE RETAINER R+L (O/S)			Bent	23.2		20		18.56	Reviewing				
Labour																		

Labour

EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
	1		TO REMOVE DAMAGED PARTS WITH ALL NECESSARY COMPONENTS / ATTACHMENTS APPLY HOT-WORKS WHERE NECESSARY REPAIR DENTED PANEL. REPLACE NEW PART REFIT ALIGN INTO POSITION WITH ALL NECESSARY COMPONENTS / ATTACHMENTS.	250	0	0	Reviewing		
	2		TO SPRAY PAINT REPLACED / REPAIRED BODY PANELS INCLUSIVE OF PREPARATORY WORKS AND PAINTING MATERIALS.	400	0	0	Reviewing		

SERVICE REQUESTSMESSAGESCLAIMS

Assessment Details

General & Workshop Details			Vehicle & Driver Details		Vehicle Condition		Taxes & Ratio		Parts & Labour		Miscellaneous		Summary	
EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE								
	1	DAYS OF REPAIR	Reviewing		2									

SERVICE REQUESTSMESSAGESCLAIMS



Assessment Details

General & Workshop DetailsVehicle & Driver DetailsVehicle ConditionTaxes & RatioParts & LabourMiscellaneousSummary

Claim Amount\$1,132.48

Claim Amount\$1,132.48

CATEGORYESTIMATEREVISED AMOUNT

Labour\$650.00\$650.00

Spare Parts\$482.48\$482.48

Submit for Review

SERVICE REQUESTS MESSAGES CLAIMS

<<

Assessment Details

General & Workshop Details

Vehicle & Driver Details

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Add

Approve

Deny

Submit All

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	FINAL LUMP SUM	Reviewing	900		