NATIONAL Assessment Centre Services (wef 1 Jan'05) MNA1802983Z-02

Date In: 2/3/18-16:41	Job description	Date & Time Completed	Done by
Ref No: NA/NC1800491/C24	SAS e-filing		
Veh No: SJE9794B	E-mail (within 5hrs, AIC 2hrs)		
D.O.A : 2/3/18-12:30	i-Motor Claim Form	MT/0984961	2/3/18 19:09
OD / TP / Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (Tel: Fax:)

TP Particulars: Veh No: VBB5319 INC ( ) / Non-INC ( )

Owner / Driver: (Tel:)

Policy No: ( ) Period: ( ) Cover Type: ( )

Confirmed by : (*Date:* *Time:*)

Insured/Driver Liability: (%) [Note-Est. Status (WO): N: 0-20%; P: 21-79%. P: 80-100%]

Year of Registration: ( ) Warranty: YES ( ) / NO ( )

Excess: ($) Loading : $1,000 ( ) / $2,000 ( )

General Remarks:-

( ) **Walk-In Customer : Customer's information strictly Confidential & Strictly NO refer of repairer.**

( ) **Total Loss Case : to e-mail Insurer URGENTLY.**

Drive-In ( ) / Towed-In ( ); Invoice: **YES** ( ) / **NO** ( ); Towing Co: ( )

Remarks:- (INC hotline: 6788 6616)	Date&Time Completed	Done by
1) Apply for Transport Allowance ( ) / Courtesy Car ( )		
2) QC Check / Post Repair Inspection ( )		
3) Upload Resurvey Photo [Repair Cost > $3000] ( )		

Injury :

Date/Time	Actions

NA1801516

Claimant's Particulars :-

Driver/Owner:

Contact No:

Damaged Portion:

QC Checked by (Engr-In-Charge):

Auditors' Comments :-

Cat. 1:

Cat. 2 / 3:

Invoice Preparation Checklist		Amt ($) In Bill	Amt ($) Add Bill
1) AR : Accident Reporting ($30);			
2) DA : Damage Assessment ($100);	INC ($80)		
3) TF : Towing Fee	$40/$45		
4) FT : Follow-Through Survey	$120		
5) FT : Follow-Through Survey (Resurvey)	$30		
For claiming against UNC Only (wef 10 Jan 2005)			
6) TR : Re-inspection	$75		
7) N1 : Idao DA + SMRT Survey	$160		
8) NTUC Additional Services:-			
OD*			
*N5: Courtesy Car / Tpt Allowance	$5		
*N6: Repair Co-ordination	$10		
*N7: Post Repair Inspection	$25		
*N8: DV / Collect Excess Coordination	$5		
TP (N11) : TP (Non INC) against INC	$20		
9) N12: Idao Mobile	30		
Invoice dated	*Fee Charged*		
Invoice dated	*Fee Charged*		

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	02/03/2018 16:41
Date Of Accident	02/03/2018 12:30
Exact Location Of Accident	JB CHECKPOINT TWDS WOODLANDS CHECKPOINT
Country/State of Loss	MALAYSIA/JOHOR DARUL TAKZIM
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKE9794B
Insured/Policyholder	
Name Of Registered Owner	KOH CAROLYN
NRIC No	S9314042G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97986998
Alternative Phone No	OFFICE-97986998
Vehicle Particulars	
Manufacturer	BMW
Model	520I 2.0L AT D/AB 2WD 4DR GAS/D NAV
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5092088808
Cover Note Number	
Driver	
Name of Driver	YU SIEW GUAN
NRIC No	S7072104Z
Date Of Birth	09/01/1970
Occupation	INDOOR
Date Of Driving Pass	10/01/1992
Driving Experience	26 YEARS AND 1 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-93820211
Fax Number	
Contact Number	OFFICE-93820211
EMail Address	NOEMAIL

Address	BLK 553 PASIR RIS STREET 51 #07-111
Postcode	510553
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PARENT
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes,Please state which Police Station	
Police Station Name	KULAIJAYA POLICE STATION
Police Station Address	**ROAD**: MALAYSIA , **POSTCODE:** 0 , **COUNTRY**: MALAYSIA
Police Station Contact	**TEL NO**: - **FAX NO**:
Was notice of intended Prosecution given?	NO
If Yes,against whom?	

Circumstances of Accident

ON STATED DATE AND TIME, I WAS TRAVELLING ALONG JB CHECKPOINT. SUDDENLY VEHICLE B BRAKE HIS VEHICLE. I COULDN'T BRAKE MY VEHICLE IN TIME AND HIT ONTO VEHICLE B REAR PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	VBB5319
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	VIJAYANIRMALA A/P SINGARAM
NRIC/Passport Number	680501086466
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)	3

DETAILS OF INJURED PERSON 1

Name	YU SIEW GUAN
Approximate Age	
Injuries Sustain	NECK
Injured person in which vehicle?	SKE9794B
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

   I understand, acknowledge, agree and consent that:

   (a) My insurer, my workshop and the General Insurance Association of Singapore ("**GIA**") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

   (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

   (ii) investigating the accident and/or my claims;

   (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

   (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

   (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")

   (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

   (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

   (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.

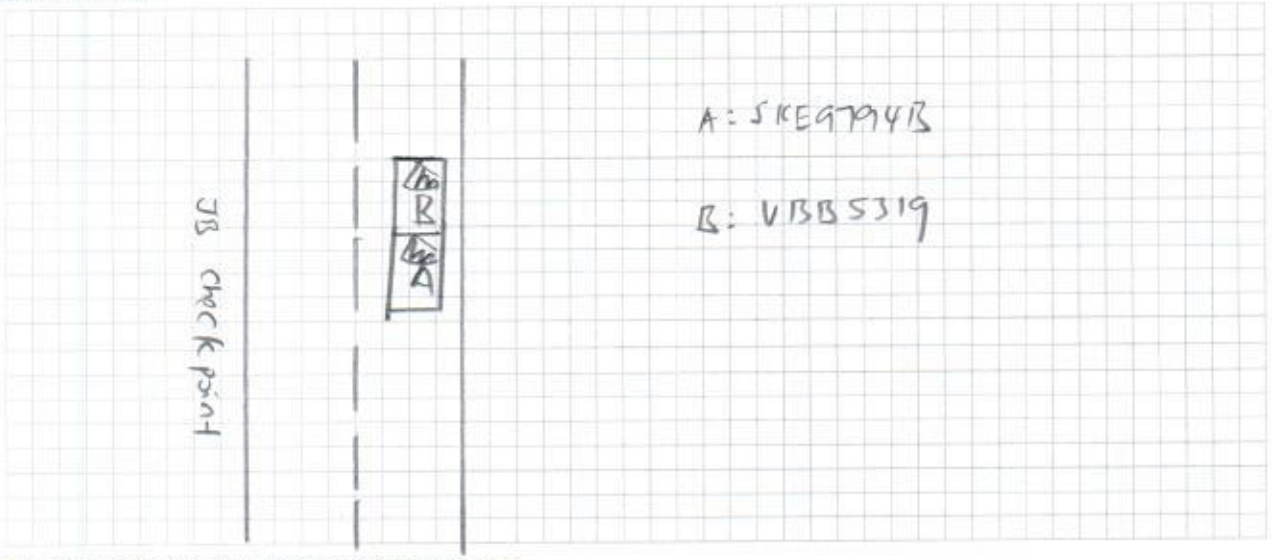
   (e) the information so collected under (d) above may be shared / disclosed:

   (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

   (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:	Driver's Signature (If driver is not the policyholder) Date & Time:	Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to statement.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time:	Driver's Signature (If driver is not the policyholder) Date & Time:	Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

POLIS DIRAJA MALAYSIA
REPOT POLIS

Balai	: TRAFIK KULAIJAYA	**Pegawai Penyiasat**	: R102049
Daerah	: KULAIJAYA	**No Repot Bersangkut**	: TRAFIK JOHOR BAHRU (S)/005119/18
Kontinjen	: JOHOR		
No Repot	: TRAFIK JOHOR BAHRU(S)/005372/18		
Tarikh	: 05/03/2018		
Waktu	: 1933 PM		
Bahasa Diterima	: B. Malaysia		

Butir-butir Penerima Repot

Nama : NOR MOHD ASYHAD NAIM BIN ZAKARIA **No Personel :** R203065 **Pangkat :** KONST/P

Butir-butir Jurubahasa (Jika Ada)

Nama : --- **No K/P (Baru) :** --- **No Polis/Tentera:** ---

No Paspot: --- **Bahasa Asal :** ---

Alamat: ---

Butir-butir Pengadu

Nama : YU SIEW GUAN

No K/P (Baru) : --- **No Polis/Tentera :** --- **No Paspot :** S7072104Z

No Sijil Beranak : ---

Jantina : Lelaki **Tarikh Lahir :** 09/01/1970 **Umur :** 48 tahun 1 bulan

Keturunan : Cina **Warganegara :** Singapore

Pekerjaan : SWASTA

Alamat Tempat Tinggal : APT BLK 553 PASIR RIS STREET 51 , #07-111 SINGAPORE, 510553

Alamat Ibu/Bapa : ---

Alamat Pejabat : ---

No Tel (Rumah) : --- **No Tel (Pejabat) :** --- **No Tel (HP) :** 63820211

Emel : ---

Pengadu Menyatakan:-

PADA 02/03/2018 JA LEBIH KURANG 1215 HRS SAYA MEMANDU M/KAR NO.SKE9794B JENIS BMW DARI JOHOR BAHRU MENGHALA KE SINGAPURA. KETIKA MEMANDU DAN SAMPAI DI TAMBAK JOHOR KAWASAN BSI, TIBA-TIBA SEBUAH M/KAR NO.VBB5319 JENIS H/ACCORD TELAH MEMBREK SECARA MENGEJUT DI HADAPAN LALUAN SAYA. SAYA BREK DAN ELAK TAPI TELAH TERLANGGAR DI BAHAGIAN BELAKANG M/KAR ITU. SAYA TIDAK MENGALAMI SEBARANG KECEDERAAN. KEROSAKAN M/KAR SAYA PADA BAHAGIAN DEPAN, BUMPER, BONET, PANEL, SENSOR, SET LAMPU DAN LIAN-LAIN KEROSAKAN BELUM PASTI. SEKIAN LAPORAN SAYA.

Tandatangan Pengadu:	Tandatangan Jurubahasa(Jika ada) :	Tandatangan Penerima Repot:
---	---	---

ID Pencetak | Tarikh @ Masa Cetak : R203065 | 05/03/2018 07:45:06 PM

SALINAN YANG DISAHKAN BENAR
(HANYA UNTUK TUJUAN SIVIL)

KETUA TRAFIK DAERAH, JOHOR BAHRU, JOHOR
TIDAK BOLEH DIGUNAKAN UNTUK TUJUAN PERBICARAAN

GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6224 0010 Fax (65) 6224 0030
Operating Hours : Monday to Friday, 09:00 – 17:00
UEN: S66SS0020G / GST Reg. No.: M400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the **same** Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MNA1180298 32 Vehicle Registration No: SKE9794B

Name(as shown in NRIC) : YU SIEW GUAN NRIC/FIN/Passport No : S7072104Z

(*Vehicle Driver / ~~Vehicle Owner~~) (*) Please delete as appropriate

Address : Blk 553 Pasir Ris Street 51 #07-111 Singapore(510553)

Contact (Tel) : Mobile No. : 93820211

Email Address :

Date of Accident : 2/3/18 Time of Accident : 12:30

Place of Accident : JB checkpoint twds Woodlands checkpoint.

Insurance Company : NTUC

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

1. Add in police report.

Policyholder / Driver's Signature
Date:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:
Date:

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S7072104Z

Name

YU SIEW GUAN

Birth Date 09 Jan 1970

Issue Date 25 Jun 2015

0024434866H

SG 50

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S7072104Z

Name

YU SIEW GUAN

楊 秀 环

Race

CHINESE

Date of birth

09-01-1970

Sex

F

Country/Place of birth

MALAYSIA

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		EFFECTIVE DATE
Class 2B	Motorcycles =< 200 cc	10 Jan 1992
Class 3	Motor Cars =< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg	10 Jan 1992

Licence No:S7072104Z

NP 428A

5496168

NRIC No. S7072104Z

Date of issue

24-06-2015

Address

APT BLK 553 PASIR RIS STREET 51
#07-111
SINGAPORE 510553

eBaoTech GeneralClaim

Hello, NAC_PAYA_UBI_800601 · Change Language · Change Password · Log Out

My Desktop
Notice of Loss

Policy Query

Policy No.

Date of Accident 02/03/2018 12:30

Vehicle No.(For Motor) SKE9794B

Search

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
○	5092088808	KOH CAROLYN	S9314042G	GPC	drivo CLASSIC	SKE9794B	SKE9794B	21/06/2017	20/06/2018

Continue

Policy Information

Policy Information

Policy No.	5092088808	Policyholder Name	KOH CAROLYN	Policyholder NRIC	S9314042G
Address	BLK 553 #07-111 PASIR RIS STREET 51 SINGAPORE 510553				
Product Name	PRIVATE CAR INSURANCE	Plan		Group Policy Flag	N
Policy issue Date	21/06/2017	Effective Date	21/06/2017 00:00	Expiry Date	20/06/2018 23:59
Third Party Excess	0	Own damage Excess	600	Windscreen Excess	100
Additional Excess	0	OS Premium	0		
Outside Singapore OD Excess	600	Outside Singapore TP Excess	0		
Agent	TECK WEI CREDIT PTE. LTD.	Agent Tel.	64650020 null	GST Flag	Y
Co-insurance Flag	No				
Open Policy Info					
Certificate Info					

Policyholder Mailing Address

Address 1	BLK 553 #07-111	Address 2	PASIR RIS STREET 51	Address 3	SINGAPORE 510553
Address 4		Address Type	Singapore address	Post Code	510553
Unit No.	07-111	Related Policy Number	5092088808		

Insured Object: SKE9794B

Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content

Continue Cancel

Exit

Claim Handling

Accident MT/0984461

Policy No.	5092068808	Vehicle No.	SKE9794B	GST Registration No.	
Policyholder Name	KOH CAROLYN			Policyholder NRIC	S9314042G
Product Code	PRIVATE CAR INSURANCE	Cover Type	drivo CLASSIC	Loading	0
Contact No.(Mobile)	97986998	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	No
IKPK	◉ No ○ Yes	TCA	◉ No ○ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

Accident Details

Report Date	02/03/2018 17:07	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	02/03/2018	Time of Accident hh:mm	12:30	Country of Accident	Outside Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	JB CHECKPOINT TWDS WOODLANDS CHECKPOINT				

Benefits

Excess

Own damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 553 #07-111	Address 2	PASIR RIS STREET 51	Address 3	SINGAPORE 510553
Address 4		Address Type	Singapore address	Post Code	510553
Unit No.	07-111	Related Policy Number	5092068808		

OI Driver Info

Driver Name	YU SIEW GUAN	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S7072104Z	Driver DOB	09/01/1970
Register Date of Driver License	10/01/1992	Driver Age	48	Driving Experience	26
Contact No.(Mobile)	93820211	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	BLK 553	Address 2	PASIR RIS STREET 51	Address 3	SINGAPORE 510553
Address 4		Address Type	Singapore address	Post Code	510553
Unit No.	07-111				
Does he own a Singapore Registered car?	○ Yes ◉ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	◉ Yes ○ No

Modification History

Claim 001 **New**

Claim Type *	OD-MD	Insured Name	KOH CAROLYN	Insured NRIC	S9314042G
Contact No.(Mobile)	97986998	Contact No.(Home)		Contact No.(Office)	
Email Address		OI Vehicle Number	SKE9794B	TP Vehicle Number	VB85319
Claim Description	SKE9794B / VB85319 ON 2 Mar 2018			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability *	Fully at Fault		
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	GIA report	Received
Date Registered	02/03/2018 17:09	Claim Close Date		Date Received	02/03/2018 00:00
Report Taken By	Jackson				

☑ Print AK letter

Save Submit

Attachment

Accident No.	MT/0984461	Claim No.	001
Last Doc. Received	◉ Yes ○ No	Upload Date	02/03/2018 17:10

Path *			Category *	Confidential	Urgency *	Description *
	Browse...	Clear	Please Select	No	Normal	
	Browse...	Clear	Please Select	No	Normal	
	Browse...	Clear	Please Select	No	Normal	
	Browse...	Clear	Please Select	No	Normal	
	Browse...	Clear	Please Select	No	Normal	
	Browse...	Clear	Please Select	No	Normal	

Send Message Upload

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description	Msg Sent? (CO)	Action
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Mar 2018 17:10	NRIC/ Driving License	Normal	NRIC/ Driving License 2018-3-2		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Mar 2018 17:10	SAS	Normal	SAS 2018-3-2		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Mar 2018 17:10	Photos	Normal	Photos 2018-3-2		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Mar 2018 17:10	Photos	Normal	Photos 2018-3-2		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Mar 2018 17:10	Photos	Normal	Photos 2018-3-2		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Mar 2018 17:10	Photos	Normal	Photos 2018-3-2		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Mar 2018 17:10	Photos	Normal	Photos 2018-3-2		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Mar 2018 17:10	Photos	Normal	Photos 2018-3-2		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Mar 2018 17:10	Photos	Normal	Photos 2018-3-2		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Mar 2018 17:09	Photos	Normal	Photos 2018-3-2		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Mar 2018 17:09	Photos	Normal	Photos 2018-3-2		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Mar 2018 17:09	Photos	Normal	Photos 2018-3-2		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Mar 2018 17:09	Photos	Normal	Photos 2018-3-2		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Mar 2018 17:09	Photos	Normal	Photos 2018-3-2		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 02 Mar 2018 17:09	Photos	Normal	Photos 2018-3-2		Edit

Video List

Uploaded By/Date	Folder Date	File Name	Source	Action

Display in New Window   Scan and uploading

(15.03.06)

ASS. REC. BY:

REF:

Assessor

Mobile: YES / NO

ASSIGNMENT (IDAC)

By CSO- Nature of Accident:

1) Vehicle hit Vehicle:

a) Motorcar ( )
b) M/cycle ( )
c) Bicycle ( )

2) Vehicle hit ??

a) Pedestrian ( )
b) Animal ( )

3) Vehicle hit Road Side Objects:

a) Govm.Property ( )
(Eg: signboard, barrier, tree etc)
b) Road Work Object ( )
c) Private Property ( )

4) Vehicle drop into drain ( )

5) Damage due to Act of God:

a) Fallen Object ( )
b) Flood ( )
c) Other, _____

6) Parked & Found Damaged:

a) Vandalism ( )
b) Hit by Moving Object ( )

7) Theft Case

a) Stolen ( )
b) Damage found when recovered. ( )

8) Fire

a) Whilst driving ( )
b) Parked ( )

9) Accident date more than 24hrs ( )

Remarks for internal information

Remarks to appear in Works Order & Assessment report

1) Potential Total Loss ( )
2) SRS Light on ( )
3) ABS Light on ( )

By Assessor- 1) Vehicle Information

Veh No: SKE 9794B Yr Regn: 23Apr

Type: (M.Car) / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / MPV / Truck / Trailer or _____

Make & Model: BMW 520i 2.0L c.c 1997

Colour Black Transmission Type: (Auto) / Manual

Eng/No: _____ Sp.Reading: 88939

C/No: WBAXG12040 DW 38541

Gen. Cond: (Good) / Fair / Poor / Burnt or _____

Steering: (Inorder) / Jammed / Leaked / Burnt or _____

Brake: (Inorder) / Jammed / Leaked / Burnt or _____

Modi : (Nil) / S/Rim / STD A/Rim or _____

Tyre Size: F: 225/55 R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / (MIC) / OHTSU / (PIR) / SUMI / TOYO / YOKO or _____

Front		Rear	
R/Bal.	4 mm	R/Bal.	5 mm
L/Bal.	4 mm	L/Bal.	5 mm

Parallel Import: Yes / (No)

Repair Type: LS / I.B.I

No of Repair Days: 6

D.O.I. 7/3/2018

Towed-In: Yes / No

Towing Required: (Yes) / No

Vehicle in Idac: (Yes) / No

Time: 5.20pm

By Assessor- 2) Comments

1) Damages not due to recent accident.

2) Damages do not seem hit onto:

a.Vehicle ( ) b.Motorcycle ( ) c.Bicycle ( ) d.Pedestrian ( )
e.Animal ( ) f.Govm Object ( ) g.Road Work Object ( )
h.Private Property ( ) i.Drain ( ) j.Road Kerb/Grass Verge ( )

3) Vehicle does not seem damaged as a result of:

a.Fallen Object ( ) b.Flood ( ) c.Vandalism ( ) d.Fire ( )
e.Moving Object ( ) f.Stolen ( ) g.Stolen & Recovered ( )

	Time Started:	Time completed:
1) CSO		
2) ASS		
3) Entire Operation Completed Time:		

(-1)Bent (2)Dented (3)Distorted (4)Cracked (5)Cut (6)Scratched (97)Deformed (98)Stuffed (99)Buckled (10)Broken (11)Necessary (12)Missing (13)Torn (14)Unconformed (15)Not Working

MOTOR CAR (Frt)

ACTION (AC) (1)Replace (✓) (2)Repair (X) (3)Check (?) (4)Not Compliant (NC)

Aug 2001

Front Portion

Vehicle No: SKE 9794B

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate			
1002	991887	Frt Number Plate Base		?	
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper	DD	✓	
1005	992341	Frt Bumper Clips	DEC	✓	6
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer		?	2
1008	991433	Frt Bumper Reinforcement		?	
1009	991318	Frt Bumper Cover Headlamp Washer Jet		?	2
1010	991468	Frt Bumper Sponge		?	
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper ~~Rear~~ Emblem	DD	✓	
1013	991363	Frt Bumper Grille		?	
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor	MS	✓	2
1017	995100	Frt LH Bumper Fog Lamp Cover		?	
1018	991355	Frt RH Bumper Fog Lamp Cover		?	
1019	995079	Frt LH Bumper Fog Lamp		?	
1020	995080	Frt RH Bumper Fog Lamp		?	
1021	991793	Frt Grille	VDA	✓	2
1022	991328	Frt Grille Emblem			
1023	991799	Frt Grille Chrome Moulding			
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel	BT	✓	
1026	992025	Frt Support Panel Top Garnish Cover	VA	✓	
1027	992416	Horn		?	
1028	991277	Frt Bruce Panel		?	
1029	995153	Frt LH Headlamp Assy	CNT	✓	
1030	991821	Frt RH Headlamp Assy	CNT	✓	
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet	EDR		
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock		?	2
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser		?	
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator		?	
1053	992738	Radiator Cowling		?	
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991711	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990210	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover		?	
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield		?	
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield		?	
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991809	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			

No of Items: _____ Assessor: _____

Task Transfer · Exit

LOS SAL SUB

Claim Handling

Accident MT/0984461

Policy No.	5092088808	Vehicle No.	SKE9794B	GST Registration No.	
Policyholder Name	KOH CAROLYN			Policyholder NRIC	S9314042G
Product Code	PRIVATE CAR INSURANCE	Cover Type	drivo CLASSIC	Loading	0
Contact No.(Mobile)	97986998	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	
KFK	◉ No ○ Yes	TCA	◉ No ○ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

Accident Details

Report Date	02/03/2018 17:07	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	02/03/2018	Time of Accident hh:mm	12:30	Country of Accident	Outside Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	JB CHECKPOINT TWDS WOODLANDS CHECKPOINT				

Benefits

Excess

Own damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 553 #07-111	Address 2	PASIR RIS STREET 51	Address 3	SINGAPORE 510553
Address 4		Address Type	Singapore address	Post Code	510553
Unit No.	07-111	Related Policy Number	5092088808		

OI Driver Info

Driver Name	YU SIEW GUAN	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S7072104Z	Driver DOB	09/01/1970
Register Date of Driver License	10/01/1992	Driver Age	48	Driving Experience	26
Contact No.(Mobile)	93820211	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	BLK 553	Address 2	PASIR RIS STREET 51	Address 3	SINGAPORE 510553
Address 4		Address Type	Singapore address	Post Code	510553
Unit No.	07-111				
Does he own a Singapore Registered car?	○ Yes ◉ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	◉ Yes ○ No
Modification History			

Investigation

Claim 001 OD-MD

Claim Case Officer Yap Chee Ling

Claim Type	OD-MD	Insured Name	KOH CAROLYN	Insured NRIC	S9314042G
Contact No.(Mobile)	97986998	Contact No.(Home)		Contact No.(Office)	
Email Address		OI Vehicle Number	SKE9794B	TP Vehicle Number	VBB5319
Claim Description	SKE9794B / VBB5319 ON 2 Mar 2018			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability	Fully at Fault		
Require Finalisation	Yes	Preferered Repair Option	income to assign workshop	GIA report	Received
Date Registered	02/03/2018 17:11	Claim Close Date		Date Received	07/03/2018 17:59
Report Taken By	Jackson	Workshop Repairer		Total Loss but Repaired	

☑ Print AK letter

Modification History

Special Claim Creation Approval

Approval

Reason

Remarks

damage assessment | Attachment

Vehicle Info

Vehicle Make	BMW	Vehicle Model	520i	Engine Capcity	
Date of Registration	23/04/2012	Classis No.	WBAXG12040DW35841		
Towing Required *	(•) Yes ( ) No	Vehicle in IDAC *	(•) Yes ( ) No	Parallel Import *	( ) Yes (•) No
Type of Tender *	Own Damage	Assessor Name *	SIMON	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		
Windscreen Parts & Labour Cost		Total Loss *	( ) Yes (•) No		
Market Value ($)		Scrape Value($)		Economical Repair Value($)	

Remark: REMARK:NO OF REPAIR DAYS:6 DAYS. 2 X FRT BUMPER HEADLAMP WASHER JET - UNCONFIRM. 1 X FRT SUPPORT PANEL TOP GARNISH COVER - REPLACE.

Damage Listing

Find a Part

tool
Not Applicable
ABS
ABSORBER
ACCELERATOR
ACTUATOR
ADVERTISEMENT STICKER
AIR BAG
AIR BLOWER
AIR BOX
AIR CHAMBER BOX
AIR CLEANER
AIR COMPRESSOR
AIR CON
AIR CON (VAN)
AIR COOLER
AIR DISTRIBUTOR
AIR FILTER
AIR FLOW
AIR GRILLE
AIR HORN
AIR INTAKE
AIR RESONATOR BOX
AIR THROTTLE BODY AND SENSOR
ALARM
ALTERNATOR
ALUMINIUM PANEL - SIDE
AMPLIFIER
ANTENNA
ANTI ROLL
APRON
ARCH
ARM REST
ASH TRAY
AUTO CLUTCH
AUTO COOLER PIPE
AUTO CRUISE MOTOR
AUTO TRANSMISSION
AXLE
BACK REST (M/C)
BACK SEAT
BALANCER
BATTERY
BEADING (M/C)

No.	Part No.	Description	Qty *	Repair Code *
1	32200201	NUMBER PLATE BASE (FRONT)	1	Unconfirm
2	16000101	BUMPER (FRONT)	1	Replace
3	16002401	BUMPER CLIPS (FRONT)	6	Replace
4	16005101	BUMPER RETAINER (FRONT LEFT)	1	Unconfirm
5	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Unconfirm
6	16005001	BUMPER REINFORCEMENT (FRONT)	1	Unconfirm
7	16002601	BUMPER EMBLEM (FRONT)	1	Replace
8	16005901	BUMPER SPONGE (FRONT)	1	Unconfirm
9	16003401	BUMPER GUIDE (REAR LEFT)	1	Unconfirm
10	16005501	BUMPER SENSOR (FRONT)	2	Replace
11	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Unconfirm
12	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Unconfirm
13	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm
14	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Unconfirm
15	27100101	GRILLE (FRONT)	2	Replace
16	41300101	SUPPORT PANEL (FRONT)	1	Replace
17	28500101	HORN (LEFT)	1	Unconfirm
18	15600101	BRACE PANEL (FRONT)	1	Unconfirm
19	27700101	HEAD LAMP (LEFT)	1	Replace
20	27700102	HEAD LAMP (RIGHT)	1	Replace
21	149001	BONNET	1	Repair
22	14903401	BONNET LOCK (LOWER)	1	Unconfirm
23	14903402	BONNET LOCK (UPPER)	1	Unconfirm
24	112023	AIR CON CONDENSER	1	Unconfirm
25	344001	RADIATOR	1	Unconfirm
26	344005	RADIATOR COWLING	1	Unconfirm
27	243014	ENGINE LOWER COVER	1	Unconfirm
28	25400901	FENDER INNER SHIELD (FRONT LEFT)	1	Unconfirm
29	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Unconfirm

Save Submit

LKK Paya Ubi

From: Yap Chee Ling <CheeLing.Yap@income.com.sg>
Sent: Thursday, 8 March 2018 2:36 PM
To: 'LKK Paya Ubi'; CITY AUTO
Subject: SKE9794B | MT/0984461 (Awarding Letter to City Auto)

Importance: High

Hi IDAC and City Auto,

Vehicle is currently in IDAC.

Excess of $600 is applicable.

Please assist to liaise with the driver – Ms Yu Siew Guan at tel: 9382 0211 on the necessary.

Thank you.

Yap Chee Ling (Ms)
Claims Executive
Motor Insurance
T +65 6430 7893
www.income.com.sg

income
made different

Our Ref: MT/CA/OD/051/0984461-001/YCL

08 Mar 2018

CITY AUTO PTE LTD
BLK 8 #01-58 TO 66
SIN MING INDUSTRIAL EST SECTOR C
SINGAPORE 575643

Dear Sir

CLAIM NUMBER: MT/0984461-001
REPAIR OF VEHICLE NUMBER: SKE9794B

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:
Award Date: 08 Mar 2018
Make: BMW

Model: 520i
Estimated Repair Days: 5
Location: NATIONAL ASSESSMENT CENTRE SERVICES
Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933
Benefits: Not applicable
Excess Applicable: 600
Please note that supplementary items will not be allowed.

If you have any queries, please contact Yap Chee Ling at 6430-7893 or email us at motor@income.com.sg.

Yours sincerely

Low Choo Mee
Senior Manager
Motor Insurance

NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)
51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315

Vehicle Movement Form

Vehicle Check-In

Vehicle No: SKE9794B Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: City Auto Pte Ltd

Collection Date: 8/3/2018 Time: 16:47 with Keys: (Yes) / No

Tow Truck No: YL 8963J Tow Man: Danny NRIC: G2373780P

Signature: _____

For office use

Attended by: Jackson ***Approved by:*** _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In
Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____ ***For office use***

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____ ***Approved by:*** _____