## Mei Kwan (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Wednesday, 28 February, 2018 2:34 PM

To: Admin A

Subject: RE: SLV8563G Accident - 3rd party claim against EQ Insurance insured SJD2204B on

01.02.2018

**Attachments:** SLV8563G-SAS report.pdf

Categories: HMK

# Without Prejudice Save As To Costs

Dear all,

Please arrange to attend to the PRS as SJE.

We shall follow up with insured on non reporting.

Regards,

#### **Janet Tan**

Senior Executive | Claims



### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: OOI, Ben [mailto:ben@allswellmotor.com.sg]

**Sent:** Wednesday, February 28, 2018 2:28 PM **To:** Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Edmund Ng <edmund@allswellmotor.com.sg>; Mark Mark <mark@allswellmotor.com.sg>; account5 leasing

<account5@allswellmotor.com.sg>

Subject: Re: SLV8563G Accident - 3rd party claim against EQ Insurance insured SJD2204B on 01.02.2018

Dear Janet,

Thank you for your reply..

Get LKK Auto for the SJE as the damaged is not severed probably the rear tailgate and rear bumper replaced so as to **SAVE** as to **Costs.**.

Direct settlement with EQ Insurance is highly recommended ..

Please expedite soonest. Thanks

Truly

## OOI, Ben

Allswell Motor Traders 25, Defu Lane 9 Singapore 539266 Office: +65 6679 1146 Mobile: +65 9147 8545

Email: ben@allswellmotor.com.sg

On Wed, Feb 28, 2018 at 2:22 PM, Janet Tan < <u>janet.tan@eqinsurance.com.sg</u>> wrote:

## Without Prejudice

## Save As To Costs

Dear Ben

Apologies for the oversight. Elaine Cheong is no longer working with EQI.

Our insured driver has yet to file the accident report.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert</u> within **2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services Pte
	Ltd
Tel: 6255 0808	
	Tel: 6286 0155
Fax: 6849 9155	
	Fax: 6284 1539
	Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd	4) Priority Services

Tel: 62934822 L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 62963283 Fax: 6281 8748 **Contact Person: Sharon** Contact Person: Amy/ Grace **RT Appraisal Pte Ltd** 6) LKK Auto Consultants Pte Ltd Tel: 67486076 Tel: 6256-3561 Fax: 67480361 Fax: 6741-4108 Contact Person: Elson/Elgene 7) Kelvin Automotive Appraising 8) Automotive Appraiser & Surveying **Services Services** 

 7) Kelvin Automotive Appraising Services
 8) Automotive Appraiser & Surveying Services

 Tel: 81825263
 Tel: 96623655

 Fax: 67461148
 Fax: 67655662

 Contact Person: Kelvin
 Contact Person: Mr Chee

 9) JP Knights Pte Ltd
 Tel: 63450068

 Fax: 63445328
 Fax: 63445328

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

#### **Janet Tan**

Senior Executive | Claims



5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032   tel 65 6223 9433 ext 032   fax 65 6223 4190
www.eqinsurance.com.sg



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From: OOI, Ben [mailto:ben@allswellmotor.com.sg]
Sent: Wednesday, February 28, 2018 10:50 AM

To: Elaine Cheong < elaine.cheong@eqinsurance.com.sg >; Janet Tan < janet.tan@eqinsurance.com.sg >

Cc: Edmund Ng <edmund@allswellmotor.com.sg>; Mark Mark <mark@allswellmotor.com.sg>; account5 leasing

<account5@allswellmotor.com.sg>

Subject: Re: SLV8563G Accident - 3rd party claim against EQ Insurance insured SJD2204B on 01.02.2018

Dear EQ Insurance (Motor Claims Department)

We have written to you an email of the accident dated **08.02.2018** to conduct a Pre-Repair survey. It seems that you guys are not keen for a direct settlement or whatsoever.

Please expedite your survey as soon as possible or we have to repair without further notice and all repair costs, loss of use and etc will be charge to you accordingly...

Please revert as soon as possible. Greatly appreciate..

Truly

OOI, Ben

Allswell Motor Traders
25, Defu Lane 9
<u>Singapore 539266</u>
Office: +65 6679 1146
Mobile: <u>+65 9147 8545</u>
Email: ben@allswellmotor.com.sg
On Thu, Feb 8, 2018 at 8:50 PM, OOI, Ben < ben@allswellmotor.com.sg > wrote:
Dear EQ Insurance ( Motor claims department )
( Without Prejudice )
( without Fiejudice )
We are the owner of the vehicle SLV8563G and your insured vehicle SJD2204B came in contact with our vehicle at the material time.
Before we proceed to repair our damaged vehicle, please us know within 02 working days till <b>11.02.2018</b> whether you would like to
conduct a pre-repair survey of the vehicle. If we do not receive any reply from you, we will proceed repair without any more reference to you.
Truly
OOI, Ben
Allswell Motor Traders
25, Defu Lane 9
<u>Singapore 539266</u>
Office: +65 6679 1146
Mobile: <u>+65 9147 8545</u>
Email: ben@allswellmotor.com.sg