

Mei Kwan (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Saturday, 2 June, 2018 1:46 PM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Asher Sng (LKKAuto); Vic (LKKAuto)
Subject: Our ref: DM18HO00540/JT- SLV8563G Accident - 3rd party claim against EQ Insurance insured SJD2204B on 01.02.2018
Attachments: OI.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

oi report as attached.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Friday, April 13, 2018 10:10 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SLV8563G Accident - 3rd party claim against EQ Insurance insured SJD2204B on 01.02.2018

Your ref: TBA
LKK ref: CC4/EQI18004073/Wea3

Dear Janet,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 26 March, 2018 11:59 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: SLV8563G Accident - 3rd party claim against EQ Insurance insured SJD2204B on 01.02.2018

Your ref: TBA

LKK ref: CC4/EQI18004073/Wea3

Dear Janet,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 9 March, 2018 11:18 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: SLV8563G Accident - 3rd party claim against EQ Insurance insured SJD2204B on 01.02.2018

Your ref: TBA

LKK ref: CC4/EQI18004073/Wea3

Dear Janet,

We refer to the above matter.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Wednesday, 28 February, 2018 2:34 PM

To: Admin A <admin-a@lkkauto.com>

Subject: RE: SLV8563G Accident - 3rd party claim against EQ Insurance insured SJD2204B on 01.02.2018

Without Prejudice

Save As To Costs

Dear all,

Please arrange to attend to the PRS as SJE.

We shall follow up with insured on non reporting.

Regards,

Janet Tan

Senior Executive | Claims



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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: OOI, Ben [<mailto:ben@allswellmotor.com.sg>]

Sent: Wednesday, February 28, 2018 2:28 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Edmund Ng <edmund@allswellmotor.com.sg>; Mark Mark <mark@allswellmotor.com.sg>; account5 leasing <account5@allswellmotor.com.sg>

Subject: Re: SLV8563G Accident - 3rd party claim against EQ Insurance insured SJD2204B on 01.02.2018

Dear Janet,

Thank you for your reply..

Get LKK Auto for the SJE as the damaged is not severed probably the rear tailgate and rear bumper replaced so as to **SAVE as to Costs..**

Direct settlement with EQ Insurance is highly recommended ..

Please expedite soonest. Thanks

Truly

OOI, Ben

Allswell Motor Traders
25, Defu Lane 9
Singapore 539266
Office: +65 6679 1146
Mobile: +65 9147 8545
Email: ben@allswellmotor.com.sg

On Wed, Feb 28, 2018 at 2:22 PM, Janet Tan <janet.tan@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Ben

Apologies for the oversight. Elaine Cheong is no longer working with EQI.

Our insured driver has yet to file the accident report.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
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3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan
Senior Executive | Claims



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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: OOI, Ben [mailto:ben@allswellmotor.com.sg]

Sent: Wednesday, February 28, 2018 10:50 AM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Edmund Ng <edmund@allswellmotor.com.sg>; Mark Mark <mark@allswellmotor.com.sg>; account5 leasing <account5@allswellmotor.com.sg>

Subject: Re: SLV8563G Accident - 3rd party claim against EQ Insurance insured SJD2204B on 01.02.2018

Dear EQ Insurance (Motor Claims Department)

We have written to you an email of the accident dated **08.02.2018** to conduct a Pre-Repair survey. It seems that you guys are not keen for a direct settlement or whatsoever.

Please expedite your survey as soon as possible or we have to repair without further notice and all repair costs, loss of use and etc will be charge to you accordingly...

Please revert as soon as possible. Greatly appreciate..

Truly

OOI, Ben

Allswell Motor Traders

[25, Defu Lane 9](#)

[Singapore 539266](#)

[Office: +65 6679 1146](#)

[Mobile: +65 9147 8545](#)

[Email: \[ben@allswellmotor.com.sg\]\(mailto:ben@allswellmotor.com.sg\)](#)

On Thu, Feb 8, 2018 at 8:50 PM, OOI, Ben <ben@allswellmotor.com.sg> wrote:

Dear EQ Insurance (Motor claims department)

(Without Prejudice)

We are the owner of the vehicle **SLV8563G** and your insured vehicle **SJD2204B** came in contact with our vehicle at the material time.

Before we proceed to repair our damaged vehicle, please us know within 02 working days till **11.02.2018** whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you, we will proceed repair without any more reference to you.

Truly

OOI, Ben

Allswell Motor Traders

[25, Defu Lane 9](#)

[Singapore 539266](#)

[Office: +65 6679 1146](#)

Mobile: [+65 9147 8545](tel:+6591478545)

Email: ben@allswellmotor.com.sg