

Pre-assign / CCU / FTE

SHR 5745X

Payee 1: (Strike if N/A)	SS	Name 1:
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COPV  
 2/9/8  
 Journal/Reject/Private Settle  
 reject  
 \$400.00

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

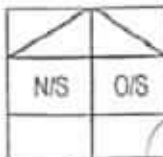
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seon: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or NoLum Sum: 2-B.2 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Date / Time / Action / Instruction

Veh No: 5H85745X Yr Regn: 30/11/17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius 4 cc 1799Colour: Maroon A/C: Insured / Std / NI / NASp. Reading: 23936 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTDKB3FB105575818

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: NW / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front Rear

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 25/2/18 D.O.I. 25/2/18Survey held at SP-RT

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

1/3 Rear

The U/C / Chassis frame / Body Structure affected due to collision.

TAX/02/18/2153

LKR

Chassis, Striping

01/18

619 78728

(Pd - \$713.91)  
59.1)

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

1) Date/Time, File Return to?

2) \_\_\_\_\_

Report Format :

Lump Sum / I.B.I. (\$) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Insp (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

) \$ + RS. \$1

) Phone

) Other

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CTI18004069/Sws3	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 02-03-2018	
			Code : CTI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GY 7872P	Veh. Inspected	SHB 5745X	
Policy No.		Coverage (\$)	0.00	
Claim No.	SNM18D01173C02/2/LKKDS	Excess (\$)	0.00	
Assign From		Assign Date	02/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	25/02/2018	Inspection Date	28/02/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHB5745X
Vehicle to be Exported:	No
Intended De-registration Date:	01 Mar 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Maroon
Manufacturing Year:	2017
Engine No.:	2ZRS110576
Chassis No.:	JTDKB3FU103575818
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	30 Nov 2017
First Registration Date:	30 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Nov 2025

PARF Rebate Amount:	\$3,750.00
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**Intended COE Rebate Details**

COE Expiry Date:	29 Nov 2025
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COE Category:	A - Car up to 1600cc & 97kW (130bhp)
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COE Period(Years):	8
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PQP Paid:	\$33,596.00
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COE Rebate Amount:	\$32,522.00
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<b>Total Rebate Amount:</b>	<b>\$36,272.00</b>
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**Message**

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 01 Mar 2018

OK



Ref. 18004069 / SWS 3

SMRT Automotive Service Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68862623

Accident Reporting Number : 68662672

2-3-18 / 12:08

2-3-18 / 16:08

28-2-18 / 16:08

**SMRT Accident Vehicle Repair Estimates****Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre**

Reg. No : SHB5745X  
 Ref. No : TAX/02/18/2153  
 Reg. Date : 30/11/2017  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS4  
 Name of Driver : CHANG HOON SAM  
 Type of Accident : SIDE SWIPE  
 Date / Time of Accident : 25/02/2018 04:10:00 PM  
 Accident Reported Date / Time : 26/02/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : Sebastian  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024094798  
 Special Instruction to ARC, if any :



TOS /GY7872P - CHINA TAIPING - LKK  
 BEFORE PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK)  
 & Email : sebastianyeang @lkkauto.com HP:90036121

8382757 Chung. 1345x1400✓

Prepared Date : 28/02/2018 09:12:30 AM

Recording Camera

☐

Radio Antenna

☐1<sup>st</sup> witness

Date

2<sup>nd</sup> witness

Date

23434

1 1 1

$\frac{1}{4}$   $\frac{1}{2}$   $\frac{3}{4}$  1

Qc 2/8/18 1325 Pass 23500

LEE SHENG AUTO PTE LTD

Vehicle Return Date: 2-3-2018

Vehicle Return Time: 11:40 am

SMRT staff sign:

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKB3FU103575818

Mileage :

0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	338.00	200.00
Total Spray Painting Charges :	378.00	200.00
Total Material Charges :	120.00	120.00
Other Charges :	160.00	20.00
<b>TOTAL :</b>	<b>996.00</b>	<b>540.00</b>
<b>Lum Sum Total :</b>	<b>0.00</b>	<b>0.00</b>
No. of Repair Days :	3.00	2.00
Prepared / Adjusted By :		SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date :	28/02/2018 02:56:06 PM	28/02/2018 04:08:17 PM

Prepared / Adjusted Date :

Remarks :

Prepared Date : 28/02/2018 02:56:06 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : QN-1803-0247

Invoice No :

Quotation Date : 13/3

Invoice Date :

Invoice Amount :

Prepared Date :

Lick & Co Consultants hence notify the Reparer of the following:

- To be under before/after spray painting
- To declare damage / work during resurvey
- Parts used are subject to confirmation
- The cost of survey is on a "Without Prejudice" basis
- No other publications is allowed
- Supplementary damage to be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer

Signature:

Date:

**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00 ✓	200.00 /
<b>Total Labour</b>	<b>338.00</b>	<b>200.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00 ✓	200.00 /
<b>Total Spray Painting &amp; Panel Beating</b>	<b>378.00</b>	<b>200.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPLACE SUNDRY PARTS	100.00	20.00 /
TO WASH AND VACUUM	60.00	0.00
<b>Total Other Costs</b>	<b>160.00</b>	<b>20.00</b>

# Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
5215947913			COVER, RR BUMPER ASSY	<i>R</i> 1	423.90	100.00	0.00	Replace	Repair	No <i>R</i>
			PIXEL STICKER	<i>✓</i> 2	60.00	0.00	120.00	Replace	Replace	No <i>N/A</i>
TOTAL MATERIALS							120.00	120.00		
TOTAL MATERIALS(Discounted)							120.00	120.00		

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

120.00 /  
+ 200.00 /  
+ 220.00 /

540.00 /

*Sebastian*  
17/5/18

## SMRT Accident Vehicle Repair Estimates

China Taiping 6/117

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5745X  
Ref. No : TAX/02/18/2153  
Reg. Date : 30/11/2017  
Vehicle Type : TAXI  
Make : TOYOTA PRIUS  
Model : PRIUS4  
Name of Driver : CHANG HOON SAM  
Type of Accident : SIDE SWIPE  
Date / Time of Accident : 25/02/2018 04:10:00 PM  
Accident Reported Date / Time : 26/02/2018 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by :  
Vehicle is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024094798  
Special Instruction to ARC, if any :  
TOS /GY7872P - CHINA TAIPING - LKK  
Prepared Date : 28/02/2018 09:12:30 AM



hence notify  
the following:  
- before/after spray painting  
- damaged part(s) during resurvey  
- are subject to confirmation  
- survey is on a "Without Prejudice" basis  
- confirmation(s) is allowed  
- item(s) must be resurveyed and  
- approval from Insurance Company

hence notify  
the following:  
- before/after spray painting  
- during resurvey  
- confirmation  
- "Without Prejudice" basis  
- is allowed  
- must be resurveyed and  
- approval from Insurance Company

Substation  
25/2/18

- Part by part repair.
- Quotation mark Item Photo
- Photo Before Paint

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU103575818 Mileage : 0  
Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	0.00
Total Spray Painting Charges	: 378.00	0.00
Total Material Charges	: 437.92	437.92
Other Charges	: 160.00	0.00
<b>TOTAL</b>	<b>: 1,313.92</b>	<b>0.00</b>
<b>Lum Sum Total</b>	<b>: 0.00</b>	<b>0.00</b>
No. of Repair Days	: 3.00	0:00
Prepared / Adjusted By	:	2 days
Arc / Surveyor Sign Off Date	: 28/02/2018 02:56:06 PM	01/01/1900 12:00:00 AM



repaired / Adjusted Date :

emarks :

repaired Date : 28/02/2018 02:56:06 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Invoice No :  
Quotation Date : Invoice Date :  
Invoice Amount : Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	0.00 <del>260</del>
<b>Total Labour</b>	<b>338.00</b>	<b>0.00</b>

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 <del>280</del>
<b>Total Spray Painting &amp; Panel Beating</b>	<b>378.00</b>	<b>0.00</b>

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPLACE SUNDRY PARTS	100.00	0.00 <del>20</del>
TO WASH AND VACUUM	60.00	0.00 <del>X</del>
<b>Total Other Costs</b>	<b>160.00</b>	<b>0.00</b>

art 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
21594793			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace <i>R</i>	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace <i>✓</i>	No <i>NEC</i>
TOTAL MATERIALS							437.93	437.92		
TOTAL MATERIALS(Discounted)							437.92	437.92		

dded Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX: (065) 62564315

Your ref: TBA  
Our ref: CC3/CTI18004069/Sws3

Date: 05/03/2018

The Motor Claims Department  
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHB 5745X**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28.02.2018 at the premises of M/s SMRT Automotive Services Pte Ltd (Woodlands) and have the following to report:-

Workshop Estimate Amount	: S\$	1,313.92
Revised Estimate Amount	: S\$	857.92
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:  
The vehicle sustained damages at the  
Rear O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Remarks :

Yours faithfully,

SEBASTIAN YEANG  
Licensed Appraiser

## Shirley Hiew (LKK Auto)

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**From:** Angie Foo <angie.foo@sg.cntaiping.com>  
**Sent:** Monday, 5 March 2018 6:50 PM  
**To:** Shirley Hiew (LKK Auto); Claims Dept of CTI; Vivian Lau (LKKAuto)  
**Cc:** Sharon Tan; Adeline Chng; Admin A; Jas Khine (LKKAuto)  
**Subject:** OUR REF:SNM18D01173C02/2/LKKDS & YR REF: SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018  
**Attachments:** SNM18D01173C01 20180305 TO INSURED - LKKDirectSettlementAccidentNotReportedLtr.pdf

Dear Shirley,

We refer to your email of even date.

We attached a copy of non reporting letter for your necessary action.

Thank you.

Regards,  
Angie Foo  
Executive  
Motor Division  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909  
Co.Reg.No.200208384E  
DID: 6389 6186  
Fax: 6224 7478 /6224 7175  
Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Monday, 5 March, 2018 10:18 AM  
**To:** Angie Foo; Claims Dept of CTI; Vivian Lau (LKKAuto)  
**Cc:** Sharon Tan; Adeline Chng; Admin A; Jas Khine (LKKAuto)  
**Subject:** FW: Direct Settlement - Accident Involving GY7872P (OI : CTI - TBA) AND SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Angie,

Kindly forward us the Assignment Letter as per instruction from Sharon advised about your client has not lodge accident report.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Sharon Han [<mailto:sharon.han@sg.cntaiping.com>]

**Sent:** Monday, 5 March 2018 9:45 AM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GY7872P (OI : CTI - TBA) AND SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Shirley,

Insured has not report yet.

Thank you & regards

Sharon Han

Motor Division

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02

Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6193

Fax: 6224 7175 / 6224 7478

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Monday, 5 March, 2018 9:30 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GY7872P (OI : CTI - TBA) AND SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5745X at M/s SMRT Automotive Services Pte Ltd - Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

88K 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

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Our Reference: **SNM18D01173/C01/2**Date : **05 MARCH 2018**

via Ordinary &amp; Registered Mail

**WAH LIN MOTOR SERVICE  
BLK 406 PANDAN GARDENS  
#11-38  
SINGAPORE 600406**

Dear Sir / Madam

**ACCIDENT INVOLVING GY7872P AND SHB5745X ON 25 FEBRUARY 2018  
ALONG QUEENSWAY**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHB5745X**, is filing a third party property claim against your vehicle.We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.We understand that you or your driver has not filed an accident report within 24 hours as per Motor Claims Framework. We would urge you to comply with the condition to file your accident report with your vehicle (whether damaged or not) to us IMMEDIATELY through **LKK Auto Consultants Pte Ltd** or any of our authorized workshops. You may log onto our website [www.sg.ctaiping.com](http://www.sg.ctaiping.com) for location of the respective workshops.We regret to advice that we and/or **LKK Auto Consultants Pte Ltd** will not be handling the third party claim and your NO CLAIM DISCOUNT will be penalized upon renewal of your policy if you fail to comply with the condition of reporting.Yours truly,  
Claims Department*(This is a computer generated letter and no signature is required.)*CC : LKK Auto Consultants Pte Ltd  
Attn : VIVIAN  
Ref : TP : LKK REF - CC3/CTI18004069/Sws3  
Contact No : 6841 8625  
via Email : [vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)

CC : Agent - (AN0567A) - AUTOSHIELD PTE LTD



Auto  
Consultants  
Pte Ltd

51 UBI AVE L #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CT118004069/Sws3

14<sup>th</sup> March 2018

**WAH LIN MOTOR SERVICE**  
BLK 406 PANDAN GARDENS  
#11-38  
SINGAPORE 600406

Dear Sir / Madam,

**ACCIDENT INVOLVING GY7872P AND SHB5745X ON 25 FEBRUARY 2018  
ALONG QUEENSWAY**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a **THIRD PARTY** claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** dated 05<sup>th</sup> March 2018.

To enable us to look into the matter immediately, please let us hear from you within **seven (7) days** from date of this letter (by 21<sup>st</sup> March 2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vivian Lau  
Case Handler  
DID: 6841 1467  
FAX: 6741 4108  
Email: vivianlau@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Vivian Lau (LKKAuto)

---

**From:** Vivian Lau (LKKAuto)  
**Sent:** Thursday, 20 September, 2018 4:15 PM  
**To:** 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)'  
**Cc:** Thin Thin (LKKAuto)  
**Subject:** RE: URGENT / REMINDER Your Ref: CC3/CTI18004069/Sws3 Re: Accident involving Vehicle SHB 5745X & GY 7872P ON 25/02/2018 Our Ref: TAX/02/18/2153/lg  
**Attachments:** Sketch Plan .pdf

WITHOUT PREJUDICE

Your Ref: TAX/02/18/2153/lg  
Our Ref: CC3/CTI18004069/Swa3

Dear Sir/Madam,

### Accident involving Vehicle SHB 5745X & GY 7872P ON 25/02/2018

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Our principal unable to see any impact on your client's video. Our insured is adamant on non-involvement

We attached herewith our insured's accident report for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:[LeeGek@smrt.com.sg](mailto:LeeGek@smrt.com.sg)]  
**Sent:** Tuesday, 19 June, 2018 10:42 AM  
**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Subject:** URGENT / REMINDER Your Ref: CC3/CTI18004069/Sws3 Re: Accident involving Vehicle SHB 5745X & GY 7872P ON 25/02/2018 Our Ref: TAX/02/18/2153/lg

**URGENT  
REMINDER**

Dear Vivian,

Since we have provided you with the video evidence, please let us have your offer by **26<sup>th</sup> June 2018**. Thanks.

Regards  
Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



---

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Sent:** 20/04/2018 13:43  
**To:** 'Vivian Lau (LKKAUTO)'  
**Cc:** Thin Thin (LKKAUTO)  
**Subject:** Your Ref: SHB 5745X, Our Ref: CC3/CTI18004069/Sws3, Accident involving Vehicle SHB 5745X & GY 7872P ON 25/02/2018

Dear Vivian,

We have given the front and rear video footage to Sebastian. Please obtain same from him and let us have your offer soon. Thanks.

Regards  
Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



---

**From:** Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]  
**Sent:** 17/04/2018 09:33  
**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Cc:** Thin Thin (LKKAUTO)  
**Subject:** RE: Your Ref: SHB 5745X, Our Ref: CC3/CTI18004069/Sws3, Accident involving Vehicle SHB 5745X & GY 7872P ON 25/02/2018

WITHOUT PREJUDICE

Your Ref: SHB 5745X  
Our Ref: CC3/CTI18004069/Sws3

Dear Sir/Madam,

**Accident involving Vehicle SHB 5745X & GY 7872P ON 25/02/2018**

We refer to the above matter

Our insured mention that unaware of the accident

Meanwhile, we would like to request the CCTV footage as stated in your client's accident report in order to seek further instruction from our principal.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Vivian Lau (LKKAuto)

**Sent:** Tuesday, 20 March, 2018 10:15 AM

**To:** 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)' <[LeeGek@smrt.com.sg](mailto:LeeGek@smrt.com.sg)>

**Cc:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Subject:** Your Ref: SHB 5745X, Our Ref: CC3/CTI18004069/Sws3, Accident involving Vehicle SHB 5745X & GY 7872P ON 25/02/2018

WITHOUT PREJUDICE

Your Ref: SHB 5745X

Our Ref: CC3/CTI18004069/Sws3

Dear Sir/Madam,

**Accident involving Vehicle SHB 5745X & GY 7872P ON 25/02/2018**

We refer to the above matter

Our insured mention that unaware of the accident

Meanwhile, we would like to request the CCTV footage as stated in your client's accident report in order to seek further instruction from our principal.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Vivian Lau (LKKAUTO)

---

**From:** Catherine Thia <catherine.thia@sg.cntaiping.com>  
**Sent:** Thursday, 20 September, 2018 3:58 PM  
**To:** Vivian Lau (LKKAUTO); Claims Dept of CTI  
**Cc:** Alfred Toh; Thin Thin (LKKAUTO)  
**Subject:** RE: OUR REF:SNM18D01173C02/2/LKKDS & YR REF: SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Vivian

We refer to the above reference.

We are unable to see any impact on the video. Since our insured is adamant on non involvement, we will proceed to reject the claim.

Thanks

**Catherine Thia**  
Senior Executive  
Motor Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6193  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]  
**Sent:** Thursday, 20 September, 2018 12:47 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Catherine Thia

<catherine.thia@sg.cntaiping.com>

**Subject:** RE: OUR REF:SNM18D01173C02/2/LKKDS & YR REF: SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Catherine,

We refer to the above matter.

Enclosed is TP front and rear video.

Base on TP video, we are unable to see there is an impact.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vivian Lau (LKKAuto)

**Sent:** Thursday, 26 April, 2018 11:55 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** RE: OUR REF:SNM18D01173C02/2/LKKDS & YR REF: SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Sharon,

We refer to the above matter.

Enclosed is TP front and rear video.

Base on TP video, we are unable to see there is an impact.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

**Sent:** Friday, 23 March, 2018 9:14 AM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Sharon Tan <[sharon.tan@directasia.com](mailto:sharon.tan@directasia.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>

**Subject:** RE: OUR REF:SNM18D01173C02/2/LKKDS & YR REF: SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Shirley/ Vivian,

We attached a copy of our Insured's SAS Report for your necessary action.

Kindly take note, our Insured was not involved with any accident and request video footage from Third Party, as they had mentioned in their SAS Report.

Thank you.

Regards,  
Angie Foo  
Executive  
Motor Division  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909  
Co.Reg.No.200208384E  
DID: 6389 6186  
Fax: 6224 7478 /6224 7175  
Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Monday, 5 March, 2018 7:42 PM

**To:** Angie Foo; Vivian Lau (LKKAuto)

**Cc:** Sharon Tan; Claims Dept of CTI; Jas Khine (LKKAuto)

**Subject:** FW: OUR REF:SNM18D01173C02/2/LKKDS & YR REF: SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Angie,

Thanks and noted.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

**Sent:** Monday, 5 March 2018 6:50 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Sharon Tan <[sharon.tan@directasia.com](mailto:sharon.tan@directasia.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>

**Subject:** OUR REF:SNM18D01173C02/2/LKKDS & YR REF: SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Shirley,

We refer to your email of even date.

We attached a copy of non reporting letter for your necessary action.

Thank you.

Regards,  
Angie Foo  
Executive  
Motor Division  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909  
Co.Reg.No.200208384E  
DID: 6389 6186  
Fax: 6224 7478 /6224 7175  
Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Monday, 5 March, 2018 10:18 AM

**To:** Angie Foo; Claims Dept of CTI; Vivian Lau (LKKAUTO)  
**Cc:** Sharon Tan; Adeline Chng; Admin A; Jas Khine (LKKAUTO)  
**Subject:** FW: Direct Settlement - Accident Involving GY7872P (OI : CTI - TBA) AND SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Angie,

Kindly forward us the Assignment Letter as per instruction from Sharon advised about your client has not lodge accident report.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Sharon Han [<mailto:sharon.han@sg.cntaiping.com>]

**Sent:** Monday, 5 March 2018 9:45 AM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Jas Khine (LKKAUTO) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GY7872P (OI : CTI - TBA) AND SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Shirley,

Insured has not report yet.

Thank you & regards

Sharon Han  
Motor Division  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02  
Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6193

Fax: 6224 7175 / 6224 7478

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Monday, 5 March, 2018 9:30 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GY7872P (OI : CTI - TBA) AND SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

## **WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5745X at M/s SMRT Automotive Services Pte Ltd - Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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SMRT AUTOMOTIVE SERVICES PTE LTD  
60 Woodlands Industrial Park E4  
Singapore 757705  
Tel : 65 6866 2647  
Fax : 65 6368 7421  
www.smrt.com.sg

China Taiping Insurance (S) Pte Ltd  
c/o LKK Auto Consultants Pte Ltd  
No. 51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Date: 12 April 2018

Our Ref.: TAX/02/18/2153/LG

Dear Sirs,

**ACCIDENT ON 25/02/2018 INVOLVING SHB 5745X & GY 7872P  
ALONG QUEENSWAY (NEAR QUEENSWAY SHOPPING CENTRE)**

**LETTER OF CLAIM**

We claim on behalf of SMRT Taxis Pte Ltd, the owner and the hirer of taxi no.: SHB 5745X. Your insured's negligent driving has caused the above accident. As a result, our clients have suffered the following losses:-

1. Cost of Repair	:	<u>\$ 540.00</u>
2. Loss of Rental for <u>2.5</u> days @ S\$ <u>120.38</u> /day	:	<u>\$ 300.95</u>
3. Loss of Income for <u>2.5</u> days @ S\$ <u>60.00</u> /day	:	<u>\$ 150.00</u>
4. Police Report/ SAS Report/ LTA Search Fee	:	<u>\$ 7.00</u>
5. Survey Fee	:	<u>-</u>
Total Claims :		<u>\$ 997.95</u>

We enclose the following documents:

<input checked="" type="checkbox"/> Repair Invoice	<input checked="" type="checkbox"/> Letter of Authorisation
<input type="checkbox"/> Survey Report	<input checked="" type="checkbox"/> LTA Search result
<input type="checkbox"/> Photographs _____ pcs	<input checked="" type="checkbox"/> Others :
<input type="checkbox"/> Investigation results	1. <u>vehicle laid-up report</u>
<input checked="" type="checkbox"/> Proof of Loss of Use/Rental/Income	2. _____
<input checked="" type="checkbox"/> Police / SAS report of <u>SHB 5745X</u>	3. _____

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT TAXIS PTE LTD**.

Yours sincerely,  
**SMRT AUTOMOTIVE SERVICES PTE LTD**

Tan Lee Gek  
For Manager, Claims  
Claims Department  
DID: 6866 2647  
Email: leegek@smrt.com.sg



Date: 26/2/2018

Our Ref. No.:

### Letter of Authorisation

I, NAME: CHANG Hoon SAM (NRIC No.: S0107778/L) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHB 5745X hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and Gy 7872P happened on 26/2/18 1610 along Place Alexandra Road.

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: CHANG Hoon SAM Signature: [Signature]  
NRIC No.: S0107778/L  
Tel No.: 83827337  
Address: Blk 154 ANG MO KIO AVE 5 #10-3118

26/2/18



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV180300473  
Date : 19.03.2018  
Vehicle No. : SHB5745X  
Your Ref No. : TAX/02/18/2153  
Our Ref No. : 24094798  
Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Description	Qty	Unit Cost	Add / (Discount) \$	Amount	Amount
<b>Parts</b>					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(100.00)	\$ 423.90	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
				<b>Sub-Total</b>	<b>\$ 120.00</b>
<b>Labour</b>					
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
<b>Others</b>					
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
				<b>GRAND TOTAL</b>	<b>\$ 540.00</b>

Remark :

Make/Model : PRIUS4  
Accident Date : 25.02.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/02/18/2153

From: SMRT Taxis Pte Ltd

Date: 12/03/2018

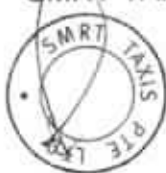
**ACCIDENT ON 25/02/2018 INVOLVING SHB 5745X & GY 7872P  
ALONG QUEENSWAY (NEAR QUEENSWAY SHOPPING CENTRE)**

This is to confirm that the daily rental rate for SHB 5745X is \$120.38 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



# Accident Vehicle Laid-Up Report

Registration No. : SHB5745X                      Accident Case No. : TAX/02/18/2153

Make / Model : TOYOTA PRIUS GEN4                      Ref. No. : 24094798

Date and Time Vehicle off-road for Accident Repair : 28.02.2018 08:05:00

Date and Time Repair Completed : 02.03.2018 14:06:04

Remarks :

Generated by : POHSUAN

Printed on : 05.04.2018

## Enquire Transaction History

### Transaction History Details

Log Date/Time:	28 Feb 2018 / 09:08:11		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GY7872P		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180228090811576794
Search Date / Time:	25 Feb 2018 16:10:00		
Insurance Company:	CHINA TAIPING (INSURANCE (SINGAPORE) PTE LTD		

Information displayed is correct as at the log date and time.

Enquire Related Logs OK



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CTI18004069/Swa3q2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 02-10-2018	
			Code : CTI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GY 7872P	Veh. Inspected	SHB 5745X	
Policy No.	DMCVSN1652041701	Coverage (\$)	0.00	
Claim No.	SNM18D01173/C01/2	Excess (\$)	0.00	
Assign From		Assign Date	28/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS 4	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JTDKB3FU103575818	Colour	MAROON	
Odometer	23434	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	7 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	7 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	7 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION, DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	25/02/2018	Inspection Date	28/02/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>2 Working Days</b>		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 5745X**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	COVER,RR BUMPER ASSY	TO REPAIR SEE LABOUR	423.90	-
2	PIXEL STICKER @\$60.00(SN)	NECESSARY	120.00	120.00
			543.90	120.00
	<b>LABOUR</b>			
	PANEL BEATING & BODY WORK INCLUSIVE OF THE REPAIR OF COVER,RR BUMPER ASSY .		338.00	200.00
	SPRAY PAINT.		378.00	200.00
	TO REPLACE SUNDRY PARTS .		100.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			876.00	420.00
<b>GRAND TOTAL</b>			<b>1,419.90</b>	<b>540.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>540.00</b>

Report Ref No. CC3/CT18004069/Swa3q2

**YEANG WAI KEEN**

Automotive Assessor

**HO LEONG CHUAN**

Automotive Assessor

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