

Vivian Lau (LKKAUTO)

From: Catherine Thia <catherine.thia@sg.cntaiping.com>
Sent: Thursday, 20 September, 2018 3:58 PM
To: Vivian Lau (LKKAUTO); Claims Dept of CTI
Cc: Alfred Toh; Thin Thin (LKKAUTO)
Subject: RE: OUR REF:SNM18D01173C02/2/LKKDS & YR REF: SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Vivian

We refer to the above reference.

We are unable to see any impact on the video. Since our insured is adamant on non involvement, we will proceed to reject the claim.

Thanks

Catherine Thia
Senior Executive
Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6193
www.sg.cntaiping.com



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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Thursday, 20 September, 2018 12:47 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Catherine Thia

<catherine.thia@sg.cntaiping.com>

Subject: RE: OUR REF:SNM18D01173C02/2/LKKDS & YR REF: SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Catherine,

We refer to the above matter.

Enclosed is TP front and rear video.

Base on TP video, we are unable to see there is an impact.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAUTO)

Sent: Thursday, 26 April, 2018 11:55 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Subject: RE: OUR REF:SNM18D01173C02/2/LKKDS & YR REF: SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Sharon,

We refer to the above matter.

Enclosed is TP front and rear video.

Base on TP video, we are unable to see there is an impact.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

Sent: Friday, 23 March, 2018 9:14 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Sharon Tan <sharon.tan@directasia.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Subject: RE: OUR REF:SNM18D01173C02/2/LKKDS & YR REF: SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Shirley/ Vivian,

We attached a copy of our Insured's SAS Report for your necessary action.

Kindly take note, our Insured was not involved with any accident and request video footage from Third Party, as they had mentioned in their SAS Report.

Thank you.

Regards,

Angie Foo

Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co.Reg.No.200208384E

DID: 6389 6186

Fax: 6224 7478 /6224 7175

Email: angie.foo@sg.cntaiping.com

Email: claimsdept@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, 5 March, 2018 7:42 PM

To: Angie Foo; Vivian Lau (LKKAuto)

Cc: Sharon Tan; Claims Dept of CTI; Jas Khine (LKKAuto)

Subject: FW: OUR REF:SNM18D01173C02/2/LKKDS & YR REF: SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Angie,

Thanks and noted.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

Sent: Monday, 5 March 2018 6:50 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Sharon Tan <sharon.tan@directasia.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Subject: OUR REF:SNM18D01173C02/2/LKKDS & YR REF: SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Shirley,

We refer to your email of even date.

We attached a copy of non reporting letter for your necessary action.

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, 5 March, 2018 10:18 AM

To: Angie Foo; Claims Dept of CTI; Vivian Lau (LKKAuto)
Cc: Sharon Tan; Adeline Chng; Admin A; Jas Khine (LKKAuto)
Subject: FW: Direct Settlement - Accident Involving GY7872P (OI : CTI - TBA) AND SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Angie,

Kindly forward us the Assignment Letter as per instruction from Sharon advised about your client has not lodge accident report.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Han [<mailto:sharon.han@sg.cntaiping.com>]

Sent: Monday, 5 March 2018 9:45 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Adeline Chng <adeline.chng@sg.cntaiping.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GY7872P (OI : CTI - TBA) AND SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

Dear Shirley,

Insured has not report yet.

Thank you & regards

Sharon Han
Motor Division
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02

Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6193

Fax: 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com

sharon.han@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, 5 March, 2018 9:30 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Sharon Han <sharon.han@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Adeline Chng <adeline.chng@sg.cntaiping.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GY7872P (OI : CTI - TBA) AND SHB5745X (TP : LKK REF - CC3/CTI18004069/Sws3) on 25/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5745X at M/s SMRT Automotive Services Pte Ltd - Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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