

A/R, REC. BY:

REF: CS/MSG18004042/. d3

Special Instruction:

SUPERVISOR

Menther

Kenneth

ASSIGNMENT (Office)

From (Person):

Monica chung

of

MSLG

Date/Time:

01/03/18 @ 3:28pm

Estimated Cost:

Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGQ 4762K

Insured:

SLA 7968P

at Workshop m/s

Alans United

Tel:

6453 8686

of

Blk 7, Sin Ming Ind. Est #01-76

Policy No:

28901281 SMP

Claim No:

550971

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

27/02/2018

CA / REV / REP. / REV 24 HRS

lwp

H.O.D. Endorsement:

Date/Time:

8:44am @ 2/3/18

Person Contacted:

Kenny

Vehic

IN OUT

Date/Time	Action/Instruction
	( ) Estimate
	SGQ 4762K-X
	SLA 7968P-X
	Received email from Kenny chung on 6/3/18 @ 6:05pm as owner agreed for private settlement. (date 15/8/18)

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Feb 2018		01 Mar 2018 15:28 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	TEO JIA JIN ALOYSIUS, ID: S9222951C		
Main Claimant:	TEO SOO HWA, ID: S1336318H		
Vehicle Reg. No.:	SGQ4762K	Date of Loss:	27/02/2018 23:00 - :59
Claim Type:	TP / 550971	Policy/Cover Note No.:	28901281SMF (Comprehensive) Coverage: 17/03/2017 - 16/03/2018
Vehicle Reg. No. (Insured):	SLA7968P	Policy No. (Claimant):	
		Excess:	S\$2,000.00
Repairer:	Alans United Auto Pte Ltd (HQ) BLK 7 SIN MING INDUSTRIAL ESTATE #01-76, 575642 Sin Ming - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 02/03/2018]		
Adj Asg. Remarks:	CLIENT REQUEST -let LKK Auto Consultants Pte Ltd Mr. Kenneth Kong to conduct pre repair survey .		

### ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Thursday, 1 March 2018 3:26 PM  
**To:** assignments  
**Cc:** Admin A  
**Subject:** FW: ATTACHED SGQ4762K REPAIR ESTIMATE ,GIA REPORT TO REQUEST JOINT

Hi,

FYNA please

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

B/k 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** kennychan@alanutd.com [mailto:kennychan@alanutd.com]  
**Sent:** Thursday, 1 March, 2018 3:19 PM  
**To:** 'Eileen Goh' <eileen\_goh@sg.msig-asia.com>  
**Cc:** 'Monica Chung' <Monica\_Chung@sg.msig-asia.com>; 'Christina Wong' <Christina\_Wong@sg.msig-asia.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: ATTACHED SGQ4762K REPAIR ESTIMATE ,GIA REPORT TO REQUEST JOINT

Dear Eileen

Thank you for sending us joint expert surveyor and we have decided to let LKK Auto Consultants Pte Ltd Mr. Kenneth Kong to conduct pre repair survey .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686

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**From:** Eileen Goh [mailto:[eileen\\_goh@sg.msig-asia.com](mailto:eileen_goh@sg.msig-asia.com)]  
**Sent:** Thursday, March 01, 2018 3:07 PM  
**To:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com)  
**Cc:** Monica Chung <[Monica\\_Chung@sg.msig-asia.com](mailto:Monica_Chung@sg.msig-asia.com)>; Christina Wong <[Christina\\_Wong@sg.msig-asia.com](mailto:Christina_Wong@sg.msig-asia.com)>  
**Subject:** ATTACHED SGQ4762K REPAIR ESTIMATE ,GIA REPORT TO REQUEST JOINT  
**Importance:** High

Dear Sir,

We refer to your email dated 01/03/2018 earlier on.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert)

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

- 1) Adrian Ling
- 2) Kenneth Kong
- 3) Marcus Chua
- 4) Henry Ng
- 5) Lau Kwok Kwong
- 6) Frankie Pang
- 7) Ng You han
- 8) Gary Soon
- 9) Chow Bo Xiong
- 10) Benjamin Chua

NB: If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

Thank you

*Have a great week ahead!*

**Eileen Goh**

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2584 | Direct fax +65 6225 7402 | [eileen\\_goh@sg.msiga.com](mailto:eileen_goh@sg.msiga.com)



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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## Nivitha (LKK Auto)

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**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Tuesday, 6 March 2018 6:11 PM  
**To:** assignments  
**Subject:** FW: YOUR REF: 550971 YOUR INSURED VEHICLE SLA7968P TO WITHDRAW T. P. CLAIM FOR SGQ4762K ACCIDENT ON 27-0-2016  
**Attachments:** SKM\_284e18030615200.pdf

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Elk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** kennychan@alanutd.com [mailto:kennychan@alanutd.com]  
**Sent:** Tuesday, 6 March 2018 6:05 PM  
**To:** 'Monica Chung' <Monica\_Chung@sg.msig-asia.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** YOUR REF: 550971 YOUR INSURED VEHICLE SLA7968P TO WITHDRAW T. P. CLAIM FOR SGQ4762K ACCIDENT ON 27-0-2016

Dear Monica

Please to inform you that your insured vehicle owner had came to our workshop for doing pte settle our client vehicle damaged repair cost , enclosed mutual agreement form for you to closed file at your end thank you.

Dear Catherine (LKK)

Please to inform you for withdraw the survey of our client vehicle SGQ4762K ,kindly closed file at your end thank you .

Regards  
Kenny  
Alan's United Auto Pte Ltd  
64538686

## MUTUAL AGREEMENT

We, the undersigned, hereby agreed to mutually settle among ourselves regarding an accident involving  
SGA 4762 X AND SLA7968P on 06-03-2018  
along SINGAPORE WOODLANDS CRUPOIN (TWO SINGAPORE)

As there is no Personal Injury and/or Death involved, both parties have agreed to settle this matter amicably as follows:

[ ] NEITHER PARTY SHALL BE LIABLE TO COMPENSATE THE OTHER PARTY FOR ANY LOSS OR DAMAGED INCURRED AND/OR TO BE INCURRED AS A RESULT OF THE ABOVE ACCIDENT.

[✓] WITHOUT ANY ADMISSION OF LIABILITY, OWNER/DRIVER OF VEHICLE NO  
SLA7968P HAS PAID A SUM OF S\$ 1000/-

(CASH/CHEQUE NO. \_\_\_\_\_) BEING FULL AND FINAL SETTLEMENT OF ALL DAMAGES AND COSTS INCURRED AND/OR TO BE INCURRED AS A RESULT OF THE SAID ACCIDENT.

Both parties have not and will not make a POLICE report or GIA/IDAC report to the respective Authorities in regards to this accident.

AGREED ON 06 (DAY) MARCH (MONTH) 2018 (YR)

VEH. A SGA 4762 X

Name TEO SOO HWA

NRIC No. S1336318H

Contact No. 93227291


VEH. B

SLA7968P

Name Aloysius Tan Jia Jin

NRIC No. S9222951C

Contact No. 97522956

  
Owner/Driver's Signature

  
Owner/Driver's Signature

06 MAR 2018  
BY: NETS