

## Mei Kwan (LKKAUTO)

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**From:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Sent:** Tuesday, 13 March, 2018 8:37 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Admin A; Thin Thin (LKKAUTO)  
**Subject:** FW: DM17HO02570/JT-Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; SGV717S.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed  
**Categories:** HMK

Dear Mei Kwan

As attached.

Regards,

**Janet Tan**

Senior Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Friday, March 9, 2018 10:13 AM  
**To:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>  
**Subject:** RE: DM17HO02570/JT-Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

Your ref: DM17HO02570/JT  
LKK ref: CC4/EQI18004029/T1ua3

### WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Enclosed revert of vehicle: SKX 2993P

Date of survey: 01.03.2018

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 1 March, 2018 9:54 AM

**To:** 'Janet Tan' <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DM17HO02570/JT-Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

**Sent:** Wednesday, 28 February 2018 4:24 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** [samtan@hongseh.com.sg](mailto:samtan@hongseh.com.sg)

**Subject:** DM17HO02570/JT-Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

***Without Prejudice***

***Save As To Costs***

Dear all,

Please arrange to attend to the PRS.

Liability is cleared. Proceed to direct settle, if possible.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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**From:** Evon Thoo

**Sent:** Monday, February 26, 2018 4:02 PM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** Bazlin Ahmad <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)>; Rose Koh <[rose.koh@eqinsurance.com.sg](mailto:rose.koh@eqinsurance.com.sg)>

**Subject:** FW: Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

Dear Janet

FYNA

Regards,

**Evon Thoo**

Customer Service



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

tel 65 62239433 | fax 65 6224 3903

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**From:** Sam Tan [<mailto:samtan@hongseh.com.sg>]

**Sent:** Monday, February 26, 2018 3:49 PM

**To:** Marketing

**Subject:** Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

Dear Sir / Mdm,

Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

I have been instructed by the owner of SKX2993P to liaise with EQ Insurance Company Ltd with the above matter.

Attached is the accident report by the owner of SKX2993P insure under Liberty Insurance Pte Ltd and the repair estimate.

The prima facie evidence suggests that SGV717S had caused the accident. You may wish to look into the matter and confirm if EQ Insurance Company Ltd is open to a direct settlement for this claim.

I would appreciate you could reply ASAP.

Best regards.  
Sam Tan  
Service Advisor



**Hong Seh Motors Pte Ltd**

10 Fourth Lok Yang Road Singapore 629707

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DID: +65 6316 5916

HP: +65 96302180

Email: [samtan@hongseh.com.sg](mailto:samtan@hongseh.com.sg)