

## Hsiao Tong (LKKAUTO)

**From:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Sent:** Monday, 28 January 2019 3:15 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: <Seek Mandate> DM17HO02570/JT-Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

Dear Hsiao Tong,

Please proceed to offer up to \$60,905.02.

Regards,

**Janet Tan**  
Senior Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate



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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Friday, January 11, 2019 2:05 PM  
**To:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: <Seek Mandate> DM17HO02570/JT-Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

Dear Janet,

We refer to the above matter.

Attached is a copy of supporting docs(waiting for parts) submitted by third party for your easy reference.

Parts were ordered on 9<sup>th</sup> March 2018.  
Received all the parts on 28<sup>th</sup> March 2018.

We seek your approval to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 54,905.02
2. Loss of Use (15days x \$200.00)	\$ 3,000.00
3. Loss of Use (15days x \$200.00)	\$ 3,000.00 (waiting parts)

Total | **\$ 60,905.02**

Kindly let us have your further instruction.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Sent:** Friday, 11 January 2019 11:42 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <Seek Mandate> DM17HO02570/JT-Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

Dear Hsiao Tong,

Please revise your proposal.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Sunday, January 6, 2019 11:18 AM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <Seek Mandate> DM17HO02570/JT-Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

Hi Janet,

Kindly refer to the attached email from third party which is self-explanatory. Third party would like to claim for 15 days of LOU (waiting for parts).

According to third party, they ordered parts on 9<sup>th</sup> March 2018.

Received ;

1st batch in 23rd March 2018.

2nd batch in 28th March 2018.

Kindly let us have your further mandate/ instruction.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Sent:** Friday, 28 December 2018 4:45 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: <Seek Mandate> DM17HO02570/JT-Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

Dear Hsiao Tong

Please proceed to offer up to \$57,905.02.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

**Sent:** Wednesday, December 19, 2018 3:57 PM

**To:** Janet Tan <janet.tan@eqinsurance.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** <Seek Mandate> DM17HO02570/JT-Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

Your ref : **DM17HO02570/JT**

Our ref : CC4/EQI18004029/T1pa3s2

Dear Sirs/Madam,

**ACCIDENT INVOLVING SGV 717S(EQ-OI) AND SKX 2993P(TP) ON 15/11/2017**

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**HONG SEH MOTORS PTE LTD**" at **\$57,905.02(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 61,748.74	\$ 54,905.02
2. Loss of Use (15days x \$280.00)	\$ 4,200.00	\$ 3,000.00(15days x \$200.00)
Total	\$ 65,948.74	<b><u>\$ 57,905.02</u></b>

\*\*10days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Sam Tan <samtan@hongseh.com.sg>

**Sent:** Tuesday, 11 December, 2018 1:55 PM

**To:** 'Janet Tan' <janet.tan@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: DM17HO02570/JT-Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

Hi Janet,

Nice speaking to you .

Please find attach from LKK the approved repair amount for your reference .

Thanks.

Sam Tan

Service Advisor



**Hong Seh Motors Pte Ltd**

10 Fourth Lok Yang Road Singapore 629707

Tel: +65 6266 1555 Fax: +65 6265 9595

DID: +65 6316 5916

HP: +65 96302180

Email: [samtan@hongseh.com.sg](mailto:samtan@hongseh.com.sg)

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**From:** Sam Tan

**Sent:** Monday, 10 December, 2018 6:38 PM

**To:** 'Janet Tan'; 'Admin A'

**Subject:** RE: DM17HO02570/JT-Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

Hi Janet,

Any news for the claim ?

Best regards.

Sam Tan

Service Advisor



**Hong Seh Motors Pte Ltd**

10 Fourth Lok Yang Road Singapore 629707

Tel: +65 6266 1555 Fax: +65 6265 9595

DID: +65 6316 5916

HP: +65 96302180

Email: [samtan@hongseh.com.sg](mailto:samtan@hongseh.com.sg)

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**From:** Sam Tan

**Sent:** Thursday, 6 December, 2018 2:11 PM

**To:** 'Janet Tan'; 'Admin A'

**Subject:** RE: DM17HO02570/JT-Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

Hi Janet ,

Any news for the LOU claim ?

Best regards.

Sam Tan

Service Advisor



**Hong Seh Motors Pte Ltd**

10 Fourth Lok Yang Road Singapore 629707

Tel: +65 6266 1555 Fax: +65 6265 9595

DID: +65 6316 5916

HP: +65 96302180

Email: [samtan@hongseh.com.sg](mailto:samtan@hongseh.com.sg)

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**From:** Sam Tan

**Sent:** Friday, 30 November, 2018 9:35 AM

**To:** 'Janet Tan'; Admin A

**Subject:** RE: DM17HO02570/JT-Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

Hi Janet,

Attach LOD for your approval .

My client are claiming for the another 5 days for the prior time waiting for the parts see attach indent and receiving date.

Indent in 9 March 2018.

Received ;

1<sup>st</sup> batch in 23<sup>rd</sup> March 2018.

2<sup>nd</sup> batch in 28<sup>th</sup> March 2018.

Best regards.

Sam Tan

Service Advisor



**Hong Seh Motors Pte Ltd**

10 Fourth Lok Yang Road Singapore 629707

Tel: +65 6266 1555 Fax: +65 6265 9595

DID: +65 6316 5916

HP: +65 96302180

Email: [samtan@hongseh.com.sg](mailto:samtan@hongseh.com.sg)

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**From:** Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

**Sent:** Wednesday, 28 February, 2018 4:24 PM

**To:** Admin A

**Cc:** Sam Tan

**Subject:** DM17HO02570/JT-Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

***Without Prejudice***

***Save As To Costs***

Dear all,

Please arrange to attend to the PRS.

Liability is cleared. Proceed to direct settle, if possible.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Evon Thoo

**Sent:** Monday, February 26, 2018 4:02 PM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** Bazlin Ahmad <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)>; Rose Koh <[rose.koh@eqinsurance.com.sg](mailto:rose.koh@eqinsurance.com.sg)>

**Subject:** FW: Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

Dear Janet

FYNA

Regards,

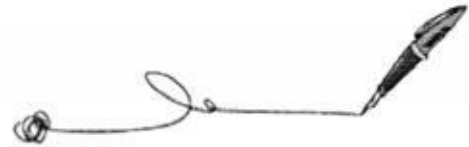
**Evon Thoo**

Customer Service



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110



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**From:** Sam Tan [<mailto:samtan@hongseh.com.sg>]

**Sent:** Monday, February 26, 2018 3:49 PM

**To:** Marketing

**Subject:** Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

Dear Sir / Mdm,

Accident in between SKX2993P & SGV717S on 15 Nov 2017 at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

I have been instructed by the owner of SKX2993P to liaise with EQ Insurance Company Ltd with the above matter.

Attached is the accident report by the owner of SKX2993P insure under Liberty Insurance Pte Ltd and the repair estimate.

The prima facie evidence suggests that SGV717S had caused the accident. You may wish to look into the matter and confirm if EQ Insurance Company Ltd is open to a direct settlement for this claim.

I would appreciate you could reply ASAP.

Best regards.  
Sam Tan  
Service Advisor



**Hong Seh Motors Pte Ltd**

10 Fourth Lok Yang Road Singapore 629707

Tel: +65 6266 1555 Fax: +65 6265 9595

DID: +65 6316 5916

HP: +65 96302180

Email: [samtan@hongseh.com.sg](mailto:samtan@hongseh.com.sg)





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 25/02/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SGV 717S (Insd Veh)	Your Ref. No. : DM17HO02570/JT
	SKX 2993P (TP Veh)	Our Ref. No. : CC4/EQI18004029/T1pa3s2
Date of Accident	15/11/2017	

Liability	100%	
Final Repair Cost	: \$ 54,905.02	(W/GST)
Loss of Use	: \$ 6,000.00	30 days
Rental (If any)	: \$	days
Others:	: \$	
	: \$	
	60,905.02	
Final Settlement Sum	: \$ 60,905.02	
Remarks	:	

**Payment Instruction: Payee's Breakdown**

1)	HONG SEH MOTORS PTE LTD	: \$ 60,905.02
		: \$

NUR SHAQILAH  
LKK Auto Consultants Pte Ltd



## LETTER OF DEMAND

Attn: Motor Claims Dept

Dear Sir/Madam

Accident in between SKX2993P & SGV717S on 15 Nov 2017,  
at 1145 hrs at Bukit Timah Road toward Balmoral Plaza.

We understand that your are the insurer of vehicle      Reg SGV717S.

I/We wish to inform you that my/our vehicle      Reg SKX2993P      have been completed  
repairs to my/our satisfaction by HONG SEH MOTORS PTE LTD. I/We therefore propose  
to claim from you as follows;

1 Cost of Repairs						\$	54,905.02
2 Loss of Use/Rental	(S\$	280	x	30	days)	\$	8,400.00
3 LTA Search Fee/GIA Reports							
TOTAL						\$	63,305.02

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

**Hong Seh Motors Pte Ltd**  
10 Fourth Lok Yang Road  
Singapore 629707  
Company Reg. No. 198203320D

Tel : +65 6266 1555  
Fax : +65 6265 9595  
[www.hongseh.com.sg](http://www.hongseh.com.sg)

## Thin Thin (LKKAUTO)

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**From:** Thin Thin (LKKAUTO)  
**Sent:** Wednesday, 28 March 2018 7:15 PM  
**To:** 'fadzlisalim4life@gmail.com'  
**Subject:** ACCIDENT INVOLVING SGV 717S AND SKX 2993P ON 15/11/2017



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQI18004029/T1ua3

29 MARCH 2018

**MUHAMMAD FADZLI BIN SALIM**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SGV 717S AND SKX 2993P ON 15/11/2017**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING  
Case Handler  
DID: 6841 2360  
Fax: 6741 4108  
Email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

c.c. *EQ INSURANCE COMPANY LIMITED*  
*(Motor Claims Dept)*

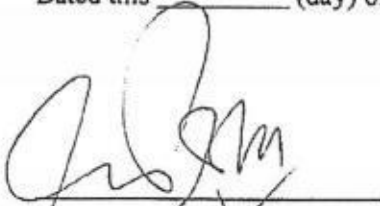
## AUTHORISATION TO ACT

I/We, GABRIEL PETER ("the third party claimant") of 16 LADY HILL ROAD (S)258681 (address), owner of SKX 2993P (vehicle no.) hereby authorize HONG SEH MOTORS PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SKX 2993P that was damaged pursuant to the accident which occurred on 15/11/2017 (date) along BUKIT TIMAH ROAD TOWARDS BALMORAL PLAZA (location) involving vehicle no/s SGV 717S ("the accident").

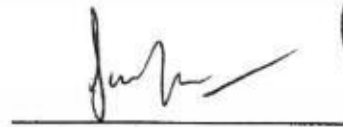
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 05 (day) of 02 (month) 2018 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)





## VEHICLE DISCHARGE VOUCHER

I hereby certify that my **Maserati GranTurismo 4.2 Auto**, Registration No, **SKX2993P**, Chassis No, **ZAMGH45C000054119** sustained an accident, and has been repaired to my satisfaction by **Hong Seh Motors Pte Ltd**.

I took delivery of my vehicle registration No, **SKX2993P** on, **13<sup>th</sup> April 2018** in good order and condition.

  
\_\_\_\_\_  
Gabriel Peter.

EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block,  
MND Complex, Singapore 069110  
Tel: (65) 6223 9433 Fax: (65) 6223 4190

DISCHARGE VOUCHER

Claim No: DM17HO02570/JT

In consideration of the offer/payment of the sum of SINGAPORE DOLLARS: SIXTY THOUSAND NINE HUNDRED FIVE AND CENTS TWO Only (S\$60,905.02) by EQ Insurance Company Limited, I/we hereby accept such sum in full and final settlement of all claims (present or future), ~~losses of use/injuries~~ <sup>for property damage claim and loss of use</sup> that I/we have or may have against EQ Insurance Co. Ltd and/or Muhammad Fadzli Bin Salim / Muhammad Fadzli Bin Salim (the insurer, owner and driver of vehicle No. SGV717S) in connection with or in any way arising from the accident along/at Bukit Timah Road Twds Balmoral Plaza on 15/11/2017 involving SKX2993P (your client) and SGV717S (Insured with EQ Insurance Co Ltd).

It is further agreed that this offer is not to be deemed as an admission of liability on the part of EQ Insurance Co. Ltd. and/or Muhammad Fadzli Bin Salim / Muhammad Fadzli Bin Salim (the insurer, owner and driver of vehicle No. SGV717S).

The above is without prejudice to the personal injuries claim of Reuben Peter, driver of SKX2993P.

11 FEB 2019

Dated this \_\_\_\_ (day) of \_\_\_\_ (month) 20\_\_ (year)

CLAIMANT

Name: Gabriel Peter  
Signature: [Signature]  
Address: 16 Lady Hill Road  
SC258 681

NRIC No. : S 1203076 B

WITNESS

Name : Lum Teck Lee John  
Signature : [Signature]  
Address : 0/0 55 Market Street  
#12-02 S(048941)

NRIC No. : S 7905070 I

DM17H002570/JT



Page

1

## Service Tax Invoice

GST Reg. No. : M2-0055566-0

EQ Insurance Co Ltd		
NAME	IN	OUT
Accounts		
RT		
GPS		
VL		
VT		
JL		
FH		
FT		
CG		
ES		
KJ		
Claim		

Invoice Details			
To : EQ Insurance Company Limited 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110		<u>Account Number</u> CUST2402	<u>Invoice Number</u> INVP18090017
		<u>Service Order Number</u> SO18020003-R	<u>Invoice Date</u> 17/09/18
Vehicle Details			
<u>Model</u> Granturismo 4.2 Auto M	<u>Mileage (km)</u> 111,141	<u>Registration number</u> SKX2993P	<u>Chasis Number</u> ZAMGH45C000054119
<u>Vehicle Owner</u> CUST2402	<u>Date/Time In</u> 05/02/18 / 3:32:40	<u>Make</u> MASERATI	<u>Warranty Start/End Date</u> 14/01/11 / 14/01/16

Job Details						
Category	Description	Qty (Unit)	Unit Price	Price	Disc %	Amount
Labor	Remove & Renew Boot Cover, Device & harness Line 4	1	1,000.00	1,000.00		1,000.00
Labor	Renew Rear Bumper Parking Sensor & Harness. Line 3	1	1,800.00	1,800.00		1,800.00
Labor	Renew Rear Rocket Panel Include Reshape. Line 1	1	2,800.00	2,800.00		2,800.00
Labor	Reset All System With SD3 Tester. Line 6	1	950.00	950.00		950.00
Labor	Rear Reg Number Plate.	1	30.00	30.00		30.00
Labor	Remove & Install Rear Section To Faciliate Repair.	1	4,200.00	4,200.00		4,200.00
Labor	Respray Rear Section Accident/Bumper/Boot Cover.	1	5,600.00	5,600.00		5,600.00
SubTotal:-						16,380.00
Item	15 )456GI/A Washer , Enzo	2	1.20	2.40		2.40
Item	45 )Screw 5*18	18	12.85	231.30		231.30
Item	17 )Screw	4	2.80	11.20		11.20
Item	8 ) Screw	4	1.20	4.80		4.80
Item	18 )Washer	4	2.50	10.00		10.00
Item	25 )Block	4	1.80	7.20		7.20
Item	50 ) Washer	16	0.80	12.80		12.80
Item	55 ) Screw	4	3.30	13.20		13.20
Item	19 )Screw	1	1.60	1.60		1.60
Item	14 )Screw	2	1.50	3.00		3.00
Item	11 ) Screw	2	2.20	4.40		4.40
Item	54 ) Number Plate Light	2	110.50	221.00		221.00
Item	3 ) Support	4	58.00	232.00		232.00
Item	41 )Parking Sensor	3	487.50	1,462.50		1,462.50
Item	42 )Parking Sensor Gasket	4	24.00	96.00		96.00
Item	40 )Wiring Parking Sensor	1	1,625.00	1,625.00		1,625.00
Item	9 ) Clip	9	8.20	73.80		73.80
Item	1 ) RH Rear Silencer	1	4,455.00	4,455.00		4,455.00
Item	2 ) LH Rear Silencer	1	4,455.00	4,455.00		4,455.00
Item	Auto Handbrake module Mounting (Supplimentary)	4	13.50	54.00		54.00
Item	39 )Gasket	8	1.65	13.20		13.20
Item	38 )Screw	22	10.50	231.00		231.00
Item	32 )Lower Rear Panel	1	2,800.00	2,800.00		2,800.00
Sum carried forward						16,020.40

Customer Signature  
(Receipt Acknowledgement)

Hong Seh Motors Pte Ltd  
Company Reg. No. 198203320D  
10 Fourth Lok Yang Road Singapore 629707  
tel +65 6266 1555 fax +65 6265 9595

Authorised Signature  
(Workshop Dept)



## Service Tax Invoice

GST Reg. No. : M2-0055566-0

**Invoice Details**

To : EQ Insurance Company Limited 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110	<u>Account Number</u> CUST2402	<u>Invoice Number</u> INVP18090017
	<u>Service Order Number</u> SO18020003-R	<u>Invoice Date</u> 17/09/18

**Vehicle Details**

<u>Model</u> Granturismo 4.2 Auto M	<u>Mileage (km)</u> 111,141	<u>Registration number</u> SKX2993P	<u>Chasis Number</u> ZAMGH45C000054119
<u>Vehicle Owner</u> CUST2402	<u>Date/Time In</u> 05/02/18 / 3:32:40	<u>Make</u> MASERATI	<u>Warranty Start/End Date</u> 14/01/11 / 14/01/16

**Job Details**

Category	Description	Qty (Unit)	Unit Price	Price	Disc %	Amount
Item	52 ) Emblem "Maserati" Rear Boot	1	78.00	78.00		78.00
Item	24 )Special Screw	4	58.60	234.40		234.40
Item	22 )Screw Cover	4	12.80	51.20		51.20
Item	26 )Striker	1	2.15	2.15		2.15
Item	44 )Spare Wheel Housing	1	1,500.00	1,500.00		1,500.00
Item	6 )Rear Boot Gasket	1	240.00	240.00		240.00
Item	31 )Upper Rear Panel	1	2,950.00	2,950.00		2,950.00
Item	33 )Rivet For Body Panel	5	12.00	60.00		60.00
Item	19 )Screw	1	115.05	115.05		115.05
Item	10 )Rr Boot Lock Mechanism	1	318.35	318.35		318.35
Item	12 )Striker	1	23.60	23.60		23.60
Item	53 ) Rear Hood Bonnet Handle - M145	1	495.00	495.00		495.00
Item	51 ) Wheel Shield	1	1,000.00	1,000.00		1,000.00
Item	35 )Rh Bracket	1	75.50	75.50		75.50
Item	36 )LH Bracket	1	75.50	75.50		75.50
Item	4 ) Rear Hood Bonnet	1	3,415.00	3,415.00		3,415.00
Item	5 ) Small Block - M145	2	6.35	12.70		12.70
Item	13 )Cable	1	52.20	52.20		52.20
Item	7 ) Rivet	11	2.55	28.05		28.05
Item	23 )Insulation	1	92.00	92.00		92.00
Item	43 )Support Parking Sensor	4	30.50	122.00		122.00
Item	57 ) RH Rear Covering	1	70.50	70.50		70.50
Item	58 ) LH outer boot Covering	1	70.50	70.50		70.50
Item	59 ) Button	6	4.50	27.00		27.00
Item	56 ) Rear Boot Moulding	1	218.00	218.00		218.00
Item	16 )Battery Covering Case	1	636.00	636.00		636.00
Item	34 )Complete Rear Bumper	1	6,420.00	6,420.00		6,420.00
Item	37 )Rear bumper plate	1	530.00	530.00		530.00
SubTotal:-						34,933.10

Customer Signature  
(Receipt Acknowledgement)

Hong Seh Motors Pte Ltd  
Company Reg. No. 198203320D  
10 Fourth Lok Yang Road Singapore 629707  
tel +65 6266 1555 fax +65 6265 9595

Authorised Signature  
(Workshop Dept)





## Service Tax Invoice

GST Reg. No. : M2-0055566-0

Invoice Details			
To : EQ Insurance Company Limited 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110	<u>Account Number</u>	<u>Invoice Number</u>	
	CUST2402	INVP18090017	
	<u>Service Order Number</u>	<u>Invoice Date</u>	
	SO18020003-R	17/09/18	
Vehicle Details			
<u>Model</u>	<u>Mileage (km)</u>	<u>Registration number</u>	<u>Chasis Number</u>
Granturismo 4.2 Auto M	111,141	SKX2993P	ZAMGH45C000054119
<u>Vehicle Owner</u>	<u>Date/Time in</u>	<u>Make</u>	<u>Warranty Start/End Date</u>
CUST2402	05/02/18 / 3:32:40	MASERATI	14/01/11 / 14/01/16

Job Details						
Category	Description	Qty (Unit)	Unit Price	Price	Disc %	Amount
(SGD - FIFTY FOUR THOUSAND NINE HUNDRED FIVE AND TWO CENTS ONLY)						
<b>Clause:-</b> Kindly remove all your personal belongings when sending your car for servicing or repairs. Any personal belongings left in the car or at our premises are at your own risk. The management is NOT liable for any damage or loss. Any objections or queries to the validity of these charges must be made within 7 days from the date of the invoice otherwise it is assumed the repair is deemed satisfactory. Payment is required before release of vehicle. Late payment interest of 1.5% per month will be added into the invoice amount after 2 weeks from date of invoice. Vehicle must be collected within 7 working days upon completion of job, otherwise a minimum store rent of \$35/day not inclusive of insurance will be imposed.						
				<b>Total SGD</b>	:	<b>51,313.10</b>
				<b>7% GST</b>	:	<b>3,591.92</b>
				<b>Less</b>	:	
				<b>Amount Due (SGD)</b>	:	<b>54,905.02</b>

Customer Signature  
(Receipt Acknowledgement)

Hong Seh Motors Pte Ltd  
Company Reg. No. 198203320D  
10 Fourth Lok Yang Road Singapore 629707  
tel +65 6266 1555 fax +65 6265 9595

Authorised Signature  
(Workshop Dept)

# Maranello Ferrari Parts



To whom it may concern.

Re: Maserati GranTurismo VIN ZAMGH45C000054119

The following list of parts were ordered from the Maserati Factory on the 9<sup>th</sup> of March 2018 following the email authorisation from Hong Seh Motors Pte Ltd. The final part was not received from the Maserati Factory until the 23<sup>rd</sup> of March 2018, the date the order was dispatched by DHL to Singapore.

The list of parts supplied was:

Item Description	Supp Qty	Item Description	Supp Qty
Buffer For Support	4	Lower Rear Panel	1
Trunk gasket	1	Rear Plate	1
Rivet	11	Gasket	8
Screw	4	Parking Sensor (Maserati)	3
Clip	9	Gasket for sensor	4
Screw	2	Boot Floor Trim	1
Screw Pz M 5X 8	4	Screw Tcei M 5X 18	18
Screw	1	Heatshield	1
Boot Lock Plate	1	Tbic S-Thread.Screw D.8X16	4
Screw Cover	4	Washer	4
Screw	4	Rear Bumper (Parking sensor type)	1
Fixing Block	4	Rear Hood Bonnet Handle	1
Sticker	1		

Best regards

A stylized, handwritten signature of David Howard in black ink.

David Howard  
General Manager – Parts Department

Maranello Concessionaires Ltd  
Thorpe Industrial Estate  
Egham, Surrey TW20 8RJ  
UK  
tel +44(0) 1784 436222  
Fax +44(0) 1784 436303 (parts)  
Fax +44(0) 1784 486690 (accounts)  
Email [webparts@ferrariparts.co.uk](mailto:webparts@ferrariparts.co.uk)  
Web [www.ferrariparts.co.uk](http://www.ferrariparts.co.uk)

Registered in England 655104  
Registered Office:  
2 Penman Way,  
Grove Park,  
Leicester LE19 1ST



	VALUE)				
IT	Lower Rear Panel (8708 00 001/0.0 kg) (0.00 VAT %)(0.00 VAT VALUE)	UNIT OF SALE)	1	1	
IT	Rear Plate (8708 00 001/0.0 kg) (0.00 VAT %)(0.00 VAT VALUE)	UNIT OF SALE)	1	1	
IT	Gasket (8708 00 001/0.0 kg) (0.00 VAT %)(0.00 VAT VALUE)	UNIT OF SALE)	8	8	
IT	Parking Sensor (Maserati) (8708 00 001/0.0 kg) (0.00 VAT %)(0.00 VAT VALUE)	UNIT OF SALE)	3	3	
IT	Gasket for sensor (8708 00 001/0.0 kg) (0.00 VAT %)(0.00 VAT VALUE)	UNIT OF SALE)	4	4	
IT	Boot Floor Trim (8708 00 001/0.0 kg) (0.00 VAT %)(0.00 VAT VALUE)	UNIT OF SALE)	1	1	
IT	Screw Tcel M 5X 18 (7318 15 10)(0.0099999997764875R kn) (0.00 VAT %)(0.00 VAT VALUE)	UNIT OF SALE)	18	18	
IT	Heatshield (8708 00 001/0.0 kg) (0.00 VAT %)(0.00 VAT VALUE)	UNIT OF SALE)	1	1	
IT	Tric S-Thread.Screw D.8X16 (7318 15 10)(0.0099999997764875R kn) (0.00 VAT %)(0.00 VAT VALUE)	UNIT OF SALE)	4	4	
IT	Washer (8708 00 001/0.0 kg) (0.00 VAT %)(0.00 VAT VALUE)	UNIT OF SALE)	4	4	
IT	Rear Bumper (Parking sensor type) (8708 00 001/0.0 kg) (0.00 VAT %)(0.00 VAT VALUE)	UNIT OF SALE)	1	1	
<b>Parts Total</b>					
The delivery cost has been finalised and is as shown below.					
Cost for delivery :					
Packing charge					
<b>Basket Cost (Discount :</b>					
<b>Total to pay</b>					

**Customer Information : S481580**

Your Customer Reference :

**Maserati VIN 54119**☐ Tick for urgent/VOR (pricing will change)

Customer VAT No :

**N/A**

Contact :

**Hong Seh Motors Pte Ltd**

Email : wallislow@Hongseh.com.sg

Phone : 0065 626 12555

Fax :

Mobile :

**Delivery Information**

Shipping Details

Type Of Carriage : **DHL INT Air 42kg 204x56x117cm**

Ref No : 4769081833

Invoice Ref No

**139078**

Your Reference

**Maserati VIN 54119**

Basket Ref : 268024

FAO : **Hong Seh Motors Pte Ltd****Hong Seh Motors Pte Ltd**

10 Fourth Lok Yang Road

Jurong Town

SINGAPORE

**629707**

**NLA** = No Longer Available from Brand Manufacturer, **DRG** = In Remanufacture Process, **A** = Alternative Part, **S** = Superseded Part  
**MP** = Maranello Approved Part (Part is either from an OE supplier, an alternative or has been remanufactured to original specification where possible - all are approved for use by Maranello)

The Classic Parts division of Maranello Concessionaires Limited

PP1P 18030054

DHL EXPRESS (SINGAPORE) PTE LTD  
Co. Reg. No.: 197790524Z  
Robinson Road Post Office PO Box 2101  
Singapore 904101  
GST Reg. No.: M2-0026281-6  
GST Enquiry Hot Line: 6389-5722



\* 4769081833 \*

TAX INVOICE



HONG SEH MOTORS PTE LTD  
10 FOURTH LOK YANG ROAD

SINGAPORE  
629707  
Attn: ALICE PNG  
Contact Number: 6265-1555

Account Number : DUTYSGCSH  
Invoice Number : D02246221  
HWP Number : 4769081833  
Date : 25/03/2018  
Payment Due Date : 25/03/2018

Please Reimburse the Total Charges Shown Below To: DHL EXPRESS (SINGAPORE) PTE LTD

Shipment Details

Origin: LHR Pieces: 1 Contents: CAR PARTS  
Destination: SIN Weight: 42.00 Assessed Value Arrival Date: 25/03/2018

Billing Details

Supplier: MARANELLO CONCESSIONAIRES LIMITED GST (7% OF CIF & DUTY)  
Permit Number: DHL18C2521 ADVANCE PAYMENT  
Permit Approval Date: 25/03/2018  
Commercial Value:  
Freight (IATA):  
Insurance (1% of C & F):  
F & I FOR WEST MALAYSIA ORIGIN SHIPMENT  
IS BASED ON A FLAT 5% OF COMMERCIAL VALUE

Payment Terms:  
Cash on delivery unless  
stated otherwise on the invoice

THIS IS A COMPUTER GENERATED INVOICE. NO SIGNATURE IS REQUIRED.  
THIS TAX INVOICE CONTAINS DETAILS OF GST PAYMENT.  
IRAS HAS APPROVED DHL TAX INVOICE FOR YOUR INPUT TAX CLAIM.  
KINDLY RETAIN DOCUMENTS ATTACHED TO SHIPMENT FOR YOUR REFERENCE.  
THIS TAX INVOICE CONTAINS THE DETAILS OF THE ACCESS/TRADENET PERMIT.

Please Pay This Amount: SGD

Remittance Advice

Company Signature / Stamp:	Account Number : DUTYSGCSH
<input type="checkbox"/> We enclose cash for	Invoice Number : D02246221
<input type="checkbox"/> We enclose cheque No. _____ for	HWP Number : 4769081833
<input type="checkbox"/> Please debit our Credit / Charge Card No. _____	Date : 25/03/2018
Cardholder name: _____	
Expiry date: _____	

Not all payment options are available to all countries



1. Detach this payment advice and return it together with your payment
2. Cheque should be crossed and made payable to DHL EXPRESS (SINGAPORE) PTE LTD

Customer Endorsement

We acknowledge receipt of the above documentation	Account Number : DUTYSGCSH
HONG SEH MOTORS PTE LTD	Invoice Number : D02246221
Company Signature / Stamp:	HWP Number : 4769081833
Printed Name / Title:	Date : 25/03/2018

received  
28/03/2018

PRESS WORLDWIDE  
S 5.03.14.01/EU 1.80.00/UK-5314-TEC



LHR000008982SPS

DM: MARANELLO CONCESSIONAIRES LIMITED  
Andrew Stevens  
8 CRABTREE ROAD  
THORPE INDUSTRIAL ESTATE

Origin:  
**LHR**

PH:01784 436222

TW20 8RN EGHAM  
UNITED KINGDOM

3: Hong Seh Motors Pte Ltd  
Hong Seh Motors Pte Ltd  
10 Fourth Lok Yang Road

EB:0065 626 12555

629707 Jurong Town  
SINGAPORE

**SG-SIN-WSC**

Day Time

Shipment Ref:  
18024

Piece Weight: **42.00kg**  
Date: 2018-03-23

Pieces  
**1/1**

Content: CAR PARTS



WAYBILL 47 6908 1833



(2L)SG629707+48000000



(J)JD01 4600.0014 3559 0695

EXPRESS WORLDWIDE



629707 SINGAPORE, Singapore

Origin:  
**LHR**

**CL31 SG-SIN-WSC**

**C**

Day Time

Account No. 130908733

Date: Pcs / Shpt Weight Piece

Ref code: 268024

42.00 / 42.00 KG 1/1



Content  
description

WAYBILL 47 6908 1833



(2L)SG629707+48000001



(J)JD01 4600 0014 3559 0695

