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Payee 3: (Strike if N.A.)

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# View Received Message

This mail is associated with:

\*SJV8010J (5330174229SG) [SGS9981B]

TP
NUR HASSANAH BINTE MAHMOOD
Feb 14 2018 12:00AM
[Chong Ngien Cheong]
Hua Hong Pte Ltd

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Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward	
rom	AIG Asia	Pacific Insurance I	Pte. Ltd. (AIG SG).	sent on 02/03/201	3 09:45 AM.	
Го	LKK_HQ		"	, ,		
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#### **DOCUMENTS SUMMARY**

There are no documents.



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/AIG18004028/ma3

14th March 2018

Chong Ngien Cheong 30A St. Thomas Walk Singapore 238111

Dear Sirs,

# ACCIDENT INVOLVING SGS 9981B AND SJV 8010J ON 14.02.2018 ALONG/ AT OUTSIDE SOMERSET MRT STATION

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Bevan Lim

Claims

Tel: 6749 4274

Fax: 6741 4108

Email: bevanlim@lkkauto.com

c.c. Claims Manager AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

### MUTUAL SETTLEMENT FOR MOTOR ACCIDENT

1. We, the undersigned, hereby agree to mutually settle among ourselves a motor accident as follows:

Date / Time	14 February 2018	
Location	Exeter Road / Outside Somerset MRT Station	
Vehicle Number (s)	SIVACIOI / SASSASIB	

2. Both parties have agreed to settle this matter amicably as follows:

Party A will send his vehicle, SJV8010J to the designated workshop for repairs with regards to:

- 1. Replacement of car plate.
- 2. Touch up of paint to scratches as shown in Appendix A.

The designated workshop details are as follows:

Monggo-Motions
14 Pandan Loop,
Pandan Light Industrial Park (Block K)
Singapore 128232
(65) 6773 1763

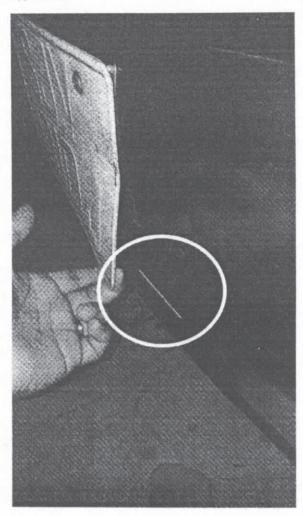
Party B has made an arrangement with the designated workshop where the aforesaid repairs made to SJV8010J will be directly billed to and paid for by Party B.

Party A agrees to be responsible for and to liaise with the appropriate authorities for the permission of unlocking the off-peak car plate and all relevant procedures necessary prior to carrying out repairs at the designated workshop.

Both parties agree that this settlement agreement is a full and final settlement and no further claims shall be made.

Party A	N a	Party B	
Signature	Olen	Signature	Manaill
Name	Mohamad Asri Bin Abdul Hamid	Name	Zhang Wendong Kenrick
NRIC	S8304248F	NRIC	S8524974F
Vehicle No.	SJV8010J	Vehicle No.	SGS9981B
Contact No.	9734 0184	Contact No.	9151 5182
Date	17 March 2018	Date	17 March 2018

# Appendix A:



From: Sent: Johnny Chong <ncchong@gmail.com> Monday, 19 March 2018 12:11 PM

To:

Bevan Lim (LKK Auto)

Subject:

Accident between SJV8010J & SGS9981B

Attachments:

CCI17032018.pdf

Dear Mr. Lim,

I refer to your letter (Ref: CC4/AIG18004028/ma3) dated 14 March 2018.

The party involved in the accident was my son, Zhang Wendong Kenrick (NRIC No.: S8524974F). According to him, the accident was caused by a minor bump between the said vehicle (SJV8010J) and my car (SGS9981B). As both had agreed to settle this privately, my son did not lodge a report with AIG Insurance following the accident.

My son has since followed up with the owner of SJV8010J, Mr. Mohamad Asri (NRIC No.: S8304248F) on 17 March 2018 and confirmed on the mutual settlement. The mutual agreement document is signed and attached for your reference.

Let me know if any further clarifications are necessary, thank you.

Best Regards,

Chong Ngien Cheong

From:

Bevan Lim (LKK Auto)

Sent: Monday, 19 March 2018 12:49 PM

To: 'Loh, Chee-Heng' Vic (LKKAuto) Cc:

Your Ref: TP / 5330174229SG ,Our Ref: CC4/AIG18004028/ma3 ACCIDENT INVOLVING Subject:

SGS 9981B (OI) AND SJV 8010J ON 14/02/2018

Attachments: private settlement.pdf; Accident between SJV8010J & SGS9981B

Your Ref: TP / 5330174229SG Our Ref: CC4/AIG18004028/ma3

Dear Sir/Madam.

## ACCIDENT INVOLVING SGS 9981B (OI) AND SJV 8010J ON 14/02/2018

We refer to the above matter.

Our insured Driver have did a private settlement with TP. Attached is the email from OI and the mutual agreement with TP for your reference.

Hence there is no survey done to TP vehicle, we will close file on our end.

Kindly assist to cancel file in Merimen.

Thank you.

Best Regards,

Bevan Lim | Case Handler

### LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: <u>BevanLim@lkkauto.com</u>| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Computarity Save the Earth. Print only when necessary.

Loh, Chee-Heng < Chee-Heng.Loh@aig.com>

Sent: Monday, 19 March 2018 2:21 PM

To: Bevan Lim (LKK Auto)

Cc: Vic (LKKAuto)

Subject: RE: Your Ref: TP / 5330174229SG ,Our Ref: CC4/AIG18004028/ma3 ACCIDENT

INVOLVING SGS 9981B (OI) AND SJV 8010J ON 14/02/2018

Dear Bevan,

From:

Thank you, Merimen closed.

Best regards, Loh Chee Heng

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881 | Fax +(65) 6835 7416

Chee-Heng.Loh@aig.com | www.aig.com.sg

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From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]

Sent: Monday, March 19, 2018 12:49 PM

To: Loh, Chee-Heng Cc: Vic (LKKAuto)

Subject: Your Ref: TP / 5330174229SG ,Our Ref: CC4/AIG18004028/ma3 ACCIDENT INVOLVING SGS 9981B (OI) AND

SJV 8010J ON 14/02/2018

Your Ref: **TP** / 5330174229SG Our Ref: CC4/AIG18004028/ma3

Dear Sir/Madam,

### ACCIDENT INVOLVING SGS 9981B (OI) AND SJV 8010J ON 14/02/2018

We refer to the above matter.

Our insured Driver have did a private settlement with TP. Attached is the email from OI and the mutual agreement with TP for your reference.

Hence there is no survey done to TP vehicle, we will close file on our end.

Kindly assist to cancel file in Merimen.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: <a href="mailto:BevanLim@lkkauto.com">BevanLim@lkkauto.com</a>| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Mei Kwan (LKKAuto) From:

Tuesday, 27 March 2018 2:49 PM Sent:

To: Jerleen Tang

Admin A; yvonne@huahong.com.sg; Jas Khine (LKKAuto); Bevan Lim (LKK Auto) Cc: Subject:

RE: ACCIDENT INVOLVING VEHICLE SGS 9981 B AND SJV 8010 J ON 14/02/2018 \*\*\*

LKK REF: CC4/AIG18004028/ya3

Follow Up Flag: Follow up Flag Status: Completed

Dear Jerleen,

Noted with thanks.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jerleen Tang [mailto:jerleen@huahong.com.sg]

Sent: Tuesday, 27 March, 2018 2:45 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; yvonne@huahong.com.sg; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Bevan

Lim (LKK Auto) <br/> <br/>bevanlim@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SGS 9981 B AND SJV 8010 J ON 14/02/2018 \*\*\* LKK REF:

CC4/AIG18004028/ya3

Dear Mei Kwan

Our insured had private settled with the other party, therefore will be withdrawing from this TP claim. Attached revised GIA report for your reference

Thank you.

Regards

Jerleen Tang

Claims Department



**HUA HONG PRIVATE LIMITED** 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg







From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 20 March 2018 1:58 PM

To: Jerleen Tang < jerleen@huahong.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; <a href="mailto:yvonne@huahong.com.sg">yvonne@huahong.com.sg</a>; Jas Khine (LKKAuto) <a href="mailto:jaskhine@lkkauto.com">jaskhine@lkkauto.com</a>; <a href="mailto:jaskhine@lkkauto.com">yvonne@huahong.com.sg</a>; Jas Khine (LKKAuto) <a href="mailto:jaskhine@lkkauto.com">jaskhine@lkkauto.com</a>; <a href="mailto:jaskhine@lkkauto.com">yvonne@huahong.com.sg</a>; Jas Khine (LKKAuto) <a href="mailto:jaskhine@lkkauto.com">jaskhine@lkkauto.com</a>; <a href="mailto:jaskhine@lk

Lim (LKK Auto) < bevanlim@lkkauto.com >

Subject: RE: ACCIDENT INVOLVING VEHICLE SGS 9981 B AND SJV 8010 J ON 14/02/2018 \*\*\* LKK REF:

CC4/AIG18004028/ya3

Dear Jerleen,

Kindly assist to check with your client.

### Any mutual settlement reached?

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jerleen Tang [mailto:jerleen@huahong.com.sg]

Sent: Tuesday, 20 March, 2018 1:55 PM

To: Jas Khine (LKKAuto) < jaskhine@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; yvonne@huahong.com.sg

Subject: RE: ACCIDENT INVOLVING VEHICLE SGS 9981 B AND SJV 8010 J ON 14/02/2018 \*\*\* LKK REF:

CC4/AIG18004028/va3

Dear Jas

Has your insured reported? Kindly advise on liability

Thank you.

Regards

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED
25D SUNGEI KADUT STREET 1 SINGAPORE 729332
T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg









From: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Sent: Tuesday, 13 March 2018 11:14 AM

To: Jerleen Tang < jerleen@huahong.com.sg>

Cc: Admin A <a drawn-a@lkkauto.com>; yvonne@huahong.com.sg

Subject: RE: ACCIDENT INVOLVING VEHICLE SGS9981B AND SJV 8010 J ON 14/02/2018 \*\*\* LKK REF: CC4/AIG18004028/ya3

Dear Jerleen,

Still non-reporting.

We will follow up the matter and will update you soon.

Thank you.

Best Regards, Jas Khine | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jerleen Tang [mailto:jerleen@huahong.com.sg]

Sent: Tuesday, 13 March 2018 10:03 AM

To: Jas Khine (LKKAuto) < jaskhine@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; yvonne@huahong.com.sg

Subject: RE: ACCIDENT INVOLVING VEHICLE SGS9981B AND SJV 8010 J ON 14/02/2018 \*\*\* LKK REF:

CC4/AIG18004028/ya3

Dear Jas

Has your insured reported?

Thank you.

Regards

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg









From: Jas Khine (LKKAuto) < jaskhine@lkkauto.com>

Sent: Wednesday, 7 March 2018 10:58 AM To: Jerleen Tang < jerleen@huahong.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; yvonne@huahong.com.sg

Subject: RE: ACCIDENT INVOLVING VEHICLE SGS9981B AND SJV 8010 J ON 14/02/2018 \*\*\* LKK REF:

CC4/AIG18004028/ya3

Dear Jerleen,

Please be informed that our insured is still non reporting up to date.

We will follow up the matter and will update you on this matter.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jerleen Tang [mailto:jerleen@huahong.com.sg]

Sent: Wednesday, 7 March 2018 10:51 AM
To: Jas Khine (LKKAuto) < jaskhine@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>; yvonne@huahong.com.sg

Subject: RE: ACCIDENT INVOLVING VEHICLE SGS9981B AND SJV 8010 J ON 14/02/2018 \*\*\* LKK REF:

CC4/AIG18004028/ya3

Dear Jas

Kindly advise on liability.

Thank you.

Regards

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg









From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 2 March 2018 8:14 AM

To: Yvonne Toh < yvonne@huahong.com.sg>

Cc: <u>jerleen@huahong.com.sg</u>; Admin A <<u>admin-a@lkkauto.com</u>>; Thin Thin (LKKAuto) <<u>thinthin@lkkauto.com</u>>; Jas

Khine (LKKAuto) < jaskhine@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SGS9981B AND SJV 8010 J ON 14/02/2018 \*\*\* LKK REF:

CC4/AIG18004028/ya3

Dear Yvonne,

Thank you for your email.

Please be informed that we are currently **pending for our insured's report.** 

Kindly note that for liability, claim negotiation and settlement, please contact Jas at 6841 2928.

Our respective case handler will look into the matter and revert to you in due course.

## Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yvonne Toh [mailto:yvonne@huahong.com.sg]

Sent: Thursday, 1 March, 2018 3:54 PM To: Admin A <admin-a@lkkauto.com>

Cc: jerleen@huahong.com.sg

Subject: RE: ACCIDENT INVOLVING VEHICLE SGS9981B AND SJV 8010 J ON 14/02/2018

Dear LKK

Kindly advise on liability.

Thank you.

Regards

Yvonne Toh

Claims Department



HUA HONG PRIVATE LIMITED
25D SUNGEI KADUT STREET 1 SINGAPORE 729332
T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg









From: Jerleen Tang [mailto:jerleen@huahong.com.sg]

Sent: Thursday, 1 March 2018 1:17 PM

To: 'Abu Kassim, Noor Mariesa' < NoorMariesa. AbuKassim@aig.com>

Cc: 'Tan, Lily (AIG)' <<u>Lily.Tan@aig.com</u>>; 'Fong, Andy-SY' <<u>Andy-SY.Fong@aig.com</u>>; 'Kaur, Baljit' <<u>Baljit.Kaur@aig.com</u>>; 'Lim, Sheng Yang' <<u>ShengYang.Lim@aig.com</u>>; 'Md Ishak, Mohd Imran' <<u>Imran.Ishak@aig.com</u>>; 'Chan, Yoke Shi' <<u>yokeshi.chan@aig.com</u>>; 'Supramaniam, Darshene' <<u>Darshene.Supramaniam@aig.com</u>>; 'Chin, Lee-Ying' <<u>Lee-Ying.Chin@aig.com</u>>; yvonne@huahong.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGS9981B AND SJV8010J ON 14/02/2018

Dear Mariesa

We choose Kalvin Ang - LKK.

Thank you.

Regards

Jerleen Tang

Claims Department



**HUA HONG PRIVATE LIMITED** 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg





From: Abu Kassim, Noor Mariesa [mailto:NoorMariesa.AbuKassim@aig.com]

Sent: Thursday, 1 March 2018 12:40 PM

To: claims@huahong.com.sg

Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Lim, Sheng Yang <<u>ShengYang.Lim@aig.com</u>>; Md Ishak, Mohd Imran <<u>Imran.Ishak@aig.com</u>>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>; Chin, Lee-Ying <Lee-</p> Ying.Chin@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGS9981B AND SJV8010J ON 14/02/2018

Your Reference

: SJV8010J

Our Reference

: SGS9981B

Dear Sir/Madam,

We refer to your Notice of Accident dated 28/2/2018

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

# Mariesa Abu Kassim (Mariesa)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto Shared Services – Malaysia | Global Business Services AIG Shared Services (M) Sdn Bhd (887191-D) Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

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