

REF:

003/ALG18004021/Adp

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No. 359864127854

Sum Insured:

Excess:

1000 05/3/18

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

75K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

05 8/5

days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SJm4946H

Yr Regn:

2011 / June

Type:

M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi Q5

cc 1984

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

138522

Ti/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAU228RSBA113344

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rip / STD A/Rip or

Tyre Size:

F:

225/55R19

R:

225/55R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

01/03/18

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front N/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

02 ALG

SJm4946H - x

07/3/18 @ 11.07a report to Victor via Messenger.

09/3/18 @ 11.39am Victor informed via Messenger.

09/3/18 @ 1.24PM Informed Tony CPA as ex- \$1000 by email.

23/4/18 @ 5.13pm confirmed with Mr Bao final fig \$7864.80, 5 days by email.

(Ref # 3777-60, 37/6)

RECEIVED 0 MAY 2018

Date/Time: File Pass to?

☐

Preli. Report

11/03/18 Invis

☐

Final Report

Date/Time: File Return to?

2)

Days Of Repair:

5

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format:

MER-17

Lump Sum / I.B.I. (\$

7864.80



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18004021/Aqb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 01-03-2018



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SJM 4946H
Policy No. 2100268121	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	01/03/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	14/02/2018	Inspection Date	01/03/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 5 March 2018 1:34 PM
To: Claims; SUR
Subject: RE: SJM 4946 H Own Damage Claims

Dear Tony,

As instructed by our client **AIG Insurance**, please proceed to repair the insured vehicle **SJM 4946H (Excess \$1,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 5 March 2018 9:59 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SJM 4946 H Own Damage Claims

Dear Tony,

Please be informed that we are still pending for approval from insurance. Once approve, we will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 5 March 2018 9:11 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: SJM 4946 H Own Damage Claims

Dear Shiau Chan,

Any update on approval?

Best Regards,

Tony Foong

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Feb 2018 14:43	Clm Veh Model Changed		[] Merimen Administrator
2	26 Feb 2018 14:43	Clm Created	Reg No: SJM4946H. Policy No: 2100268121-06000. Acct Date: 2018/02/14. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification, Created from SAS:MPA118027189	[I] Merimen Administrator
3	01 Mar 2018 17:55	Clm Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	01 Mar 2018 17:55	Adj Clm Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	01 Mar 2018 17:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	01 Mar 2018 17:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/03/12	[A] CATHERINE CHONG KAI LING
7	01 Mar 2018 17:55	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	01 Mar 2018 17:55	Clm Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	01 Mar 2018 17:55	Clm Veh Model Changed	(201613) AUDI Q5 2.0 TFSI Quattro (A).	[A] CATHERINE CHONG KAI LING
10	01 Mar 2018 17:55	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	02 Mar 2018 11:04	Adj Rpt Initiated		[A] SHIAU CHAN
12	02 Mar 2018 11:04	Insured Phone No Updated	[None] -> [+6581686390]	[A] SHIAU CHAN
13	02 Mar 2018 11:04	Clm Details Notified		[A] SHIAU CHAN
14	02 Mar 2018 11:06	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/03/12	[A] SHIAU CHAN
15	02 Mar 2018 11:07	Adj Mandate Request	Cur.Req:9184.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	02 Mar 2018 17:32	Clm Registration Modified	Init.Est.:>5,000 - 6,000. Excess: -> 1000.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Dally Amri, Mimi Zarina
17	02 Mar 2018 17:32	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	05 Mar 2018 11:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/03/12. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
19	05 Mar 2018 11:39	Adj Mandate Set	Approved:8761.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1737322	02/03/2018 11:04	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJM4946H		10.70

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 23 April 2018 5:13 PM
To: 'Boo seng yak'; SUR; Carrine Leong; Nora Khai
Subject: RE: FINAL REVISION SJM4946H - OD AIG - SURVEYED 1 MAR 18

Dear Mr Boo,

Confirm final fig \$7,864.80 before excess \$1,000.00 & GST and 5 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Monday, 2 April 2018 9:11 AM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>
Subject: FINAL REVISION SJM4946H - OD AIG - SURVEYED 1 MAR 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$7864.80 @ 5 days of repairs.

Your early closure is appreciated.

best regards - jb

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 02 Mar 2018

Preliminary Advice

Vehicle No	: SJM4946H	Accident Date	: 14/02/2018
Make	: AUDI Q5	Policy No.	: 2100268121-06000
Assignment Date	: 01/03/2018	Excess	: S\$0.00
Date of Inspection	: 14/02/2018	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	11,547.00
Revised Amount	:S\$	8,761.00
Check Items (Estimated)	:S\$	423.00
Total	:S\$	9,184.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	75,000.00
COE / PARF Rebate	:S\$	51,341.00
Salvage Value	:S\$	
Margin for Repair	:S\$	23,659.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8431E
Vehicle Details	
Vehicle No.:	SJM4946H
Vehicle to be Exported:	No
Intended De-registration Date:	02 Mar 2018
Vehicle Make:	AUDI
Vehicle Model:	Q5 2.0 TFSI QUATTRO
Primary Colour:	Black
Manufacturing Year:	2011
Engine No.:	CDN200423
Chassis No.:	WAUZZZ8R5BA113344
Maximum Power Output:	155.0 kW (207 bhp)
Open Market Value:	\$45,515.00
Original Registration Date:	29 Jun 2011
First Registration Date:	29 Jun 2011
Transfer Count:	0
Actual ARF Paid:	\$45,515.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jun 2021
PARF Rebate Amount:	\$29,584.00
Intended COE Rebate Details	
COE Expiry Date:	28 Jun 2021
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$65,490.00
COE Rebate Amount:	\$21,757.00
Total Rebate Amount:	\$51,341.00

The information contained herein is correct as at 02 Mar 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	26/02/2018 14:16
Date Of Accident	14/02/2018 11:15
Exact Location Of Accident	MYP PLAZA CECIL STREET NEAR OUTSIDE TAXI STAND
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJM4946H
Insured/Policyholder	
Name Of Registered Owner	ANGRESH SANDEEP
NRIC No	S6868431E
Email Address	ANGRESH@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-81686390
Alternative Phone No	OTHERS-81686390

Vehicle Particulars

Manufacturer	AUDI
Model	Q5 2.0 TFSI QU 8RBOA
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100268121-06000
Cover Note Number	

Driver

Name of Driver	ANGRESH JYOTI
NRIC No	S2764861D
Date Of Birth	31/07/1967
Occupation	INDOOR
Date Of Driving Pass	29/02/2008
Driving Experience	9 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81686391
Fax Number	
Contact Number	
EMail Address	JYOTI_ANGRESH@HOTMAIL.COM

Address	16 WEYHILL CLOSE
Postcode	138896
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I DROPPED OFF MY DAUGHTER AT THE TAXI STAND AND AFTER THAT INDICATED TO MERGE BACK INTO THE TRAFFIC. ONCE I SAW SOME CLEAR SPACE, I SLOWLY BEGAN TO MERGE. SUDDENLY ANOTHER CAR CAME FORWARD AND SWERVED TO CUT AHEAD AND OVERTAKE ME. THERE WAS AN IMPACT AND THEN WE BOTH PARKED ON THE SIDE TO ACCESS THE DAMAGE. THE DRIVER OF THE OTHER CAR APOLOGISED TO ME SAYING THERE WERE CARS BEHIND HIM. SO HE TOOK THIS ACTION OF NOT GIVING AWAY.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLP3785Y
Vehicle Make/Model/Colour	HONDA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LIEN KHOON JWEE, EMANNUEL
NRIC/Passport Number	S8440459D
Contact Number	83832777
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: Ray Fong
NRIC/FIN No.: 622441172

Sketch Plan #2

SKETCH PLAN



A= 53M49461

B= SLP3785Y

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I dropped off my daughter at the Coral Stand and after that indicated to merge back into the traffic.

Once I saw some clear space I slowly began to merge.

Suddenly another car came forward and attempted to cut ahead and overtake me.

There was no impact and then we both parked on the side to assess the damage.

The driver of the other car apologised to me saying there were heavy cars behind him so he took that action of not going in my way.

DECLARATION

(We declare the foregoing particulars are true in every respect.)

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: Ian Foy

NRIC/IDV No.: 6346197X

Accident Photo



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Register **S2764861D**

Name
ANGRESH JYOTI

Birth Date **31 Jul 1967**
Issue Date **31 Oct 2013**



 002240670F

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S2764861D**



Name
ANGRESH JYOTI

Race
INDIAN

Date of birth **31-07-1967** Sex **F** **S2764861D**

Country of birth
INDIA



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		EFFECTIVE DATE
Class 2B	Motorcycles <= 200 cc	29 Feb 2008
Class 3	Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles <= 2500kg	29 Feb 2008

 Licence No: S2764861D

HP 428A

 9085081

 NRIC No: **S2764861D**

Nationality
INDIAN

Date of issue
26-03-2010

16 WEYHILL CLOSE
SINGAPORE 138898

NRIC No: **S2764861D** Date: **05/12/2017**



HOTLINE TEL: (65) 6419-3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100268121-06000

(The below excess is subject to GST)

OWN DAMAGE EXCESS S\$1000.00 (1)

WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

	SUM INSURED	Market Value
INSURING WITH COE/PAF	Yes	
1) VEHICLE REGISTRATION NO.	SJM4946H	
2) NAME OF INSURED	Angresh Sandeep	
3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT	29 Jun 2017	
4) DATE OF EXPIRY OF INSURANCE	28 Jun 2018	
5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*		

SUBJECT TO AGE CONDITION: All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethos - 30 Bukit Batok Cres (Tel: 65547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Bld D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

* NAMED DRIVER Jyoti Angresh

HIRE PURCHASE COMPANY DBS BANK LTD
EMPLOYER'S LOAN

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 16 Jun 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-200
PREMIUM LEASING - AP
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSCGUK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0244/2018/GW
Date	:	26-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Angresh Sandeep
Address	:	299 Bedok South Avenue 3 #02-02 Singapore 469298
Telephone	:	HP +65 81686390
Type of Claim	:	Own Damage Claim
Policy No.	:	2100268121-06000
Vehicle No	:	SJM 4946 H
Model Code	:	Audi Q5 2.0 TFSI Qu
Model / Year	:	Jun-11
Engine No	:	CDN 200423
Chassis No	:	WAUZZZ8R5BA113344
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	14-Feb-18
Place of Accident	:	Myp Plaza Cecil Street Near Outside Taxi Stand

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJM 4946 H.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy with parking aid.	S/N \$ 480.00 ✓	
2	To remove front fitting, dismantle and renew front bumper, lhs front fender and attached parts. Remove and renew lhs headlamp.	\$ 1,800.00 1250 ✓	
3	To respray paint on front bumper, ^{LHS} lhs front fender.	\$ 1,800.00 1100 ✓	
4	To carry out diagnostic.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 4,272.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJM 4946 H.

		Damage Parts & Prices	
S/N	Parts Description	S/NETT	REMARKS
1	FRONT BUMPER COVER <i>Del</i>	\$ 2,312.00 ✓	1849.70
2	FRONT BUMPER AIR GUIDE GRILLE <i>2/na</i>	\$ 118.00 +	94 ✓
3	FRONT BUMPER SECURING STRIP <i>na</i>	\$ 32.00 +	
4	FRONT BUMPER SPOILER	\$ 540.00 +	
5	HEADLIGHT - LH <i>wt</i>	\$ 2,558.00 ✓	2019.60
6	HEADLIGHT MOUNTING-LH <i>na</i>	\$ 103.00 +	
7	FRONT FENDER-LH <i>Dented</i>	\$ 869.00 ✓	695.20
8	FRONT FENDER BRACKET-LH <i>Not Nec</i>	\$ 47.00 2x	
9	FRONT FENDER BRACE-LH <i>Not Nec</i>	\$ 76.00 2x	
10	FRONT WHEEL HOUSING LINER -LH <i>na</i>	\$ 231.00 +	
11	WHEEL HOUSING LINER ATTACHMENT PARTS <i>na</i>	\$ 89.00 +	
12	SUNDIRES <i>Nec</i>	\$ 300.00 :	44.80 ✓
TOTAL SPARE PARTS		:	\$ 7,275.00
TOTAL LABOUR CHARGES		:	\$ 4,272.00
GRAND TOTAL		:	\$ 11,547.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

11632.40

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ly
Surveyed Date : 01/03/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 05 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/OD/0244/2018/GW

Date

6-Mar-18

Service Advisor

CCS/JB

Pages

ONE

Regn No

SJM4946H

Model No

Q5 2.0T

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Windscreen washer pump <i>cracked</i>	\$ 113.00	\$ 90.40 <i>OK</i>
		<u>\$ 113.00</u>	<u>\$ 90.40</u>
TOTAL		\$ 113.00	\$ 90.40

For Premium Automobiles Pte Ltd

Adrian Ling
SL

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0244/2018/GW
Date	:	26-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

5 days - ok - jb - 2 Apr 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Angresh Sandeep
Address	:	299 Bedok South Avenue 3 #02-02 Singapore 469298
Telephone	:	HP +65 81686390
Type of Claim	:	Own Damage Claim
Policy No.	:	2100268121-06000
Vehicle No	:	SJM 4946 H
Model Code	:	Audi Q5 2.0 TFSI Qu
Model / Year	:	Jun-11
Engine No	:	CDN 200423
Chassis No	:	WAUZZZ8R5BA113344
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	14-Feb-18
Place of Accident	:	Myp Plaza Cecil Street Near Outside Taxi Stand

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJM 4946 H.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy with parking aid.	S/N \$ 480.00	\$ 480.00
2	To remove front fitting, dismantle and renew front bumper, lhs front fender and attached parts. Remove and renew lhs headlamp.	\$ 1,800.00	\$ 1,250.00
3	To respray paint on front bumper, rhs front fender.	\$ 1,800.00	\$ 1,100.00
4	To carry out diagnostic.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		\$ 4,272.00	\$ 3,022.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJM 4946 H.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER COVER	\$ 2,312.00	\$ 1,849.20
2	FRONT BUMPER AIR GUIDE GRILLE	\$ 118.00	\$ 94.00
3	FRONT BUMPER SECURING STRIP	\$ 32.00	
4	FRONT BUMPER SPOILER	\$ 540.00	
5	HEADLIGHT - LH	\$ 2,558.00	\$ 2,069.60
6	HEADLIGHT MOUNTING-LH	\$ 103.00	
7	FRONT FENDER-LH	\$ 869.00	\$ 695.20
8	FRONT FENDER BRACKET-LH	\$ 47.00	
9	FRONT FENDER BRACE-LH	\$ 76.00	
10	FRONT WHEEL HOUSING LINER -LH	\$ 231.00	
11	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 89.00	
12	SUPPLEMENTARY	\$ 113.00	\$ 90.40
13	SUNDIRES	\$ 300.00	\$ 44.40
TOTAL SPARE PARTS		\$ 7,388.00	\$ 4,842.80
TOTAL LABOUR CHARGES		\$ 4,272.00	\$ 3,022.00
GRAND TOTAL		\$ 11,660.00	\$ 7,864.80

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJM 4946 H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0244/2018/MAS

2th May 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SJM 4946 H, Audi Q5 2.0T FSI QU

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle no **SJM 4946 H**, claimant, **Mr. Angresh Sandeep**, please find the related document per attached.

1. A copy of the Original invoice no. 85012402 – S\$7,345.34
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SJM 4946 H

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S2764861D**

Name: **ANGRESH JYOTI**

Birth Date: **31 Jul 1967**

Issue Date: **31 Oct 2013**

002240678F



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S2764861D



Name
ANGRESH JYOTI

Race
INDIAN

Date of birth
31-07-1967

Sex
F

Country of birth
INDIA

S2764861D

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	EFFECTIVE DATE
Class 2B Motorcycles <= 200 cc	29 Feb 2008
Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg	29 Feb 2008



NP 428A



8088091

NRIC No: **S2764861D**



Nationality
INDIAN

Date of issue
26-03-2010

16 WEYHILL CLOSE
 SINGAPORE 138896

NRIC No: **S2764861D**

Date: **05/12/2017**



HOTLINE TEL: (65) 6419-3000
FAX: (65) 6413-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

MX.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100268121-06000

(The below excess is subject to GST)

OWN DAMAGE EXCESS S\$1000.00 (1)

WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PARF Yes

- 1) VEHICLE REGISTRATION NO. SJM4946H
- 2) NAME OF INSURED Angresh Sandeep
- 3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT 29 Jun 2017
- 4) DATE OF EXPIRY OF INSURANCE 28 Jun 2018
- 5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*

SUBJECT TO AGE CONDITION: All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDER") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63862323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479580) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Move Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

* NAMED DRIVER Jyoti Angresh

HIRE PURCHASE COMPANY DBS BANK LTD
EMPLOYER'S LOAN

*Limitations rendered Inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

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Issued in Singapore 16 Jun 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-200
PREMIUM LEASING - AP
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSCGLK



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6836 2223
Main Telefax: 6471 3733
Page 1 21:53

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telefax: 6475 1823

Ubi Service Centre
55 Ubi Road 1
Singapore 408622
Telephone: 6388 2223
Telefax: 6475 1823

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumaudis.com.sg
6386 2323
6528 1213

INS TAX INVOICE
Company Reg. No. 199502271W
GST Reg. No. 199502271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012482 Date : 27/04/2018 Order : SJM4946H Term : 30	Account: A0006 IT 01 AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SJM4946H (V 15440) Regn Date: 29/06/2011 Mileage: 138763 WIP No.: 56921
Model: Q5 2.0T FSI QU 8RB06Y (VDM 201 Chassis: WAUZZZ8R5BA113344 Engine: CDN 200423 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	N: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY WITH PARKING AID.	480.00	1.00	480.00
Q	EXC	N: 8888 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
S	BODYWORK	N: TO REMOVE FRONT FITTING, DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER AND ATTACHED PARTS. REMOV AND RENEW LHS HEADLAMP.	1250.00	1.00	1,250.00
S	BODYWORK	N: TO RESPRAY PAINT ON FRONT BUMPER AND LHS FRONT FEN	1100.00	1.00	1,100.00
S	BODYWORK	N: TO CARRY OUT DIAGNOSTIC.	192.00	1.00	192.00
X	ABR0807107C GRU	COVER W/HM PA Less 020%	1.00	1069.00	855.20
X	ABR0807108C GRU	COVER W/HM PA Less 020%	1.00	1069.00	855.20
X	ABR0990029A	HEADLAMP Less 020%	1.00	2587.00	2,069.60
X	ABR0821105A	FENDER Less 020%	1.00	669.00	695.20
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6824 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6388 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408807
Telephone: 6388 2223
Telefax: 6475 1023

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6388 2223
6824 1233

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 2 21:53

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012402 Date : 27/04/2018 Order : SJM4946H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SJM4946H (V 15440) Regn Dates: 29/06/2011 Mileage: 138763 WTP No.: 56921
Model: GS 2.0T FSI QU 8R06Y (YOM 201 Chassis: WAUZZZ8R5BA113344 Engine: CDN 200423 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
X	A4D0807300	RIVET Less 020%	10.00	2.10	16.80
X	A443955465	BASKET Less 020%	1.00	2.00	2.24
X	ABR0807283C	GUIDE Less 020%	1.00	31.70	25.36
X	ABR0807661 GRU	CONN PIECE Less 020%	1.00	172.50	138.80
X	ABR0807681A 01C	GRILL Less 020%	1.00	117.50	94.00
X	A1K6955651	PUMP Less 020%	1.00	113.00	90.40

Parts 4,842.88
Labour 0.00
Sublet 3,022.00
Menus 0.00
Lubricant 0.00

Sub-Total 6,864.88
7% GST 480.54
Grand Total 7,345.34



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: **SJM 4946 H**

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/~~014~~/2018/TF
February 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q5 2.0T FSI QU
Vehicle Chassis No. : WAUZZZ8R5BA113344
Vehicle Regn No. : **SJM 4946 H**
Vehicle Mileage : 138763 KM
Vehicle Owner : Mr. Angresh Sandeep
Certificate No : 2100268121-06000
Policy Excess : **\$1070.00 (inclusive GST)**
Accident Date : 14th February 2018
Place : Taxi Stand outside MYP Plaza Cecil St
Repair Cost : \$ 7,345.34
WIP No. : 56921
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 10:30 AM
Date : 04 MARCH 2018

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Mar 2018 11:04		01 Mar 2018 17:55 Edit Adj Rpt	\$57,864.80 Edit Estimates	\$57,864.80 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured: ANGRESH SANDEEP , ID: S6868431E, Tel: +6581686390									
Vehicle Reg. No.: SJM4946H		Date of Loss: 14/02/2018 11:00 - :59 [79 Months and 16 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 3598641278SG		Policy/Cover Note No.: (Comprehensive) Excess: S\$1,000.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Daily Amri, Mimi Zarina] MimiZarina.DailyAmri@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 12/03/2018]									
Driver/Custodian: ANGRESH JYOTI (50 / Female), NRIC: S2764861D, Tel: +6581686391									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (05/03/2018): Alert - Adj Mandate Approved (\$58761.00) - SJM4946H - Claim Handler: Daily Amri,... - AIG_SG (02/03/2018): SJM4946H / OD / 14/02/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJM4946H (3598641278SG)
 OD
 Feb 14 2018 11:00AM
 [ANGRESH SANDEEP]
 Premium Automobiles Pte Ltd

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22	19/04/18 19:07	Reinspection Photo	1	Load JPG	☒
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Documentation				1 per page	☒
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1	02/03/18 11:02	Singapore Accident Statement	1	Load PDF	
2	02/03/18 11:02	Certificate of Insurance	1	Load PDF	
3	02/03/18 11:02	Driver's Driving License	1	Load PDF	
4	02/03/18 11:02	WORKSHOP ESTIMATE	1	Load PDF	
5	07/05/18 09:45	WORKSHOP INVOICE	1	Load PDF	
6	07/05/18 09:45	SUPPLEMENTARY PART	1	Load PDF	
7	07/05/18 09:45	DISCHARGE VOUCHER	1	Load PDF	

Linked Accident Report Documents

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1	26/02/18 14:43	Accident Statement	 Load HTML	
Photos/Images			3 per page	☒
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1	26/02/18 14:36	Accident Photo	 Load JPG	☒
2	26/02/18 14:36	Accident Photo	 Load JPG	☒
3	26/02/18 14:36	Accident Photo	 Load JPG	☒
4	26/02/18 14:36	Accident Photo	 Load JPG	☒
5	26/02/18 14:36	Accident Photo	 Load JPG	☒
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8	26/02/18 14:36	Accident Photo	 Load JPG	☒
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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18004021/AQBQ2

Date: 07/05/2018

REFERENCE

Insured/Claimant: ANGRESH SANDEEP

Policy No:

Date of Loss: 14/02/2018

Nature of Claim:

OD Claim No: 3598641278SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJM4946H**

Make & Model: AUDI Q5, 2.0 TFSI Quattro (A)

Engine No: CDN200423

Reg. Date: 29/06/2011 (Man. Year: 2011)

Chassis No: WAUZZZ8R5BA113344

Colour: Black

Odometer: 138522 km

Engine Capacity: 1984 cc

Market Value/New Car Price: S\$75,000.00

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R19

Rear Tyre Size: 225/55 R19

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,365.40	4,842.80	2,522.60	34.25
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,272.00	3,022.00	1,250.00	29.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,637.40	7,864.80	3,772.60	32.42
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	10,637.40	6,864.80	3,772.60	35.47
+ GST 7.00/7.00% (S\$)	744.62	480.54	264.08	35.47
Nett Amount (S\$)	11,382.02	7,345.34	4,036.68	35.47

INSPECTION

Date of Assignment: 01/03/2018

Date Inspected: 01/03/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Deformed	2,312.00 FS	*1,849.20 FS
2	1		*FRONT BUMPER AIR GUIDE GRILLE	Necessary	118.00 FS	*94.00 FS
3	1		*FRONT BUMPER SECURING STRIP	Not Necessary	32.00 FS	*- FS
4	1		*FRONT BUMPER SPOILER	Not Necessary	540.00 FS	*- FS
5	1		*HEADLIGHT-LH	Cut	2,558.00 FS	*2,069.60 FS
6	1		*HEADLIGHT MOUNTING -LH	Not Necessary	103.00 FS	*- FS
7	1		*FRONT FENDER -LH	Dented	869.00 FS	*695.20 FS
8	1		*FRONT FENDER BRACKET -LH	Not Necessary	47.00 FS	*- FS
9	1		*FRONT FENDER BRACE-LH	Not Necessary	76.00 FS	*- FS
10	1		*FRONT WHEEL HOUSING LINER -LH	Not Necessary	231.00 FS	*- FS
11	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	89.00 FS	*- FS
12	1		*SUNDRIES	Necessary	300.00 FS	*44.40 FS
13	1		*WINDSCREEN WASHER PUMP	Cracked	90.40 FS	*90.40 FS
Total Parts (S\$)					7,365.40	4,842.80

F=Franchise part. S=SpcNett.

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS ,FOG LAMPS ,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY WITH PARKING AID	New	480.00	480.00
2	TO REMOVE FRONT FITTING ,DISMANTLE AND RENEW FRONT BUMPER ,LHS FRONT FENDER AND ATTACHED PARTS .REMOVE AND RENEW LHS HEADLAMP	New	1,800.00	1,250.00
3	TO RESPRAY PAINT ON FRONT BUMPER ,LHS FRONT FENDER	New	1,800.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC	New	192.00	192.00
Gross Labour Cost (S\$)			4,272.00	3,022.00

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< END OF ESTIMATES >