

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 1 August, 2018 9:23 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> RE: REQ FOR DIRECT SETTLEMENT-SLE6636H AND SJG2418K ON 26/02/2018 LPC REF 17/18/18/VP05/020437

Dear Vic,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 31 July, 2018 10:21 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: REQ FOR DIRECT SETTLEMENT-SLE6636H AND SJG2418K ON 26/02/2018 LPC REF 17/18/18/VP05/020437

Your Ref: 17/18/18/VP05/020437
Our Ref: CC4/LPC18004019/T1hb3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SJG 2418K (OI) AND SLE 6636H (TP) ON 26/02/2018 ALONG J GATEWAY CONDO CAR PARK

We refer to the above matter.

We refer to the assignment dated 28th February 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a clear-cut case where Insured had opened door and hit the passing by TP vehicle. As such, liability is not to our Insured's favour. A copy of TP video footage was already provided earlier (as attached).

We propose to offer to TP repairer "**PERFORMANCE MOTORS LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,579.91	\$ 4,877.65
Loss of Use (\$60 x 5 days)	\$ 300.00	\$ 300.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 6,881.91	\$ 5,179.65

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
TOTAL	3 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Asher Sng (LKKAuto)

Sent: Thursday, 8 March, 2018 4:22 PM

To: Shirley Hiew (LKK Auto); 'GERALD POH WEE BIN'; Vic (LKKAuto)

Cc: MT_Claim_SG; Admin A

Subject: RE: REQ FOR DIRECT SETTLEMENT-SLE6636H AND SJG2418K ON 26/02/2018

Hi Gerald,

We refer to the above matter.

Enclosed a copy of the third party video for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Monday, 5 March 2018 7:36 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT-SLE6636H AND SJG2418K ON 26/02/2018

Your ref: 17/18/18/VP05/020437
LKK ref : CC4/LPC18004019/T1hs3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SLE 6636H

Date of survey: 02/03/2018

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 2 March 2018 10:34 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: REQ FOR DIRECT SETTLEMENT-SLE6636H AND SJG2418K ON 26/02/2018

Dear Gerald,

Thanks and noted.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 2 March 2018 10:14 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT-SLE6636H AND SJG2418K ON 26/02/2018

Dear Shirley,

We attached a copy of insured's GIA report for your attention.

The premium for the policy has been settled.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Friday, 2 March, 2018 9:48 AM

To: 'mt_claim@lonpac.com'; Vic (LKKAuto)

Cc: ONG LI LI; ERIC WOO JUN KIAT; GERALD POH WEE BIN; Admin A; Asher Sng (LKKAuto)

Subject: FW: REQ FOR DIRECT SETTLEMENT-SLE6636H AND SJG2418K ON 26/02/2018

Your ref: 17/18/18/VP05/020437

LKK ref: CC4/LPC18004019/hs3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Performance Motors Limited – Alexandra.

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, 28 February 2018 5:32 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; PBSP <pml-pbsp@simedarby.com.sg>

Subject: FW: REQ FOR DIRECT SETTLEMENT-SLE6636H AND SJG2418K ON 26/02/2018

Our Ref : 17/18/18/VP05/020437

Dear Catherine,

Please proceed to survey the vehicle accordingly.

At the same time, kindly assist in obtaining the video footage as stated in the third party report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]

Sent: Wednesday, 28 February, 2018 5:11 PM

To: GERALD POH WEE BIN; ERIC WOO JUN KIAT

Subject: REQ FOR DIRECT SETTLEMENT-SLE6636H AND SJG2418K ON 26/02/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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