

Station

REF: CCS/ALLI8004017/Avb 9

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: 2100471730

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: 1000

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Bal. or Market Value: 220K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 87.5 days Res: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: S2C7709K Yr Regt: 2016 June

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Audi Q7 cc 1984

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 24354 T/Ratio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAU2ZZ4M1G064854

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 275/45R20

R: 275/45R20

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal: 06 mm R/Bal: 06 mm

L/Bal: 06 mm L/Bal: 06 mm

D.O.A: 24/2/18 D.O.I: 01/03/18

Survey held at: Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

DDA16

SIC TRUCK - X

2/3/18 Revert by merimen

2/3/18 Rece approved \$8744 from victor by merimen

2/3/18 Informed Jeffery CIA ex \$1000 by email

2/4/18 Final fig \$7789.36 (Recl 6171.64, 4419 confirmed by email

RECEIVED 17 APR 2018

Date/Time: File Pass to?  : Prell. Report

1)  : Final Report

Date/Time: File Return to?

2) 17/4 - typist

Report Format: merimen

Lump Sum / I.B.I: (\$ 7789.36)

Days Of Repair: 5

Resurvey No. of Trip: -

|                   |  |
|-------------------|--|
| Survey Fee        |  |
| Transportation    |  |
| _____ S-RES _____ |  |
| Photo             |  |
| Other             |  |
| TOTAL             |  |

Add Fee:  Site Insp (\$ \_\_\_\_\_)

Interview (\$ \_\_\_\_\_)

Tech. Invs (\$ \_\_\_\_\_)

Weekend (\$ \_\_\_\_\_)

## Survey Department Check List (Case Handler)

Reference No. : CC3 | AIG | 18004077 | Avb  
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

**Admin (** \_\_\_\_\_ **)**: Case handler to make sure all information created by the assignment team are **ACCURATE**.

**(1) Office Assign Form**

|   |                                       | Y-Date | N-Date | Y-Date | N-Date |
|---|---------------------------------------|--------|--------|--------|--------|
| C | Reference No.                         | ✓      |        |        |        |
| C | Customer Code                         |        |        |        |        |
| N | Assign From                           |        |        |        |        |
| C | Assign Date                           | ✓      |        |        |        |
| C | Veh No (Inspected)                    | ✓      |        |        |        |
| C | Veh No (Insured)                      |        |        |        |        |
| C | D.O.A                                 | ✓      |        |        |        |
| C | Policy No                             | ✓      |        |        |        |
| C | Claim No                              |        |        |        |        |
| C | Insurance Authorisation (CA /REV/REP) | ✓      |        |        |        |
| C | Report Type                           | ✓      |        |        |        |
| C | Weekend Charges                       |        |        |        |        |
| N | Survey held at/Repairer               | ✓      |        |        |        |
| C | Excess                                | ✓      |        |        |        |

**Surveyor (** \_\_\_\_\_ **)**: Case handler to make sure the surveyor completed all required information.

**(1) Assignment Form**

|   |                        |   |  |  |  |
|---|------------------------|---|--|--|--|
| C | Vehicle No             | ✓ |  |  |  |
| C | Regn Month/Year        | ✓ |  |  |  |
| N | Vehicle Type           | ✓ |  |  |  |
| N | Make & Model           | ✓ |  |  |  |
| C | Engine Capacity. (C.C) | ✓ |  |  |  |
| N | Colour                 | ✓ |  |  |  |
| C | Odometer. (Sp.Reading) | ✓ |  |  |  |
| C | Chassis No             | ✓ |  |  |  |
| N | General Condition      | ✓ |  |  |  |
| N | Steering               | ✓ |  |  |  |
| N | Brake                  | ✓ |  |  |  |
| N | Modification (Modi)    | ✓ |  |  |  |
| C | Tyre Size              | ✓ |  |  |  |
| N | Tyre Make              | ✓ |  |  |  |
| C | Tyre Balance           | ✓ |  |  |  |
| C | Date of Inspection     | ✓ |  |  |  |
| N | Survey held            | ✓ |  |  |  |
| N | Des.of Damages         | ✓ |  |  |  |

**(2) System - (Views/Merimen)**

|   |                                      |   |  |  |  |
|---|--------------------------------------|---|--|--|--|
| C | Damaged Vehicle Photographs Uploaded | ✓ |  |  |  |
|---|--------------------------------------|---|--|--|--|

**(3) Workshop Estimate/Assignment Form**

|   |   |   |  |  |  |
|---|---|---|--|--|--|
| N | ALL Parts condition                           | ✓ |  |  |  |
| C | Market Value for OD cases                     |   |  |  |  |
| C | Estimate Repair Cost for PRI (RSI, TMI, MSIG) |   |  |  |  |
| C | Days of repair                                | ✓ |  |  |  |
| C | Finalised Amount                              | ✓ |  |  |  |
| C | Re-inspection Cases to Finalize within 5 Days |   |  |  |  |

**(4) System - (Views/Merimen)**

|   |                         |  |  |  |  |
|---|-------------------------|--|--|--|--|
| C | Resurvey photo Uploaded |  |  |  |  |
|---|-------------------------|--|--|--|--|

Check By: VERON 21/4/18  
 Case Handler                      Date

\*C: Critical \*N: Non-Critical



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18004017/Avb

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 01-03-2018



Code : AIG

### 1. Policy Particulars :- OWN DAMAGE

|              |            |                |            |
|--------------|------------|----------------|------------|
| Insured Veh. |            | Veh. Inspected | SLC 7709K  |
| Policy No.   | 2100471730 | Coverage (\$)  | 0.00       |
| Claim No.    |            | Excess (\$)    | 0.00       |
| Assign From  |            | Assign Date    | 01/03/2018 |

### 2. Vehicle Particulars & Condition

|              |        |              |   |
|--------------|--------|--------------|---|
| Make & Model |        | c.c          | 0 |
| Engine No.   | HIDDEN | Year of Reg. |   |
| Chassis No.  |        | Colour       |   |
| Odometer     | -      | Steering     |   |
| Brakes       |        | Modification |   |
| General      |        |              |   |

### 3. Conditions of Tyres

|                | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre |      |      | mm      |
| L/H Front Tyre |      |      | mm      |
| R/H Rear Tyre  |      |      | mm      |
| L/H Rear Tyre  |      |      | mm      |

### 4. Description of Damages

|  |
|--|
|  |
|--|

### 5. General Information

|                |  |                 |            |
|----------------|--|-----------------|------------|
| Accident Date  | 24/02/2018   | Inspection Date | 01/03/2018 |
| Survey held at | PREMIUM AUTOMOBILES PTE LTD<br>55 UBI ROAD 1 .<br>SINGAPORE 408699 |                 |            |

### 5a. Remarks

- A)THE MARKET VALUE IS S\$------(EST. AVERAGE)  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 2 March 2018 3:12 PM  
**To:** 'Claims Dept'; SUR  
**Subject:** RE: SLC 7709 K Own Damage Claims

Dear Jeffery,

As instructed by our client AIG , please proceed to repair the insured vehicle **SLC 7709K (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 2 March 2018 9:20 AM  
**To:** 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: SLC 7709 K Own Damage Claims

Dear Jeffery,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Thursday, 1 March 2018 4:22 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: SLC 7709 K Own Damage Claims

Dear all,

Attached is the estimate for your kind reference.

Kindly forward to Adrian for his kind action.

Many thanks!

Best regards,  
Jeffery Tan

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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## View Received Message

This mail is associated with :

**\*SLC7709K (6812244128SG)**

OD

Feb 24 2018 11:45AM

[CHRISTOPHER CHONG CHI CHUIN (CHRISTOPHER ZHONG QIJ)]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 02/03/2018 12:12 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$8741.00) - SLC7709K - Claim Handler: Loo, Tong Shing

Approved:8741.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

|  |  |
|--|--|
| <b>To:</b> AIG Asia Pacific Insurance Pte. Ltd.<br>AIG Building<br>78 Shenton Way #07-16<br>Singapore 079120 | <b>From:</b> LKK Auto Consultants Pte Ltd<br>51 Ubi Ave 1 #01-25<br>Paya Ubi Industrial Park<br>Singapore 408933 |
| <b>Attn:</b>   | <b>Date:</b> 02 Mar 2018   |
| <b><u>Preliminary Advice</u></b>   |  |

|                    |  |                         |                 |
|--------------------|--|-------------------------|-----------------|
| Vehicle No         | : SLC7709K   | Accident Date           | : 24/02/2018    |
| Make               | : AUDI Q7  | Policy No.              | : 2100471730-01 |
| Assignment Date    | : 01/03/2018   | Excess                  | : S\$0.00       |
| Date of Inspection | : 01/03/2018   | Est. Duration of Repair | : 5.00          |
| Inspection At      | : PREMIUM AUTOMOBILES PTE LTD (UBI)<br>55 UBI ROAD 1<br>SINGAPORE 408699 |                         |                 |

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

|                             |             |  |                 |
|-----------------------------|-------------|--|-----------------|
| Repairer's Estimate (Gross) | :S\$        |  | 13,961.00       |
| Revised Amount              | :S\$        |  | 8,741.00        |
| Check Items (Estimated)     | :S\$        |  | 936.00          |
| <b>Total</b>                | <b>:S\$</b> |  | <b>9,677.00</b> |

|                 |      |  |  |
|-----------------|------|--|--|
| Lump Sum Repair | :S\$ |  |  |
|-----------------|------|--|--|

### Total Loss Consideration

|                    |      |  |            |
|--------------------|------|--|------------|
| New for Old Value  | :S\$ |  |            |
| Pre-Accident Value | :S\$ |  | 220,000.00 |
| COE / PARF Rebate  | :S\$ |  | 105,144.00 |
| Salvage Value      | :S\$ |  |            |
| Margin for Repair  | :S\$ |  | 114,856.00 |

### Remarks

( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( ) Other comments :

## Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars      |                                       |
|--------------------------------|---------------------------------------|
| Owner ID Type:                 | Singapore NRIC                        |
| Owner ID:                      | 0550D                                 |
| Vehicle Details                |                                       |
| Vehicle No.:                   | SLC7709K                              |
| Vehicle to be Exported:        | No                                    |
| Intended De-registration Date: | 02 Mar 2018                           |
| Vehicle Make:                  | AUDI                                  |
| Vehicle Model:                 | Q7 2.0 TFSI QU (252 BHP)              |
| Primary Colour:                | Grey                                  |
| Manufacturing Year:            | 2016                                  |
| Engine No.:                    | CYR015333                             |
| Chassis No.:                   | WAUZZZ4M1GD064854                     |
| Maximum Power Output:          | 185.0 kW (248 bhp)                    |
| Open Market Value:             | \$58,999.00                           |
| Original Registration Date:    | 22 Jun 2016                           |
| First Registration Date:       | 22 Jun 2016                           |
| Transfer Count:                | 0                                     |
| Actual ARF Paid:               | \$78,199.00                           |
| Intended PARF Rebate Details   |                                       |
| PARF Eligibility:              | Yes                                   |
| PARF Eligibility Expiry Date:  | 21 Jun 2026                           |
| PARF Rebate Amount:            | \$58,649.00                           |
| Intended COE Rebate Details    |                                       |
| COE Expiry Date:               | 21 Jun 2026                           |
| COE Category:                  | B - Car above 1600cc or 97kW (130bhp) |

|                             |                     |
|-----------------------------|---------------------|
| COE Period(Years):          | 10                  |
| QP Paid:                    | \$56,000.00         |
| COE Rebate Amount:          | \$46,495.00         |
| <b>Total Rebate Amount:</b> | <b>\$105,144.00</b> |

The information contained herein is correct as at 02 Mar 2018

OK



# CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1969 (MALAYSIA)

M. X. 1

|   |  |
|---|--|
| <b>AUDI AUTO PROTECTOR</b>  | <b>OWN DAMAGE EXCESS</b> S\$1000.00 (1)  |
| <b>CERTIFICATE NO. 2100471730-01000</b>   | <b>WINDSCREEN EXCESS</b> S\$100.00<br><small>(for policies with effect from 1st November 2002)</small> |
|   | <b>SUM INSURED</b> Market Value  |
| <b>1) VEHICLE REGISTRATION NO.</b>  | <b>INSURING WITH COE/PARF</b> Yes  |
| <b>2) NAME OF INSURED</b>   | SLC7709K   |
| <b>3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT</b>   | CHRISTOPHER CHONG CHI CHUIN (CHRISTOPHER ZHONG QI JIN)   |
| <b>4) DATE OF EXPIRY OF INSURANCE</b>   | 22 Jun 2017  |
| <b>5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *<br/>SUBJECT TO AGE CONDITION :40 years old and above</b>   | 21 Jun 2018  |
| <p>a) The Insured.</p> <p>b) Any other person who is driving on the Insured's order or with his permission.</p> <p>A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience</p>   |  |
| <p>Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.</p>  |  |
| <p><b>6) LIMITATION AS TO USE *</b><br/>Use only for social, domestic and pleasure purposes and for the Insured's business.<br/>The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.</p> <p><b>APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS</b><br/>1. Audi Customer Service Center - 53 Ubi Road 1 (Tel: 63662323)<br/><b>APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)</b><br/>2. ComfortDelgro Enjry - 205 Braddell Rd (Tel: 63837118) 3. DPS Body &amp; Paint Workshop - 209 Pandan Gardens (Tel: 65684501)<br/>4. Ethos - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only<br/>6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)<br/>8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)<br/>10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)</p> |  |
| <p><b>LOSS OF USE</b> Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre</p>  |  |
| <b>NAMED DRIVER</b>   | NA   |
| <b>HIRE PURCHASE COMPANY / EMPLOYER'S LOAN</b>  | United Overseas Bank Limited   |
| <p>* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.</p>   |  |

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 29 May 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-200  
PREMIUM LEASING - AP  
281 ALEXANDRA ROAD  
AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPVKM

REPUBLIC OF SINGAPORE DRIVING LICENCE

Identification Number: S7607707Z



CAROLYN TONG SEOK CHING  
(CAROLYN TONG SHUZHEN)

Birth Date: 26 Feb 1976  
Issue Date: 20 Mar 2007

10002943190

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7607707Z




Name  
CAROLYN TONG SEOK CHING  
(TONG SHUZHEN)  
童淑真

Race  
CHINESE

Date of birth  
26-02-1976

Sex  
F

Country of birth  
SINGAPORE

S7607707Z

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

| Class   | Description  | Valid Until |
|---------|--|-------------|
| Class 3 | Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms | 20 Mar 1995 |

NP 426A

License No: S7607707Z

4010307



NRIC No: S7607707Z



Date of Issue  
05-03-2007

17 HOLLAND PARK  
SINGAPORE 247707

NRIC No: S7607707Z Date: 29/12/2012 No: 7151943

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                              |
|----------------------------|------------------------------|
| Date Of Report             | 24/02/2018 14:21             |
| Date Of Accident           | 24/02/2018 11:45             |
| Exact Location Of Accident | TURNING INTO 60 DUNEARN ROAD |
| Country/State of Loss      | SINGAPORE                    |

### DETAILS OF OWN VEHICLE

|                             |   |
|-----------------------------|---|
| Vehicle Registration Number | SLC7709K  |
| <b>Insured/Policyholder</b> |   |
| Name Of Registered Owner    | CHRISTOPHER CHONG CHI CHUIN (CHRISTOPHER ZHONG QIJ) |
| NRIC No                     | S7430550D   |
| Email Address               | CAROLYNTONG@GMAIL.COM                               |
| Mobile Phone No             | (LOCAL) +65-81888166                                |
| Alternative Phone No        | OFFICE-81888166                                     |

### Vehicle Particulars

|              |             |
|--------------|-------------|
| Manufacturer | AUDI        |
| Model        | Q7 2.0 TFSI |

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

|                  |             |
|------------------|-------------|
| Vehicle Category | PRIVATE CAR |
|------------------|-------------|

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | 2100471730-01                        |
| Cover Note Number         |                                      |

### Driver

|                      |                        |
|----------------------|------------------------|
| Name of Driver       | CAROLYN TONG           |
| NRIC No              | S7607707Z              |
| Date Of Birth        | 26/02/1976             |
| Occupation           | INDOOR                 |
| Date Of Driving Pass | 20/03/2003             |
| Driving Experience   | 14 YEARS AND 11 MONTHS |
| Gender               | FEMALE                 |
| Mobile Number        | (LOCAL) +65-91912288   |
| Fax Number           |                        |
| Contact Number       |                        |
| EMail Address        | CAROLYNTONG@GMAIL.COM  |

|   |                       |
|---|-----------------------|
| Address   | 17 HOLLAND PARK       |
| Postcode  | 247707                |
| Was driver an employee of the Insured's Company     | NO                    |
| If No, Relationship of the Driver with the Insured  | SPOUSE                |
| Vehicle Registration Number of Driver's Own Vehicle | SDJ2628B              |
|   | -                     |
|   | -                     |
| Insurance Company of Driver's Own Vehicle           | AXA INSURANCE PTE LTD |
|   | -                     |
|   | -                     |

#### General Information of the Accident

|                    |            |
|--------------------|------------|
| Type Of Accident   | SIDE SWIPE |
| Weather Conditions | CLEAR      |
| Road Surface       | DRY        |

#### Other Information

|   |    |
|---|----|
| Was any foreign vehicle involved in this accident?  | NO |
| Number of vehicles involved in the accident   |    |
| Was any body injured in the Accident?   | NO |
| Was any injured conveyed to hospital by ambulance?  |    |
| Was any other material or property damaged?   | NO |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver)   | 1  |

#### Details of Police Action

|   |    |
|---|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

#others Upload the drawing sketch plan On Dunearn Road, Turning left into 60 Dunearn Road and hit a black and yellow metal pole that was on the corner of the pavement, scraping the left side of the car. Lower fender of left rear door fell off. Picked it up. No injuries or other vehicles involved.

#### Attachment(s)

|   |     |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE  
 4 Raffles Quay #24-00 Singapore 048580  
 Tel (65) 6224 0600 Fax (65) 6224 0620  
 Operating Hours: Monday to Friday, 09:00 - 17:00  
 6000 966666222 / 607 (Eng. No.: 400001770)

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

**ADDENDUM**

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**

Original Report No: 210097130-01001 Vehicle Registration No: SIC 779K  
 Name(s) shown on MCO: CAROLYN TONG SEOK CHING NRIC/TIN/Passport No: S7607071Z  
 (\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
 Address: 17 HOLLAND PARK Singapore (24747)  
 Contact (Tel): 21829166 Mobile No: 91912 288  
 Email Address: christophera@gmail.com  
 Date of Accident: 24 of Feb 2018 Time of Accident: 11:45  
 Place of Accident: Pineapp Road  
 Insurance Company: AIG ASIA PACIFIC INSURANCE PTE LTD

**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Amend reporting only to own damage claim

[Signature]  
 Policyholder / Driver's Signature  
 Date: 27/2/18

[Signature]  
 Reporting Centre Person's Signature  
 Name: \_\_\_\_\_  
 NRIC/TIN No: \_\_\_\_\_  
 Date: 28/2/18

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0255/2018/GW  
**Date** : 28-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

**Owner's Name** : Mr. Christopher Chong Chi  
**Address** : 39 Jurong East Avenue 1  
#14-02  
Singapore 609776  
**Telephone** : HP +65 81888166  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 2100471730-01  
**Vehicle No** : **SLC 7709 K**  
**Model Code** : Audi Q7 2.0 TFSI Qu  
**Model / Year** : Jun-16  
**Engine No** : CYR 015333  
**Chassis No** : WAUZZZ4M1GD064854  
**Mileage** : -  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 24-Feb-18  
**Place of Accident** : Turning Into 60 Dunearn Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLC 7709 K.

| S/N                         | Nature of Jobs   | Estimated Charges           | Surveyor's Recommendation |
|-----------------------------|--|-----------------------------|---------------------------|
| 1                           | To remove and transfer both LHS door's power window device power latch device, multi lock system, audio equipment etc wing mirror assy.                        | S/N \$ 800.00               | ✓                         |
| 2                           | To remove and renew lhs front door, repair & shape rear door, transfer old fittings to renew door. Renew both door cover, fender, reinstall all parts removed. | \$ <del>2,400.00</del> 1200 | ✓                         |
| 3                           | To respray both lhs front and rear door, both door cover, wing mirror cover.   | \$ <del>3,200.00</del> 1600 | ✓                         |
| 4                           | To carry out diagnostic.   | S/N \$ 192.00               | ✓                         |
| <b>TOTAL LABOUR CHARGES</b> |  | <b>: \$ <u>6,592.00</u></b> |                           |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLC 7709 K.

| S/N                         | Parts Description                                | Damage Parts & Prices |           |
|-----------------------------|--|-----------------------|-----------|
|                             |  | S/NETT                | REMARKS   |
| 1                           | FRONT DOOR-LH <i>Dented!</i>                     | \$ 3,274.00           | ✓ 2619.00 |
| 2                           | FRONT OUTER DOOR SEAL-LH <i>Nec</i>              | \$ 218.00             | ✓ 174     |
| 3                           | BONDING AGENT <i>Not Nec</i>                     | \$ 43.00              | ? X       |
| 4                           | CLEANING SOLUTION <i>Not Nec</i>                 | \$ 64.00              | ? X       |
| 5                           | GROMMET <i>Not Nec</i>                           | 8 \$ 18.00            | ? X       |
| 6                           | SOUND ABSORBER <i>Not Nec</i>                    | 2 \$ 216.00           | ? X       |
| 7                           | FRONT ALUMINIUM COVER TRIM-LH <i>wt</i>          | \$ 335.00             | ✓ 265     |
| 8                           | TRIM PILLAR B <i>Not Nec</i>                     | \$ 195.00             | ? X       |
| 9                           | FRONT DOOR COVER-LH <i>open</i>                  | \$ 608.00             | ✓ 486     |
| 10                          | REAR DOOR COVER-LH <i>missing</i>                | \$ 514.00             | ✓ 411.30  |
| 11                          | FRONT EXTERIOR MIRROR MOUNTING-LH <i>Not Nec</i> | \$ 1,325.00           | ? X       |
| 12                          | FRONT MIRROR CAP-LH <i>Not Nec</i>               | \$ 159.00             | ? X       |
| 13                          | SUNDRIES <i>Nec</i>                              | \$ 400.00             | ? 38.96   |
| <b>TOTAL SPARE PARTS</b>    |  | <b>\$ 7,369.00</b>    |           |
| <b>TOTAL LABOUR CHARGES</b> |  | <b>\$ 6,592.00</b>    |           |
| <b>GRAND TOTAL</b>          |  | <b>\$ 13,961.00</b>   |           |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : *Adrian Lj*  
Surveyed Date : *01/03/18*  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : *Not Authorised, 05 days.*

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 2 April 2018 1:19 PM  
**To:** 'Boo seng yak'; Carrine Leong; Nora Khai; SUR  
**Subject:** RE: FINAL REVISION - SLC7709K - OD AIG - SURVEYED 1 MAR 18

Dear Mr Boo,

Confirm repair cost of \$7,789.36 before excess \$1000 and GST @ 5 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak [mailto:boojohnny@gmail.com]  
**Sent:** Monday, 2 April 2018 9:10 AM  
**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SLC7709K - OD AIG - SURVEYED 1 MAR 18

Hi Adrian and all,

Revised estimate attached.

Please confirm repair cost of \$7789.36 @ 5 days of repairs.

Your early closure is appreciated.

best regards - jb

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0255/2018/GW  
Date : 28-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian  
5 days - ok - jb - 2 Apr 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Christopher Chong Chi  
Address : 39 Jurong East Avenue 1  
#14-02  
Singapore 609776  
Telephone : HP +65 81888166  
Type of Claim : Own Damage Claims  
Policy No. : 2100471730-01  
Vehicle No : **SLC 7709 K**  
Model Code : Audi Q7 2.0 TFSI Qu  
Model / Year : Jun-16  
Engine No : CYR 015333  
Chassis No : WAUZZZ4M1GD064854  
Mileage : -  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 24-Feb-18  
Place of Accident : Turning Into 60 Dunearn Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLC 7709 K.

| <u>S/N</u>                  | <u>Nature of Jobs</u>  |     | <u>Estimated<br/>Charges</u> | <u>Surveyor's<br/>Recommendation</u> |
|-----------------------------|--|-----|------------------------------|--------------------------------------|
| 1                           | To remove and transfer both LHS door's power window device power latch device, multi lock system, audio equipment etc wing mirror assy.                        | S/N | \$ 800.00                    | \$ 800.00                            |
| 2                           | To remove and renew lhs front door, repair & shape rear door, transfer old fittings to renew door. Renew both door cover, fender, reinstall all parts removed. |     | \$ 2,400.00                  | \$ 1,200.00                          |
| 3                           | To respray both lhs front and rear door, both door cover, wing mirror cover.   |     | \$ 3,200.00                  | \$ 1,600.00                          |
| 4                           | To carry out diagnostic.   | S/N | \$ 192.00                    | \$ 192.00                            |
| <b>TOTAL LABOUR CHARGES</b> |  |     | <b>\$ 6,592.00</b>           | <b>\$ 3,792.00</b>                   |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLC 7709 K.

| S/N | Parts Description                 | Damage Parts & Prices |                    |
|-----|-----------------------------------|-----------------------|--------------------|
|     |                                   | S/NETT                | REMARKS            |
| 1   | FRONT DOOR-LH                     | \$ 3,274.00           | \$ 2,619.20        |
| 2   | FRONT OUTER DOOR SEAL-LH          | \$ 218.00             | \$ 174.00          |
| 3   | BONDING AGENT                     | \$ 43.00              |                    |
| 4   | CLEANING SOLUTION                 | \$ 64.00              |                    |
| 5   | GROMMET                           | 8 \$ 18.00            |                    |
| 6   | SOUND ABSORBER                    | 2 \$ 216.00           |                    |
| 7   | FRONT ALUMINIUM COVER TRIM-LH     | \$ 335.00             | \$ 268.00          |
| 8   | TRIM PILLAR B                     | \$ 195.00             |                    |
| 9   | FRONT DOOR COVER-LH               | \$ 608.00             | \$ 486.00          |
| 10  | REAR DOOR COVER-LH                | \$ 514.00             | \$ 411.20          |
| 11  | FRONT EXTERIOR MIRROR MOUNTING-LH | \$ 1,325.00           |                    |
| 12  | FRONT MIRROR CAP-LH               | \$ 159.00             |                    |
| 13  | SUNDRIES                          | \$ 400.00             | \$ 38.96           |
|     | <b>TOTAL SPARE PARTS</b>          | <b>\$ 7,369.00</b>    | <b>\$ 3,997.36</b> |
|     | <b>TOTAL LABOUR CHARGES</b>       | <b>\$ 6,592.00</b>    | <b>\$ 3,792.00</b> |
|     | <b>GRAND TOTAL</b>                | <b>\$ 13,961.00</b>   | <b>\$ 7,789.36</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLC 7709 K**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0255/2018/MAS

13 Apr 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLC 7709 K, Audi Q7 2.0 TFSI QU**

With reference to the above-mentioned vehicle no **SLC 7709 K**, claimant, **Mr. Christopher Chong Chi Chuin**, please find the related document per attached.

1. A copy of the Original invoice no. 85012329 – S\$7,264.62
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SLC 7709 K

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7607707Z



Name  
CAROLYN TONG SEOK CHING  
(TONG SHUZHEN)

Race  
童淑真

CHINESE

Date of birth 26-02-1976 Sex F

Country of birth  
SINGAPORE

S7607707Z

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

20 Mar 1996

NP 429A

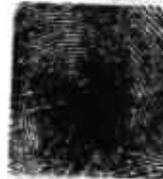


Licence No: S7607707Z



4010307

NRIC No. S7607707Z



Date of issue  
05-03-2007

17 HOLLAND PARK  
SINGAPORE 247707

NRIC No: S7607707Z

Date: 29/12/2012

No: 7151843



# CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

|   |  |
|---|--|
| AUDI AUTO PROTECTOR   | <b>OWN DAMAGE EXCESS</b> S\$1000.00 (1)  |
| <b>CERTIFICATE NO.</b> 2100471730-01000   | <b>WINDSCREEN EXCESS</b> S\$100.00<br><small>(for policies with effect from 1st November 2002)</small> |
|   | <b>SUM INSURED</b> Market Value  |
| <b>1 ) VEHICLE REGISTRATION NO.</b>   | <b>INSURING WITH COE/PARF</b> Yes  |
| <b>2 ) NAME OF INSURED</b>  | SLC7709K   |
| <b>3 ) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT</b>  | CHRISTOPHER CHONG CHI CHUIN (CHRISTOPHER ZHONG QIU IN)   |
| <b>4 ) DATE OF EXPIRY OF INSURANCE</b>  | 22 Jun 2017  |
| <b>5 ) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE * SUBJECT TO AGE CONDITION :40 years old and above</b>  | 21 Jun 2018  |
| a) The Insured.<br>b) Any other person who is driving on the insured's order or with his permission.<br>A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.   |  |
| Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.   |  |
| <b>6 ) LIMITATION AS TO USE *</b>   |  |
| Use only for social, domestic and pleasure purposes and for the Insured's business.<br>The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.   |  |
| APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS<br>1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)<br>APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)<br>2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)<br>4. Ethox - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only<br>6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479360) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)<br>8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)<br>10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106) |  |
| <b>LOSS OF USE</b>  | Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre                   |
| <b>NAMED DRIVER</b>   | NA   |
| <b>HIRE PURCHASE COMPANY / EMPLOYER'S LOAN</b>  | United Overseas Bank Limited   |
| * Limitations rendered Inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.  |  |

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 29 May 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-206  
PREMIUM LEASING - AP  
281 ALEXANDRA ROAD  
AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPVM



# Premium Automobiles Pte Ltd

**Audi Centre Singapore**  
287 Alexandra Road  
Singapore 159338  
Main Telephone: 6834 2223  
Main Telefax: 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159338  
Telephone: 6388 2223  
Telefax: 6475 1822

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408628  
Telephone: 6388 3333  
Telefax: 6388 3333

**Customer Service**  
Service Appointment: 6388 2323  
24-hour Breakdown Service: 9828 1233  
Email: customer.care@premiumaudi.com.sg

## INSURANCE TAX INVOICE

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

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|   |  |  |
|---|--|--|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice: 85012329<br>Date: 11/04/2018<br>Order: SLC7709K<br>Term: 30 | Account: A0006 (T 0)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|---|--|--|

Regn No.: SLC7709K (V 30344) Regn Date: 22/06/2016 Mileage: 24618 WIP No.: 57285

Model: 07 2.0 TFSI DU (252 bhp) 4MB01 Chassis: WRAUZZ24M16D06485A Engine: CYR 015333 Dept: U

USB No.:

You have been assisted by :- UB-Carrine ( 87 )

|   |             | Details  | Qty      | Unit Price | Amount    |
|---|-------------|--|----------|------------|-----------|
| S | BODYWORK    | R:<br>TO REMOVE AND TRANSFER BOTH LHS DOOR'S POWER WINDOW DEVICE POWER LATCH DEVICE, MULTI LOCK SYSTE AUDIO EQUIPMENT ETC WING MIRROR ASSY.                  | 800.00   | 1.00       | 800.00    |
| Q | EXC         | R: 8888<br>Insurance Excess/Liability  | -1000.00 | 1.00       | -1,000.00 |
| S | BODYWORK    | R:<br>TO REMOVE AND RENEW LHS FRONT DOOR, REPAIR & SHAPE REAR DOOR, TRANSFER OLD FITTINGS TO NEW DOOR. RENE BOTH DOOR COVER AND REINSTALL ALL PARTS REMOVED. | 1200.00  | 1.00       | 1,200.00  |
| S | BODYWORK    | R:<br>TO RESPRAY LHS BOTH DOOR'S AND BOTH DOOR COVERS.   | 1600.00  | 1.00       | 1,600.00  |
| S | BODYWORK    | R:<br>TO CARRY OUT DIAGNOSTIC CHECKS.  | 192.00   | 1.00       | 192.00    |
| X | A4M0831051F | DOOR Less 020%   | 1.00     | 3274.00    | 2,619.20  |
| X | A4M0837199  | CLIP Less 020%   | 6.00     | 1.00       | 4.80      |
| X | AD 355205A2 | BONAGENT Less 020%   | 1.00     | 42.70      | 34.16     |
| X | A4M0837911A | SEAL Less 020%   | 1.00     | 217.50     | 174.00    |

|                    |  |
|--------------------|--|
| Sub-Total          |  |
| 7% GST             |  |
| <b>Grand Total</b> |  |



# Premium Automobiles Pte Ltd

**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone: 6384 2223  
Main Telefax: 6471 3783

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Telephone: 6388 2223  
Telefax: 6471 1022

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408990  
Telephone: 6389 2223  
Telefax: 6389 2223

**Customer Service**  
Service Appointment: 6366 2526  
24-hour Breakdown Service: 9628 1233  
Email: customer.care@premiumauto.com.sg

## INSURANCE INVOICE

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

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|   |   |  |
|---|---|--|
| RIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>RIG BUILDING<br>78 SHENTON WAY<br>#07-15<br>SINGAPORE 079120 079120 | Invoice: 85012329<br>Date : 11/04/2018<br>Order : SLC7709K<br>Term : 30 | Account: A0006 (T @)<br>RIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>RIG BUILDING<br>78 SHENTON WAY<br>#07-15<br>SINGAPORE 079120 |
|---|---|--|

Regn No.: SLC7709K (V 30344) Regn Date: 22/06/2016 Mileage: 24618 WIP No.: 57285

Model: Q7 2.0 TFSI QU (252 bhp) 4MB01 Chassis: WAUZZZ4M1G0064854 Engine: CYR 015333 Dept: U

VSB No.:

You have been assisted by :- UB-Carrine ( 87 )

|   |                 | Details       |           | Qty  | Unit Price | Amount |
|---|-----------------|---------------|-----------|------|------------|--------|
| X | A4M0853985 307  | COVERSTRIP(A) | Less 020% | 1.00 | 335.00     | 268.00 |
| X | A4M0853959G GRU | COVER         | Less 020% | 1.00 | 607.50     | 486.00 |
| X | A4M0853969G GRU | COVER(A)      | Less 020% | 1.00 | 514.00     | 411.20 |

|           |          |  |             |          |
|-----------|----------|--|-------------|----------|
| Parts     | 3,997.36 |  | Sub-Total   | 6,789.36 |
| Labour    | 0.00     |  | 7% GST      | 475.26   |
| Sublet    | 3,792.00 |  | Grand Total | 7,264.62 |
| Menus     | 0.00     |  |             |          |
| Lubricant | 0.00     |  |             |          |



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
 78 Shenton Way  
 #07-16 AIG Building  
 Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SLC 7709 K**

Norah Khai  
 6768 9828  
 6841 1183

Body Repair

PA/OD/0255/2018/JT  
 March 2018

from  
 Telephone +65-  
 Telefax +65-  
 Mobile +65-  
 Our department  
 Your Claim Ref  
 Our Ref  
 Date

1

total pages

**RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi Q7 2.0 TFSI qu  
**Vehicle Chassis No.** : WAUZZZ4M1GD0646854  
**Vehicle Regn No.** : **SLC 7709 K**  
**Vehicle Mileage** : 24 618 KM  
**Vehicle Owner** : Mr. Christopher Chong Chi Chuin  
**Certificate No** : 2100471730-01000  
**Policy Excess** : S\$1,070.00 (inclusive 7% GST)  
**Accident Date** : **24<sup>th</sup> February 2018**  
**Place** : Turning into 60 Dunearn Road  
**Repair Cost** : \$ 7,264.62  
**WIP No.** : 57285  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Lt  
 Showroom  
 9 Leng Kee Road  
 Singapore 159090  
 Telephone (65) 6566 1111  
 Telefax (65) 6471 3733

Service & Parts Centres  
 55 Ubi Road 1  
 Singapore 408699  
 Telephone (65) 6386 2323  
 Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :

  
 \_\_\_\_\_  
 18:00  
 \_\_\_\_\_  
 13/3/18  
 \_\_\_\_\_

**Time** :

**Date** :

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

| CLAIM SUBFOLDER TRACKING |             |               |  |  |  |             |   |
|--------------------------|-------------|---------------|--|--|--|-------------|---|
| Case                     | Notified    | Est Submitted | Adj Assigned   | Adj Rpt  | Adj Submitted                                  | Ins Auth'ed | Status  |
| Main                     | 26 Feb 2018 |               | 01 Mar 2018<br>17:49<br><a href="#">Edit Adj Rpt</a> | <b>S\$7,789.36</b><br><a href="#">Edit Estimates</a> | <b>S\$7,789.36</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

|                      |                           |                               |                           |                          |
|----------------------|---------------------------|-------------------------------|---------------------------|--------------------------|
| <a href="#">Main</a> | <a href="#">Reference</a> | <a href="#">Claim Details</a> | <a href="#">Documents</a> | <a href="#">Show All</a> |
|----------------------|---------------------------|-------------------------------|---------------------------|--------------------------|

**CLAIM SUBFOLDER DETAILS** [\[Created by insurer\]](#)

|                   |  |                        |  |
|-------------------|--|------------------------|--|
| Insured:          | <b>CHRISTOPHER CHONG CHI CHUIN (CHRISTOPHER ZHONG QIJ)</b> , ID: 57430550D, Tel: +6581888166   |                        |  |
| Vehicle Reg. No.: | <b>SLC7709K</b>  | Date of Loss:          | 24/02/2018 11:00 - :59<br><b>[20 Months and 2 Days From LTA Reg Date (Man Yr)]</b> |
| Claim Type:       | <b>OD / 6812244128SG</b>   | Policy/Cover Note No.: | 2100471730-01 (Comprehensive)  |
|                   |  | Excess:                | S\$1,000.00  |
| Repairer:         | <b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911   |                        |  |
| Handling Insurer: | <b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loo, Tong Shing</b> ] TongShing.Loo@aig.com  |                        |  |
| Adjuster:         | <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 12/03/2018]</b> |                        |  |
| Driver/Custodian: | CAROLYN TONG (41 / Female), NRIC: S7607707Z, Tel: +6591912288  |                        |  |

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**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- AIG\_SG (02/03/2018): **Alert - Adj Mandate Approved (S\$8741.00) - SLC7709K - Claim Handler: Loo, Tong S...**
- AIG\_SG (02/03/2018): **SLC7709K / OD / 24/02/2018 / Coverage & Excess update**

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**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |

## Claim Documents

\*SLC7709K (6812244128SG)

OD

Feb 24 2018 11:45AM

[CHRISTOPHER CHONG CHI CHUIN (CHRISTOPHER ZHONG QIJ)]

Premium Automobiles Pte Ltd

| Upload Documents          |                 |                                   | Upload Photos |  | Compose New Letter |  | Upload Video |  | Upload Audio |  | View       | View in Browser                     |
|---------------------------|-----------------|-----------------------------------|---------------|--|--------------------|--|--------------|--|--------------|--|------------|-------------------------------------|
| <b>Assessment Reports</b> |                 |                                   |               |  |                    |  |              |  |              |  | 1 per page | <input checked="" type="checkbox"/> |
| No                        | Finalized On    | LKK Auto Consultants Pte Ltd (HQ) |               |  |                    |  |              |  | Thumbnail    | Print  |            |                                     |
| 1                         | 02/03/18 08:56  | Adjuster Immediate Advice         |               |  |                    |  |              |  |              | Load HTM                                     |            |                                     |
| <b>Photos/Images</b>      |                 |                                   |               |  |                    |  |              |  |              |  | 3 per page | <input checked="" type="checkbox"/> |
| No                        | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |               |  |                    |  |              |  | Thumbnail    | Print  |            |                                     |
| 1                         | 02/03/18 09:06  | General View                      |               |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |            |                                     |
| 2                         | 02/03/18 09:06  | General View                      |               |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |            |                                     |
| 3                         | 02/03/18 09:06  | General View                      |               |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |            |                                     |
| 4                         | 02/03/18 09:06  | General View                      |               |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |            |                                     |
| 5                         | 02/03/18 09:06  | General View                      |               |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |            |                                     |
| 6                         | 02/03/18 09:06  | General View                      |               |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |            |                                     |
| 7                         | 02/03/18 09:06  | General View                      |               |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |            |                                     |
| 8                         | 02/03/18 09:06  | General View                      |               |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |            |                                     |
| 9                         | 02/03/18 09:06  | General View                      |               |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |            |                                     |
| 10                        | 02/03/18 09:06  | General View                      |               |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |            |                                     |
| 11                        | 02/03/18 09:06  | General View                      |               |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |            |                                     |
| 12                        | 02/03/18 09:06  | General View                      |               |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |            |                                     |
| 13                        | 02/03/18 09:06  | General View                      |               |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |            |                                     |
| 14                        | 02/03/18 09:06  | General View                      |               |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |            |                                     |
| 15                        | 02/03/18 09:06  | General View                      |               |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |            |                                     |
| <b>Documentation</b>      |                 |                                   |               |  |                    |  |              |  |              |  | 1 per page | <input checked="" type="checkbox"/> |
| No                        | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |               |  |                    |  |              |  | Thumbnail    | Print  |            |                                     |
| 1                         | 02/03/18 09:07  | Singapore Accident Statement      |               |  |                    |  |              |  |              | Load PDF                                     |            |                                     |
| 2                         | 02/03/18 09:07  | Certificate of Insurance          |               |  |                    |  |              |  |              | Load PDF                                     |            |                                     |
| 3                         | 02/03/18 09:07  | Driver's Driving License          |               |  |                    |  |              |  |              | Load PDF                                     |            |                                     |
| 4                         | 02/03/18 09:07  | MARK ESTIMATE                     |               |  |                    |  |              |  |              | Load PDF                                     |            |                                     |
| 5                         | 18/04/18 16:26  | DISCHARGE VOUCHER                 |               |  |                    |  |              |  |              | Load PDF                                     |            |                                     |
| 6                         | 18/04/18 16:26  | WORKSHOP INVOICE                  |               |  |                    |  |              |  |              | Load PDF                                     |            |                                     |

## Linked Accident Report Documents

| Upload Documents          |                |   | Upload Photos |  | Compose New Letter |  | Upload Video |  | Upload Audio |  | View       | View in Browser                     |
|---------------------------|----------------|---|---------------|--|--------------------|--|--------------|--|--------------|--|------------|-------------------------------------|
| <b>Assessment Reports</b> |                |   |               |  |                    |  |              |  |              |  | 1 per page | <input checked="" type="checkbox"/> |
| No                        | Finalized On   | AIG Asia Pacific Insurance Pte. Ltd. (SG) |               |  |                    |  |              |  | Thumbnail    | Print  |            |                                     |
| 1                         | 26/02/18 11:26 | Accident Statement                        |               |  |                    |  |              |  |              | Load HTM                                     |            |                                     |
| 2                         | 28/02/18 16:18 | Addendum Sheet                            |               |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |            |                                     |
| 3                         | 28/02/18 17:06 | Accident Statement Addm. #1               |               |  |                    |  |              |  |              | Load HTM                                     |            |                                     |
| <b>Photos/Images</b>      |                |   |               |  |                    |  |              |  |              |  | 3 per page | <input checked="" type="checkbox"/> |
| No                        | Finalized On   | AIG Asia Pacific Insurance Pte. Ltd. (SG) |               |  |                    |  |              |  | Thumbnail    | Print  |            |                                     |
| 1                         | 24/02/18 14:21 | Accident Photo                            |               |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |            |                                     |

| Assessment Reports |                |   | 1 per page   | <input checked="" type="checkbox"/> |
|--------------------|----------------|---|--|-------------------------------------|
| No                 | Finalized On   | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail  | Print                               |
| 2                  | 24/02/18 14:21 | Accident Photo                            |  Load JPG | <input checked="" type="checkbox"/> |
| 3                  | 24/02/18 14:21 | Accident Photo                            |  Load JPG | <input checked="" type="checkbox"/> |
| 4                  | 24/02/18 14:21 | Accident Photo                            |  Load JPG | <input checked="" type="checkbox"/> |
| 5                  | 26/02/18 11:26 | Identification Card Frt                   |  Load JPG | <input checked="" type="checkbox"/> |
| 6                  | 26/02/18 11:26 | Driving License back                      |  Load JPG | <input checked="" type="checkbox"/> |
| 7                  | 26/02/18 11:26 | Identification Card Frt                   |  Load JPG | <input checked="" type="checkbox"/> |
| 8                  | 26/02/18 11:26 | Identification Card back                  |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation      |                |   | 1 per page   | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail  | Print                               |
| 1                  | 26/02/18 11:25 | Sketch Plan                               |  Load JPG | <input checked="" type="checkbox"/> |

## Documents Checklist

| DOCUMENTS CHECKLIST  | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured.   |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>       |       |      |       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |       |      |       |

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

**Our File No:** CC3/AIG18004017/AVBQ2

**Date:** 18/04/2018

#### REFERENCE

Insured/Claimant: CHRISTOPHER CHONG CHI CHUIN  
(CHRISTOPHER ZHONG QIJ)

Policy No: 2100471730-01

Date of Loss: 24/02/2018

Nature of Claim: OD Claim No: 6812244128SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

|                             |                                   |             |                   |
|-----------------------------|-----------------------------------|-------------|-------------------|
| Reg No:                     | <b>SLC7709K</b>                   | Engine No:  | CYR015333         |
| Make & Model:               | AUDI Q7, 2.0 TFSI QU (A)          | Chassis No: | WAUZZZ4M1GD064854 |
| Reg. Date:                  | 22/06/2016 (Man. Year: 2016)      | Odometer:   | 24354 km          |
| Colour:                     | Grey                              |             |                   |
| Engine Capacity:            | 1984 cc                           |             |                   |
| Market Value/New Car Price: | S\$220,000.00                     |             |                   |
| Sum Insured (S\$):          | <b>Market Value/New Car Price</b> |             |                   |

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

|                          |                         |                      |                          |                         |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition:       | Steering (Serviceable): | Yes                  | Footbrake (Serviceable): | Yes                     |
| Handbrake (Serviceable): | Yes                     | Engine Modification: | No                       | Pre-accident Condition: |

#### CONDITION OF TYRES

|                   |               |                  |               |
|-------------------|---------------|------------------|---------------|
| Front Tyre Size:  | 275/45 R20    | Rear Tyre Size:  | 275/45 R20    |
| Front Left Side:  | Michelin 6 mm | Rear Left Side:  | Michelin 6 mm |
| Front Right Side: | Michelin 6 mm | Rear Right Side: | Michelin 6 mm |

*The above values represent the remaining tyre treads depth*

| COST OF CLAIMS                      | Repairer's       | Adjuster's      | Difference      | Diff %       |
|-------------------------------------|------------------|-----------------|-----------------|--------------|
| Parts                               | 7,369.00         | 3,997.36        | 3,371.64        | 45.75        |
| Miscellaneous Items                 | 0.00             | 0.00            | 0.00            |              |
| Labour                              | 6,592.00         | 3,792.00        | 2,800.00        | 42.48        |
| Paintwork Labour                    | 0.00             | 0.00            | 0.00            |              |
| Towing                              | 0.00             | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b> | <b>13,961.00</b> | <b>7,789.36</b> | <b>6,171.64</b> | <b>44.21</b> |
| <b>- Excess (S\$)</b>               | <b>1,000.00</b>  | <b>1,000.00</b> | <b>0.00</b>     | <b>0.00</b>  |
| <b>(S\$)</b>                        | <b>12,961.00</b> | <b>6,789.36</b> | <b>6,171.64</b> | <b>47.62</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>       | <b>907.27</b>    | <b>475.26</b>   | <b>432.01</b>   | <b>47.62</b> |
| <b>Nett Amount (S\$)</b>            | <b>13,868.27</b> | <b>7,264.62</b> | <b>6,603.65</b> | <b>47.62</b> |

#### INSPECTION

Date of Assignment: 01/03/2018

Date Inspected: 01/03/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 5.0 days

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**Adjuster:** ADRIAN LING

**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

| No.                      | Qty | Part No. | Particulars                        | Condition     | Repairer's      | Amount          |
|--------------------------|-----|----------|------------------------------------|---------------|-----------------|-----------------|
| 1                        | 1   |          | *FRONT DOOR -LH                    | Dented        | 3,274.00 FS     | *2,619.20 FS    |
| 2                        | 1   |          | *FRONT OUTER DOR SEAL -LH          | Necessary     | 218.00 FS       | *174.00 FS      |
| 3                        | 1   |          | *BONDING AGENT                     | Not Necessary | 43.00 FS        | *- FS           |
| 4                        | 1   |          | *CLEANING SOLUTION                 | Not Necessary | 64.00 FS        | *- FS           |
| 5                        | 8   |          | *GROMMET                           | Not Necessary | 18.00 FS        | *- FS           |
| 6                        | 2   |          | *SOUND ABSORBER                    | Not Necessary | 216.00 FS       | *- FS           |
| 7                        | 1   |          | *FRONT ALUMINIUM COVER TRIM -LH    | Cut           | 335.00 FS       | *268.00 FS      |
| 8                        | 1   |          | *TRIM PILLAR B                     | Not Necessary | 195.00 FS       | *- FS           |
| 9                        | 1   |          | *FRONT DOOR COVER-LH               | Necessary     | 608.00 FS       | *486.00 FS      |
| 10                       | 1   |          | *REAR DOOR COVER -LH               | Missing       | 514.00 FS       | *411.20 FS      |
| 11                       | 1   |          | *FRONT EXTERIOR MIRROR MOUNTING-LH | Not Necessary | 1,325.00 FS     | *- FS           |
| 12                       | 1   |          | *FRONT MIRROR CAP-LH               | Not Necessary | 159.00 FS       | *- FS           |
| 13                       | 1   |          | *SUNDRIES                          | Necessary     | 400.00 FS       | *38.96 FS       |
| <b>Total Parts (S\$)</b> |     |          |                                    |               | <b>7,369.00</b> | <b>3,997.36</b> |

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                             | Particulars   | Lab.Type | Repairer's      | Amount          |
|--------------------------------|---|----------|-----------------|-----------------|
| <b>Labour Items</b>            |   |          |                 |                 |
| 1                              | TO REMOVE AND TRANSFER BOTH LHS DOORS POWER WINDOW DEVICE POWER LATCH DEVICE ,MULTI LOCK SYSTEM AUDIO EQUIPMENT ETC WING MIRROR ASSY                          | New      | 800.00          | 800.00          |
| 2                              | TO REMOVE AND RENEW LHS FRONT DOOR ,REPAIR & SHAPE REAR DOOR ,TRANSFER OLD FITTINGS TO RENEW DOOR .RENEW BOTH DORO COVER ,FENDER ,REINSTALL ALL PARTS REMOVED | New      | 2,400.00        | 1,200.00        |
| 3                              | TO RESPRAY BOTH LHS FRONT AND REAR DOOR ,BOTH DOOR COVER ,WING MIRROR COVER   | New      | 3,200.00        | 1,600.00        |
| 4                              | TO CARRY OUT DIAGNOSTIC   | New      | 192.00          | 192.00          |
| <b>Gross Labour Cost (S\$)</b> |   |          | <b>6,592.00</b> | <b>3,792.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >