



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18003994/hb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 01-03-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFF 82K	Veh. Inspected	SGZ 390D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	01/03/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	01/03/2018	Inspection Date
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0264/2018/GW
Date	:	2-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Chan Z'R-Liang
Address	:	Blk 189B Rivervale Drive #11-1004 Singapore 542189
Telephone	:	HP +65 96311100
Type of Claim	:	Third Party Claims
Policy No.	:	2100420660-02000
Vehicle No	:	SGZ 390 D
Model Code	:	Audi A6 2.0 TFSI S-Tronic
Model / Year	:	May-15
Engine No	:	CYP 002084
Chassis No	:	WAUZZZ4G0FN062662
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	1-Mar-18
Place of Accident	:	Traffic Light Junct Of Woodlands Ave 12 & Ave 5

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGZ 390 D.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick open sensors.	S/N \$ 360.00 ✓	
2	To remove trunk fittings, dismantle and renew rear bumper and lower bumper. Inspect for damages on reinforcement and end panelling. Re-install all parts removed.	\$ 900.00 500	
3	To respray paint on rear bumper.	\$ 900.00 550	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 2,352.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGZ 390 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>2pc</i>	\$ 2,300.00	*
2	REAR BUMPER FIXING PARTS <i>1 set</i>	\$ 234.00	*
3	REAR BUMPER SPOILER <i>6t</i>	\$ 416.00	✓ 332.80
4	REAR BUMPER SECURING STRIP <i>1 set</i>	\$ 191.00	*
5	SUNDRIES <i>2/12 New</i>	\$ 180.00	*
TOTAL SPARE PARTS CHARGES		\$ 3,321.00	
TOTAL LABOUR CHARGES		\$ 2,352.00	
GRAND TOTAL		\$ 5,673.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian Lim

Surveyed Date

:

09/03/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

xbr Authorised, 03 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- For illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Signature: _____
Date: _____

Please Note

:

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0264/2018/GW
Date	:	2-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

3 days ok - jb - 13 Apr 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Chan Z'R-Liang
Address	:	Blk 189B Rivervale Drive #11-1004 Singapore 542189
Telephone	:	HP +65 96311100
Type of Claim	:	Third Party Claims
Policy No.	:	2100420660-02000
Vehicle No	:	SGZ 390 D
Model Code	:	Audi A6 2.0 TFSI S-Tronic
Model / Year	:	May-15
Engine No	:	CYP 002084
Chassis No	:	WAUZZZ4G0FN062662
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	1-Mar-18
Place of Accident	:	Traffic Light Junct Of Woodlands Ave 12 & Ave 5

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGZ 390 D.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick open sensors.	S/N	\$ 360.00	\$ 360.00
2	To remove trunk fittings, dismantle and renew rear bumper and lower bumper. Inspect for damages on reinforcement and end panelling. Re-install all parts removed.		\$ 900.00	\$ 500.00
3	To respray paint on rear bumper.		\$ 900.00	\$ 550.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,352.00</u>	<u>\$ 1,602.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGZ 390 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 2,300.00	
2	REAR BUMPER FIXING PARTS	\$ 234.00	
3	REAR BUMPER SPOILER	\$ 416.00	\$ 332.80
4	REAR BUMPER SECURING STRIP	\$ 191.00	
5	SUNDIRES	\$ 180.00	
TOTAL SPARE PARTS CHARGES		\$ 3,321.00	\$ 332.80
TOTAL LABOUR CHARGES		\$ 2,352.00	\$ 1,602.00
GRAND TOTAL		\$ 5,673.00	\$ 1,934.80

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Vic (LKKAuto)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Friday, 13 April, 2018 3:15 PM
To: Adrian Ling (LKKAuto); Asher Sng (LKKAuto); CS A Team; Admin A; Carrine Leong; Nora Khai
Subject: FINAL REVISION SGZ390D - TP AIG - SURVEYED 9 MAR 18
Attachments: PA02642018 - SGZ 0390 D - Audi A6 2.0 TFSI S-Tronic- REAR (AIG).xls

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$1934.80 @ 3 days of repairs.

your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CC3/AIG18003994/hb3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0264/2018/MAS

27 April 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SGZ 390 D, Audi A6 2.0 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SGZ 390 D**, claimant, **Mr. Chan Z'R-Liang**, please find the related document as per attached.

1. A copy of the Original invoice no. 85012369 – S\$2,090.24
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Rental bill – S\$420.00 (S\$140.00 x 3 days)
6. A copy of GIA search fee – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SGZ 390 D

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

REPUBLIC OF SINGAPORE
 IDENTITY CARD NO. S7146134C



CHAN Z'R-LIANG
 (ZHANG ZHILIANG)
 張智曉

Race
 CHINESE
 Date of Birth
 24-12-1971
 Country of Birth
 SINGAPORE

Sex
 M

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S7146134C

Name
 CHAN Z'R-LIANG
 (ZHANG ZHILIANG)

Birth Date 24 Dec 1971
 Issue Date 15 Sep 2007




1010328



NRIC No. S7146134C



Blood Group: O+ Date of Issue: 11-06-1993

Address
 APT DLX 1888 RIVERVALE DRIVE #11-1004
 SINGAPORE 542189

NRIC No. S7146134C Date: 21-03-2001 No. 3903588


YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE 15 Sep 2007

Class 3 Motor Cars \leq 3000kg with \leq 7 passengers, exclusive of the driver; and other motor vehicles \leq 2500kg

NP 428A

Licence No. S7146134C





CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUTOPLUS

(The below excess is subject to GST)

OWN DAMAGE EXCESS S\$1600.00 (1)
WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

CERTIFICATE NO. 2100420660-02000

SUM INSURED Market Value
INSURING WITH COE/PARF Yes

- 1) VEHICLE REGISTRATION NO. SGZ390D
2) NAME OF INSURED CHAN Z'R-LIANG (ZHANG ZHILIANG)
3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT 28 May 2017
4) DATE OF EXPIRY OF INSURANCE 27 May 2018
5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*

SUBJECT TO AGE CONDITION: All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

SOLE AGENT'S WORKSHOP: For new vehicles less than 3 years from initial registration, you have the option for claims-related repairs to be done at Sole Agent's workshop.

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

1. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 2. Glass-Fix - S2 Ubi Ave 3 (Tel: 62780887) - For windscreen only
3. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 4. DPS Body & Paint (Subsidiary of C&C) - 209 Pandan Gardens (Tel: 65684501)
5. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 6. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)
7. Move Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723692) 8. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)
9. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss of Use 10 Days (1600cc) - Refer to policy wordings for details CBKw

* NAMED DRIVER NA

HIRE PURCHASE COMPANY NA
EMPLOYER'S LOAN

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 12 May 2017

AIG Asia Pacific Insurance Pte. Ltd.

503508-000
WESTING AGENCY PTE LTD
BLK 26D JALAN MEMBINA
#15-164
SINGAPORE 167026

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPNBA

BREAKDOWN OF PAYMENT

Vehicle No: SGZ390D

Accident on 1/3/2018 at Traffic Light Junct Of Woodlands Ave 12 & Ave 5

Involving vehicle/s SFF82K

1) Repair cost \$ 2070.24

Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2.00

Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or
Rental Car \$ 420.00

Payable to: Chan Z'R-Liang

4) Medical fees \$ _____

Payable to: _____

5) Others \$ _____

Payable to: _____



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

14 APRIL 2018

ONG SIN KIP
532 JOO CHIAT ROAD
#13-04
SINGAPORE 427711

Dear Sir/Madam,

OUR REF : CC3/AIG18003994/Ahb3
YOUR REF : SFF 82K
ACCIDENT INVOLVING SFF 82K AND SGZ 390D ALONG WOODLANDS AVENUE 12
ON 01.03.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SGZ 390D against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SGZ 390D. As such, liability may not be on your favour. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

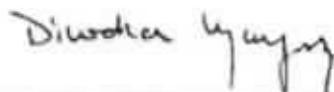
AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Chan Z'R-Liang (the third party claimant) of Blk 189B Rivervale Drive
#11-1004, Singapore 542189 (address), owner of SGZ 390 D (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SGZ 390D that was damaged pursuant to the accident which occurred on 1/3/2018
(date) along Traffic Light Junct Of Woodlands Ave 12 & Ave 5 (location) involving vehicle no/s
SFF82K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 24 (day) of 03 (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,070.34 (Repair Cost), S\$420.00 (Loss of rental/use), S\$2.00 (Disbursement), for vehicle no. SGZ390D that was damaged pursuant to the accident which occurred on 1/3/2018 (date) along Traffic Light Junct Of Woodlands Ave 12 & Ave 5 (location) involving vehicle no/s SFF82K. This is pursuant to the inspection conducted on 9/3/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Chan Z'R-Liang (CHAN ZHILIANG) ("the third party claimant") of vehicle no. SGZ390D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGZ390D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of 04 (month) 20 18 (year)


LKK

Signed by appointed surveyor


PREMIUM AUTOMOBILES PTE LTD

Signed by "the workshop" (with chop)



Premium Automobiles Pte Ltd

Audi Centre Singapore

281 Alexandra Road

Singapore 159938

Main Telephone: 6806 2223

Main Telefax: 6471 3733

Page 1 14:31

Alexandra Service Centre

281 Alexandra Road

Singapore 159938

Telephone: 6308 2223

Telefax: 6475 1025

Ubi Service Centre

35 Ubi Road 1

Singapore 408601

Telephone: 6385 3223

Telefax: 6347 1125

Customer Service

Service Appointment

Hour Breakdown Service

Email:

customer.care@premiumauto.com.sg

6886 2323

9626 1233

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85012369
Date : 25/04/2018
Order : SGZ03900
Term : 30

Account: A0006 IT 01
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SGZ03900 (V 26151)

Regn Date: 28/05/2015

Mileage: 50601

WIP No.: 57343

Model: A6 2.0 TFSI S tronic (PI) 45C8 Chassis: WAUZZZ4G80FN062662

Engine: CYP 002004

Dept: U

VS8 No.:

You have been assisted by :- UB-Carrine

()

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSORS.	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE TRUNK FITTINGS, DISMANTLE AND REPAIR REA BUMPER & RENEW LOWER SPOILER. INSPECT FOR DAMAGES REINFORCEMENT AND END PANNELLING. RE-INSTALL ALL PA REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY PAINT ON REAR BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	A450007521P 9B9	SPOILER Less 800%	1.00	416.00	332.00

Parts 332.00
Labour 0.00
Sublet 1,602.00
Menus 0.00
Lubricant 0.00

Sub-Total 1,934.80

7% GST 135.44

Grand Total 2,070.24



16/4

Received by

For & on behalf of
Premium Automobiles Pte Ltd

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

CHAN Z'R-LIANG

BLK 189B #11-1004
RIVERVALE DRIVE
SINGAPORE 542189

ATTN : CHAN Z'R-LIANG

INVOICE : AR1803-0338
DATE : 24/03/2018
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201803-0224

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SJV1779X 392.52
Make / Model :
Rental Dates : Rental Billing From 21/03/2018 To 24/03/2018
Period : 3 days
Rental Rate : S\$ 140.00 Per Day (Including GST)
Reference No : SGZ390D

AMOUNT : S\$

FOUR HUNDRED TWENTY DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 392.52
GST 7% : 27.48

TOTAL S\$: 420.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC /CH :	
CS / CC /CH :	

RENTAL AGREEMENT

201803-0224

Hirer's Name Chan Z'R-Liang		Date of Birth 24/12/71	Passport/ Nric No. S7146134C	Nationality
Address Blk 189B Rivervale Drive		Occupation	Driving Licence No. As Above	Date of Expiry Life
Postal Code #11-1004	542189	Contact No.	Mobile Phone No. 96311100	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

CHECK OUT

Date 21.3.18	Time 8.45am	Mileage 0 KM	E 1/4 1/2 3/4 F
Date 24.3.18	Time 9.55am	Mileage 0 KM	Remarks

CHECK IN

IMPORTANT NOTES

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	140	
DISCOUNT				
GST @ 7%				
TOTAL				420/-
EXTENSION				
Audi/Tony				
SGZ390D				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.				DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.

Diwaker Yung

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

Chan's

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SV1779x	MODEL
FROM	RETURN

Estimate Date. For actual return see CHECK IN

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

CHAN Z'R-LIANG

OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Official Receipt No : **201803-0234**
Account of : **CHAN Z'R-LIANG**
Date Issued : **24/03/2018**
Vehicle Reg No. : **SJV1779X**
Rental Dates : **21/03/2018**
Amount Received : **S\$ 420.00**
Payment Type: : **VISA** **V109720** **S\$ 420.00**
Payment for Invoice : **AR1803-0338**
Comments :

TOTAL AMOUNT RECEIVED	S\$ 420.00
------------------------------	-------------------

* This is a computer generated document. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

Third Party Insurer Enquiry

Our Ref No: GR-18-031829

Date of Request: 01/03/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 01/03/2018
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SFF82K
Accident Date 01/03/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SFF82K	AIG Asia Pacific Insurance Pte. Ltd.	23/03/2017-22/03/2018	65-6419-3000
SFF82K	AIG Asia Pacific Insurance Pte. Ltd.	04/12/2017-03/12/2018	65-6419-3000
SFF82K	AIG Asia Pacific Insurance Pte. Ltd.	23/11/2017-22/11/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-031829

Date of Request: 01/03/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 01/03/2018
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SFF82K
Accident Date 01/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express






















CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Mar 2018 Edit Reg		09 Mar 2018 00:00 Edit Adj Rpt	S\$1,934.80 Edit Estimates	S\$1,934.80 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	ONG SIN KIP , ID: S1586298Z								
Main Claimant:	CHAN Z'R-LIANG , ID: S7146134C								
Vehicle Reg. No.:	SGZ390D	Date of Loss:	01/03/2018 07:00 - :59 [33 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1110865705SG	Policy/Cover Note No.:	1700082275 (Comprehensive)						
Vehicle Reg. No. (Insured):	SFFB2K	Policy No. (Claimant):	2100420660-02000						
		Excess:							
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 12/03/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (02/03/2018): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGZ390D (1110865705SG)
[SFF82K]
TP
CHAN Z'R-LIANG
Mar 1 2018 7:20AM
[ONG SIN KIP]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	 Edit	
Assessment Reports				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	05/03/18 16:26	Accident Statement <small>From: SC - Reg. No: SFF82K, Claimant: ONG SIN KIP</small>	 Load HTM	
Photos/Images				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/04/18 09:46	General View	 Load JPG	<input checked="" type="checkbox"/>
2	18/04/18 09:46	General View	 Load JPG	<input checked="" type="checkbox"/>
3	18/04/18 09:46	General View	 Load JPG	<input checked="" type="checkbox"/>
4	18/04/18 09:46	General View	 Load JPG	<input checked="" type="checkbox"/>
5	18/04/18 09:46	General View	 Load JPG	<input checked="" type="checkbox"/>
6	18/04/18 09:46	General View	 Load JPG	<input checked="" type="checkbox"/>
7	18/04/18 09:46	General View	 Load JPG	<input checked="" type="checkbox"/>
8	18/04/18 09:46	General View	 Load JPG	<input checked="" type="checkbox"/>
9	18/04/18 09:46	General View	 Load JPG	<input checked="" type="checkbox"/>
10	18/04/18 09:46	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation				
			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/03/18 16:29	TP GIA REPORT	 Load PDF	
2	05/03/18 11:25	Non reporting letter	 Load PDF	
3	12/03/18 17:49	TP ESTIMATE- MARKED	 Load PDF	
4	13/04/18 15:32	OID DRIVING LICENCE STATUS	 Load PDF	
5	27/04/18 14:19	LETTER TO OI	 Load PDF	
6	14/05/18 11:26	WORKSHOP INVOICE	 Load PDF	
7	14/05/18 11:26	AUTHORISATION TO ACT FORM	 Load PDF	
8	14/05/18 11:26	Release Voucher	 Load PDF	
9	14/05/18 11:26	RENTAL RECEIPT	 Load PDF	
10	14/05/18 11:26	GIA SEARCH	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

	^ v
--	--------

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SFF82K (Insd veh)	Model:	AUDI A6 2.0 TFSI (A)
	SGZ390D (TP veh)		
Date of Accident:	01/03/2018		

Global Sum Settlement	: []	Yes	[X]	No	
Repair Estimate	:	\$	6,070.11		
Final Repair Cost	:	\$	2,070.24		
Loss of Use	:	\$			days at \$0.00 per day
Rental (if any)	:	\$	420.00		3 days
LTA / GIA Search Fee	:	\$	2.00		
Others:	:	\$	0.00		
	:	\$			
Final Settlement Sum	:	\$	2,492.24		
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)					
A) For <u>Non GIA Registered Workshop</u> : Agreed Liability _____ (%)					
B) For <u>GIA Registered Workshop</u> : BOLA Applicable: Yes/ No BOLA Scenario No: _____					
BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)					
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	: \$	2,072.24
2)	Chan Z'R-Liang (Zhang ZhiLiang)	: \$	420.00
3)		: \$	

JOANNE LEE KHANG MIN

14 May
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg No 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18003994/AHB3Q2

Date: 14/05/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700082275
 Claimant Vehicle No: SGZ390D Insured Vehicle No: SFF82K
 Date of Loss: 01/03/2018 Nature of Claim: TP Claim No: 1110865705SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGZ390D
 Make & Model: AUDI A6, 2.0 TFSI (A) Engine No: CYP002084
 Reg. Date: 28/05/2015 (Man. Year: 2015) Chassis No: WAUZZZ4G0FN062662
 Colour: Black Odometer: 50209 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/45 R18 Rear Tyre Size: 245/45 R18
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,321.00	332.80	2,988.20	89.98
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,352.00	1,602.00	750.00	31.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,673.00	1,934.80	3,738.20	65.89
+ GST 7.00/7.00% (S\$)	397.11	135.44	261.67	65.89
Nett Amount (S\$)	6,070.11	2,070.24	3,999.87	65.89
+ Car Rental (3.0 x S\$140.00/day) (S\$)		420.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		2,492.24		

INSPECTION

Date of Assignment: 09/03/2018
 Date Inspected: 09/03/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
 55 Ubi Road 1
 Singapore 408699
 Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	2,300.00 FS	*-FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	234.00 FS	*-FS
3	1		*REAR BUMPER SPOILER	Cut	416.00 FS	*332.80 FS
4	1		*REAR BUMPER SECURING STRIP	Not Necessary	191.00 FS	*-FS
5	1		*SUNDRIES	Not Necessary	180.00 FS	*-FS
Total Parts (S\$)					3,321.00	332.80

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK OPEN SENSORS	New	360.00	360.00
2	TO REMOVE TRUNK FITTINGS ,DISMANTLE AND RENEW REAR BUMPER AND LOWER BUMPER .INSPECT FOR DAMAGES ON REINFORCEMENT AND END PANELLING .RE-INSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY PAINT ON REAR BUMPER	New	900.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			2,352.00	1,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >