

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 13 March 2018 8:52 AM
To: 'Claims'; Shu Pei (LKKAuto)
Cc: assignments; Admin A; Vic (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SGZ 0390 D AND YOUR INSURED SFF82K DATED ON 01/03/2018 ***LKK REF:CC3/AIG18003994/hb3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

*****Note: LOU \$90/day or LOR \$140/day subject to principal approval.***

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Monday, 12 March 2018 8:52 PM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SGZ 0390 D AND YOUR INSURED SFF82K DATED ON 01/03/2018 ***LKK REF:CC3/AIG18003994/hb3

Dear Asher,

Kindly assist to check your insured have filed the report?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 9 March, 2018 3:48 PM

To: 'Shu Pei (LKKAUTO)' <shupeil@lkkauto.com>

Cc: 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>; 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SGZ 0390 D AND YOUR INSURED SFF82K DATED ON 01/03/2018 ***LKK
REF:CC3/AIG18003994/hb3

Dear all,

Kindly assist with the liability clearance for the above mentioned vehicle.

We propose for 100% DS in our clients favour.

Herein attach the GIA report for your kind reference.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, 1 March, 2018 4:34 PM

To: claims@premiumauto.com.sg

Cc: assignments <assignments@lkkauto.com>; mastura@premiumauto.com.sg; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SGZ 0390 D AND YOUR INSURED SFF82K DATED ON 01/03/2018 ***LKK
REF:CC3/AIG18003994/hb3

Dear Mastura,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Dear Assignment team,

Kindly take note.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 1 March 2018 3:44 PM

To: Admin A <admin-a@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Cc: mastura@premiumauto.com.sg

Subject: ACCIDENT INVOLVING SGZ 0390 D AND YOUR INSURED SFF82K DATED ON 01/03/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

TP Insured: AIG

Do take note, kindly arrange the survey on 09/03/2018 (Friday), 10 AM.

Thank you.

Best Regards,

Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

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