

ASS. REC. BY:

REF: CS3 ICS18003991/MI d3

Special Instruction:

range & days

Surveyor: MA

ASSIGNMENT (Office)

From (Person): Janice Goh

of ECICS

Date/Time: 28/2/18 @ 12:18 pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SBL 382K

Insured: SJE 211M

at Workshop m/s Hong Motor Service

Tel: 6282 2052 / 9450 7061

of 5035 AMK Ind. Prk 2 (off Ave 3) #01-365

Policy No:

Claim No: DMPU1800029H

Sum Insured:

Excess:

Make of Veh: (Client's Record)

D.O.A. 27/2/2018

CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement:

Date/Time: 11:06am @ 1/3/18

Person Contacted: Mr. Huat

Vehicle: IN / OUT

Date/Time	Action/Instruction (X) Estimate
	SBL 382K - CB/AIG/0002843/h4
	SJE 211M - x
	Pending claim number

D.O.A: 2/4/2004

Celine Fong (LKKAuto)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Wednesday, 2 May 2018 9:09 AM
To: Admin-D (LKKAuto); ECICS Claims
Subject: RE: Our client's vehicle no. SBL382K (Hong); Your insured's vehicle no. SJE211M - PRI

Dear Catherine

Our ref DMPU1800029H.
Thank you

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Monday, 30 April, 2018 2:14 PM
To: ECICS Claims
Subject: RE: Our client's vehicle no. SBL382K (Hong); Your insured's vehicle no. SJE211M - PRI

Dear Janice,

Kindly assist URGENTLY.

Best Regards,
Catherine Chong | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Friday, 27 April, 2018 9:46 AM
To: 'ECICS Claims' <claims@ecics.com.sg>
Cc: ASSIGNMENTS@LKKAUTO.COM
Subject: RE: Our client's vehicle no. SBL382K (Hong); Your insured's vehicle no. SJE211M - PRI

Dear Janice,

Kindly provide us the claim number.

Best Regards,
Catherine Chong | Admin
LKK Auto Consultants Pte Ltd

Catherine Chong (LKK Auto)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Wednesday, 28 February, 2018 12:18 PM
To: Hui Ting; assignments
Cc: Corene Chong; ECICS Claims
Subject: RE: Our client's vehicle no. SBL382K (Hong); Your insured's vehicle no. SJE211M - PRI
Attachments: Hong Motor Service - Pre-Repair (ECICS)(SBL382K).pdf

Without Prejudice

Hi Hui Ting

Thank you for your email.
We are not agreed with your list of surveyor and we will appoint LKK for PRI.

Aside to LKK

Please assist to arrange for TP PRI.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.

From: Hui Ting [mailto:huiting@crossborderllc.com]
Sent: Wednesday, 28 February, 2018 11:57 AM
To: ECICS Claims
Cc: Corene Chong
Subject: RE: Our client's vehicle no. SBL382K (Hong); Your insured's vehicle no. SJE211M - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. We refer to your email dated 28 February 2018.
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

- a) Marc Ananda United Appraisal and Management Pte Ltd
- b) Dennis Yap PAL'S Appraiser Pte Ltd
- c) Yap Teck Lee LCW Appraiser Pte Ltd
- d) Yap Teck Chye MC-Coy Appraiser Pte Ltd
- e) Dixon Yeo Treasure Appraiser Pte Ltd
- f) Andrew How Prominent Appraiser Services
- g) Alan Cheong K.H. C L Appraiser Pte Ltd
- h) T.T. Rajan ST Appraisal Services
- i) Sebastian Lim Constanct Appraiser Services
- j) Aeon Auto Consultants LLP

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards
Huiting
TEL: 6812 6873

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

CONFIDENTIALITY NOTICE

This e-mail from CrossBorders LLC (including any attachment(s) to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

From: ECICS Claims [<mailto:claims@ecics.com.sg>]
Sent: Wednesday, February 28, 2018 11:56 AM
To: Hui Ting <huiting@crossborderllc.com>
Cc: Corene Chong <corene@crossborderllc.com>; ECICS Claims <claims@ecics.com.sg>
Subject: RE: Our client's vehicle no. SBL382K (Hong); Your insured's vehicle no. SJE211M - PRI

Without prejudice

Dear Hui Ting

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. LKK
2. JP knight
3. Formteam
4. Appraisal Associates
5. Autoprobe
6. Raleigh

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.

From: Hui Ting [<mailto:huiting@crossbordersllc.com>]
Sent: Wednesday, 28 February, 2018 9:28 AM
To: ECICS Claims
Cc: Corene Chong
Subject: Our client's vehicle no. SBL382K (Hong); Your insured's vehicle no. SJE211M - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 28 February 2018 for your kind attention.
2. Please reply email to corene@crossbordersllc.com & huiting@crossbordersllc.com

Thank You.

Regards
Huiting
TEL: 6812 6873

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

CONFIDENTIALITY NOTICE

This e-mail from CrossBorders LLC (including any attachment(s) to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us

immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL



This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.

CROSSBORDERS LLC

Advocates & Solicitors | Commissioner for Oaths | Notary Public

Our Ref: AJ.tk.Hong (SBL382K)
Your Ref: SJE211M

28 February 2018

ECICS Limited
7 Temasek Boulevard
#10-01 Suntec Tower One
Singapore 038987

Attn: Motor Claims Department

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION
CLAIMANT: TAN WAI KIM,
TRAFFIC ACCIDENT ON 27 FEBRUARY 2018 AT 06:55 HRS ALONG TPE
TOWARDS PIE BEFORE PUNGGOL EAST FLYOVER INVOLVING VEHICLES
NO. SBL382K & SJE211M & SLH7659U

We are instructed by Tan Wai Kim to notify you of a road accident on 27 February 2018 at about 06:55 hrs along TPE towards PIE before Punggol East Flyover involving our client's vehicle registration number SBL382K and vehicle registration number SJE211M driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

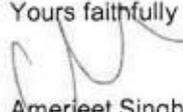
As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: Hong Motor Service
Address: 5035 Ang Mo Kio Industrial Park 2
(Off Avenue 3) #01-365
Singapore 589538
Contact: Mr Huat (6282 2052)

Please liaise with the above workshop directly.

Yours faithfully


Amerjeet Singh
Email: corene@crossbordersllc.com /
huiting@crossbordersllc.com
encs

**PLEASE LET US KNOW THE DATE
OF THE PRE-REPAIR INSPECTION**

.....

MAIN OFFICE
133 NEW BRIDGE ROAD
#23-03/04/05
CHINATOWN POINT
SINGAPORE 059413
TEL: 6438 1323
FAX: 6438 2313

BRANCH OFFICE
1 JALAN BERSEH
#03-12 NEW WORLD CENTRE
SINGAPORE 209037

PLEASE SEND ALL
CORRESPONDENCES TO
THE MAIN OFFICE

WE DO NOT ACCEPT
SERVICE BY FAX

BY FAX: 6338 9267 ONLY

URGENT

CONFIDENTIALITY CAUTION

THIS DOCUMENT IS FOR THE ADDRESSEE(S) ONLY AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE SUBJECT TO LEGAL PRIVILEGE. IF YOU HAVE RECEIVED THIS IN ERROR, PLEASE CONTACT US IMMEDIATELY.

CROSSBORDERS LLC

A LIMITED LIABILITY CORPORATION. REGISTRATION NUMBER 201305284K
GST REGISTRATION NUMBER 201305284K

Personal Particulars of Owner & Driver (Vehicle A)

Date of Accident: 27/02/2018 (dd/mm/yy) Time of Accident: 06:55 (24-HR-FORMAT)
Vehicle No.: SBL382K Vehicle Make & Model: Toyota Corolla Altis
Exact location of Accident: TPE towards PIE Before Punggol East Flyover
Policyholder's Name / IC No.: Tan Wai Kim / S0190909A
Driver's Name / IC No.: _____ (As Above)
Driver's Contact No.: 97870406 Company Contact No.: _____
Driver's Address: 17, Saraca Dr Singapore 807513
Insurance Company: _____ Email address (if any): _____

Relationship between Owner & Driver: (Please CIRCLE one only)

Owner Spouse Children Friend Parents Sibling Relative Employee Hirer or Others specify: _____

What do you wish to claim? (Please TICK one only)

Own Insurance Other Vehicle (The one you want to claim against) Reporting (For Record Purpose)

Exact purpose for which the vehicle was being used at time of accident?

Private use Work purpose

Occupation (nature of job) Indoor Outdoor

No. of Passengers (Including Driver): 1

Passenger Name: _____

Gender: Male / Female

Passenger Name: _____

Gender: Male / Female

Weather condition & Road conditions? (On the day of accident)

Clear & Dry Raining & Wet After-Rain & Wet Drizzling & Wet Others: _____

Was there any video captured by your Car Camera? Yes No *file too big to download*

Any Injuries: Yes No (If YES) Injured Person's Name: _____

Injuries Sustain: _____ Injured Person in Which Vehicle: _____

Police Report filed: Yes No (If YES) Which Police Station: _____

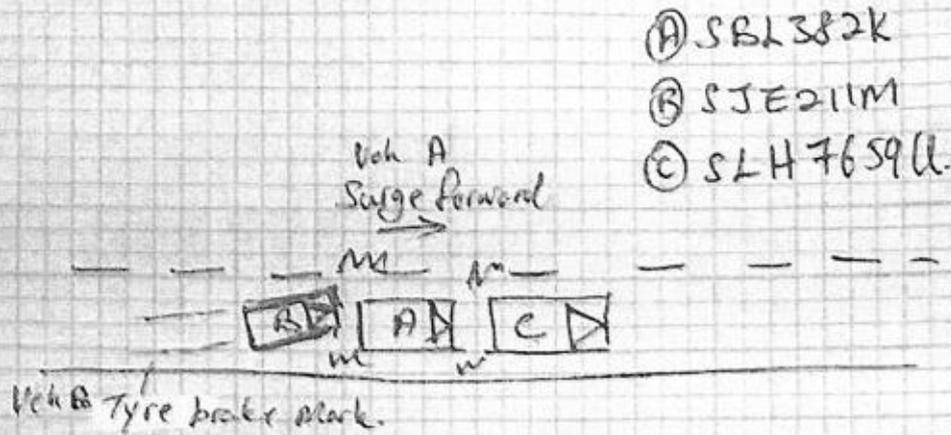
The Other Party(s) Details:

1. Driver's Name / IC No.: Koh See Sai / S7317D6A Vehicle No.: SJE211M
Driver's Contact No.: 87144011 Insurance Company (If any): _____
2. Driver's Name / IC No.: Thom Eng Kit / S7916P54H Vehicle No.: SLH7659D VW Pass.
Driver's Contact No.: 97510119 Insurance Company (If any): _____

Independent Witness (If Any): _____ Contact No.: _____

Preferred Workshop Name: _____ Contact No.: _____

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On mentioned date and time, I was travelling along TIE towards PIE on lane 1. Suddenly vehicle in front (veh c) jammed brake, I follow suit and manage to stop immediately after I stop Veh B rear end of my vehicle at a relatively strong impact causing my vehicle to surge forward and collided with the front vehicle (veh C).

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]
 Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0999A
Vehicle Details	
Vehicle No.:	SBL382K
Vehicle to be Exported:	No
Intended De-registration Date:	26 Apr 2018
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 A
Primary Colour:	Silver
Manufacturing Year:	2013
Engine No.:	1ZR267701
Chassis No.:	MR053REE104158066
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$15,065.00
Original Registration Date:	10 Jul 2013
First Registration Date:	10 Jul 2013
Transfer Count:	0
Actual ARF Paid:	\$15,065.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Jul 2023
PARF Rebate Amount:	\$11,298.00
Intended COE Rebate Details	
COE Expiry Date:	09 Jul 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$73,100.00
COE Rebate Amount:	\$38,026.00
Total Rebate Amount:	\$49,324.00

The information contained herein is correct as at 26 Apr 2018

OK

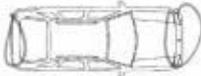
**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

PRE-REPAIR INSPECTION REPORT			
ECICS LTD		Ref: CS3/ICS18003991/M1d3s2	
7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER		Date: 07-05-2018	
ONE SINGAPORE 038987		Code: ICS	
1. Policy Particulars :- (THIRD PARTY CLAIM)			
Insured Veh.	SJE 211M	Veh. Inspected	SBL 382K
Policy No.		Coverage (\$)	0.00
Claim No.	DMPU1800029H	Excess (\$)	0.00
Assign From	JANICE GOH	Assign Date	28/03/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA ALTIS	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	MR053REE104158066	Colour	SILVER
Odometer	-	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65R15	MAXXIS	7 mm
L/H Front Tyre	195/65R15	MAXXIS	7 mm
R/H Rear Tyre	195/65R15	MAXXIS	7 mm
L/H Rear Tyre	195/65R15	MAXXIS	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION.			
5. General Information			
Accident Date	27/02/2018	Inspect Date / Time	01/03/2018 (12:48 PM)
Survey held at	HONG MOTOR SERVICES BLK 5035 ANG MO KIO IND PARK 2 #01-365 SINGAPORE 569538		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$10,500.00 -\$11,500			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		7 Working Days	

Report Ref No. CS3/ICS18003991/M1d3s2

Inspected By



MA CHIN FOOK

Automotive Assessor



K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MinstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.
No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.