



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18003983/Gyb3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 01-03-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKA 139Z	Veh. Inspected	SHF 488A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	01/03/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	27/02/2018	Inspection Date	01/03/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHF488A
Ref. No : TAX/02/18/2161
Reg. Date : 30/09/2014
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : CHUA KOON CHAI(CAI KUNCAI)
Type of Accident : SIDE SWIPE
Date / Time of Accident : 27/02/2018 06:20:00 PM
Accident Reported Date / Time : 28/02/2018 12:00:00 AM
Surveyor Is Required? : Yes
Survey by : Guo Qiang
Vehicle Is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle Issued? : No
Accident Repair Job Card No : 000024094800

Special Instruction to ARC,if any :

SKA139Z - AXA 4s
AFTER REPAIR PHOTO, LUM SUM REPAIR, FOR CHECK ITEM and REPLACE ITEM PLEASE CALL
SURVEYOR GUO QIANG (LKK) / HP : 82880282 / Email: GuoQiang@lkkauto.com
LUMSUM REPAIR

Prepared Date : 28/02/2018 10:57:46 AM

Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1st witness

Date

2nd witness

Date

Vehicle to Wega Date In: 28/2/18 Towing:

Time In: 1250

Driver: TMS

Wega Job No: 03/0167

Vehicle sent to SMRT Date In: 6-3-2018 Towing:

Time In: 11-30

Driver:

Received by (SMRT):

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH FRONT PORTION	676.00	0.00
Total Labour	676.00	0.00 300 /

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER LH	378.00	0.00 200 /
TO REPSRAY FRONT BUMPER	378.00	0.00 200 /
Total Spray Painting & Panel Beating	756.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X NN
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 60 /
TO REPLACE SUNDRY PARTS	100.00	0.00 X { NN
TO WASH AND VACUUM	60.00	0.00 X { NN
Total Other Costs	340.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
13802-17050		6505558	FENDER FRT/LH <i>BT</i>	1	723.40	25.00	542.55	Replace	Replace	No
15374-17051			NAME PLATE (HYBRID) <i>MBL</i>	1	51.90	25.00	38.92	Replace	Replace	No
12119-17930		6505517	BUMPER FRT <i>Cost</i>	1	482.00	25.00	361.50	Replace	Replace	No
12116-17040		6505516	BUMPER SUPPORT F/LH <i>MBL</i>	1	76.40	25.00	57.30	Replace	Replace	No
TOTAL MATERIALS							1,000.28	1,000.27		
TOTAL MATERIALS(Discounted)							846.06	846.06		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHF488A
Vehicle to be Exported:	No
Intended De-registration Date:	02 Mar 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2014
Engine No.:	2ZR1441493
Chassis No.:	JTDKN36U905751882
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$32,920.00
Original Registration Date:	30 Sep 2014
First Registration Date:	30 Sep 2014
Transfer Count:	0
Actual ARF Paid:	\$8,088.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Sep 2022
PARF Rebate Amount:	\$6,066.00
Intended COE Rebate Details	
COE Expiry Date:	29 Sep 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$50,704.00
COE Rebate Amount:	\$28,996.00
Total Rebate Amount:	\$35,062.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 02 Mar 2018.

OK

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Thursday, 11 October, 2018 12:52 PM
To: Vic (LKKAUTO)
Cc: Admin A; Olivia Lau (LKKAUTO); Bryan Ang (LKKAUTO)
Subject: Re: Accident on 27/2/2018 involving SHF 488A & SKA 139Z (AXA insured) Our Ref: TAX/02/18/2161/lg *** LKK REF: CC4/ASM18003983/Ghb3
Attachments: 02 18 2161 - DV.pdf

Dear Vic,

We attach the duly signed DV for your necessary action. Please let us have AXA's cheque for \$1,290.00 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 11/10/2018 09:34
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; Olivia Lau (LKKAUTO); Bryan Ang (LKKAUTO); Vic (LKKAUTO)
Subject: RE: URGENT / 2ND REMINDER Re: Accident on 27/2/2018 involving SHF 488A & SKA 139Z (AXA insured) Our Ref: TAX/02/18/2161/lg *** LKK REF: CC4/ASM18003983/Ghb3

Without Prejudice

Dear Lee Gek,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and in view of a 50/50 settlement as both vehicles were changing lane, we propose a global sum of **\$1,290.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the enclosed **DV** then forward back to us a copy for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Save the Earth. Print only when necessary.

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From: Vic (LKKAuto)

Sent: Monday, 10 September, 2018 2:19 PM

To: LeeGek@smrt.com.sg

Cc: Admin A; Vic (LKKAuto); Olivia Lau (LKKAuto); Bryan Ang (LKKAuto)

Subject: RE: URGENT / 2ND REMINDER Re: Accident on 27/2/2018 involving SHF 488A & SKA 139Z (AXA insured) Our

Ref: TAX/02/18/2161/lg *** LKK REF: CC4/ASM18003983/Ghb3

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Please be informed that I will be taking over the matter.

Kindly hold on as we are currently seeking mandate approval to our principal.

We will get back to you for update the soonest time.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:LeeGek@smrt.com.sg]
Sent: Friday, 7 September, 2018 2:40 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: URGENT / 2ND REMINDER Re: Accident on 27/2/2018 involving SHF 488A & SKA 139Z (AXA insured) Our Ref: TAX/02/18/2161/lg *** LKK REF: CC4/ASM18003983/Gmb3

URGENT
2ND REMINDER

Dear All,

We are very disappointed that despite our reminder sent on 10/8/2018, there is no response and to-date we do not even know who is your current OIC. Does it means that nobody is taking over Bevan's cases?

Please let us have your offer by **14th September 2018** and hope that we do not have to send you a final reminder.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 10/08/2018 18:34
To: CS A Team; admin@lks-auto.com
Cc: Olivia Lau (LKKAuto)
Subject: URGENT / REMINDER Re: Accident on 27/2/2018 involving SHF 488A & SKA 139Z (AXA insured) Our Ref: TAX/02/18/2161/lg *** LKK REF: CC4/ASM18003983/Gmb3

URGENT
REMINDER

Dear All,

Please let us have your offer by **17th August 2018**. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: 24/05/2018 15:48
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Bevan Lim (LKK Auto)
Cc: Vivian Lau (LKKAuto); Thin Thin (LKKAuto); Vic (LKKAuto); Admin A
Subject: RE: Accident on 27/2/2018 involving SHF 488A & SKA 139Z (AXA insured) Our Ref: TAX/02/18/2161/lg *** LKK REF: CC4/ASM18003983/Gmb3

Dear Sir / Madam,

We refer to the above matter.

Please note that:-

LKK ref	Officer in charge
CC4/ASM18003983/Gmb3	Bevan – 6749 4274

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Thursday, 24 May, 2018 3:16 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 27/2/2018 involving SHF 488A & SKA 139Z (AXA insured) Our Ref: TAX/02/18/2161/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1550.00
Loss of Rental	\$670.92 (6 days x \$111.82)
Loss of Income	\$360.00 (6 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$2587.92

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) LTA search
- 7) scene photo

We have notified AXA of PRS on 1/3/2018 at 8.19am and our taxi was surveyed on 1/3/2018 at 4.49pm. We attach the emails for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department
SMRT Automotive Services Pte Ltd



Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 01/03/2018 08:19
To: 'motor.survey@axa.com.sg'; 'cst@axa.com.sg'
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: SHF488A - Survey (AXA)
Attachments: SHF488A.pdf; 2161 - 488.pdf

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHF488A** within 48 hours according to GIA guide line, involving your insured **SKA139Z**
Vehicle in Woodlands SMRT Depot

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg



Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

From: No Reply <no.reply@axa.com.sg>
Sent: 01/03/2018 08:20
To: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: SHF488A - Survey (AXA) - CAS201803012539725

Thank you for your email.

We will look into your enquiry and get back to you within 3-5 working days. We seek your understanding and patience should we take slightly longer to respond because of unusually high email volume.

Our operating hours are between 9.00am to 5.30pm Mondays-Fridays, excluding Public Holidays.

Some points to note:

- Enquiries on Health policies, please contact our colleagues at customer.care.health@axa.com.sg
- To report a motor accident, please do so at any of our AXA Premium Workshops within 24 hours from the time of accident. You may refer to this link for our list of Premium Workshops.
- To all workshops/ third party lawyers, please email your survey request with supporting documents to motor.survey@axa.com.sg for direct assistance.

Best Regards,
Claims Service Team
AXA Insurance Pte Ltd

Ref: 00Db0Ky1f_5006F1cqbCH:ref

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



Re:RE: SEEK QUANTUM MANDATE APPROVAL S8M009RJ OI: SKA 139Z

Type

🔔 Question

Message

pls proceed

Reply

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Thursday, 24 May, 2018 3:16 PM
To: CS A Team; Admin A
Subject: Re: Accident on 27/2/2018 involving SHF 488A & SKA 139Z (AXA insured) Our Ref: TAX/02/18/2161/lg
Attachments: 20180227_182246.jpg; 02 18 2161.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1550.00
Loss of Rental	\$670.92 (6 days x \$111.82)
Loss of Income	\$360.00 (6 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$2587.92

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) LTA search
- 7) scene photo

We have notified AXA of PRS on 1/3/2018 at 8.19am and our taxi was surveyed on 1/3/2018 at 4.49pm. We attach the emails for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





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Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 MARCH 2018

**KHOO KOH SEONG
19 WAK HASSAN PLACE
SINGAPORE 757111**

Dear Sir/Madam,

**OUR REF : CC4/ASM18003983/Gmb3
YOUR REF : SKA 139Z
ACCIDENT INVOLVING SKA 139Z AND SHF 488A ALONG BALESTIER ROAD ON
27.02.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s SMRT AUTOMOTIVE SERVICES PTE LTD, acting on behalf of the owner of SHF 488A against your motor insurance policy.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being pending for final allocation of liability in settlement by our principal.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to bevanlim@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- **Driver's driving license or foreign driving license (if any)**
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)



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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at bevanlim@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Bevan Lim
Case Handler
DID: 6749 4274
FAX: 6741 4108
Email: bevanlim@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)



Date: 28/2/2018

Our Ref. No.:

Letter of Authorisation

I, Name CHUA KOON CHAI (NRIC No.: S 7309934 Z) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHP 488A hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and Third party vehicle no SKA 139 Z happened on 27/02/18 620pm along Place Balestier RD Towards Thomson RD (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: CHUA KOON CHAI ~~CHAI~~ Signature: 
NRIC No.: S 7309934 Z
Tel No.: 98200854
Address: BLK 673C #06-676 YISHUN AVE 4
SPORE (763673)



redefining / insurance

CLAIM REF : S8M009RJ
INSURED : KHOO KOH SEONG

DISCHARGE VOUCHER

We, **SMRT AUTOMOTIVE SERVICES PTE LTD** confirm that by letter of authorisation dated 28/02/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of **SMRT TAXIS PTE LTD** and the Hirer, **CHUA KOON CHAI (CAI KUNCAI)** of vehicle no. **SHF 488A**.

Now we **SMRT AUTOMOTIVE SERVICES PTE LTD** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars One Thousand Two Hundred Ninety Only (\$S\$1,290.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no **SKA 139Z** arising out of an accident with **SHF 488A** on **27/02/2018**.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SKA 139Z** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **SMRT TAXIS PTE LTD** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SKA 139Z**.

Dated this 11 day of Oct 2018

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp _____

Witness : _____

Name : Tan Lee Gek

I/C No : S1420706F

Address : 60 Woodlands Industrial Park E4

Singapore 757705

Tel: 65 6462 3888 Fax: 65 6388 7421

www.smrt.com.sg



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180500263
Date : 15.05.2018
Vehicle No. : SHF488A
Your Ref No. : TAX/02/18/2161
Our Ref No. : 24094800
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,550.00
GRAND TOTAL					\$ 1,550.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 27.02.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/18/2161

From: SMRT Taxis Pte Ltd

Date: 09/03/2018

**ACCIDENT ON 27/02/2018 INVOLVING SHF 488A & SKA 139Z
ALONG BALESTIER RD TOWARDS THOMSON RD**

This is to confirm that the daily rental rate for SHF 488A is \$111.82 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD

A handwritten signature in black ink, appearing to be a stylized loop or 'S' shape, positioned below the typed name.

for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHF488A Accident Case No. : TAX/02/18/2161
Make / Model : TOYOTA PRIUS Ref. No. : 24094800

Date and Time Vehicle off-road for Accident Repair : 28.02.2018 10:15:00
Date and Time Repair Completed : 06.03.2018 13:12:43

Remarks :

Generated by : POHSUAN

Printed on : 07.03.2018

Enquire Transaction History**Transaction History Details**

Log Date/Time: 28 Feb 2018 / 14:29:06

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SKA139Z

Transaction Type: 18.32 Insurance Enquiry (GIRO Payment)

Channel: External Agency

User ID: ESASBAHD - BALQISH BINTE ABDUL HALIL

Business Transaction Reference No.: 20180228142906010516

Search Date / Time: 27 Feb 2018 18:20:00

Insurance Company: AXA INSURANCE PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKA 139Z (Insd veh)	Model:	TOYOTA PRIUS
	SHF 488A (TP veh)		
Date of Accident:	27/02/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	6,161.19
Final Repair Cost	:	\$	1,550.00
Loss of Token Sum	:	\$	360.00
Rental (if any)	:	\$	670.92
	@50%		1,290.46
LTA / GIA Search Fee	:	\$	7.49

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,290.00

Is Third Party Workshop GIA Registered?		<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability ____ 50 ____ (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: ____		
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____ _____				

Payment Instruction: Payee's Breakdown			
1)	SMRT TAXIS PTE LTD	:	\$ 1,290.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

05/11/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18003983/Ghb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:STACEY NG

Date : 05-11-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKA 139Z	Veh. Inspected	SHF 488A
Policy No.	GA062306/1	Coverage (\$)	0.00
Claim No.	S8M009RJ	Excess (\$)	0.00
Assign From		Assign Date	01/03/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JTDKN36U905751882	Colour	MAROON
Odometer	319900	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	6 mm
L/H Front Tyre	195/65 R15	FALKEN	6 mm
R/H Rear Tyre	195/65 R15	FALKEN	6 mm
L/H Rear Tyre	195/65 R15	FALKEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	27/02/2018	Inspection Date	01/03/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHF 488A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FENDER FRT/LH (DISC 25%) (CONSISTENT)	BENT	723.40	542.55
1	NAME PLATE (HYBRID) (DISC 25%) (CONSISTENT)	NECESSARY	51.90	38.92
1	BUMPER FRT (DISC 25%) (CONSISTENT)	CUT	482.00	361.50
1	BUMPER SUPPORT F/LH (DISC 25%) (CONSISTENT)	NECESSARY	76.40	57.30
			1,333.70	1,000.27
	<u>LABOUR</u>			
	PANEL BEATING & BODY WORK.		676.00	300.00
	SPRAY PAINT.		756.00	400.00
	TO CHECK WIRING AND SYSTEM FUNCTION.	NOT NECESSARY	80.00	-
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	60.00
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			1,772.00	760.00
	GRAND TOTAL		3,105.70	1,760.27
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,550.00

Report Ref No. CC4/ASM18003983/Ghb3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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