

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Thursday, 11 October, 2018 12:52 PM
To: Vic (LKKAUTO)
Cc: Admin A; Olivia Lau (LKKAUTO); Bryan Ang (LKKAUTO)
Subject: Re: Accident on 27/2/2018 involving SHF 488A & SKA 139Z (AXA insured) Our Ref: TAX/02/18/2161/lg *** LKK REF: CC4/ASM18003983/Ghb3
Attachments: 02 18 2161 - DV.pdf

Dear Vic,

We attach the duly signed DV for your necessary action. Please let us have AXA's cheque for \$1,290.00 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 11/10/2018 09:34
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; Olivia Lau (LKKAUTO); Bryan Ang (LKKAUTO); Vic (LKKAUTO)
Subject: RE: URGENT / 2ND REMINDER Re: Accident on 27/2/2018 involving SHF 488A & SKA 139Z (AXA insured) Our Ref: TAX/02/18/2161/lg *** LKK REF: CC4/ASM18003983/Ghb3

Without Prejudice

Dear Lee Gek,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and in view of a 50/50 settlement as both vehicles were changing lane, we propose a global sum of **\$1,290.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the enclosed **DV** then forward back to us a copy for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Monday, 10 September, 2018 2:19 PM

To: LeeGek@smrt.com.sg

Cc: Admin A; Vic (LKKAuto); Olivia Lau (LKKAuto); Bryan Ang (LKKAuto)

Subject: RE: URGENT / 2ND REMINDER Re: Accident on 27/2/2018 involving SHF 488A & SKA 139Z (AXA insured) Our

Ref: TAX/02/18/2161/lg *** LKK REF: CC4/ASM18003983/Ghb3

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Please be informed that I will be taking over the matter.

Kindly hold on as we are currently seeking mandate approval to our principal.

We will get back to you for update the soonest time.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]
Sent: Friday, 7 September, 2018 2:40 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: URGENT / 2ND REMINDER Re: Accident on 27/2/2018 involving SHF 488A & SKA 139Z (AXA insured) Our Ref: TAX/02/18/2161/lg *** LKK REF: CC4/ASM18003983/Gmb3

**URGENT
2ND REMINDER**

Dear All,

We are very disappointed that despite our reminder sent on 10/8/2018, there is no response and to-date we do not even know who is your current OIC. Does it mean that nobody is taking over Bevan's cases?

Please let us have your offer by **14th September 2018** and hope that we do not have to send you a final reminder.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 10/08/2018 18:34
To: CS A Team; admin@lbs-auto.com
Cc: Olivia Lau (LKKAuto)
Subject: URGENT / REMINDER Re: Accident on 27/2/2018 involving SHF 488A & SKA 139Z (AXA insured) Our Ref: TAX/02/18/2161/lg *** LKK REF: CC4/ASM18003983/Gmb3

**URGENT
REMINDER**

Dear All,

Please let us have your offer by **17th August 2018**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: 24/05/2018 15:48
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Bevan Lim (LKK Auto)
Cc: Vivian Lau (LKKAuto); Thin Thin (LKKAuto); Vic (LKKAuto); Admin A
Subject: RE: Accident on 27/2/2018 involving SHF 488A & SKA 139Z (AXA insured) Our Ref: TAX/02/18/2161/lg *** LKK REF: CC4/ASM18003983/Gmb3

Dear Sir / Madam,

We refer to the above matter.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18003983/Gmb3	Bevan – 6749 4274

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Thursday, 24 May, 2018 3:16 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 27/2/2018 involving SHF 488A & SKA 139Z (AXA insured) Our Ref: TAX/02/18/2161/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1550.00
Loss of Rental	\$670.92 (6 days x \$111.82)
Loss of Income	\$360.00 (6 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$2587.92

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) LTA search
- 7) scene photo

We have notified AXA of PRS on 1/3/2018 at 8.19am and our taxi was surveyed on 1/3/2018 at 4.49pm. We attach the emails for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department
SMRT Automotive Services Pte Ltd

