

INS. CASE OWNER:

Stacy

CC4 KSM AXA1800

3982, Kk 639

LKK:
IDAC

ASSIGNMENT

Surveyor:

KENNETH

DOI:

02/08/18

Date / Time:

1/7/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFF 3433B

Name of Insured:

YED SHU YI

Insured Tel No.:

HP:

9819827

Excess Sec II :S\$

D.O.A:

11/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES / NO

Claim No.:

S8M00916 | 32011

Policy No.:

UAT09356

Make / Model:

Audi

Place of Accident:

TAKELIMMAY A UP W 6

OI GIA REPORT YES / NO

TP GIA REPORT YES / NO

Insured Liability:

%

Final ? Yes / No

SFF 1888R



INSRS:

WSP:

Tel:

Liability:

RMKS:

MBM



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

5/7/18
VIC

SFF 1888R - F
SFF 3433B - F
Guaranteed claim.
TP hit onto rear of OI - liability down on TP. 4

STAGE

DATE / PIC

Non-Reporting Itr (1st):
Non-Reporting Itr (2nd):
Non-Reporting Itr (Final):
Notification Itr (if non-pickup):
Call OI:
After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):
After call Itr to OI:
Authorisation To Act:
Release Voucher:
Final Repair Bill:
Car Rental Invoice:
Towing Invoice:
LTA / GIA:
Medical Bill:
PIR:
Mandate/Reject Instruction:
LOD:
Payment Breakdown Form:
Post-Repair Photos:
Others:

OI insured NO response.
called OI NO response.
OI called - confirm accident details OI
mention TP mentioned OI - OI disputed TP
claim and mentioned TP try to contact
her and the workshop to get
Private Settlement but OI rejected
inform OI to keep us update on her
claim status - later / email sent to
OI.
To check with TP for evidence.

15/11/18

OI/TP INACTIVITY. OUIWIT WP REPORT

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(

\$ x days)

Loss of Income (LOI):

S\$

(

\$ x days)

LOR only ☐ LOU only ☐

LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search:

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost:

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle
2) Report Format: WP REPORT
3) Survey fee: \$ 250.00

WP REPORT / TP INACTIVITY
NO SETTLEMENT

18/11/18

REF

Asm (AXA)

W

ASSIGNMENT

From: Date: 02032018

Estimated Cost:

OD / TR / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SKJ 1888R

at Workshop no:

MBM Wheelpower

of:

160 Sin Ming Drive

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

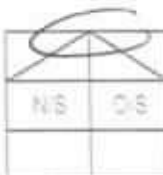
(Client's Record)

Make of Veh:

Lucas.

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Sal. or Market Value:

IDAC Accident Report:

Consistent? Yes or No

GIA / PR. Seen:

Consistent? Yes or No

Est. Receipts:

03

days

Res:

Yes or No

Lump Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Vehicle:

SKJ 1888R

Page:

11 12

Type: M/Car / M/Cycle / BUS / Van / Lorry / Taxi / Prime Mover:

Truck / Trailer or

Make:

Porsche Carrera S

2 PP5

Colour:

M. Grey

ACC

Insured / Std / Nil / NA

Sp. Reading:

80257

T. Read:

Insured / Std / Nil / NA

Eng. No:

Ch. No:

WP1ZZZ-92ZDLA14479

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STE A/Rim or

Tyre Size:

F:

R:

295/30ZR22

BS / DUN / EXNOVA / GY / PS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or:

Continental

Front:

Rear:

R. Bal:

4

mm

R. Bal:

6

mm

L. Bal:

4

mm

L. Bal:

6

mm

D.O.A.

11/12/18

D.O.I.

2/3/18

Survey held at:

Des. of Damages: Front / Rear / OIS / NIS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

5/3 File pass to Customer

P/P \$2,683.00

C/Check rework: \$1,944.00)

Case Time, File Pass to:



Prel. Report

Case Time, File Return to:



Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Report Format:

Lump Sum / I.B. / S

Add Fee:



Site Insp: \$



Inter Insp: \$



Test Insp: \$



Rep Insp: \$

Transport:

Fuel:

Other:

Total:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18003982/hb3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 01-03-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKK 3433B	Veh. Inspected	SKJ 1888R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	01/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	11/02/2018	Inspection Date	
Survey held at	MBM WHEELPOWER PTE LTD 176 SIN MING DRIVE #01-15 SIN MING AUTOCARE SINGAPORE 575721		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

MBM WHEELPOWER PTE LTD



Your Ref: SKK3433B

Our Ref: SKJ1888R

To: AXA

CC

Email

Fax

*Not Authored
1-B.1
Pulover B4 parts
3 days*

Date: 23/2/2018
From: Joseph
Fax: 62509015
Contact: 86865188
Make / Model: PORSCHE CAYENNE S HYBRID 3.0
Chassis No.: WP1ZZZ92ZDLA14479
Engine No.: CGE107127
Year of Make: 2012
Accident Date: 11/2/2018

ESTIMATE FOR VEHICLE NO. : SKJ1888R

DESCRIPTION

FRONT RH ADDITIONAL HEADLIGHT
FRONT BUMPER
FRONT BUMPER CLIPS @ \$6.00
FRONT BUMPER CENTRE GAUZE
FRONT BUMPER BRACKET RH
FRONT BUMPER BRACKET LH
FRONT BUMPER SPONGE
FRONT BUMPER REINFORCEMENT

QTY	List Price
1	\$ 1,420.00 X
1	\$ 1,850.00 ✓
10	\$ 60.00 ✓
1	\$ 260.00 ✓
1	\$ 90.00 ?
1	\$ 90.00 X
1	\$ 120.00 ?
1	\$ 1,950.00 ?

Total: \$ 5,840.00
LESS 10% \$ (584.00)
Parts Total: \$ 5,256.00

SPECIALL NETT

FRONT NUMBER PLATE

\$ 60.00 X

LABOUR

TO REMOVE, REFIT & REPAIR AFFECTED DAMAGED PARTS.
TO CHECK & RECONNECT ALL NECESSARY WIRING
TO SPRAY PAINT ON THE AFFECTED AREA

\$ 600.00 350
\$ 60.00 30
\$ 400.00 350
Total: \$ 6,376.00
7% GST: \$ 446.32
Grand Total: \$ 6,822.32

LKK Auto Consultants hence notify the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modifications is allowed
• Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	S955F
Vehicle Details	
Vehicle No.:	SKJ1888R
Vehicle to be Exported:	No
Intended De-registration Date:	14 Feb 2018
Vehicle Make:	PORSCHE
Vehicle Model:	CAYENNE S HYBRID 3.0 A
Primary Colour:	Brown
Manufacturing Year:	2012
Engine No.:	CGE107127
Chassis No.:	WP1ZZZ92ZDLA14479
Maximum Power Output:	245.0 kW (328 bhp)
Open Market Value:	\$117,385.00
Original Registration Date:	16 Nov 2012
First Registration Date:	16 Nov 2012
Transfer Count:	0
Actual ARF Paid:	\$70,431.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Nov 2022
PARF Rebate Amount:	\$49,301.00
Intended COE Rebate Details	
COE Expiry Date:	15 Nov 2022
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$85,801.00
COE Rebate Amount:	\$40,779.00
Total Rebate Amount:	\$90,080.00

The information contained herein is correct as at 14 Feb 2018

OK



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Bevan Lim
Case Handler
DID: 6749 4274
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)



RE: Claim Status

Type

 Question

Message

Dear Jas, We refer to your query. Please be informed that till date, we have not received any feedback from both Insured and TP. TP previously proposed to our Insured to settle mutually and don't claim each other. In view of TP inactivity and no evidence provided, we will proceed to close the matter and submit WP report. Thank you.- Vic LKK

Reply



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18003982/Khb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:STACEY			Date : 19-11-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKK 3433B	Veh. Inspected	SKJ 1888R	
Policy No.	GA109356	Coverage (\$)	0.00	
Claim No.	S8M009I6	Excess (\$)	0.00	
Assign From		Assign Date	01/03/2018	
2. Vehicle Particulars & Condition				
Make & Model	PORSCHE CAYENNE S (A)	c.c	2995	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	WP1ZZZZ92ZDLA14479	Colour	METALLIC GREY	
Odometer	80257	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	295/30Z R22	CONTINENTAL	4 mm	
L/H Front Tyre	295/30Z R22	CONTINENTAL	4 mm	
R/H Rear Tyre	295/30Z R22	CONTINENTAL	6 mm	
L/H Rear Tyre	295/30Z R22	CONTINENTAL	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	11/02/2018	Inspection Date	02/03/2018	
Survey held at	160 SIN MING DRIVE			
Repairer	MBM WHEELPOWER PTE LTD			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			3 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKJ 1888R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT RH ADDITIONAL HEADLIGHT (CONSISTENT)	SERVICEABLE	1,420.00	-
1	FRONT BUMPER (CONSISTENT)	CRACKED	1,850.00	1,850.00
10	FRONT BUMPER CLIPS @\$6.00(CONSISTENT)	NECESSARY	60.00	60.00
1	FRONT BUMPER CENTRE GAUZE (CONSISTENT)	BENT	260.00	260.00
1	FRONT BUMPER BRACKET RH (CONSISTENT)	* CHECK	90.00	-
1	FRONT BUMPER BRACKET LH (CONSISTENT)	TO REPAIR SEE LABOUR	90.00	-
1	FRONT BUMPER SPONGE (CONSISTENT)	* CHECK	120.00	-
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	* CHECK	1,950.00	-
	LESS 10% DISCOUNT		-584.00	-217.00
			5,256.00	1,953.00
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT NUMBER PLATE (SN) (CONSISTENT)	SERVICEABLE	60.00	-
			60.00	-
	<u>LABOUR</u>			
	TO REMOVE,REFIT & REPAIR AFFECTED DAMAGED PARTS.INCLUSIVE OF THE REPAIR OF FRONT BUMPER BRACKET LH .		600.00	350.00
	TO CHECK & RECONNECT ALL NECESSARY WIRING.		60.00	30.00
	TO SPRAY PAINT ON THE AFFECTED AREA.		400.00	350.00
			1,060.00	730.00
	GRAND TOTAL		6,376.00	2,683.00
	RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$1,944.00 NETT)			2,683.00

Report Ref No. CC4/ASM18003982/Khb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or fort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	slim00916
Reference	CCA/ASM18003982/N1b3p2
Loss Date	11 February 2018
Report Date	26 Feb 2018 9:17:15 AM
Request Date	30 May 2019

Due Date

Vendor Name: LUK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss: Third Party Vehicle Damage

Services: Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SKJ1888R
Make	TPVO PORSCHE
Model	CAYENNE-3.0 CAYNNE S HYBRID
Service Address	

...

Primary Contact/Insured

YEO SHU YI
24 NEWTON ROAD, #02-01, 307956, Singapore
shuyi_yeo@laprendo.com

Claim Handler

TAN Jia
6568804844
jia.tan@axa.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

Upload Documents

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
UklInvoice1 (6).pdf	Invoice	Surveyor/ Assessor expense	LUK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK Inspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKK Adjustment 1 a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKK PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 Email to OI old 190218.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 SKJ1888R TP GIA IPT.PDF	Reports & Statement	GIA Report	TED Kity	21 March 2018
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	5 March 2018
 Preliminary Advice.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	5 March 2018
 EMAIL RECEIVED FROM WORKSHOP INCLUDING ESTIMATE & SKJ1888R.mig	Letters and Correspondence	Workshop	NIKAM Santosh Pandurang	26 February 2018
 SKJ4338 INSD GIA.PDF	Reports & Statement	GIA Report	NIKAM Santosh Pandurang	26 February 2018