

INS CASE OWNER

ASSIGNMENT

Surveyor

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II :S\$

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SMB 3101 H



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: SCALE PHOTOS

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

11650.00

(1 days)

Reduction:

15 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. :

If NO or B 28, Ass. Lia :

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

NO SETTLEMENT
REPUTATED
OI NON-REPORTING

1) Claim status: Normal/Reject/Private Settle

2) Report Format: NP REPORT

3) Survey fee: \$250.00


COPY SENT
4/10/19

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

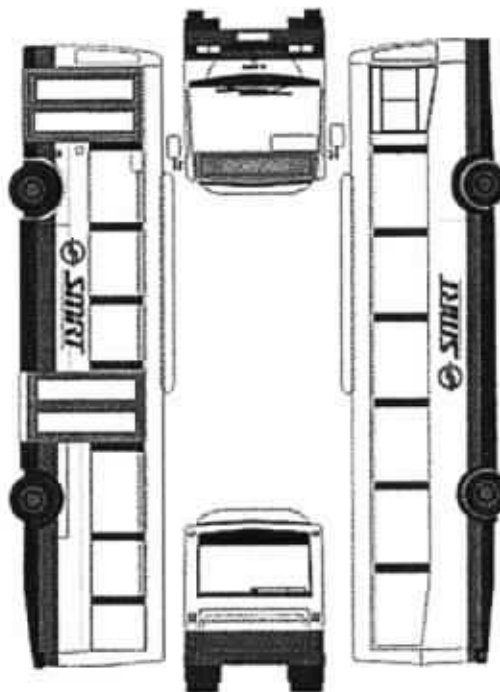
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18003981/Swa3		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERSINGAPORE 079909		Date : 01-03-2018		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJC 8640R	Veh. Inspected	SMB 3101H	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	01/03/2018	
2. Vehicle Particulars & Condition				
Make & Model	c.c			
Engine No.	Year of Reg.			
Chassis No.	Colour			
Odometer	Steering			
Brakes	Modification			
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	20/02/2018	Inspection Date		
Survey held at				
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB3101H
 Ref. No : BUS/02/18/7037
 Reg. Date : 02/01/2014
 Vehicle Type : BUS -12M
 Make : MAN
 Model : MAN
 Name of Driver : Khairul Nizam Bin Said
 Type of Accident : HEAD TO SIDE
 Date / Time of Accident : 20/02/2018 06:00:00 PM
 Accident Reported Date / Time : 21/02/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : China Tai Ping
 Vehicle is Towed Back? : No
 Towed Back Date/Time : 01/01/2000
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024094830
 Special Instruction to ARC,if any :
 SMB3101H - LEFT CENTRE PORTION
 SJC8640R (TP) - INSURED WITH CHINA TAIPING
 Prepared Date : 23/02/2018 10:49:06 AM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : WMAA22ZZ5D7001978

Mileage :

0

Work Shop :

Repair Completed Date / Time : 01/01/2000

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,060.00	795.00
Total Spray Painting Charges	: 786.00	500.00
Total Material Charges	: 160.00	160.00
Other Charges	: 210.00	210.00
TOTAL	: 2,216.00	1,665.00
Lum Sum Total	: 2,200.00	1,650.00
No. of Repair Days	: 2.00	1.00
Prepared / Adjusted By	:	SEBASTIAN-LKK
Arc / Surveyor Sign Off Date	: 28/02/2018 01:00:56 PM	19/03/2018 11:02:01 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 28/02/2018 01:00:43 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LHS CTR PORTION	1,060.00	795.00 /
Total Labour	1,060.00	795.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	786.00	500.00 /
Total Spray Painting & Panel Beating	786.00	500.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PIXEL STENCIL LHS MID	150.00	150.00 /
PIXEL STENCIL LHS FRT	60.00	60.00 /
Total Other Costs	210.00	210.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
	COMMO N	4005299	SMRT STICKER(B)	1	200.00	0.00	200.00 /	Replace	Replace	No <i>NEC</i>
TOTAL MATERIALS							200.00	200.00		
TOTAL MATERIALS(Discounted)							160.00	160.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

$$\begin{array}{r}
 200 \\
 - 20\% \\
 \hline
 160 \\
 795 \\
 500 \\
 + 210 \\
 \hline
 1665
 \end{array}$$

$$L/S = \$1650$$

Sebastian
27/3/18

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB3101H
 Ref. No : BUS/02/18/7037
 Reg. Date : 23/02/2018
 Vehicle Type : BUS -12M
 Make : MAN
 Model : MAN
 Name of Driver : Khairul Nizam Bin Said
 Type of Accident : HEAD TO SIDE
 Date / Time of Accident : 20/02/2018 06:00:00 PM
 Accident Reported Date / Time : 21/02/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : China Tai Ping
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No :
 Special Instruction to ARC, if any :
 SMB3101H - LEFT CENTRE PORTION
 SJC8640R (TP) - INSURED WITH CHINA TAIPING
 Prepared Date : 23/02/2018 10:49:06 AM



Sebastian :
 28/2/18.
 - Part by part repair.
 - Please After & Before Paint.

Chassis No : Mileage : 0
Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	1,060.00	0.00
Total Spray Painting Charges	786.00	0.00
Total Material Charges	200.00	200.00
Other Charges	210.00	0.00
TOTAL	2,256.00	0.00
Lum Sum Total	0.00	0.00
No. of Repair Days	2.00	0.00 1 day
Prepared / Adjusted By		
Arc / Surveyor Sing Off Date	28/02/2018 01:00:56 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :
Remarks :

Prepared Date : 28/02/2018 01:00:43 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Invoice No :
Quotation Date : Invoice Date :
Invoice Amount : Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LHS CTR PORTION	1,060.00	0.00 795
Total Labour	1,060.00	0.00


Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	786.00	0.00 500
Total Spray Painting & Panel Beating	786.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PIXEL STENCIL LHS MID	150.00	0.00 ✓ Mic
PIXEL STENCIL LHS FRT	60.00	0.00 ✓
Total Other Costs	210.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
	COMMO N	4005299	SMART STICKER(B)	1	200.00	0.00	200.00	Replace	Replace	No  NAC

TOTAL MATERIALS

200.00

200.00

TOTAL MATERIALS(Discounted)

200.00

200.00

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Mei Kwan (LKKAUTO)

From: Angie Foo <angie.foo@sg.cntaiping.com>
Sent: Thursday, 15 March, 2018 9:34 AM
To: Mei Kwan (LKKAUTO)
Cc: Jowyn Tay; Vivian Lau (LKKAUTO); Admin A; Lucas Lee; Claims Dept of CTI
Subject: RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Categories: HMK

Dear Mei Kwan,

We refer to your email of 14th March 2018.

Please be advised that till date, our Insured had not filed SAS Report.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Wednesday, 14 March, 2018 4:46 PM
To: Angie Foo
Cc: Jowyn Tay; Vivian Lau (LKKAUTO); Admin A; Lucas Lee; Claims Dept of CTI
Subject: RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Angie,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.
Best Regards,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SMB 3101H at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Tel: 6380 8111 Fax: 6222 1033

Website: www.sg.cntaiping.com

Co. Reg. No. 200206384E

Our Reference: **SNM18D01135/C01/0**

Date : **08 MARCH 2018**

via Ordinary & Registered Mail

**K'S PERFORMANCE
67 YUNNAN DRIVE 3**

SINGAPORE 637954

Dear Sir / Madam

**ACCIDENT INVOLVING SJC8640R AND SMB3101H ON 20 FEBRUARY 2018
ALONG JUNCTION OF YISHUN CENTRAL AND YISHUN CENTRAL 1**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SMB3101H**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.

We understand that you or your driver has not filed an accident report within 24 hours as per Motor Claims Framework. We would urge you to comply with the condition to file your accident report with your vehicle (whether damaged or not) to us **IMMEDIATELY** through **LKK Auto Consultants Pte Ltd** or any of **our authorized workshops**. You may log onto our website www.sg.cntaiping.com for location of the respective workshops.

We regret to advice that we and/or **LKK Auto Consultants Pte Ltd** will not be handling the third party claim and your **NO CLAIM DISCOUNT** will be penalized upon renewal of your policy if you fail to comply with the condition of reporting.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd

Attn : VIVIAN

Ref : (TP : LKK REF - CC3/CTI18003981/Swa3)

Contact No : 6841 8625

via Email : vivianlau@lkkauto.com

CC : Agent - (AN0435A) - YETTA INSURANCE AGENCY PTE LTD

F02/LKKDSANR-2013



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18003981/Swa3

15th March 2018

K'S PERFORMANCE
67 YUNNAN DRIVE 3
SINGAPORE 637954

Dear Sir / Madam,

ACCIDENT INVOLVING SJC 8640R AND SMB 3101H ON 20.02.2018 ALONG/ AT JUNCTION OF YISHUN CENTRAL AND YISHUN CENTRAL 1

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from CHINA TAIPING INSURANCE SINGAPORE PTE LTD dated 08th March 2018.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter (by 22nd March 2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 1467
FAX: 6741 4108
Email: vivianlau@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSURED

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 20/02/2018
Time of accident : 1800HRS
Place of accident : JUNCTION OF YISHUN CENR+TRAL AND
YISHUN CENTRAL 1
Third Party's name : KHAIRIUL NIZAM BIN SAID
Third Party's vehicle number : SMB 3101H
Our insured's name : K'S PERFORMANCE
Our insured's vehicle number : SJC 8640R
Our insured's NRIC number : NIL
Our insured's address : 67 YUNNAN DRIVE 3 S(637954)

Our Insured's telephone number : NIL

A letter dated (**15/03/2018**) was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number:(**CC3/CTI18003981/Swa3**)

Name and address of insurance company : CHINA TAPING Insurance Pte Ltd
3 Anson Road #16-00
Singapore 079909

Name of contact person : Vivian Lau
Contact Number : 6841 8625 / Fax: 6741 4108
Date :

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Friday, 4 October, 2019 4:01 PM
To: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Vic (LKKAuto); Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: Your Ref: SMB 3101H - ACCIDENT INVOLVING VEHICLES SJC 8640R AND SMB 3101H ON 20/02/2018 - LKK REF CC3/CTI18003981/Sha3

Without Prejudice

Dear Karen,

We refer to the subject matter.

Please be informed that despite several reminders and follow ups, till date, our Insured had failed to report the accident to our principal.

As such, our principal had repudiated the claim and kindly forward your claim directly to our Insured for their further handling.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 4 October, 2019 3:10 PM
To: Soh William; Admin A; Vic (LKKAUTO)
Cc: jeffrey.tan@yetta.com.sg; Hsiao Tong (LKKAUTO); Ong Chin Kiat; Alfred Toh; Chee So Chow
Subject: RE: OUR REF: SNM18D01135C02/0(ock) & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018
Attachments: RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Sha3) on 20/02/2018; SJC8640R ENDORSEMENT.pdf; SJC8640R POLICY SCHEDULE.pdf

LKK REF - CC3/CTI18003981/Swa3
CTPIS REF - SNM18D01135C02(ock) (SJC8640R)

M/s LKK Auto Consultants Pte Ltd
Attn: Mr Vic

Dear Vic

We refer to the above matter.

It is regretted to note that Insured has not filed accident report till date.

Please proceed to repudiate liability and re-direct the claims to them for their own disposal.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

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From: Soh William [mailto:ksperformance.wd@gmail.com]
Sent: Thursday, 18 October, 2018 8:46 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; jeffrey.tan@yetta.com.sg; Hsiao Tong <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: Re: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Hi Alfred,

Please kindly let us extend the reporting date till 23rd October 2018 as we will do a final contact to the driver responsible for this accident to make an accident report.

Thank you.

William
K's Performance

On 15 Oct 2018, at 10:26 AM, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

LKK REF - CC3/CTI18003981/Swa3
CTI REF - SNM18D01135C02/0 (SJC8640R)

M/s K's Performance
Attn: Officer-In-Charge

We refer to the above matter.

It is noted that there is no Accident Report filed by your good office till date.

Please note that we shall re-direct all claims for your own disposal if there is still no accident report (SAS report) filed by Wednesday, 17 October 2018 and let us have a copy of Hirer Rental Contract.

You may want to contact Vivian of M/s LKK Auto Consultants Pte Ltd at 6841 8625 immediately for the above matter.

Elaine, please keep track and follow up necessary action.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
TEL: +65 6389 6116
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com

<image003.png>

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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]
Sent: Friday, October 12, 2018 11:05 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Sir/Madam,

We refer to the above matter.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18003981/Sha3q2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 14-10-2019



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJC 8640R	Veh. Inspected	SMB 3101H
Policy No.		Coverage (\$)	0.00
Claim No.	SNM18D01135/C01/0	Excess (\$)	0.00
Assign From		Assign Date	28/02/2018

2. Vehicle Particulars & Condition

Make & Model	MAN NL320F	c.c	10518
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	WMAA22ZZ5D7001978	Colour	MULTI COLOUR
Odometer	327060	Steering	IN ORDER
Brakes		Modification	NIL
General	IN ORDER		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	275/70 R22.5	CONTINENTAL	6 mm
L/H Front Tyre	275/70 R22.5	CONTINENTAL	6 mm
R/H Rear Tyre	275/70 R22.5	CONTINENTAL	6 mm
L/H Rear Tyre	275/70 R22.5	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	20/02/2018	Inspection Date	28/02/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	1 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 3101H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REPLACEMENT OF PARTS	NECESSARY		
	SMRT STICKER (B) (SN)		200.00	200.00
			200.00	200.00
	LABOUR			
	TO REPAIR LHS CTR PORTION.		1,060.00	795.00
	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		786.00	500.00
	PIXEL STENCIL LHS MID .		150.00	150.00
	PIXEL STENCIL LHS FRT.		60.00	60.00
			2,056.00	1,505.00
GRAND TOTAL			2,256.00	1,705.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,650.00

Report Ref No. CC3/CTI18003981/Sha3q2

YEANG WAI KEEN
Automotive Assessor

HO LEONG CHUAN
Automotive Assessor

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