

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 5 September, 2019 5:01 PM
To: Ong Chin Kiat
Cc: Admin A; Vic (LKKAUTO); Claims Dept of CTI; ksperformance.wd@gmail.com; Alfred Toh
Subject: RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Sha3) on 20/02/2018

Dear Chin Kiat,

We refer to the below email.

Kindly advise if Insured GIA Report is available.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ong Chin Kiat [mailto:chinkiat.ong@sg.cntaiping.com]
Sent: Wednesday, 8 May, 2019 4:26 PM
To: Vivian Lau (LKKAUTO)
Subject: RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Vivian,

No report from our insured.

Thank you

Ong Chin Kiat

Assistant Claims Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6174 | F: (65) 6224 7174 / 6224 7478

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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]
Sent: Wednesday, 24 April, 2019 4:28 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Soh William <ksperformance.wd@gmail.com>; Admin A <admin-a@lkkauto.com>
Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; jeffrey.tan@yetta.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Sir/Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Thursday, 4 April, 2019 3:10 PM
To: Soh William <ksperformance.wd@gmail.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; jeffrey.tan@yetta.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

LKK REF - CC3/CTI18003981/Swa3

CTI REF – SNM18D01135C02/0 (SJC8640R)

M/s K's Performance

Attn: Mr William Soh

Dear William

We refer to your email of 18 October 2018 pertaining to the above matter.

Regret to note that there is still no accident report received till date.

Please let us have your favourable reply urgently for our next course of action.

Aside to Chin Kiat, please keep track/follow up on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Soh William [<mailto:ksperformance.wd@gmail.com>]
Sent: Thursday, 18 October, 2018 8:46 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; jeffrey.tan@yetta.com.sg; Hsiao Tong <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: Re: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Hi Alfred,

Please kindly let us extend the reporting date till 23rd October 2018 as we will do a final contact to the driver responsible for this accident to make an accident report.

Thank you.

William
K's Performance

On 15 Oct 2018, at 10:26 AM, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

LKK REF - CC3/CTI18003981/Swa3
CTI REF – SNM18D01135C02/0 (SJC8640R)

M/s K's Performance
Attn: Officer-In-Charge

We refer to the above matter.

It is noted that there is no Accident Report filed by your good office till date.

Please note that we shall re-direct all claims for your own disposal if there is still no accident report (SAS report) filed by Wednesday, 17 October 2018 and let us have a copy of Hirer Rental Contract.

You may want to contact Vivian of M/s LKK Auto Consultants Pte Ltd at 6841 8625 immediately for the above matter.

Elaine, please keep track and follow up necessary action.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
TEL: +65 6389 6116
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com

<image003.png>

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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]
Sent: Friday, October 12, 2018 11:05 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Sir/Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)
Sent: Monday, 20 August, 2018 7:26 PM
To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>
Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Jowyn,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

Sent: Monday, 23 April, 2018 9:48 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Vivian

We refer to your email on 11.04.2018

Please be advised that our Insured had not filed SAS Report.

Kindly proceed to issue police letter and keep us updated, in order for us to repudiate due to non reporting.

Kindly take note, the claim handler is Jowyn Tay 63896174

Thank you.

Regards,

Angie Foo

Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co.Reg.No.200208384E

DID: 6389 6186

Fax: 6224 7478 /6224 7175

Email: angie.foo@sg.cntaiping.com

Email: claimsdept@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]
Sent: Wednesday, 11 April, 2018 8:39 AM
To: Angie Foo
Cc: Jowyn Tay; Admin A; Lucas Lee; Claims Dept of CTI; Mei Kwan (LKKAuto)
Subject: RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Angie,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]
Sent: Thursday, 15 March, 2018 9:34 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Mei Kwan,

We refer to your email of 14th March 2018.

Please be advised that till date, our Insured had not filed SAS Report.

Regards,
Angie Foo
Executive

Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 14 March, 2018 4:46 PM
To: Angie Foo
Cc: Jowyn Tay; Vivian Lau (LKKAuto); Admin A; Lucas Lee; Claims Dept of CTI
Subject: RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Angie,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]
Sent: Thursday, 8 March, 2018 3:07 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>
Subject: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Mei Kwan,

We refer to your email of 2nd March 2018.

We attached a copy of non reporting assignment letter for your necessary action.

Kindly take note, the claim handler is Jowyn Tay 63896174.

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 2 March, 2018 10:45 AM
To: Claims Dept of CTI
Cc: Jowyn Tay; Vivian Lau (LKKAuto); Admin A; Lucas Lee
Subject: Direct Settlement - Accident Involving SJC8640R(OI : CAI - TBA) and SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SMB 3101H at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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