

## Vic (LKKAuto)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Friday, 4 October, 2019 3:10 PM  
**To:** Soh William; Admin A; Vic (LKKAuto)  
**Cc:** jeffrey.tan@yetta.com.sg; Hsiao Tong (LKKAuto); Ong Chin Kiat; Alfred Toh; Chee So Chow  
**Subject:** RE: OUR REF: SNM18D01135C02/0(ock) & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018  
**Attachments:** RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Sha3) on 20/02/2018; SJC8640R ENDORSEMENT.pdf; SJC8640R POLICY SCHEDULE.pdf

LKK REF - CC3/CTI18003981/Swa3  
CTPIS REF – SNM18D01135C02(ock) (SJC8640R)

M/s LKK Auto Consultants Pte Ltd  
Attn: Mr Vic

Dear Vic

We refer to the above matter.

It is regretted to note that Insured has not filed accident report till date.

Please proceed to repudiate liability and re-direct the claims to them for their own disposal.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID : (65) 6389 6183  
FAX: (65) 6224 7478  
W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Soh William [mailto:ksperformance.wd@gmail.com]  
**Sent:** Thursday, 18 October, 2018 8:46 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; jeffrey.tan@yetta.com.sg; Hsiao Tong <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>  
**Subject:** Re: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Hi Alfred,

Please kindly let us extend the reporting date till 23rd October 2018 as we will do a final contact to the driver responsible for this accident to make an accident report.

Thank you.

William  
K's Performance

On 15 Oct 2018, at 10:26 AM, Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)> wrote:

**LKK REF - CC3/CTI18003981/Swa3**  
**CTI REF – SNM18D01135C02/0 (SJC8640R)**

**M/s K's Performance**  
**Attn: Officer-In-Charge**

We refer to the above matter.

It is noted that there is no Accident Report filed by your good office till date.

Please note that we shall re-direct all claims for your own disposal if there is still no accident report (SAS report) filed by Wednesday, 17 October 2018 and let us have a **copy of Hirer Rental Contract**.

You may want to contact Vivian of M/s LKK Auto Consultants Pte Ltd at 6841 8625 immediately for the above matter.

*Elaine, please keep track and follow up necessary action.*

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #16-00 Springleaf Tower Singapore 079909**  
**TEL: +65 6389 6116**  
**FAX: +65 6224 7478/6224 7175**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**  
**[www.sg.cntaiping.com](http://www.sg.cntaiping.com)**

<image003.png>

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**From:** Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]  
**Sent:** Friday, October 12, 2018 11:05 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Sir/Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vivian Lau (LKKAuto)

**Sent:** Monday, 20 August, 2018 7:26 PM

**To:** 'claimsdept@sg.cntaiping.com' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Jowyn,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

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**From:** Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

**Sent:** Monday, 23 April, 2018 9:48 AM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Vivian

We refer to your email on 11.04.2018

Please be advised that our Insured had not filed SAS Report.

Kindly proceed to issue police letter and keep us updated, in order for us to repudiate due to non reporting.

Kindly take note, the claim handler is Jowyn Tay 63896174

Thank you.

Regards,  
Angie Foo  
Executive  
Motor Division  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909  
Co.Reg.No.200208384E  
DID: 6389 6186  
Fax: 6224 7478 /6224 7175  
Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

**Sent:** Wednesday, 11 April, 2018 8:39 AM

**To:** Angie Foo

**Cc:** Jowyn Tay; Admin A; Lucas Lee; Claims Dept of CTI; Mei Kwan (LKKAUTO)

**Subject:** RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Angie,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

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**From:** Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

**Sent:** Thursday, 15 March, 2018 9:34 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Mei Kwan,

We refer to your email of 14<sup>th</sup> March 2018.

Please be advised that till date, our Insured had not filed SAS Report.

Regards,  
Angie Foo  
Executive  
Motor Division  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909  
Co.Reg.No.200208384E  
DID: 6389 6186  
Fax: 6224 7478 /6224 7175  
Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 14 March, 2018 4:46 PM

**To:** Angie Foo

**Cc:** Jowyn Tay; Vivian Lau (LKKAuto); Admin A; Lucas Lee; Claims Dept of CTI

**Subject:** RE: OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Angie,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

**Sent:** Thursday, 8 March, 2018 3:07 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>;

Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>

**Subject:** OUR REF: SNM18D01135C02/0/LKKDS & YR REF: SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

Dear Mei Kwan,

We refer to your email of 2<sup>nd</sup> March 2018.

We attached a copy of non reporting assignment letter for your necessary action.

**Kindly take note, the claim handler is Jowyn Tay 63896174.**

Thank you.

Regards,  
Angie Foo  
Executive  
Motor Division  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909  
Co.Reg.No.200208384E  
DID: 6389 6186  
Fax: 6224 7478 /6224 7175  
Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Friday, 2 March, 2018 10:45 AM  
**To:** Claims Dept of CTI  
**Cc:** Jowyn Tay; Vivian Lau (LKKAuto); Admin A; Lucas Lee  
**Subject:** Direct Settlement - Accident Involving SJC8640R(OI : CAI - TBA) and SMB3101H (TP : LKK REF - CC3/CTI18003981/Swa3) on 20/02/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SMB 3101H at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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