

Vic (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Wednesday, 18 July, 2018 2:53 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Our ref:DM18HO00569/JT-FW: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJP8435Z (OI : EQI - TBA) AND SGC4444C (TP : LKK REF - CC6/EQI18003971/Uks3) on 01/03/2018
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf; LETTER TO OI.pdf
Importance: High

Dear Vic,

Please proceed to offer up to \$14,927.00.


Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Saturday, June 30, 2018 4:08 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJP8435Z (OI : EQI - TBA) AND SGC4444C (TP : LKK REF - CC6/EQI18003971/Uks3) on 01/03/2018
Importance: High

YOUR REF – TBA
LKK REF – CC6/EQI18003971/Uha3
=====

Dear Janet,

ACCIDENT INVOL VING VEHICLES SJP 8435Z (OI) / SGC 4444C (TP) / OTHERS ON 01/03/2018

Subject: RE: Direct Settlement - Accident Involving SJP8435Z (OI : EQI - TBA) AND SGC4444C (TP : LKK REF - CC6/EQI18003971/Uks3) on 01/03/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SGC 4444C at M/s FASTECH AUTO PTE LTD.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is as stated on the undersigned.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Monday, 5 March 2018 9:56 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SJP8435Z (OI : EQI - TBA) AND SGC4444C (TP : LKK REF - CC6/EQI18003971/Uks3) on 01/03/2018

Dear Janet,

Thanks and noted.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Monday, 5 March 2018 9:03 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SJP8435Z (OI : EQI - TBA) AND SGC4444C (TP : LKK REF - CC6/EQI18003971/Uks3) on 01/03/2018

Dear Shirley,

OI report as attached.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, March 5, 2018 8:58 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJP8435Z (OI : EQI - TBA) AND SGC4444C (TP : LKK REF - CC6/EQI18003971/Uks3) on 01/03/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SGC 4444C at M/s Fastech Auto Pte Ltd – Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

We will revert preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zaini and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 16.03.2018

EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block MND Complex
Singapore 069110

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SGC 4444C / SJP 8435Z AND OTHER ON 01.03.2018

We are the authorized repair workshop for the owner of motor vehicle no: **SGC 4444C**, which was involved in the captioned accident with your insured vehicle no: **SJP 8435Z**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 14,445.00
2) Loss of Use (7 days + 1 Sunday X S\$60)	\$ 480.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 14,927.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|--------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) I/C & Driving Licence | f) Insurance Certificate |
| g) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,

Jason Tang (jason@fastechnauto.com.sg)
For Fastech Auto Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/EQ118003971/Uks3

07 MARCH 2018

WONG SEE FOOK
BLOCK 435C FERNVALE ROAD
#11-232
SINGAPORE 792435

Dear Sir/Madam,

ACCIDENT INVOLVING SJP 8435Z / SGC 4444C / OTHERS ON 01.03.2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Zaini
Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: Zaini@lkkauto.com

c.c. EQ INSURANCE COMPANY LIMITED
(Motor Claims Dept)

DATE : 16-03-2018

TO : EQ Insurance Company Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. SGC 4444C / SJP 8435Z
And Others

ALONG AYE Twds City

ON 01.03.2018

I/We, Yip Heng Thong
of (NRIC No./ROC No.) S1741367 H

of BLK 671A Jurong West Street 65 #15-98 (S) 641671

owner of vehicle no. SGC 4444C in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SGC 4444C at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner : 

Name of Owner : YIP HENG THONG

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block MND Complex
Singapore 069110

Attn : Motor Claim Department

Tax Invoice : 20169

Date : 16.03.2018
Vehicle No : SGC 4444C
Make/Model : MERCEDES A200
Chassis/Eng# :
Accident Date : 01.03.2018
Claim No :
Reference : 0318 -20169
Policy No :

	Amount
To proceed on lump sum repair	SS 13500.00

E. & O. E.	Total : S\$	13500.00
	GST @ 7% : S\$	945.00
	Amount Due : S\$	14445.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-031953

Date of Request: 01/03/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 01/03/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. SJP8435Z
Accident Date 01/03/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJP8435Z	EQ Insurance Company Ltd	14/04/2017-13/04/2018	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-031953

Date of Request: 01/03/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 01/03/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. SJP8435Z
Accident Date 01/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque