

INS. CASE OWNER:

CC 6 /AIG1800 3952, 4163

LKK:  
IDAC:

Surveyor:

MARUS

DOI:

ASSIGNMENT

1/7/18

Date / Time:

1/3/18

Registered in Merimen:

1/2/18

Pre-assign / CCU / FTE

SET 582

72421697454



Insured Vehicle No.:

Claim No.:

Name of Insured:

TAMPINES OPERATOR & CONTACT LENS

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S\$

D.O.A:

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO )

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

GSE 617X



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Hamin



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

STAGE

DATE/ PIC

Non-Reporting ltr (1st):

05/06/18

Non-Reporting ltr (2nd):

21/01/18 - 1st AR

Non-Reporting ltr (Final):

21/03/18 - 2nd AR

Notification ltr (if non-pickup):

Call OE:

After call ltr to OE:

Documentation Check List: Handler Typhst

Notification ltr (if non-pickup)

After call ltr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

S\$ 300.00

( 1 days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

01

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

( days)

Loss of Use (LOU):

S\$

( \$ x days)

Loss of Income (LOI):

S\$

( \$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

If NO or B 28, Ass. Lia:

(COMPULSORY VERSIONS)

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

WP

3) Survey fee:

\$320

(08/11/13) wef

ASS. REC. BY: MARUS

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: GBE 617Xat Workshop m/s Abu...

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 1 days Res.: Yes or NoLum Sum: 1.31 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

3173B

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: GBE 617X Yr Regn: 8.15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or cmMake: Toyota Hiace c.c. 2982Colour: Silver A/C: Insured / Std / NI / NASp. Reading: 120298 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KDH/2015018478

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195-R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 28/1/18 D.O.I. 1/3/18

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

2/5 Lh.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1/3/18 Confirmed fault by \$330 with linder.  
(Red \$1888.80 / 867)

Date/Time, File Pass to?

☐ : Prel. Report

1)

Date/Time, File Return to?

☐ : Final Report

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation:

S + RS SI

Photos

Others (A2) 4254

TOTAL

Report Format : \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18003952/Uhb3

18 APRIL 2019

**TAMPINES OPTICAL & CONTACT LENS CENTRE PTE LTD**  
BLK 825 TAMPINES STREET 81  
#01-72  
SINGAPORE 520825

Dear Sir/Madam,

**ACCIDENT INVOLVING SKT58Z AND GBE617X ON 28/02/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from GBE617X against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **01/05/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA  
Case Handler  
DID: 6841 2360  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
(Motor Claims Dept)

From: AbwinM9 - Linda Liao <lindaliao@AbwinM9.com>

Sent: Thursday, 20 June 2019 2:57 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Re: GBE617X And SKT58Z Accident on 28/02/2018 Loyang Ave Towards TPE

Dear Officer

Regarding above mentioned vehicle with draw the case.

Thank you

**\*\* Notice**

Our email address has changed, please update your records.

With effect from 19<sup>th</sup> March 2019, my primary email address will change to [lindaliao@AbwinM9.com](mailto:lindaliao@AbwinM9.com)

Please update my contact information in your address book and direct your messages to my new email address.

You messages are important to me, thanks for keeping my information up to date.

Warmest regards,



**Linda Liao**

*Claims Executive*

**DID +65 6713 9417**

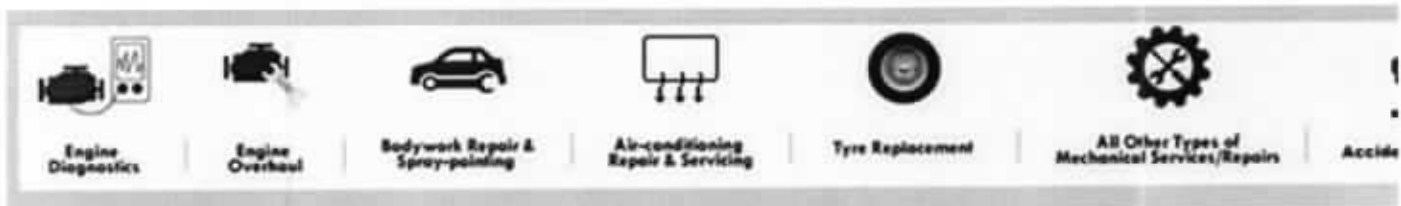
**HP +65 9751 9596**

**Abwin Service Pte Ltd**

T +65 6713 9400 | F +65 6713 9415

No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



## Jia Le (LKK Auto)

---

**From:** Jia Le (LKK Auto)  
**Sent:** Wednesday, 10 July 2019 2:41 PM  
**To:** Chan, Kian-Meng  
**Subject:** Your ref: 7343365774SG \* GBE617X And SKT58Z Accident on 28/02/2018 Loyang Ave Towards TPE \*\*\*LKK REF:CC6/AIG18003952/Udb3

Dear Kian Meng,

Third party had withdraw the claim and we will proceed to submit WP report.

Thank you.

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [jiale@lkkauto.com](mailto:jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** AbwinM9 - Linda Liao <[lindaliao@AbwinM9.com](mailto:lindaliao@AbwinM9.com)>  
**Sent:** Thursday, 20 June 2019 2:57 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: GBE617X And SKT58Z Accident on 28/02/2018 Loyang Ave Towards TPE

Dear Officer

Regarding above mentioned vehicle with draw the case.

Thank you

**\*\* Notice**

Our email address has changed, please update your records.

With effect from 19<sup>th</sup> March 2019, my primary email address will change to [lindaliao@AbwinM9.com](mailto:lindaliao@AbwinM9.com)

Please update my contact information in your address book and direct your messages to my new email address.

You messages are important to me, thanks for keeping my information up to date.

Warmest regards,



**Linda Liao**

*Claims Executive*

**DID +65 6713 9417**

**HP +65 9751 9596**

**Abwin Service Pte Ltd**

T +65 6713 9400 | F +65 6713 9415

No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



Engine  
Diagnostics



Engine  
Overhaul



Bodywork Repair &  
Spray-painting



Air-conditioning  
Repair & Servicing



Tyre Replacement



All Other Types of  
Mechanical Services/Repairs



Accidents



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18003952/Uhb3

05<sup>TH</sup> MAR 2018

**TAMPINES OPTICAL & CONTACT LENS CENTRE PTE LTD**

BLK 825

#01-72

TAMPINES STREET 81

Singapore 520825

Dear Sirs,

**ACCIDENT INVOLVING SKT 58Z AND GBE 617X ON 28.02.2018 ALONG AT LOYANG AVENUE TOWARDS TPE**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vic Alpeh Sanghilan

Claims

Tel : 6841 2096

Fax: 6741 4108

Email : [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *Claims Manager*  
*AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18003952/Uhb3

21 NOVEMBER 2018

**TAMPINES OPTICAL & CONTACT LENS CENTRE PTE LTD**  
BLOCK 285 TAMPINES STREET 81  
#01-72  
SINGAPORE 520825  
ATTN: THE MANAGEMENT

By Registered Mail

Dear Sir/Madam,

**ACCIDENT INVOLVING SKT 58Z AND GBE 617X ON 28/02/2018 ALONG LOYANG AVENUE  
TOWARDS TPE AT AROUND 0845HOURS**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of AIG reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from our office dated 05/03/2018.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 07/12/2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
Fax: 6741 4108  
Email: vicalpeh@lkkauto.com

c.c. Claims Manager  
AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



To : Traffic Police – Deputy Head, Investigations Department  
Fax : 65474885

---

ONLY FOR ACCIDENTS IN SINGAPORE

**NON-INJURY MOTOR ACCIDENT REPORT SCHEME**  
**FORM ON NON-REPORTING BY INSURED**

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 28/02/2018  
Time of accident : 0845HRS  
Place of accident : LOYANG AVENUE TOWARDS TPE  
Third Party's name : MR LOH  
Third Party's vehicle number : GBE 617X  
Our insured's name : M/s TAMPINES OPTICAL & CONTACT  
LENS CENTRE PTE LTD  
Our insured's vehicle number : SKT 58Z  
Our insured's NRIC number : 200200092C  
Our insured's address : BLOCK 825 TAMPINES STREET 81 #01-72  
SINGAPORE 520825

Our Insured's telephone number : nil

A letter dated **(05/03/2018)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.  
(Please cite our reference number: **(CC6/AIG18003952/Uhb3)**)

Name and address of insurance company : AIG Asia Pacific Insurance Pte Ltd  
Chartis Building  
78 Shenton Way, #08-16  
Singapore 079120

Name of contact person : Vic Sanghlan  
Contact Number : 6256 3561 / Fax: 6741 4108  
Date : 21/11/2018

## View Sent Message

This mail is associated with :

**\*GBE617X (73433657745G)  
[SKT58Z]**

TP

ALOY & JEM SERVICES

Feb 28 2018 8:45AM

[TAMPINES OPTICAL & CONTACT LENS CENTRE PTE LTD]

Abwin Service Pte Ltd

[Resend](#)
[View Recipients](#)
[Print Message](#)
[Delete Message](#)
[Forward](#)

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on **13/03/2019 13:39 PM**.  
**To** NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosi  
 ngh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com  
**CC** AIG\_SG; admin-a@lkkauto.com; vicalpeh@lkkauto.com  
**Subject** Re: No OI GIA Report

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,  
 Suwanna te-uttaruang  
 LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG\_SG  
 To: LKK\_HQ; Admin-a@lkkauto.com; vicalpeh@lkkauto.com  
 Sent On: 21/11/2018 09:01 AM  
 Subject: Re: Fw: Re: No OI GIA Report

Hi,

Insured has not report accident till date.  
 Kindly refer to insured contact details below for your necessary action.

Thanks & Regards,  
 Yin Rul, Hor (Viviane)

<-- Original Message -->

From: LKK\_HQ  
 To: AIG\_SG; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; NoorMariesa.AbuKassim@aig.com; yokeshi.chan@aig.com  
 CC: Admin-a@lkkauto.com; vicalpeh@lkkauto.com  
 Sent On: 20/11/2018 07:37 PM  
 Subject: Fw: Re: No OI GIA Report

Dear Sir/Madam,

We refer to the subject matter.

Kindly assist to upload OI GIA report in merimen if available.

Thank you.

Vic Alpeh  
 LKK Auto Consultants Pte Ltd  
 Tel: 6841 2096

<-- Original Message -->

From: LKK\_HQ  
 To: AIG\_SG; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; NoorMariesa.AbuKassim@aig.com; yokeshi.chan@aig.com  
 CC: Admin-a@lkkauto.com; vicalpeh@lkkauto.com  
 Sent On: 23/04/2018 01:11 PM  
 Subject: Re: No OI GIA Report

Dear Sir/Madam,

We refer to the subject matter.

Kindly assist to upload OI GIA report in merimen if available.

Thank you.

Vic Alpeh  
LKK Auto Consultants Pte Ltd  
Tel: 6841 2096

<-- Original Message -->

From: AIG\_SG  
To: LKK\_HQ  
Sent On: 02/03/2018 01:49 PM  
Subject: No OI GIA Report

Hi

Pls be advice that no OI GIA report received  
Pls find OI details below for your further actions

OI name : TAMPINES OPTICAL & CONTACT LENS CENTRE PTE LTD

Address :  
BLK 825  
#01-72  
TAMPINES STREET 81  
Singapore 520825

Mobile No: -

Thank you.

Regards,  
Darshene

#### DOCUMENTS SUMMARY

There are no documents.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18003952/Uhb3

21 MARCH 2019

By Registered Mail  
(FINAL REMINDER)

TAMPINES OPTICAL & CONTACT LENS CENTER PTE LTD  
BLOCK 285 TAMPINES ST 81  
SINGAPORE 520285  
ATTN : THE MANAGEMENT

Dear Sir,

**ACCIDENT INVOLVING SKT 58Z AND GBE 617X ON 28/02/2018 ALONG/AT  
LOYANG AVENUE TOWARDS TPE AT AROUND 0845 H**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 05/03/018 & 21/11/2018.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **04 APRIL 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vic Alpeh Sanghilan  
Claims  
Tel : 6841 2096  
Fax: 6741 4108  
Email : [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c     *Claims Manager  
AIG Asia Pacific Insurance Pte. Ltd  
(Motor Claims Dept)*

To : Traffic Police – Deputy Head, Investigations Department  
Fax : 65474885

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ONLY FOR ACCIDENTS IN SINGAPORE

**NON-INJURY MOTOR ACCIDENT REPORT SCHEME**  
**FORM ON NON-REPORTING BY INSUREDS**

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 28/028/2018  
Time of accident : 0845HRS  
Place of accident : LOYANG AVENUE TOWARDS TPE  
Third Party's name : MR LOH  
Third Party's vehicle number : GBE 617X  
Our insured's name : M/s TANPINES OPTICAL & CONTACT  
LENS CENTRE PTE LTD  
Our insured's vehicle number : SKT 58Z  
Our insured's NRIC number : 200200092C  
Our insured's address : BLOCK 285 TAMPINES STREET 81  
SINGAPORE 520825  
Our Insured's telephone number : NIL

A letter dated ( **21/11/2018** ) was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.  
(Please cite our reference number: **CC6/AIG18003952/Uhb3**)

Name and address of insurance company : AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY  
#08-16  
Singapore 079120

Name of contact person : Vic Alpeh Sanghilan  
Contact Number : 6841 2096 / Fax: 6741 4108  
Date : 14/03/2019



# POSTING RECEIPT FOR REGISTERED ARTICLE(S)

Singapore Post Limited  
(Reg. No. 13820(023A)  
10 Eunos Road 8  
#01-01 Singapore Post Centre  
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Tel: 605 6942 5116  
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To check delivery status or to raise an enquiry  
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www.singpost.com

## NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Articles.
- Please provide all information required and produce this receipt for all enquiries.
- Please tick where applicable. It shall be assumed no Advice of Receipt (A/R) is required or delivery by air is requested if relevant \* is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee Chang Kit Leong 55 Goodman Road Singapore 539018 (SKJ 9933R)		AIR: ( ) Y ( ) N By: ( ) AIR ( ) SUR	
Insurance: ( ) Y \$ Content:		( ) N	
2. Name & Address of Addressee Tampines Optical & Contact Lens Center Pte Ltd Blk 285 Tampines St 81 Singapore 520285 (SKT 58Z)		AIR: ( ) Y ( ) N By: ( ) AIR ( ) SUR	
Insurance: ( ) Y \$ Content:		( ) N	
For Official Use Only (Item numbers are printed in order of posting at)		RA TSN Ref: 1322/081/00038 Date: 22 Mar 2019 RA No: RC260760931SG RC2607610755SG	

## Sender's Acknowledgment

I have read, understood and agreed to the terms and conditions of posting overseas. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

P116

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SINGAPORE 408600  
GST Reg. No: M2-0105651-9  
Date: 22 Mar 2019 Time: 10:34:25

Description	Amount(S\$)	GST@7%
Ref. No: PSL01/1322/081/0029 Postage Label LOCAL 15 X 2.54	38.10	2.49
SUB TOTAL	38.10	2.49

TOTAL AMOUNT 38.10  
GST COLLECTED BY SINGPOST 2.49  
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Fax: 6842 5114  
To check delivery status or to raise an enquiry  
on your registered article(s), please visit  
www.singpost.com

NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Articles.
- Please provide all information required and produce this receipt for all enquiries.
- \* Please tick, where applicable. It shall be assumed no Advice of Receipt (AOR) is required or delivery by air is requested if relevant \* is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee		AIR: <input checked="" type="checkbox"/> Y <input type="checkbox"/> N		BY: <input type="checkbox"/> AIR <input type="checkbox"/> SUR	
JIM CAHOONG HING 50 GULF DRIVE #04-116 (S) 580050 (C): 6545005410 51541040		Insurance*: <input type="checkbox"/> Y <input checked="" type="checkbox"/> N		<input type="checkbox"/> N	
2. Name & Address of Addressee TAMPINES OPTICAL & CONTACT LENS CENTRE PIL 785 TAMPINES AVE B1 #01-72 (S) 520025 (C): 54757778 (P): 68676778		AIR: <input checked="" type="checkbox"/> Y <input type="checkbox"/> N		BY: <input type="checkbox"/> AIR <input type="checkbox"/> SUR	
		Insurance*: <input type="checkbox"/> Y <input checked="" type="checkbox"/> N		<input type="checkbox"/> N	
Sender's Agreement		Contents:		For Official Use Only (Item numbers are printed in order of posting at counter)	
I have read, understood and agreed to the terms and conditions of posting overhead. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).		Name & Signature		Date	

P116

12/20

SINGAPORE POST  
MACPHERSON RD  
GST Reg. Add: SINGAPORE POST CENTRE  
10 EUNOS ROAD 8  
SINGAPORE 408600  
GST Reg. No: M2-0105651-9  
Date: 26 Nov 2018 Time: 10:00:50

Description Amount(\$\$) GST@7%

Ref. No: PSL01/1926/330/0038

Postage Label

LOCAL

2 X 2.54 5.08 0.33

SUB TOTAL 5.08 0.33

TOTAL AMOUNT 5.08

GST COLLECTED BY SINGPOST 0.33

MOP:CASH : \$5.08

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Thank you for visiting Singapore Post

#Zero-rated for GST

\*Exempt

+Out of Scope

\*\*Supplier Item

Price inclusive of 7% GST where applicable  
I have checked & confirmed the product is visually good, functional & performed within expectation.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Mar 2018 <a href="#">Edit Reg</a>		01 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$330.00</b> <a href="#">Edit Estimates</a>	<b>S\$330.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	TAMPINES OPTICAL & CONTACT LENS CENTRE PTE LTD, Co. Reg. No.: 200200092C								
Main Claimant:	ALOY & JEM SERVICES, Co. Reg. No.: 53083173B								
Vehicle Reg. No.:	GBE617X	Date of Loss:	28/02/2018 08:00 - :59 [30 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7343365774SG	Policy/Cover Note No.:	1800000120 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKT58Z	Policy No. (Claimant):	5073472433-02						
		Excess:							
Repairer:	Abwin Service Pte Ltd (HQ) No. 8 Kaki Bukit Avenue 4, #07-48 Premier@Kaki Bukit Gate 2, 415875 Kaki Bukit - Tel: 6713 9400								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 12/03/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (21/11/2018): Re: Fw: Re: No OI GIA Report</li> <li>AIG_SG (02/03/2018): No OI GIA Report</li> <li>AIG_SG (02/03/2018): Request To Upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*GBE617X (7343365774SG)  
[SKT58Z]

TP

ALOY & JEM SERVICES

Feb 28 2018 8:45AM

[TAMPINES OPTICAL & CONTACT LENS CENTRE PTE LTD]

Abwin Service Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	13/03/19 16:04	<b>Accident Statement</b> <small>From: SC - Reg. No: SKT58Z, Claimant: TAMPINES OPTICAL &amp; CONTACT LENS CENTRE PTE LTD</small>	Load HTML	
<b>Photos/Images</b>			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/03/18 17:37	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
2	01/03/18 17:37	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
3	01/03/18 17:37	General View	Load JPG	<input checked="" type="checkbox"/>
4	01/03/18 17:37	General View	Load JPG	<input checked="" type="checkbox"/>
5	01/03/18 17:37	General View	Load JPG	<input checked="" type="checkbox"/>
6	01/03/18 17:37	General View	Load JPG	<input checked="" type="checkbox"/>
7	01/03/18 17:37	General View	Load JPG	<input checked="" type="checkbox"/>
8	01/03/18 17:37	General View	Load JPG	<input checked="" type="checkbox"/>
9	01/03/18 17:37	General View	Load JPG	<input checked="" type="checkbox"/>
10	01/03/18 17:37	General View	Load JPG	<input checked="" type="checkbox"/>
11	01/03/18 17:37	General View	Load JPG	<input checked="" type="checkbox"/>
12	01/03/18 17:37	General View	Load JPG	<input checked="" type="checkbox"/>
13	01/03/18 17:37	General View	Load JPG	<input checked="" type="checkbox"/>
14	01/03/18 17:37	General View	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/03/18 15:35	TP ESTIMATE- MARKED	Load PDF	
2	02/03/18 15:35	TP GIA REPORT	Load PDF	
3	05/03/18 11:24	Non reporting letter	Load PDF	
4	21/11/18 15:41	1ST AR LETTER AND TRAFFICE POLICE LETTER	Load PDF	
5	18/04/19 09:36	LETTER TO OI	Load PDF	
6	18/07/19 09:24	Registered Mail Fee	Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		<a href="#">Reset</a>   <a href="#">Save</a>   <a href="#">Print</a>
There are no document checklists configured.		
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>		
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>		



# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18003952/UDB3Q2

Date: 18/07/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 1800000120

Claimant Vehicle No: GBE617X

Insured Vehicle No: SKT58Z

Date of Loss: 28/02/2018

Nature of Claim: TP

Claim No: 7343365774SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBE617X

Make &amp; Model: TOYOTA HIACE, 3.0 D (M)

Engine No: 1KD2541345

Reg. Date: 27/08/2015 (Man. Year: 2015)

Chassis No: KDH2015018478

Colour: Silver

Odometer: 120298 km

Engine Capacity: 2982 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195 R15

Rear Tyre Size: 195 R15

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,188.87	30.00	1,158.87	97.48
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,000.00	300.00	700.00	70.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,188.87</b>	<b>330.00</b>	<b>1,858.87</b>	<b>84.92</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>153.22</b>	<b>23.10</b>	<b>130.12</b>	<b>84.92</b>
<b>Nett Amount (S\$)</b>	<b>2,342.09</b>	<b>353.10</b>	<b>1,988.99</b>	<b>84.92</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

### INSPECTION

Date of Assignment: 01/03/2018

Date Inspected: 01/03/2018 Inspected At:

 Abwin Service Pte Ltd (HQ)  
 No. 8 Kaki Bukit Avenue 4, #07-48  
 Premier@Kaki Bukit Gate 2  
 Singapore 415875

Estimated Period of Repair: 1.0 days

**Adjuster:** MARCUS CHUA

**Manager:** CHAN JIA LE

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RH FRONT DOOR	Repair	1,498.50 FL	*- FL
2	1		*RH FRONT DOOR STICKER	Necessary	65.00 FS	*30.00 FS
					<b>Sub Total (S\$)</b>	<b>30.00</b>
					<b>- List Item Discount on L Items 25.00/25.00% (S\$)</b>	<b>0.00</b>
					<b>Total Parts (S\$)</b>	<b>30.00</b>

F=Franchise part. S=SpcNett. L=ListItemDisc

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	New	300.00	100.00
2	TO TRANSFER AND REFIX FRONT DOOR FIXTURE	New	250.00	0.00
3	TO SPRAY PAINT ON AFFECTED AREAS	New	300.00	200.00
4	TO SPRAY PAINT ON RH CORNER PANEL	New	150.00	0.00
Gross Labour Cost (S\$)			1,000.00	300.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >