

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 8 August, 2018 10:51 AM  
**To:** Claims Dept of CTI  
**Cc:** Irene Tay; Alfred Toh; Admin A; Vic (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GW2487L (OI : CAI - SNM18D00274C02) AND SCR2108E (TP : LKK REF - CC6/CTI18003950/Ahb3 ) on 13.01.2018  
**Attachments:** LKK INSPECTION REPORT.PDF; TOTAL LOSS REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS 2.pdf; TP LOD.PDF; LTA Scrap Car.pdf; LETTER TO OI.PDF  
**Importance:** High

Dear Sir/Madam,

We refer to our below email.

Please be informed that the owner is chasing for settlement.

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 1 August, 2018 12:06 PM  
**To:** Claims Dept of CTI  
**Cc:** Irene Tay; Alfred Toh; Vic (LKKAUTO); Admin A  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving GW2487L (OI : CAI - SNM18D00274C02) AND SCR2108E (TP : LKK REF - CC6/CTI18003950/Ahb3 ) on 13.01.2018

**CTI REF – SNM18D00274C02**

**LKK REF – CC6/CTI18003950/Ahb3**

Dear Irene,

ACCIDENT INVOLVING VEHICLES GW 2487L (OI) AND SCR 2108E (TP) ON 13/01/2018

We refer to the above matter.

It was reported that the Insured vehicle was making a turn at the junction when collided to TP vehicle that was going straight on the opposite lane.

We called Insured Driver Mr Sallehudin Bin Said several times but to no avail. As such, we leave a message to the colleague to call back and also we sent out letter to the Insured on 10/05/2018 and agreed to settle the matter. No feedback from Insured/Driver till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **MG SOLUTION PTE LTD** is as follows:

| TP CLAIMED                          |                     | REVISED - TO OFFER           |
|-------------------------------------|---------------------|------------------------------|
| TOTAL LOSS – Uneconomical to Repair | \$ 6,500.00         | \$ 6,500.00                  |
| Loss of Use (\$60 x 91 days)        | \$ 5,460.00         | \$ 1,800.00 (\$60 x 30 days) |
| LTA Search Fee                      | \$ 7.45             | \$ 7.45                      |
| Towing Fee                          | \$ 180.00           | \$ 180.00                    |
| <b>TOTAL</b>                        | <b>\$ 12,147.45</b> | <b>\$ 8,487.45</b>           |

**TP VEHICLE**

Market Value : \$29,000.00 (est)

Paper Value : \$20,000.00 (est)

Nett Value : \$ 9,000.00 (est)

Breakdown of days is as follows:

|                  |                |
|------------------|----------------|
| Recommended Days | 30 days        |
| <b>TOTAL</b>     | <b>30 days</b> |

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>

**Sent:** Friday, 27 April 2018 5:31 PM

**To:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GW2487L (OI : CAI - SNM18D00274C02) AND SCR2108E (TP : LKK REF - CC6/CTI18003950/Ahb3 ) on 13.01.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

**Lucas Lee**

Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

**Sent:** Thursday, 1 March, 2018 5:23 PM

**To:** Claims Dept of CTI

**Cc:** Irene Tay; Vic (LKKAUTO); Asher Sng (LKKAUTO); Admin A

**Subject:** Direct Settlement - Accident Involving GW2487L (OI : CAI - TBA) AND SCR2108E (TP : LKK REF - CC6/CTI18003950/Ahb3 ) on 13.01.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SCR 2108E at M/s MG Solution Pte Ltd - Kaki Bukit.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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