

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 14 March 2018 3:54 PM  
**To:** 'Tang Chee Kok'  
**Subject:** RE: REQUEST FOR CLAIM NUMBER

Dear Eric,

We will follow up with our survey report shortly.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tang Chee Kok [mailto:eric.tang@income.com.sg]  
**Sent:** Wednesday, 14 March 2018 3:48 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Subject:** RE: REQUEST FOR CLAIM NUMBER

'WITHOUT PREJUDICE'

Dear Veron,

Please provide us the following:

- GIA report
- Estimated Cost of Repair
- Video footage / Scene photos showing the accident
- Evidence against our insured

In the meantime, you may arrange for vehicle survey:

[MTSurvey@income.com.sg](mailto:MTSurvey@income.com.sg)

Thank you.

Best Regards,

**Eric Tang**

Claims Investigator, Motor Insurance

T +65 6430 7896

[www.income.com.sg](http://www.income.com.sg)



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**From:** mtreg  
**Sent:** Wednesday, March 14, 2018 11:45 AM  
**To:** Chiam Michelle <[michelle.chiam@income.com.sg](mailto:michelle.chiam@income.com.sg)>  
**Subject:** REQUEST FOR CLAIM NUMBER

Mic,

Pls upload.

TQ

With Regards

**Samsia**  
Senior Admin Assistant, Motor Insurance  
[www.income.com.sg](http://www.income.com.sg)



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**From:** mtreg  
**Sent:** Wednesday, March 14, 2018 11:44 AM  
**To:** 'veronchen@lkkauto.com' <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** REQUEST FOR CLAIM NUMBER

Hi,

All claims created.

With Regards

**Samsia**  
Senior Admin Assistant, Motor Insurance  
[www.income.com.sg](http://www.income.com.sg)



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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

**Sent:** Wednesday, March 14, 2018 10:01 AM

**To:** mtreg <[mtreg@income.com.sg](mailto:mtreg@income.com.sg)>

**Subject:** REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us the claim number.

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle N
1	<b>MT/0984416-002</b>	SMRT TAXIS PTE LTD	SHC 4338P	SBX 57L
2	<b>MT/0980302-002</b>	SMRT BUSES LTD	SG 1129U	SKC 1840P

D.O.A	Time of Accident	Estimate	Tentative repair cost
1/3/2018	17:55	\$4,431.80	\$800.00
30/1/2018	19:55	\$1,322.00	\$995.00

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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