REF: CC3	/ALG18003931	/Agbn2		8
Zussilge	ASSIGNME	NT L		
		SLW 2232X	Yr Regn: 20/8	Feb
From: Date:	Veh No.		1 / Lorry / Taxi / Prime Move	
Estimated Cost:		uck / Trailer or	.,	
OD / TP / WS / TP RES / OD RES / EVA / INV / MV		Audi Q2	c.c 9	199
To Inspect Vehicle No:	Make:	Mulli Q Z	A/C: Insured / S	W2000000000000000000000000000000000000
at Workshop m/s	Colour	ing 1641	T/Radio: Insured / S	
of	Sp.Read	ing /641	III (dala). III dala da 1	
nsured:	Eng/No:	111411 2026	A7JA048412	
Policy No. 1800009810	C/No:	nd: Good / Fair / Poor / I		
Claims No. 9328685747 SG	A A			
Sum Insured: Excess:		: Inorder / Jammed / Lea		
(Client's Record)	Brake:	Inorder / Jammed / Le		
Make of Veh:	Modi :	Nil / S/Rim STD A/R	J15/60R16_	
	Tyre Siz		V	
(Policy Condition)			15/60R16.	CUMU
Remark: The veh had commenced its			LIZA / MIC / OHTSU / PIR /	SUMI /
repair at the time of inspection.		/YOKO or		
Bal. or Market Value: 30 K .	Front	./	Rear R/Bal.	(
IDAC Accident Rport: Consistent? : Yes or	to the second	θ (σ mm	Manager 1	6 mm
GIA / PR Seen: Consistent? : Yes or	250	96 mm	L/Bal.	mm
Est. Repairs: 03 % days Res.: Yes or		Pol	miun 0.0.1. 28/01	418
Lum Sum: / % 3 Val.: Yes or	30000 C	noid di		
CA / REV / REP. / 24 HRS	Des. of hicle: IN / OUT	Damages: Frt / Rear /	O/S / N/S / U/C / Rooft	op or
Date: Person Contacted:		U/C / Chassis frame	Body Structure affected of	due to collision.
Date / Time Action / Instruction				
6D Alg. SLW 2232X - X 10/3/18@950an Informed Jeff (8/5/18@3.78p confined was Check \$7103.70, 394.)	- by ever!,	42,80, 3 days	bry enici
RECEIVED	2 5 MAY 2018			
Date/Time, File Pass to? : Preli. Report	Days 0	Of Repair:	,	
1) 75 5 MM7+ : Final Report Date/Time, File Raturn to?	Resur	vey No. of Trip:	Survey Fee: Transportation	200
2)	Add Fee:	Site Insp (\$)S+RSSI	
		Interview (\$) Fliotos	
Report Format: MEL # D		Tech. Invs (\$) Others	
Lump Sum / I.B.I: (\$ 3342.80))	Weekend (\$)	
			TOTAL	210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inte	rnationale Des Experts En Autor	mobile
AIG	ASIA PACIFIC IN	SURANCE PTE LTD	Ref : CC3/AIG1800	3931/Aqb
CH	SHENTON WAY #0 ARTIS BUILDING GAPORE 079120	08-16	Date: 28-02-2018 Code: AIG	
1.		Policy Part	ticulars :- OWN DAMAGE	
	Insured Veh.		Veh. Inspected	SLW 2232X
	Policy No.	1800009810	Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	28/02/2018
2.		Vehicle F	Particulars & Condition	m-Manual errors ha
-	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	(STR)
	Chassis No.		Colour	
	Odometer	•	Steering	
	Brakes		Modification	
	General			
3.		Co	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
		Desc	ription of Damages	
		Ger	neral Information	
	Accident Date	19/02/2018	Inspection Date	28/02/2018
	Survey held at	PREMIUM AUTOMOBILES	PTE LTD	
		55 UBI ROAD 1 . SINGAPORE 408699		
ia.			Remarks	
	A)THE MARKET V	ALUE IS S\$(EST. A CE TO YOUR INSTRUCTION	AVERAGE)	DEDAIDS

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Friday, 18 May 2018 3:29 PM

To:

'Boo seng yak'; SUR; Carrine Leong; Nora Khai

Subject:

RE: FINALR EVISION SLW2232X - OD AIG - SURVEYED 28 FEB 18

Dear Mr Boo,

Confirm final fig \$3,342.80 before excess \$0 & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Monday, 30 April 2018 8:19 AM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR

<sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai

<nora.khai@premiumauto.com.sg>

Subject: FINALR EVISION SLW2232X - OD AIG - SURVEYED 28 FEB 18

Hi Adrian and all,

Revised estimate attached.

Please confirm repair cost of \$3342.80 @ 3 days of repairs

Your early closure is well appreciated.

best regards - jb

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Friday, 2 March 2018 9:50 AM

To:

'Claims Dept'; SUR

Subject:

RE: SLW 2232 X Own Damage Claim

Dear Jeffrey,

Please be informed that the excess of above vehicle is \$0/-.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Wednesday, 28 February 2018 10:57 AM

To: SUR <sur@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: SLW 2232 X Own Damage Claim

Dear all,

Kindly confirm the excess for this case.

Survey was carried out earlier this morning.

Many thanks!

Best regards, Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

Enquire PARF/COE Rebate for Registered Vehicle

/ehicle Owner Particulars	280000 = 000 1 g = 1 =
Owner ID Type:	Singapore NRIC
Owner ID:	9062Z
Vehicle Details	
Vehicle No.:	SLW2232X
Vehicle to be Exported:	No
Intended De-registration Date:	02 Mar 2018
Véhicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Orange
Manufacturing Year:	2017
Engine No.:	CHZ614162
Chassis No.:	WAUZZZGA7JA048412
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$26,514.00
Original Registration Date:	01 Feb 2018
First Registration Date:	01 Feb 2018
Transfer Count:	0
Actual ARF Paid:	\$29,120.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	31 Jan 2028
PARF Rebate Amount:	\$21,840.00
Intended COE Rebate Details	
COE Expiry Date:	31 Jan 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,890.00
COE Rebate Amount:	\$36,562.00
Total Rebate Amount:	\$58,402.00

The information contained herein is correct as at 02 Mar 2018

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	
Planting	ACCIDENT STATEMENT
Date Of Report	20/02/2018 14:12
Date Of Accident	19/02/2018 19:20
Exact Location Of Accident	JUNC OF BUKIT PANGJANG RD AND UPP BUKIT TIMAH RD
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SLW2232X
Insured/Policyholder	
Name Of Registered Owner	ZHOU XUANMING
NRIC No	S8409062Z
Email Address	XM@LIVE.COM.SG
Mobile Phone No	(LOCAL) +65-96945854
Alternative Phone No	OFFICE-96945854

Vehicle Particulars

Manufacturer AUDI

Q2 1.0 TFSI Model

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No, Please state action to be taken

PRIVATE CAR Vehicle Category

Insurance Company

AIG ASIA PACIFIC INSURANCE PTE. LTD. Name of Insurance Company

COMPREHENSIVE Type Of Coverage

Fleet Policy NO

1800009810 Policy Number

Cover Note Number

Driver

Name of Driver ZHOU XUANMING

NRIC No S8409062Z Date Of Birth 09/04/1984 INDOOR Occupation 15/02/2011 Date Of Driving Pass

7 YEARS AND 0 MONTHS Driving Experience

MALE Gender

Mobile Number (LOCAL) +65-96945854

Fax Number

OFFICE-96945854 Contact Number EMail Address XM@LIVE.COM.SG Address

APT BLK 30 SEGAR ROAD #08-08

Postcode

677721

Was driver an employee of the Insured's Company

iny NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

.

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident

COLLISION - CHANGE/CROSS LANE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

1000

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

: LOW JINGXIAN

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I WAS TRAVELLING ALONG THE RAMP LEADING FROM BUKIT PANJANG ROAD TO UPPER BUKIT TIMAH ROAD. I WAS ON THE RIGHT LANE OF TWO-LANE ROAD, A VAN ON THE LEFT LANE CUT INTO MY LANE ABRUPTLY WITHOUT SIGNALLING. I BRAKED, BUT NOT IN TIME, CAUSING A SCRAPE ON THE FRONT LEFT HAND SIDE OF MY CAR.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NC

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

GY4280H

Vehicle Make/Model/Colour

Details Of Properties

COMMERCIAL VEHICLE

Vehicle Category Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- 5. Any false reporting may be referred to the Police for investigation.
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- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

loso kg

Driver's Signature (If driver is not the policyholder)

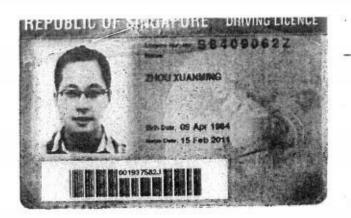
Name: Why Khang Sang

Sketch Plan #2

	1-1-1-1	1 11 11			4
					17-GY4080
				Ác.	
				.41	1 L SIW/ 22
		\sim			L Serve 2
		On			
SCRIBE CIRCUMSTANCES OF	THE ACCIDENT				
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I was travelly.	Butil Fina	h and . A	Jan on	1 was	on
the right lane lane cut into but not in time	of a two-	lone read	d you	on the	lett
lane cut into	w love at	motly with	net Signal	ling L	booked
hat and had	, , , ,	7.3		1 11	V I I
and the true	- Cepainal	el accube	on the	tront let	T nane
Side of my car.	-				
CLADATION					
CLARATION Ve declace the foregoing particular	rs are true in every resce	et.		* VRE	
CLARATION Ne declare the foregoing particular	rs are true in every respe	et	ζ.	* PRE	
	rs are true in every respe	et	Si		
	rs are true in every respe	et.	S. Reporting Centre	1000	and the see

Accident Photo





REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$8409062Z





ZHOU XUANMING

周 明 Race CHINESE

\$84090822

5379280

Dete of birth 09-04-1984

Country/Piece of birth SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES!

EFFECTIVE DATE

Class 3A Molor cars without clutch pedals (Auto) =< 3000kg with =< 7 passengers, exclusive of the driver; and other motor vehicles without clutch pedals =< 2500

NP 428A

15 Feb 2011

07-11-2014

APT BLK 30 SEGAR ROAD #08-08 SINGAPORE 677721



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : : ZHOU XUANMING

Period of Insurance

: 01 Feb 2018 To 31 Jan 2019

Engine No. Chassis No.

: CHZ614162

: WAUZZZGA7JA048412

Vehicle No.

: SLW2232X

Policy No.

: 1800009810

Endorsement No. : : Issued Date

: 07 Feb 2018

ABOUT THE COVER

Make/Model

: AUDI Q2/ Q2 Sport 1.0 TFSI S tronic

Engine Capacity/Tonnage: 999.00 CC

Sum Insured : Market Value

First Year of Registration : 2018

Driver Restriction

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Plancymoreer b) Any other person who is driving on the Policyholder's order or with his/her pennission. This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving fultion, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other their samples in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Parly Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Moleysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

ZHOU XUANMING - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408899 63662323

For other Approved Reporting Centres/AlG Authorised Repairers, please contact our 24-hour accident entergency hotine at +65 6338 6200. Alternatively, you may refer to AlG website www.eig.com.sg or AlG SG Mobile App, Simply search and download "AlG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks Rules, 1959 (Malaysia).

0504125208

PREMIUM LEASING - SLOH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte, Ltd.



AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE



HEPUBLIC OF SINGAPORE IDENTITY CARD NO. \$8409062Z



ZHOU XUANMING

周

Country/Place of birth SINGAPORE

CHINESE 09-04-1984

M

\$640935AZ

5379280

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) =< 3000kg with =< 7 passengers, exclusive of the driver; and other motor vehicles without clutch pedals =< 2500kg 15 Feb 2011

K No. S8409062Z

07-11-2014

APT BLK 30 SEGAR ROAD #08-08 SINGAPORE 677721

NP 428A



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: ZHOU XUANMING

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Chassis No.

: WAUZZZGA7JA048412

Vehicle No.

Policy No.

: 1800009810

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: 000000000179056

Issued Date

: 07 Feb 2018

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: NA

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 b) Any other person who is driving on the Policyholder's order or with his/her permission.
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You have to pay an additional sum of \$3,000 as "Young and/or Inexpenenced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

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This Policy does not cover use for hire or reward, driving fusion, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with flotor Trade

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

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Property Damage - \$0

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ZHOU XUANMING - \$800 (Own Damage)

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1. Audi Customer Service Center Add. 55 Ubi Road 1 Singapore 408699 63662323

For other: Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergancy hodine at +65 5338 6200. Alternatively, you may refer to AIG website www.sig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iT unes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

If We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Maleysia) and Motor Vehicles (Third Party Risks) Rules: 1959 (Maleysia).

0504125208

PREMIUM LEASING - SLOH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pts. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE Stoffany Loh

Are was Especific plante and Proc. [31]

26 Shantan Way Hit. 78 ANS Falleng Sti7d Sti. I SAR FALLS (BUIT) F 385 8418 WAY AVOISING THE ST

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate

Accident Repairs

Workshop Contact No : Ubi Road 1

Contact No Fax No : 6366 2323 : 6841 1183

Reference

: PA/OD/236/2018/GW

Date

24-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name

Mr. Zhou XuanMing

Address

BLK 30 Segar Road

#08-08

Singapore 677721

Telephone Type of Claim : HP +65 96945854 : Own Damage Claim

Policy No. Vehicle No : 1800009810

Model Code

: SLW 2232 X

Model / Year

: Audi Q2 1.0 TFSI

Piodet / Tea

: Feb-18

Engine No

: CHZ 614162

Chassis No

: WAUZZZGA7]A048412

Mileage

. .

Date In

•

Liability

:

Excess Cost

. .

Estimated By

: Johnny Boo / Allan Wu

Accident Date

: 19-Feb-18

Place of Accident

: JUNC of Bukit Pangjang Rd abd Upp Bukit Timah Rd

Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 2232 X.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harnees for headlights, horn, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	4
2	To dismantle and renew front bumper assy. Re- oraganise front crash management components. Reinstall all parts removed.		\$ 1,050.00	500
3	To respray front bumper.		\$ 900,00	550/
4	To carry out diagnostic checks.	S/N	\$ 192.00	12
	TOTAL LABOUR CHARGES	:	\$ 2,502.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLW 2232 X.

		Damage Parts & Prices			
S/N	Parts Description			S/NETT	REMARKS
1	FRONT BUMPER Lit		\$	1,620.00	1295.20
2	FRONT BUMPER AIR GUIDE GRILLE-LH Alet Alle		\$	145.00	Κ.
3	FRONT BUMPER SPOILER Me M		\$	259.00	
4	FRONT BUMPER ADAPTER-LH		\$	31.00	
5	FRONT BUMPER GUIDE SECTION-LH		\$	31.00 ×	100
6	FRONT WHEEL ARC TRIM -LH/RH Alex		\$	558.00 -	-445.60
7	SUNDRIES THE NEW		\$	300.00	18
	TOTAL SPARE PARTS	:	\$	2,944.00	
	TOTAL LABOUR CHARGES	:	\$	2,502.00	
	GRAND TOTAL	:	\$	5,446.00	

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- * Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Name

Surveyed Date

Authorised Date

Excess Cost

Liability Remarks

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the

progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate

Accident Repairs
Ubi Road 1

Workshop Contact No

6366 2323

Fax No

6841 1183

Reference

PA/OD/236/2018/GW

Date

24-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name

Mr. Zhou XuanMing

Address

BLK 30 Segar Road

#08-08

Singapore 677721

Telephone

HP +65 96945854

Type of Claim

Own Damage Claim

Policy No.

1800009810

Vehicle No

SLW 2232 X

Model Code

Audi Q2 1.0 TFSI

Model / Year

Feb-18

CHZ 614162

Engine No

WAUZZZGA7JA048412

Chassis No

Mileage

.

Date In

.

Liability

.

Excess Cost Estimated By

Johnny Boo / Allan Wu

Accident Date

19-Feb-18

Place of Accident

JUNC of Bukit Pangjang Rd abd Upp Bukit Timah Rd

HI Adrian

3 days - ok - jb - 29 Apr 18

Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 2232 X.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation		
1	To remove and transfer front wire harnees for headlights, horn, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$	360.00
2	To dismantle and renew front bumper assy. Re- oraganise front crash management components. Reinstall all parts removed.		\$ 1,050.00	S	500.00
3	To respray front bumper.		\$ 900.00	\$	550.00
4	To carry out diagnostic checks.	S/N	\$ 192.00	\$	192.00
	TOTAL LABOUR CHARGES	:	\$ 2,502.00	\$	1,602.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 9171 Z.

				Damage Pa	& Prices	
S/N	Parts Description			S/NETT		REMARKS
O///	,				1728	
1	FRONT BUMPER		\$	1,620.00	\$	1,295.20
2	FRONT BUMPER AIR GUIDE GRILLE-LH		\$	145.00		
3	FRONT BUMPER SPOILER		\$	259.00		
4	FRONT BUMPER ADAPTER-LH		\$	31.00		
5	FRONT BUMPER GUIDE SECTION-LH		\$	31.00		
6	FRONT WHEEL ARC TRIM -LH/RH		\$	558.00	\$	445.60
7	SUNDRIES		\$	300.00		
,	TOTAL SPARE PARTS		\$	2,944.00	\$	1,740.80
	TOTAL LABOUR CHARGES		\$	2,502.00	\$	1,602.00
		:	\$	5,446.00	\$	3,342.80
	GRAND TOTAL	32	_			

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability Remarks

Please Note

This estimate is based on visual inspection of the affected vehicle.

Should we require further labour charges and spare parts in the

progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu

Claims Consultant

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: SLW 2232 X Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg

23 May 2018

Body & Paint Dept

PA/OD/0236/2018/MAS

from

Telephone +65-Telefax +65-

EMail

Date

Our department

Our Ref Your Ref

total pages

Dear Sir.

RE: INSURANCE CLAIM FOR SLW 2232 X, Audi Q2 1.0 TFSI S-TRO

With reference to the above-mentioned vehicle, no. SLW 2232 X, claimant, Mr. Zhou XuanMing, please find the related document per attached.

- A copy of the Original invoice no. 85012527 S\$3,576.80
- A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SLW 2232 X

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status		
Main	25 Feb 2018		28 Feb 2018 19:13 Edit Adj Rpt	S\$3,342.80 Edit Estimates	S\$3,342.80 View Rpt		Report Cancel Case		
	Main	Ref	erence	Claim De	tails	Documents	Show All		
CLATMS	SUBFOLDER DE	TAILS					d by insurer]		
Insured:		ZHOU)	CUANMING, ID:	S8409062Z, Tel:	+6596945854, En	nail: XM@LIVE.CO	OM.SG 018 19:00 - :59		
Vehicle R	teg. No.:	SLW2	232X	Date of Loss:		[18 Days (Man Yr)	s From LTA Reg Date		
Claim Ty	ne:	OD / S	OD / 9328685247SG		over Note No.:	7.500	1800009810 (Comprehensive)		
Cianti Ty	pro,	- Contract of the last of the	The second secon	Excess:		S\$0.00			
Repairer		Premiu	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911						
Handling	Insurer:	Norcas	anil Norsazani Za	Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 [Handled by Mohd Zawaye, i] Norsazani.Zawaye@aig.com Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Handled by ADRIAN LING] [Final Rpt					
Adjuster	:	LKK Au due 09	uto Consultants F 9/03/2018]				LING] [Final Kpt		
Driver/C	ustodian:	ZHOU)	(UANMING (33 / M	ale), NRIC: S840	9062Z, Tel: +659	6945854			
ASSOCI	IATED MAIL RE	CEIVED				View All	Compose Case Mail		
			0 / 19/02/2018	/ Coverage & Exc	ess update				
• 1100	20 (44) 44) 2222								
B ALL AS	SOCIATED TAS	.vs		Vie	w All Search Tas	ks Create	New Task Complete		
Due D	Date Priority	Type Task (Group Subject	75.000000000000000000000000000000000000		ompleted On	Created On Done		

Claim Documents

*SLW2232X (9328685247SG) OD Feb 19 2018 7:20PM [ZHOU XUANMING] Premium Automobiles Pte Ltd

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	Finalized On	Premium Autocare Centre (Alexandra)		Thumbnail	Print
100	20/02/18 15:50	Video - Accident [Linked Accident Report Documents]	0	Load MP4	
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	
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4		General View	0	Load JPG	V
5	16/05/18 01:38		0	Load JPG	V
6	16/05/18 01:38	General View	0	Load JPG	V
7	16/05/18 01:38	General View	-		1
8	16/05/18 01:38	General View	0	Load JPG	V
9	16/05/18 01:38	General View	0	Load JPG	V
10	16/05/18 01:38	General View	0	Load JPG	7
11	16/05/18 01:38	General View	0	Load JPG	[V]
	16/05/18 01:38	General View	0	Load JPG	7
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1	02/03/18 09:48	Singapore Accident Statement	0	The second secon	
2	02/03/18 09:48	Certificate of Insurance	ő		
3	02/03/18 09:48	Driver's Driving License	ő		1
4	05/03/18 09:01	WORKSHOP ESTIMATE	0		_
5	31/05/18 10:36	WORKSHOP INVOICE DISCHARGE VOUCHER	0		

Linked Accident Report Documents

			View	Use Viewer	*
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		a (Alayandra)		Thumbnail	Print
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1	20/02/18 15:50	Video - Accident			
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1	20/02/18 15:59	Accident Statement			
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	Finalized On	Premium Autocare Centre (Alexandra)		Thumbnail	Print
No		Accident Photo	0	Load JPG	V
1	20/02/18 15:16	TOTAL CONTROL OF STREET	0	Load JPG	V
2	20/02/18 15:16	Accident Photo	0	Load JPG	V
3	20/02/18 15:16	Accident Photo			
4	20/02/18 15:16	Accident Photo	0	Load JPG	V
		Accident Photo	0	Load JPG	7
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6	20/02/18 15:16	Accident Photo			650

7	20/02/18 15:16	Accident Photo	0	Load JPG	V
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1	20/02/18 14:50	Sketch Plan	0	Load JPG	V
2	20/02/18 14:50	Sketch Plan #2	0	Load JPG	7

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd. Singapore 079120

AIG Building, 78 Shenton Way #07-16

Our File No:

CC3/AIG18003931/AQBN2

Date:

31/05/2018

REFERENCE

Date of Loss:

Insured/Claimant:

ZHOU XUANMING

Policy No: Nature of Claim: 19/02/2018

1800009810

OD

9328685247SG Claim No:

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLW2232X

Make & Model:

AUDI Q2, 999cc TFSI S-TRONIC (A) 01/02/2018 (Man. Year: 2017)

Engine No: Chassis No:

Odometer:

CHZ614162 WAUZZZGA7JA048412

1641 km

Reg. Date:

Orange

999 cc

Market Value/New Car

Colour:

S\$130,000.00

Price: Sum Insured (S\$):

Engine Capacity:

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

215/60R16

Rear Tyre Size:

215/60R16

Front Left Side:

Bridgestone 6 mm

Rear Left Side:

Bridgestone 6 mm

Front Right Side:

Bridgestone 6 mm

Rear Right Side:

Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts Miscellaneous Items	Repairer's 2,944.00 0.00	Adjuster's 1,740.80 0.00	1,203.20 0.00	Diff % 40.87
Labour Paintwork Labour	2,502.00 0.00	1,602.00 0.00	900.00 0.00 0.00	35.97
Towing	0.00	0.00	50000000000	20.62
Gross Total (S\$) + GST 7.00/7.00% (S\$)	5,446.00 381.22	3,342.80 234.00	2,103.20 147.22	38.62 38.62
Nett Amount (S\$)	5,827.22	3,576.80	2,250.42	38.62

INSPECTION

Date of Assignment:

28/02/2018

Date Inspected:

28/02/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1 Singapore 408699

Estimated Period of Repair:

3.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

No.			ed Parts Particulars	Condition	Repairer's	Amount	
1	1		*FRONT BUMPER *FRONT BUMPER AIR GUIDE GRILLE-LH	Cut Not Necessary	1,620.00 FS 145.00 FS	*1,295.20 FS *- FS	
3	1		*FRONT BUMPER SPOILER *FRONT BUMPER ADAPTER-LH	Not Necessary Not Necessary	259.00 FS 31.00 FS	*-FS	
5	1		*FRONT BUMPER GUIDE SECTION-LH *FRONT WHEEL ARCH TRIM-LH/RH	Not Necessary Necessary	31.00 FS 558.00 FS	*- FS *445.60 FS	
6 7	1		*SUNDRIES	Not Necessary	300.00 FS	*-FS	
F=Fra	inchise	part. S=Spch	Nett.	Total Parts (S\$)	2,944.00	1,740.80	

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recon	nmen	ded	Labour	
RECOIL		ucu	Labour	

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items		1000000	200.00
1	TO REMOVE AND TRANSFER FRONT WIRE HARN FOR HEADLIGHTS, HORN, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASH ASSY	ER	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AS ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVE		1,050.00	500.00
3	TO RESPRAY FRONT BUMPER	New	900.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
	Gross	Labour Cost (S\$)	2,502.00	1,602.00
	Report was unsubmit	ted during this print-out.		

< END OF ESTIMATES >