

12/03/2018

ASS. REC. BY:

REF: CS/AI(18003917 / b

Special Instruction:

SUPERVISOR:

ASSIGNMENT (Office)

From (Person): NOOR Marlesca of FIC Date/Time: 27/07/2018 11:39pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJE 7826 Insured: GGG 8092

at Workshop m/s EM Solution Tel: 9101 3300

of 160 Sin Ming Drive #03-18

Policy No: Claim No:

Sum Insured: Excess:

Make of Veh: D.O.A. 23/07/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS 11/10/18 H.O.D. Endorsement:

Date/Time: 28/07/2018 11:22am Person Contacted: Josephine Vehicle IN / OUT

Date/Time	Action/Instruction (✓)	ESTIMATE
	SJE 7826 - NA / AI(18003861 / ml	DATE: 16/08/15
	GGG 8092 - x	
24-11-18 @ 12-11pm	Email to Marlesca temporing close this file <u>Celine</u> 31/1/19	

Catherine Chong (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Saturday, 24 November, 2018 12:11 PM
To: 'Abu Kassim, Noor Mariesa'
Cc: assignments
Subject: RE: aigencrypt - Pre repair inspection request - SJE782G VS GBG809Z (OI) DOA: 23/02/2018

Dear Mariesa,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 28 February, 2018 11:23 AM
To: 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; ASSIGNMENTS@LKKAUTO.COM; 'SUR' <sur@lkkauto.com>
Cc: 'Tan, Lily (AIG)' <Lily.Tan@aig.com>; 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>; 'Kaur, Baljit' <Baljit.Kaur@aig.com>; 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Md Ishak, Mohd Imran' <Imran.Ishak@aig.com>; 'Chan, Yoke Shi' <yokeshi.chan@aig.com>; 'Supramaniam, Darshene' <Darshene.Supramaniam@aig.com>; 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>
Subject: RE: aigencrypt - Pre repair inspection request - SJE782G VS GBG809Z (OI) DOA: 23/02/2018

Dear Mariesa,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Abu Kassim, Noor Mariesa [<mailto:NoorMariesa.AbuKassim@aig.com>]
Sent: Tuesday, 27 February, 2018 4:39 PM
To: 'assignments@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>;

Catherine Chong (LKK Auto)

From: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Sent: Tuesday, 27 February, 2018 4:39 PM
To: 'assignments@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; Chin, Lee-Ying
Subject: aigencrypt - Pre repair inspection request - SJE782G VS GBG809Z (OI) DOA: 23/02/2018
Attachments: OUR REF.: E21-105965.18 // RE: PRE-REPAIR INSPECTION - ACCIDENT INVOL... (70.0 KB)

Hi,

Please refer to the enclosed request from **VISION LAW LLC**

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Ma Chin Fook as Single Joint Expert as requested.

Thank you.

Best Regards,

Mariesa Abu Kassim (Mariesa)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6-03 2719 6000 | Ext 1012202 | Fax +6 03 2685-5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

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23/02/2018 @ 11:32 AM
Josephine veh not in

Catherine Chong (LKK Auto)

From: Sally Chong <sallychong@visionlawllc.com>
Sent: Tuesday, 27 February, 2018 3:57 PM
To: Abu Kassim, Noor Mariesa
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; Chin, Lee-Ying
Subject: OUR REF.: E21-105965.18 // RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBG809Z AND SJE782G ON 23/02/2018

Importance: High

Follow Up Flag: Follow up
Flag Status: Flagged

URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES
CLAIMANT: HAI'EE KAMIS
ACCIDENT INVOLVING SJE 782G & GBG 809Z ON 23 FEB 2018 ALONG 10 TAMPINES INDUSTRIAL AVE 3 (S) 528798 AT ABOUT 17:25 HRS

Thank you for your email of even date below with your list of surveyors.

Our client confirms the appointment of Ma Chin Fook (LKK Auto Consultants Pte Ltd) as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

Venue	:	E M SOLUTION PTE LTD 160, Sin Ming Drive, #03-18/19, Sin Ming Autocity, Singapore 575722
Contact	:	Mr. Bernard (Tel.: 6456-0226 / 9101-8302)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Sally Chong

(Secretary)
VISION LAW LLC
133 NEW BRIDGE ROAD,
#18-01/02, CHINATOWN POINT,
SINGAPORE 059413
TEL: 6534-2811 (ext 115)
FAX: 6535-6802

From: Abu Kassim, Noor Mariesa [mailto:NoorMariesa.AbuKassim@aig.com]
Sent: Tuesday, 27 February, 2018 9:27 AM
To: Sally Chong
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; Chin, Lee-Ying
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBG809Z AND SJE782G ON 23/02/2018

Your Reference : E21-MISC.18 (SJE 782G @ 23.02.2018)
Our Reference : GBG809Z

Dear Sir/Madam,

We refer to your Notice of Accident dated 26/2/2018

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

Mariesa Abu Kassim (Mariesa)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

From: Sally Chong [<mailto:sallychong@visionlawllc.com>]

Sent: Monday, February 26, 2018 5:06 PM

To: Chin, Lee-Ying; AIG SGP, Claims-Survey; Lim, Sheng Yang

Cc: 'EM Solution Pte Ltd'; Leong, Kah Yin; Hassim, Mohd Fitri; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; judysoh@visionlawllc.com

Subject: OUR REF.: E21-MISC.18 (SJE 782G @ 23.02.2018) AIG REF.: GBG 809Z

Importance: High

VERY URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: HAI'EE KAMIS

ACCIDENT INVOLVING SJE 782G & GBG 809Z ON 23 FEB 2018 ALONG 10 TAMPINES INDUSTRIAL AVE 3 (S) 528798 AT ABOUT 17:25 HRS

We are instructed by **HAI'EE KAMIS** to notify you of a road traffic accident **ON 23 FEB 2018 ALONG 10 TAMPINES INDUSTRIAL AVE 3 (S) 528798 AT ABOUT 17:25 HRS** involving our client's vehicle registration number **SJE 782G** and vehicle registration number **GBG 809Z** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you.

Sally Chong

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL : 6534-2811 (ext 115)

FAX : 6535-6802

C.c.: VEHICLE OWNER OF GBG 809Z

J.M. PANG & SEAH (PTE) LTD
14 Gul Avenue,
Singapore 629657

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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