

ASS. REC. BY:

REF: CS/III 18003910 / R/Hber

Special Instruction:

Surveyor: Mojib

Rasul

**ASSIGNMENT (Office)**

From (Person):

Gabriel Wee

of

III

Date/Time:

28/02/2018 8:44am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJN 3981G

Insured:

SHC 8834Y

at Workshop m/s

L Soon Auto

Tel:

6482 1513

of

Blk 10 Amk Ind Park 2A #03-18

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

23/02/2018

CA / REV / REP. / REV 24 HRS 'WP'

H.O.D. Endorsement:

Date/Time:

28/02/2018 11:23am

Person Contacted:

Mrs Lee

Vehicle IN / OUT

Date/Time

Action/Instruction (  ) Estimate

SJN 3981G - 2014 Honda Civic / 2014

DP: 13/03/18

SHC 8834Y - 2014 Honda Civic / 2014

DP: 31/03/18

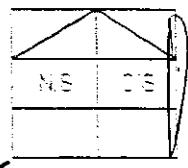
lump sum \$7000 (Red: 9107.60/56%)

Person

28376

Policy No. SJN 39816  
 License No. L Soon  
 Insured Autopoint #03-18  
 Insured 111/12/17  
 Policy No. \_\_\_\_\_  
 Damage No. \_\_\_\_\_  
 Submitted \_\_\_\_\_ Excess \_\_\_\_\_  
 Client Record \_\_\_\_\_  
 Make of Van \_\_\_\_\_

Policy Condition \_\_\_\_\_  
 Remarks: The van had commenced its repair at the time of inspection.



Est. of Market Value ~~18K~~ 18K  
 DAC Accident Report Consistent? Yes or No \_\_\_\_\_  
 GA - PP Seen Consistent? Yes or No \_\_\_\_\_  
 Est. Repairs \_\_\_\_\_ days Resp. Yes or No \_\_\_\_\_  
 JCM Sum \_\_\_\_\_ \$ 3/Valid Yes or No \_\_\_\_\_  
 CAI REP. REP. 24 HRS \_\_\_\_\_  
 Date \_\_\_\_\_ Person Contacted \_\_\_\_\_  
 Vehicle IN/OUT \_\_\_\_\_

Policy No. SJN 39816 Policy 2009 FEB  
 Type Subaru IMPREZA 1.5 cc 1498  
 Color BLACK  
 Registration 174389  
 Engine No. \_\_\_\_\_  
 VIN JF1GH3KW484004636  
 Gen. Cond. Good  Poor  Burnt   
 Steering  Jammed  Leaked  Burnt   
 Brake  Jammed  Leaked  Burnt   
 Mod. NS  STD  A/R   
 Tire Size = 215/45R17

ES: DUN/EXNOVA BY FS LEA/MIO CHTSL RP SLW  
 TOYO/YOKO NANKANSH  
 Front \_\_\_\_\_ Rear \_\_\_\_\_  
 R.Ba. 6 --- R.Ba. 6 ---  
 L.Ba. 6 --- L.Ba. 6 ---  
 D.O.A. 23/02/18 D.O. 28/02/18  
 Surveyed at L Soon  
 Des. of Damages Fr. Rear  NS  UC  Roofed or \_\_\_\_\_  
 The UC - Chassis/frame Body Structure affected due to collision \_\_\_\_\_

Date Time Action Instruction

RECEIVED 03 MAY 2018

Date Time File Pass of  Prel. Report  
 Final Report  
 Date Time File Return of \_\_\_\_\_  
 Report Format \_\_\_\_\_  
 JCM Sum 71001

Days Of Repair 9  
 Resurvey No. of Trip 1  
 Add Fee  Site Ins. \$ \_\_\_\_\_  
 Trip \$ \_\_\_\_\_  
 Test \$ \_\_\_\_\_  
 Rep. \$ \_\_\_\_\_  
 Sure Fee 450  
10  
460



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CS/III18003910/R1tb

64 CECIL STREET  
#05-02 IOB BUILDING SINGAPORE 049711

Date : 28-02-2018



Code : III2

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 8834Y	Veh. Inspected	SJN 3981G
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	GABRIEL WEE	Assign Date	28/02/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	23/02/2018	Inspection Date	28/02/2018
Survey held at	L SOON AUTO SERVICES 10 ANG MO KIO INDUSTRIAL PARK 2A #03-18 AMK AUTO POINT SINGAPORE 568407		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**Catherine Chong (LKK Auto)**

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, 28 February, 2018 8:44 AM  
**To:** 'yvonnelim@visionlawllc.com'; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Natalie Lee  
**Subject:** RE: PRE-REPAIR INSPECTION FOR VEHICLE NO. SJN3981G (Accident involving SJN3981G and SHC8834Y on 23.02.2018)  
**Attachments:** 3323\_001.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SJN3981G and let us have your report urgently.

This claim will be handled by Ms Natalie.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**  
Motor Claims Dept.  
**India International Insurance Pte Ltd**  
64 Cecil Street | #05 IOB Building | Singapore 049711  
Tel: 6347 6100, Ext - 248

28/2/2018 @ 11:23am  
Mrs Lee veh in  
L 9000

**From:** Motor Claim - III  
**Sent:** 27 February, 2018 3:04 PM  
**To:** 'yvonnelim@visionlawllc.com' <yvonnelim@visionlawllc.com>  
**Subject:** PRE-REPAIR INSPECTION FOR VEHICLE NO. SJN3981G (Accident involving SJN3981G and SHC8834Y on 23.02.2018)

Dear Sir / Mdm,

We acknowledge receipt of your letter.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**  
Motor Claims Dept.  
**India International Insurance Pte Ltd**  
64 Cecil Street | #05 IOB Building | Singapore 049711  
Tel: 6347 6100, Ext - 248

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

# VISION LAW LLC

Advocates & Solicitors - Notary Public - Commissioner for Oaths  
Agents for Trade Marks

(Incorporated with limited liability)

ERIC NG CHING BOON  
RAYNEY WONG KENG LEONG  
AUDREY WONG SU-HSIEN  
PAUL YAP TAI SAN  
ANJALLI D/O MUNIANDY  
SEGA PARAM  
TIWARY ANURADHA  
ONG BOCK KEE  
DIANE ANG KIM NOI  
RAVENDRA KRISHNASAMY  
TAY HAO RAN  
JANICE HAN JIA LIN  
SELWYN TAN YINGXIAN

Unique Entity Number: 200721148H

✓ [REDACTED]  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413

Branch: 490 Toa Payoh Lorong 6  
#03-11 HDB Hub  
Singapore 310490

✓ [REDACTED]  
TEL : (65) 65342811 (Hunting)  
FAX : (65) 65356802 (General)  
✓: (65) [REDACTED]  
E-mail : yvonnelim@visionlawllc.com

**BRANCH**  
TEL : (65) 63580703  
FAX : (65) 63580448 (Conveyancing)

**WHEN REPLYING PLEASE QUOTE OUR REFERENCE – PLEASE REPLY TO HEAD OFFICE FOR THIS MATTER**

Our Ref: SJN 3981 G (PM)  
Your Ref: SHC 8834 Y

27 February 2018

**INDIA INTERNATIONAL INSURANCE PTE LTD**  
64 Cecil Street  
#04/#05 IOB Building  
Singapore 049711  
[Attention : Motor Claim Department]

**BY FAX 6225 7743 & EMAIL**  
(motorclaim@iii.com.sg)

Dear Sirs,

**ACCIDENT INVOLVING MOTOR VEHICLE SJN 3981 G & SHC 8834 Y ON 23 FEBRUARY 2018  
ALONG POTONG PASIR AVENUE 1 CARPARK AT ABOUT 2125 HOURS  
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS  
PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We refer to your email of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of LKK Auto Consultants Pte Ltd as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

**L SOON AUTO SERVICES**  
No. 10 Ang Mo Kio Industrial Park 2A  
#03-18 AMK Autopoint  
Singapore 568047

Contact : Mrs Lee @ 64821513 (To call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully

ANJALLI M  
(HEAD OFFICE)

cc: SJN 3981 G – By fax: 65562590 only

**FOR SURVEYOR**

Please initial here after completion of pre-repair inspection. Thank you.

Appointed surveyor :  
(Name & Signature)

Date & Time of Inspection :

**CONFIDENTIALITY**

THE INFORMATION CONTAINED IN THESE DOCUMENTS MAY BE PRIVILEGED AND CONFIDENTIAL AND IS INTENDED FOR THE EXCLUSIVE USE OF THE ADDRESSEE DESIGNATED ABOVE. If you are not the addressee, any disclosure, reproduction, distribution or other dissemination or use of this communication is strictly prohibited. If you have received this transmission in error please contact us immediately by telephone so that we can arrange for its return.

1 Susan

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	24/02/2018 13:08
Date Of Accident	23/02/2018 21:25
Exact Location Of Accident	POTONG PASIR AVE 1 CARPARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJN3981G
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHIAM TOW TONG
NRIC No	S1352837C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-84369682
Alternative Phone No	OFFICE-84369682
<b>Vehicle Particulars</b>	
Manufacturer	SUBARU
Model	IMPREZA-1.5 (M)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
<b>Insurance Company</b>	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5053656862-06 (CLASSIC)
Cover Note Number	
<b>Driver</b>	
Name of Driver	CHIAM TOW TONG
NRIC No	S1352837C
Date Of Birth	14/01/1959
Occupation	OUTDOOR
Date Of Driving Pass	24/10/1978
Driving Experience	39 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-84369682
Fax Number	
Contact Number	OFFICE-84369682
EMail Address	NOEMAIL

Address 118 POTONG PASIR AVENUE 1  
#03-994

Postcode S350118

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own Vehicle -  
-  
-

Insurance Company of Driver's Own Vehicle -  
-  
-

**General Information of the Accident**

Type Of Accident SIDE SWIPE

Weather Conditions CLEAR

Road Surface DRY

**Other Information**

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

**Details of Police Action**

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

**Circumstances of Accident**

I WAS TRAVELLING ALONG POTONG PASIR AVE 1 ON THE RIGHT LANE, A VEHICLE WHICH WAS EXITING OUT FROM THE CARPARK EXIT, THE SAID VEHICLE FAILED TO CHECK FOR ONCOMING VEHICLE BEFORE TURNING. THE FRONT PORTION OF THE SAID VEHICLE HIT ONTO THE RIGHT SIDE PORTION OF MY VEHICLE CAUSING DAMAGES ON THE RIGHT SIDE PORTION(FRONT TO REAR) OF MY VEHICLE. ATTENDED BY : SUSAN

**Attachment(s)**

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

**DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number SHC8843Y 00344

Vehicle Make/Model/Colour COMFORT TAXI

Details Of Properties

Vehicle Category TAXI

Name of Driver VOON NG KEONG

NRIC/Passport Number S2505003G

Contact Number 94662231

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

24 FEB 2018

1DAC BUKIT RATOK (VAC)

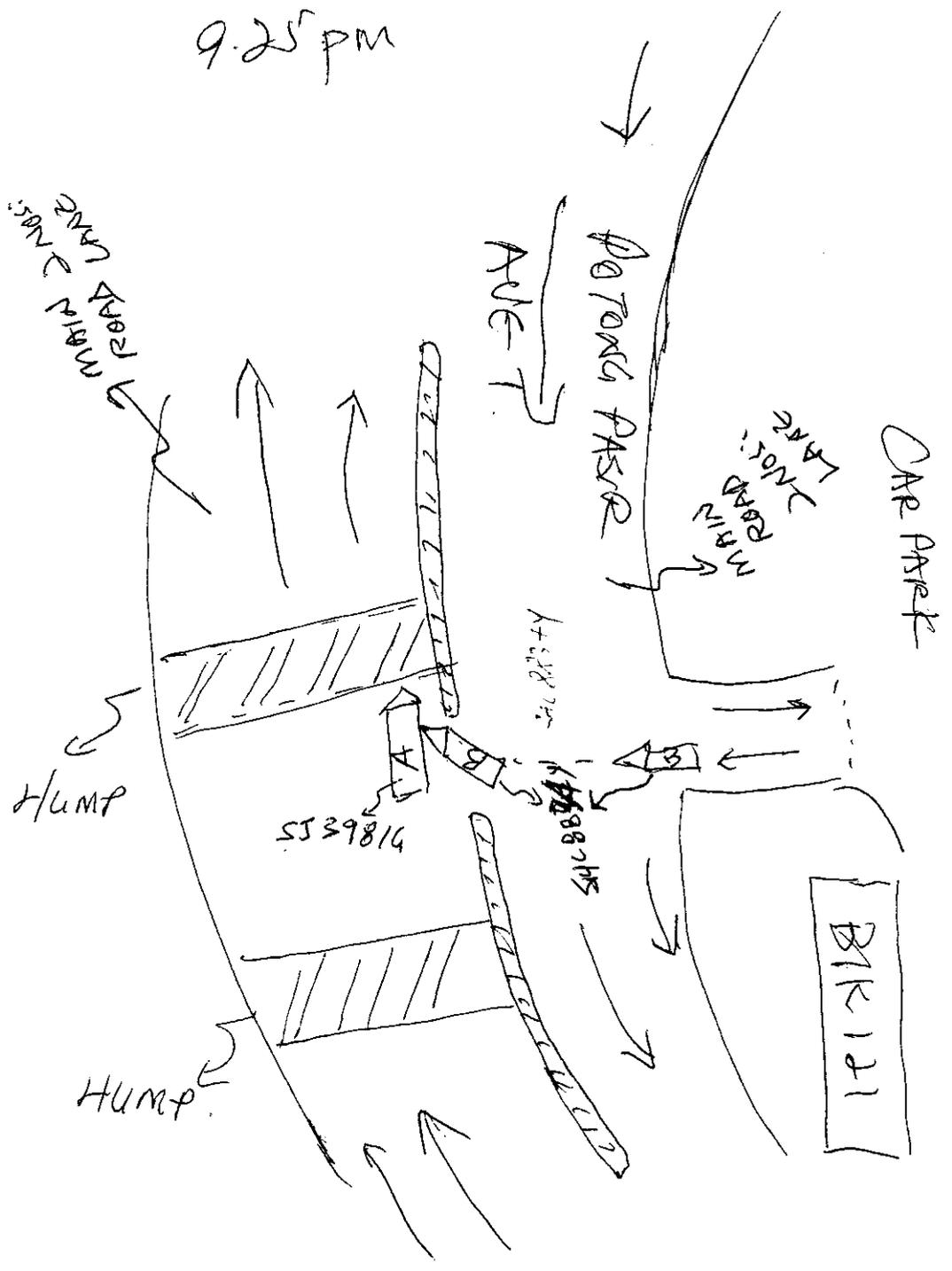
  
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



9.25 PM



## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 2837C

### Vehicle Details

Vehicle No.: SJN3981G

Vehicle to be Exported: No

Intended De-registration Date: 28 Feb 2018

Vehicle Make: SUBARU

Vehicle Model: IMPREZA 5D 1.5R AWD 5MT

Primary Colour: Black

Manufacturing Year: 2007

Engine No.: EL15D223336

Chassis No.: JF1GH3KW48G004636

Maximum Power Output: 79.0 kW (105 bhp)

Open Market Value: \$12,068.00

Original Registration Date: 13 Feb 2009

First Registration Date: 13 Feb 2009

Transfer Count: 1

Actual ARF Paid: \$12,068.00

### Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 12 Feb 2019

PARF Rebate Amount: \$6,034.00

### Intended COE Rebate Details

COE Expiry Date:	12 Feb 2019
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$10,490.00
COE Rebate Amount:	\$995.00
<b>Total Rebate Amount:</b>	<b>\$7,029.00</b>

The information contained herein is correct as at 28 Feb 2018

OK

18,000  
7,029  
-----  
10,971

10k

Resubly  
2/3/2018  
Lok Auto (MA)

L Soon Auto Services  
No.10 Ang Mo Kio Industrial Park 2A  
#03-18 Ang Mo Kio Auto Point  
Singapore 568047  
Tel: 6482 1513 Fax: 6556 2590

SJN3981G Subaru Impreza

No.	Qty	Part Description	Estimated Price
1	1	Front right door	\$ 958.00 MA
2	1	Front right door glass outer moulding	\$ 175.00 ne
3	1	Front right door handle	\$ 96.00 X su
4	1	Front right door inner trim board	\$ 232.00 ? CRA
5	1	Front right door regulator with motor	\$ 393.00 ? PA
6	2	Front right door hinges	\$ 130.00 X su
7	1	Front right door lock	\$ 138.00 PA
8	1	Front right door lock catch	\$ 45.00 X
9	1	Front right door key lock	\$ 72.00 X } su
10	1	Front right door checker linkage	\$ 179.00 X }
11	1	Front right door weatherstrip	\$ 86.00 ne
12	1	Front right wing mirror assy	\$ 491.00 X su
13	1	Rear 'B' pillar	\$ 853.00 R
14	1	Rear right fender panel	\$ 1,663.00 R
15	1	Rear right fender inner cowling	\$ 96.00 X su
16	1	Rear right door	\$ 927.00 PA
17	1	Rear right door glass outer moulding	\$ 175.00 ne
18	1	Rear right door handle	\$ 96.00 X su
19	1	Rear right door inner trim board	\$ 232.00 X su
20	1	Rear right door regulator with motor	\$ 393.00 ? PA
21	2	Rear right door hinges	\$ 130.00 X
22	1	Rear right door lock	\$ 138.00 X } su
23	1	Rear right door lock catch	\$ 45.00 X }
24	1	Rear right door checker linkage	\$ 179.00 X }
25	1	Rear right door weatherstrip	\$ 86.00 ne
26	1	Rear right suspension	\$ 699.00 X su
27	1	Rear right lower arm (upper)	\$ 412.00 X ? PA
28	1	Rear right lower arm (lower)	\$ 412.00 X ? PA
29	1	Rear right trailing arm	\$ 395.00 X ? PA
30	1	Rear right wheel hub with bearing	\$ 286.00 ? PA
31	1	Rear right kunckle arm	\$ 485.00 ? PA
			\$ 10,697.00
Less 20%			\$ 2,139.40
			\$ 8,557.60

5553  
20%  
4442.40

L Soon Auto Services  
 No.10 Ang Mo Kio Industrial Park 2A  
 #03-18 Ang Mo Kio Auto Point  
 Singapore 568047  
 Tel: 6482 1513 Fax: 6556 2590

**SJN3981G Subaru Impreza**

No.	Qty	Part Description	Unit Price	Part Price
-----	-----	------------------	------------	------------

<u>Special Nett Items</u>				
1	1	Right side sill panel	\$ 980.00	PA ✓
2	10	Right side sill panel clips	\$ 40.00	✓
3	1	Right side sill panel sealant	\$ 60.00	✓
4	4	Front right door glass outer moulding clips	\$ 20.00	✓
5	4	Rear right door glass outer moulding clips	\$ 20.00	✓
6	6	Front right door inner trim board clips	\$ 30.00	✓
7	6	Rear right door inner trim board clips	\$ 30.00	✓
8	6	Rear right fender inner cowling clips	\$ 30.00	X 2 ✓
9	1	Rear right sport rim	\$ 750.00	scr / 300 ✓
10	1	Rear right tyre	\$ 300.00	X 2 ✓
11	1	Rear right fender panel sealant	\$ 80.00	X ✓
12	1	Rear windscreen glass sealant	\$ 60.00	X ✓
13	1	Rear 'B' pillar sealant	\$ 80.00	X 1 ✓
14	1	Rear Bumper. 90 / 656.10. (Suppl)	\$ 2,480.00	
		<b>Total parts</b>	\$ 11,037.60	

20%  
523.128

**L Soon Auto Services**  
**No.10 Ang Mo Kio Industrial Park 2A**  
**#03-18 Ang Mo Kio Auto Point**  
**Singapore 568047**  
**Tel: 6482 1513 Fax: 6556 2590**

**SJN3981G Subaru Impreza**

No.	Description	Labour Charges	1000
1	Labour for panel beating, cut, weld, straighten front right and rear right affected area and replace front right and rear right damaged parts.	\$ <del>1,800.00</del>	<del>800</del> 700
2	To putty and spray painting front right and rear right portion.	\$ 1,800.00	700
3	To remove and install front right door lock mechanism.	\$ 80.00	60 40
4	To remove and install rear right door lock mechanism.	\$ 80.00	60 40
5	To check door central locking for function.	\$ 60.00	X
6	To transfer front right door glass to new door.	\$ 80.00	60
7	To transfer rear right door glass to new door.	\$ 80.00	60
8	To remove and install fuel tank to facilitate the repair.	\$ 150.00	X
9	To remove and install rear seat, inner garnish and trim to facilitate the repair.	\$ 150.00	X
10	To apply anti rust proofing to front right affected area.	\$ 120.00	X
11	To apply anti rust proofing to rear right affected area.	\$ 120.00	} 120
12	To remove and install rear right undercarriage parts.	\$ 280.00	120
13	To balance rear right wheel.	\$ 50.00	30
14	To conduct wheel alignment.	\$ 80.00	60 2430
15	To remove and install rear windscreen glass to facilitate the repair.	\$ 140.00	X
16	Towing service.	\$ 100.00	X
	4442.40 - P		
	523.28 - Suppl	<b>Total labour :</b>	\$ 5,170.00
	1460.00 - S/N		
	2430.00 - L	<b>Total parts :</b>	\$ 11,037.60
	8855.68	<b>Total labour :</b>	\$ 5,170.00
	2096	<b>Total repair cost :</b>	\$ 16,207.60
	7084.54		

**LKK Auto Consultants** hence notify the RePAIRer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- If illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by RePAIRer  
 Signature:  
 Date:

*RASU*  
*HP 90010068*  
*1673088*  
*4/5-7,100*  
*9 days*  
*4/3*  
*28/02/18 @ 1625*  
*Resurvey after repair*  
*call 23/4/18*

**L Soon Auto Services**  
**No.10 Ang Mo Kio Industrial Park 2A**  
**#03-18 Ang Mo Kio Auto Point**  
**Singapore 568047**  
**Tel: 6482 1513 Fax: 6556 2590**

**SJN3981G Subaru Impreza**



1	1	Front right door	\$	958.00	PA ✓
2	1	Front right door glass outer moulding	\$	175.00	ne ✓
3	1	Front right door handle	\$	96.00	X
4	1	Front right door inner trim board	\$	232.00	?
5	1	Front right door regulator with motor	\$	393.00	?
6	2	Front right door hinges	\$	130.00	X
7	1	Front right door lock	\$	138.00	PA ✓
8	1	Front right door lock catch	\$	45.00	X
9	1	Front right door key lock	\$	72.00	X
10	1	Front right door checker linkage	\$	179.00	X
11	1	Front right door weatherstrip	\$	86.00	ne ✓
12	1	Front right wing mirror assy	\$	491.00	X
13	1	Rear 'B' pillar	\$	853.00	R
14	1	Rear right fender panel	\$	1,663.00	R
15	1	Rear right fender inner cowling	\$	96.00	X
16	1	Rear right door	\$	927.00	BT ✓
17	1	Rear right door glass outer moulding	\$	175.00	ne ✓
18	1	Rear right door handle	\$	96.00	X
19	1	Rear right door inner trim board	\$	232.00	?
20	1	Rear right door regulator with motor	\$	393.00	?
21	2	Rear right door hinges	\$	130.00	X
22	1	Rear right door lock	\$	138.00	X
23	1	Rear right door lock catch	\$	45.00	X
24	1	Rear right door checker linkage	\$	179.00	X
25	1	Rear right door weatherstrip	\$	86.00	ne ✓
26	1	Rear right suspension	\$	699.00	X
27	1	Rear right lower arm (upper)	\$	412.00	<del>X</del> ?
28	1	Rear right lower arm (lower)	\$	412.00	<del>X</del> ?
29	1	Rear right trailing arm	\$	395.00	<del>X</del> ?
30	1	Rear right wheel hub with bearing	\$	286.00	<del>X</del> ?
31	1	Rear right kunkle arm	\$	485.00	<del>X</del> ?
				<u>\$ 10,697.00</u>	
Less 20%				\$ 2,139.40	
				<u>\$ 8,557.60</u>	

**L Soon Auto Services**  
**No.10 Ang Mo Kio Industrial Park 2A**  
**#03-18 Ang Mo Kio Auto Point**  
**Singapore 568047**  
**Tel: 6482 1513 Fax: 6556 2590**

**SJN3981G Subaru Impreza**



		<u>Special Nett Items</u>	
1	1	Right side sill panel	\$ 980.00 <i>134</i>
2	10	Right side sill panel clips	\$ 40.00 <i>all</i>
3	1	Right side sill panel sealant	\$ <del>60.00</del> <i>40</i>
4	4	Front right door glass outer moulding clips	\$ 20.00 <i>all</i>
5	4	Rear right door glass outer moulding clips	\$ 20.00 <i>all</i>
6	6	Front right door inner trim board clips	\$ 30.00 <i>all</i>
7	6	Rear right door inner trim board clips	\$ 30.00 <i>all</i>
8	6	Rear right fender inner cowling clips	\$ 30.00 <i>X</i>
9	1	Rear right sport rim	\$ <del>750.00</del> <i>300</i>
10	1	Rear right tyre	\$ 300.00 <i>X</i>
11	1	Rear right fender panel sealant	\$ 80.00 <i>X</i>
12	1	Rear windscreen glass sealant	\$ 60.00 <i>X</i>
13	1	Rear 'B' pillar sealant	\$ 80.00 <i>X</i>
<i>14</i>	1	<i>Rear Bumper. 300</i>	\$ 2,480.00
		<b>Total parts</b>	<b>\$ 11,037.60</b>

**L Soon Auto Services**  
**No.10 Ang Mo Kio Industrial Park 2A**  
**#03-18 Ang Mo Kio Auto Point**  
**Singapore 568047**  
**Tel: 6482 1513 Fax: 6556 2590**

**SJN3981G Subaru Impreza**



1	Labour for panel beating, cut, weld, straighten front right and rear right affected area and replace front right and rear right damaged parts.	\$	<del>1,800.00</del> 1000
2	To putty and spray painting front right and rear right portion.	\$	<del>1,800.00</del> 900
3	To remove and install front right door lock mechanism.	\$	<del>80.00</del> 60 40
4	To remove and install rear right door lock mechanism.	\$	<del>80.00</del> 60 40
5	To check door central locking for function.	\$	60.00 X
6	To transfer front right door glass to new door.	\$	<del>80.00</del> 60
7	To transfer rear right door glass to new door.	\$	<del>80.00</del> 60
8	To remove and install fuel tank to facilitate the repair.	\$	150.00 X
9	To remove and install rear seat, inner garnish and trim to facilitate the repair.	\$	150.00 X
10	To apply anti rust proofing to front right affected area.	\$	<del>120.00</del> 120
11	To apply anti rust proofing to rear right affected area.	\$	120.00 } 120
12	To remove and install rear right undercarriage parts.	\$	<del>280.00</del> 120
13	To balance rear right wheel.	\$	<del>50.00</del> 30
14	To conduct wheel alignment.	\$	<del>80.00</del> 60
15	To remove and install rear windscreen glass to facilitate the repair.	\$	140.00 X
16	Towing service.	\$	100.00 X
<b>Total labour :</b>		\$	<u>5,170.00</u>

Total parts : \$ 11,037.60  
 Total labour : \$ 5,170.00  
**Total repair cost : \$ 16,207.60**

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- Illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed **and** is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

RABU

HP 90010068

9 days

HS

28/02/18 @ 1625

Resurvey after repair

15/3/18

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	01 Mar 2018 <a href="#">Edit Reg</a>		28 Feb 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$7,100.00</b> <a href="#">Edit Estimates</a>	<b>S\$7,100.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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CLAIM SUBFOLDER DETAILS				[Created by adjuster]					
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	CHIAM TOW TONG, ID: S1352837C								
Vehicle Reg. No.:	SJN3981G	Date of Loss:	23/02/2018 21:00 - :59 [108 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18020799	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC8834Y	Policy No. (Claimant):							
Excess:									
Repairer:	L Soon Auto Services (HQ) 10 Ang Mo Kio Industrial Park 2A, #03-18 AMK Auto Point, 568407 Ang Mo Kio - Tel: 6482 1513 / 9832 8361								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by NATALIE LEE - 63476100 ext 243]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 09/03/2018]								
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a>   <a href="#">Compose Case Mail</a>					
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>				<a href="#">View All</a>   <a href="#">Search Tasks</a>   <a href="#">Create New Task</a>   <a href="#">Complete</a>					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

### Claim Documents

**\*SJN3981G (MCT18020799)**  
**[SHC8834Y]**  
**TP**  
**CHIAM TOW TONG**  
**Feb 23 2018 9:00PM**  
**[COMFORT TRANSPORTATION PTE LTD]**  
**L Soon Auto Services**

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>			<b>View</b> <input type="button" value="View in Browser"/>
Photos/Images			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
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2	03/05/18 11:38	General View	 Load JPG <input checked="" type="checkbox"/>
3	03/05/18 11:38	General View	 Load JPG <input checked="" type="checkbox"/>
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35	03/05/18 11:38	General View	 Load JPG <input checked="" type="checkbox"/>
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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63	03/05/18 11:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	01/03/18 09:17	Singapore Accident Statement	 Load PDF	<input type="checkbox"/>

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/III18003910/R1TBE2

Date: 09/05/2018

#### REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No: MCOM0015
<b>Claimant Vehicle No :</b> SJN3981G	<b>Insured Vehicle No :</b> SHC8834Y
Date of Loss: 23/02/2018	Nature of Claim: TP
	Claim No: MCT18020799

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: <b>SJN3981G</b>	Engine No: EL15D223336
Make & Model: SUBARU IMPREZA, 1.5 (M)	Chassis No: JF1GH3KW48G004636
Reg. Date: 13/02/2009 (Man. Year: 2007)	Odometer: 174359 km
Colour: Black	
Engine Capacity: 1498 cc	
Market Value/New Car Price: N/A	
Sum Insured (S\$): <b>Market Value/New Car Price</b>	

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size: 215/45 R17	Rear Tyre Size: 215/45 R17
Front Left Side: Nankang 6 mm	Rear Left Side: Nankang 6 mm
Front Right Side: Nankang 6 mm	Rear Right Side: Nankang 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,560.88	6,425.68	5,135.20	44.42
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,170.00	2,430.00	2,740.00	53.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>16,730.88</b>	<b>8,855.68</b>	<b>7,875.20</b>	<b>47.07</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>7,100.00</b>		
<b>Nett Amount (S\$)</b>	<b>16,730.88</b>	<b>7,100.00</b>	<b>9,630.88</b>	<b>57.56</b>

#### INSPECTION

Date of Assignment: 28/02/2018	
Date Inspected: 28/02/2018	Inspected At: L Soon Auto Services (HQ) 10 Ang Mo Kio Industrial Park 2A, #03-18 AMK Auto Point Singapore 568407
Estimated Period of Repair: 9.0 days	

**Adjuster:** MOHD RASUL

**Manager:** DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 09 May 2018)
<b>Parts:</b> 143	SUBARU IMPREZA 1.5 (M) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SJN3981G)	
<b>Validity:</b> These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *	

### Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT RIGHT DOOR	Bent	958.00 FL	*958.00 FL
2	1	*FRONT RIGHT DOOR GLASS OUTER MOULDING	Necessary	175.00 FL	*175.00 FL
3	1	*FRONT RIGHT DOOR HANDLE	Serviceable	96.00 FL	*- FL
4	1	*FRONT RIGHT DOOR INNER TRIM BOARD	Cracked	232.00 FL	*232.00 FL
5	1	*FRONT RIGHT DOOR REGULATOR WITH MOTOR	Bent	393.00 FL	*393.00 FL
6	2	*FRONT RIGHT DOOR HINGES	Serviceable	130.00 FL	*- FL
7	1	*FRONT RIGHT DOOR LOCK	Bent	138.00 FL	*138.00 FL
8	1	*FRONT RIGHT DOOR LOCK CATCH	Serviceable	45.00 FL	*- FL
9	1	*FRONT RIGHT DOOR KEY LOCK	Serviceable	72.00 FL	*- FL
10	1	*FRONT RIGHT DOOR CHECKER LINKAGE	Serviceable	179.00 FL	*- FL
11	1	*FRONT RIGHT DOOR WEATHERSTRIP	Necessary	86.00 FL	*86.00 FL
12	1	*FRONT RIGHT WING MIRROR ASSY	Serviceable	491.00 FL	*- FL
13	1	*REAR B PILLAR	Repair	853.00 FL	*- FL
14	1	*REAR RIGHT FENDER PANEL	Repair	1,663.00 FL	*- FL
15	1	*REAR RIGHT FENDER INNER COWLING	Serviceable	96.00 FL	*- FL
16	1	*REAR RIGHT DOOR	Bent	927.00 FL	*927.00 FL
17	1	*REAR RIGHT DOOR GLASS OUTER MOULDING	Necessary	175.00 FL	*175.00 FL
18	1	*REAR RIGHT DOOR HANDLE	Serviceable	96.00 FL	*- FL
19	1	*REAR RIGHT DOOR INNER TRIM BOARD	Serviceable	232.00 FL	*- FL
20	1	*REAR RIGHT DOOR REGULATOR WITH MOTOR	Bent	393.00 FL	*393.00 FL
21	2	*REAR RIGHT DOOR HINGES	Serviceable	130.00 FL	*- FL
22	1	*REAR RIGHT DOOR LOCK	Serviceable	138.00 FL	*- FL
23	1	*REAR RIGHT DOOR LOCK CATCH	Serviceable	45.00 FL	*- FL
24	1	*REAR RIGHT DOOR CHECKER LINKAGE	Serviceable	179.00 FL	*- FL
25	1	*REAR RIGHT DOOR WEATHERSTRIP	Necessary	86.00 FL	*86.00 FL
26	1	*REAR RIGHT SUSPENSION	Serviceable	699.00 FL	*- FL
27	1	*REAR RIGHT LOWER ARM (UPPER)	Bent	412.00 FL	*412.00 FL
28	1	*REAR RIGHT LOWER ARM (LOWER)	Bent	412.00 FL	*412.00 FL
29	1	*REAR RIGHT TRAILING ARM	Bent	395.00 FL	*395.00 FL
30	1	*REAR RIGHT WHEEL HUB WITH BEARING	Bent	286.00 FL	*286.00 FL
31	1	*REAR RIGHT KNUCKLE ARM	Bent	485.00 FL	*485.00 FL
32	1	*RIGHT SIDE SILL PANEL	Bent	980.00 FS	*980.00 FS
33	10	*RIGHT SIDE SILL PANEL CLIPS	Necessary	40.00 FS	*40.00 FS
34	1	*RIGHT SIDE SILL PANEL SEALANT	Necessary	60.00 FS	*40.00 FS
35	4	*FRONT RIGHT DOOR GLASS OUTER MOULDING CLIPS	Necessary	20.00 FS	*20.00 FS
36	4	*REAR RIGHT DOOR GLASS OUTER MOULDING CLIPS	Necessary	20.00 FS	*20.00 FS
37	6	*FRONT RIGHT DOOR INNER TRIM BOARD CLIPS	Necessary	30.00 FS	*30.00 FS
38	6	*REAR RIGHT DOOR INNER TRIM BOARD CLIPS	Necessary	30.00 FS	*30.00 FS
39	6	*REAR RIGHT FENDER INNER COWLING CLIPS	Not Necessary	30.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
40	1		*REAR RIGHT SPORT RIM	Scratched	750.00 FS	*300.00 FS	
41	1		*REAR RIGHT TYRE	Not Necessary	300.00 FS	*- FS	
42	1		*REAR RIGHT FENDER PANEL SEALANT	Not Necessary	80.00 FS	*- FS	
43	1		*REAR WINDSCREEN GLASS SEALANT	Not Necessary	60.00 FS	*- FS	
44	1		*REAR B PILLAR SEALANT	Not Necessary	80.00 FS	*- FS	
45	1		*REAR BUMPER	Scratched	654.10 FL	*654.10 FL	
					<b>Sub Total (\$\$)</b>	<b>13,831.10</b>	<b>7,667.10</b>
					<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>2,270.22</b>	<b>1,241.42</b>
					<b>Total Parts (\$\$)</b>	<b>11,560.88</b>	<b>6,425.68</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR FOR PANEL BEATING, CUT, WELD, STRAIGHTEN FRONT RIGHT AND REAR RIGHT AFFECTED AREA AND REPLACE FRONT RIGHT AND REAR RIGHT DAMAGED PARTS	New	1,800.00	1,000.00
2	TO PUTTY AND SPRAY PAINTING FRONT RIGHT AND REAR RIGHT PORTION	New	1,800.00	900.00
3	TO REMOVE AND INSTALL FRONT RIGHT DOOR LOCK MECHANISM	New	80.00	40.00
4	TO REMOVE AND INSTALL REAR RIGHT DOOR LOCK MECHANISM	New	80.00	40.00
5	TO CHECK DOOR CENTRAL LOCKING FOR FUNCTION	New	60.00	0.00
6	TO TRANSFER FRONT RIGHT DOOR GLASS TO NEW DOOR	New	80.00	60.00
7	TO TRANSFER REAR RIGHT DOOR GLASS TO NEW DOOR	New	80.00	60.00
8	TO REMOVE AND INSTALL FUEL TANK TO FACILITATE THE REPAIR	New	150.00	0.00
9	TO REMOVE AND INSTALL REAR SEAT, INNER GARNISH AND TRIM TO FACILITATE THE REPAIR	New	150.00	0.00
10	TO APPLY ANTI RUST PROOFING TO FRONT RIGHT AFFECTED AREA. }	New	120.00	120.00
11	TO APPLY ANTI RUST PROOFING TO REAR RIGHT AFFECTED AREA. }	New	120.00	0.00
12	TO REMOVE AND INSTALL REAR RIGHT UNDERCARRIAGE PARTS	New	280.00	120.00
13	TO BALANCE REAR RIGHT WHEEL	New	50.00	30.00
14	TO CONDUCT WHEEL ALIGNMENT	New	80.00	60.00
15	TO REMOVE AND INSTALL REAR WINDSCREEN GLASS TO FACILITATE THE REPAIR	New	140.00	0.00
16	TOWING SERVICES	New	100.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>5,170.00</b>	<b>2,430.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >