

INS. CASE OWNER

Bernard

CC 6/AIG1800 3909TT p63

LKK:  
IDAC:

Surveyor:

Taufik

DOI:

ASSIGNMENT

9/3/18

Date / Time:

28/2/18

Registered in Merimen:

28/2/18

Pre-assign / CCU / FTE



Insured Vehicle No. :

GBE 8755

Name of Insured :

SATOYA TRAINING PIV

Insured Tel No. :

HP:

Claim No. :

347887489854

Policy No. :

200427667

Excess Sec II :\$5

D.O.A :

12/2/18

Make / Model :

TOYOTA

Place of Accident :

SUNEK PARK PR.

Is driver the owner? ( YES / NO )

( YES / NO )

Nature of Accident :

If NO, Driver Name / Age : UM 44 Y 6M

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability :

% Final ? Yes / No

5Kx 706x



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Charn Customcraft



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time		STAGE	DATE / PIC
7/3/18	5Kx 706x - x	Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
2/3/18	Request video from TP	Documentation Check List:	Handler
2/3/18	OID changed lane. Sent letter to OI.	Notification ltr (if non-pickup)	Typist
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA :	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
23/4/18	TP video is after the accident, File pass to Taufik to finalise	Post-Repair Photos:	
8/10/18	DV sent	Others:	
16/11/18	File pass to SHM per to close		

**PRELIMINARY ADVICE** Date/Time: Sent By:

**FINALIZATION** Date/Time: Confirm with: Confirm by:

Repair Cost: \$5 ( days) Reduction: % Email  Call

**FINAL SETTLEMENT** Date/Time: 8/11/18 Confirm with: Shawn Email  Call

Final Liability: % 100 Agreed / Assessed) BOLA S/N No.: 15 If NO or B 28, Ass. Lia:

Repair Cost: w/ass \$5 4957.61

Loss of Rental (LOR): \$5 ( days)

Loss of Use (LOU): \$5 360-w (\$60 x 6 days)

Loss of Income (LOI): \$5 ( \$ x days)

LOR only  LOU only  LOR + LOU  LOR + LOI  (Tick only one)

GLA/LTA Search: \$5 2.w

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent )

Legal Cost: \$5 -

**Total:** \$5 5319.61 **Global Sum \$5:**

**FINAL PAYMENT** Date/Time: 8/10/18 Confirm with: Shawn Email  Call

Payee 1: \$5 5319.61 Name 1: Charn's Customcraft

Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:

COPY SENT 11/11/18





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC8/AIG18003909/pb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 28-02-2018



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBE 875S	Veh. Inspected	SKX 7206X
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/02/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	12/02/2018	Inspection Date	
Survey held at	CHARN'S CUSTOMCRAFT BLK 1010 BUKIT MERAH LANE 3 #01-105 SINGAPORE 159724		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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# CHARMS CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
 Spray-Painting, Mechanical Repair And Customizing of Cars  
 BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
 BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
 TEL: 62717054, 62733304 FAX: 62736675 EMAIL: charms@singnet.com.sg  
 Bus. Reg. No. 251513/00M

FWD/AIG(12/02/2018@1330  
 DOA: 12/02/2018@1330

AIG ASIA PACIFIC INSURANCE PTE LTD

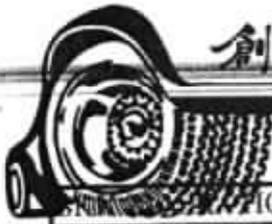
28/2/2018

ATTN: THE MOTOR CLAIMS DEPT

**THIRD PARTY CLAIM**

ESTIMATE COST OF REPAIR FOR VEHICLE NO:  
 SKX 7206 X - HONDA VEZEL 1.5X CVT  
 CHASSIS NO: RU11106709 (2015)

1 pc	Front fender RH		\$	558.70 <sup>ht</sup>
1 pc	Front fender inner shield RH		\$	130.90 <sup>de</sup>
10 pcs	Front fender inner shield clips		\$	3.90 <sup>ne</sup>
1 pc	Front fender protector RH		\$	150.30 <sup>mis</sup>
5 pcs	Front fender protector clips		\$	3.90 <sup>adv</sup>
1 pc	Front headlamp RH	1700.00 <del>adv</del>	\$	1,850.10 <sup>? CUT</sup>
1 pc	Front bumper		\$	927.50 <sup>de</sup>
1 pc	Front bumper retainer RH		\$	17.00 <sup>adv</sup>
3 pcs	Front bumper side protector clips		\$	5.50 <sup>adv</sup>
<del>1 pc</del>	<del>Front bumper lower garnish</del>		\$	<del>351.00<sup>XNY</sup></del>
1 pc	RH rocker panel garnish		\$	377.50 <sup>adv</sup>
20 pcs	RH rocker panel garnish clips		\$	3.90 <sup>adv</sup>
<del>1 pc</del>	<del>RH side mirror assy</del>		\$	<del>650.50<sup>X</sup></del>
<del>1 pc</del>	<del>RH side mirror cover</del>		\$	<del>80.10<sup>X</sup></del>
			\$	5,110.80
	LESS 20%	3164.10 45024 632.82 <del>2531.28</del>	\$	1,022.16
			\$	4,088.64
			\$	4029.20 805.84 <u>3223.36</u>
	Alignment		\$	60.00 ✓
	Repair, putty and respray front rim RH		\$	100.00 50
	Check wiring function			20
	Remove necessary parts: jacking, panel beating, repair and straighten front inner panel, front bonnet, front fender RH, front bumper, front door RH, RH 'A' pillar, RH side mirror and affected areas.		\$	700.00 600



# CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
 Spray-Painting, Mechanical Repair And Customizing of Cars  
 BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
 HONDA V5ZL1XCV0  
 TEL: 62736676, 62736677, 62736678, FAX: 62736678, EMAIL: charns@singnet.com.sg  
 Bus. Reg. No. 25151300M

Putty and respray front inner panel, front bonnet, front fender RH, front bumper, front door RH, RH 'A' pillar, RH side mirror and affected areas.

1530.00

800  
 300  
 \$ 900.00  
 \$ 5,848.64  
 \$ 409.40  
 \$ 6,258.04

ADD 7% GST

Note: The above is an estimate only. IF other parts requested during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

Page 2 of 2

Tan Jiah 97495745

WP  
 9/3/18 @ 1230

\*Resurvey before paint

~~6~~ 6 days

Sur@lkkauto.com

Parts - 3223.36  
 Lab - 1530.00  
 4753.36

~~Parts: \$2531.00~~

~~L : \$1530.00~~

~~\$4061.00~~

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

## Hsiao Tong (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Thursday, 19 April 2018 11:18 AM  
**To:** Charn's Customcraft; Hsiao Tong (LKKAuto)  
**Cc:** SUR  
**Subject:** FW: Finalization - SKX 7206 X - Honda Vezel  
**Attachments:** FINALIZATION.pdf; IMG\_1232.JPG; IMG\_1238.JPG; IMG\_1239.JPG; IMG\_1253.JPG; IMG\_1254.JPG; IMG\_1256.JPG; IMG\_1257.JPG; IMG\_1259.JPG; IMG\_1672.JPG; IMG\_1675.JPG

**Importance:** High  
**Sensitivity:** Confidential

Dear Sharon,

Thank you for the email.

This case is handle by Hsiao Tong.

Dear Hsiao Tong,

FYNA. [CC6/AIG18003909/T1pb3](#)

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charn's Customcraft [<mailto:charns@singnet.com.sg>]  
**Sent:** Wednesday, 18 April 2018 6:02 PM  
**To:** Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Finalization - SKX 7206 X - Honda Vezel  
**Importance:** High  
**Sensitivity:** Confidential

Hi

Kindly find attached for finalization.

Parts: \$3223.36

Lab: \$\$1530.00

Total: \$4753.36 (before GST/excess)

Please confirm

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M



# CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
Spray-Painting, Mechanical Repair And Customizing of Cars

BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg  
Bus. Reg. No. 251513/00M

FWD/AIG(12/02/2018@1330

DOA: 12/02/2018@1330

AIG ASIA PACIFIC INSURANCE PTE LTD

28/2/2018

ATTN: THE MOTOR CLAIMS DEPT

### THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SKX 7206 X - HONDA VEZEL 1.5X CVT

CHASSIS NO: RU11106709 (2015)

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10 pcs	Front fender inner shield clips	\$	3.90 <sup>net</sup>
1 pc	Front fender protector RH	\$	150.30 <sup>mis</sup>
5 pcs	Front fender protector clips	\$	3.90 <sup>net</sup>
1 pc	Front headlamp RH	<del>985.00</del> \$	1,850.10 <sup>3/2 CVT</sup>
1 pc	Front bumper	\$	927.50 <sup>de</sup>
1 pc	Front bumper retainer RH	\$	17.00 <sup>net</sup>
3 pcs	Front bumper side protector clips	\$	5.50 <sup>net</sup>
1 pc	Front bumper lower garnish	\$	351.00 <sup>TRM</sup>
1 pc	RH rocker panel garnish	CRA \$	377.50 <sup>SAV</sup>
20 pcs	RH rocker panel garnish clips	\$	3.90 <sup>net</sup>
1 pc	RH side mirror assy	\$	650.50 <sup>RX</sup>
1 pc	RH side mirror cover	\$	80.10 <sup>KX</sup>
		\$	5,110.80
	LESS 20%	\$	1,022.16
		\$	4,088.64
	Alignment	\$	60.00 ✓
	Repair, putty and respray front rim RH	\$	100.00 <sup>50</sup>
	Check wiring function		20 ✓
	Remove necessary parts: jacking, panel beating, repair and straighten front inner panel, front bonnet, front fender RH, front bumper, front door RH, RH 'A' pillar, RH side mirror and affected areas.	\$	700.00 <sup>600</sup>



# 創 CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
Spray-Painting, Mechanical Repair And Customizing of Cars

BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724

BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723

TEL: 62733004, 62733001 FAX: 62736676 EMAIL: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

Bus. Reg. No. 25151300M

Putty and respray front inner panel, front bonnet, front fender RH, front bumper, front door RH, RH 'A' pillar, RH side mirror and affected areas.

ADD 7% GST

So.  
200

\$	900.00
\$	5,848.64
\$	409.40
\$	<u>6,258.04</u>

Note: The above is an estimate only. IF other parts requested during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

Page 2 of 2

Tanjong 97495745  
WP  
9/5/13 @ 1230  
\*/Resurvey before paint  
~~2~~ 6 days  
Suw@lkkauto.com

**LKK Auto Consultants hence notify the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4296B
Vehicle Details	
Vehicle No.:	SKX7206X
Vehicle to be Exported:	Yes
Intended De-registration Date:	28 Feb 2018
Vehicle Make:	HONDA
Vehicle Model:	VEZEL 1.5X CVT
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	L15B4026712
Chassis No.:	RU11106709
Maximum Power Output:	96.0 kW (128 bhp)
Open Market Value:	\$19,164.00
Original Registration Date:	24 Dec 2015
First Registration Date:	24 Dec 2015
Transfer Count:	0
Actual ARF Paid:	\$9,164.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 Dec 2025
PARF Rebate Amount:	\$6,873.00
Intended COE Rebate Details	
COE Expiry Date:	23 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,001.00
COE Rebate Amount:	\$43,747.00
<b>Total Rebate Amount:</b>	<b>\$50,620.00</b>

The information contained herein is correct as at 27 Feb 2018

OK



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 2 March 2018 10:59 AM  
**To:** Charn's Customcraft  
**Cc:** Admin A; Zaini (LKK Auto); assignments  
**Subject:** RE: Accd Invlg: SKX 7206 X & GBE 875 S (AIG) on 12.02.2018 \*\*\*LKK REF:CC6/AIG18003909/pb3

**Sensitivity:** Confidential

Without Prejudice

Hi,

We refer to the above matter.

We would like to request a copy of video footage as stated in his GIA report for our viewing.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)  
**Sent:** Wednesday, 28 February 2018 5:53 PM  
**To:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Accd Invlg: SKX 7206 X & GBE 875 S (AIG) on 12.02.2018 \*\*\*LKK REF:CC6/AIG18003909/pb3  
**Importance:** High  
**Sensitivity:** Confidential

Dear Sharon,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

**Dear Catherine,**

**Kindly arrange survey.**

Thank you

*To check availability of the case handler , you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charn's Customcraft [<mailto:charns@singnet.com.sg>]

**Sent:** Wednesday, 28 February 2018 12:48 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** Accd Invlg: SKX 7206 X & GBE 875 S (AIG) on 12.02.2018

**Importance:** High

**Sensitivity:** Confidential

Hi

We refer to the attached for your necessary action.

Our client's vehicle no: SKX 7206 X claiming against AIG's vehicle no: GBE 875 S.

Please arrange TP survey and revert on liability.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

GST Reg. No: M90367863L

Company Reg No: 25151300M

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 26 March 2018 7:43 AM  
**To:** 'Charn's Customcraft'  
**Cc:** Admin A; Zaini (LKK Auto); assignments  
**Subject:** RE: Accd Invlg: SKX 7206 X & GBE 875 S (AIG) on 12.02.2018 \*\*\*LKK REF:CC6/AIG18003909/pb3

**Sensitivity:** Confidential

*Without Prejudice*

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charn's Customcraft [mailto:[charns@singnet.com.sg](mailto:charns@singnet.com.sg)]  
**Sent:** Friday, 23 March 2018 3:31 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Accd Invlg: SKX 7206 X & GBE 875 S (AIG) on 12.02.2018 \*\*\*LKK REF:CC6/AIG18003909/pb3

**Importance:** High  
**Sensitivity:** Confidential

Hi Hsiao Tong

Kindly advise us the status for the above claim.

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

---

**From:** Charn's Customcraft [<mailto:charns@singnet.com.sg>]  
**Sent:** Friday, 16 March, 2018 4:09 PM  
**To:** 'Hsiao Tong (LKKAuto)'  
**Cc:** 'Admin A'; 'Zaini (LKK Auto)'; 'assignments'  
**Subject:** RE: Accd Invlg: SKX 7206 X & GBE 875 S (AIG) on 12.02.2018 \*\*\*LKK REF:CC6/AIG18003909/pb3  
**Importance:** High  
**Sensitivity:** Confidential

Hi Hsiao Tong

Kindly advise liability.

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

---

**From:** Charn's Customcraft [<mailto:charns@singnet.com.sg>]  
**Sent:** Friday, 2 March, 2018 11:36 AM  
**To:** 'Hsiao Tong (LKKAuto)'  
**Cc:** 'Admin A'; 'Zaini (LKK Auto)'; 'assignments'  
**Subject:** RE: Accd Invlg: SKX 7206 X & GBE 875 S (AIG) on 12.02.2018 \*\*\*LKK REF:CC6/AIG18003909/pb3  
**Importance:** High  
**Sensitivity:** Confidential

Hi Hsiao Tong

As requested, kindly find attached.

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Friday, 2 March, 2018 10:59 AM  
**To:** Charn's Customcraft  
**Cc:** Admin A; Zaini (LKK Auto); assignments  
**Subject:** RE: Accd Invlg: SKX 7206 X & GBE 875 S (AIG) on 12.02.2018 \*\*\*LKK REF:CC6/AIG18003909/pb3  
**Sensitivity:** Confidential

Without Prejudice

Hi,

We refer to the above matter.

We would like to request a copy of video footage as stated in his GIA report for our viewing.

Appreciate an early reply.

\*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Wednesday, 28 February 2018 5:53 PM  
**To:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Accd Invlg: SKX 7206 X & GBE 875 S (AIG) on 12.02.2018 \*\*\*LKK REF:CC6/AIG18003909/pb3  
**Importance:** High  
**Sensitivity:** Confidential

Dear Sharon,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

*Dear Catherine,*

*Kindly arrange survey.*

Thank you

*To check availability of the case handler , you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charn's Customcraft [<mailto:charns@singnet.com.sg>]

**Sent:** Wednesday, 28 February 2018 12:48 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** Accd Invlg: SKX 7206 X & GBE 875 S (AIG) on 12.02.2018

**Importance:** High

**Sensitivity:** Confidential

Hi

We refer to the attached for your necessary action.

Our client's vehicle no: SKX 7206 X claiming against AIG's vehicle no: GBE 875 S.

Please arrange TP survey and revert on liability.

Thanks & Regards,

Sharon Lee

Churn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

GST Reg. No: M90367863L

Company Reg No: 25151300M

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 30 August 2018 8:07 AM  
**To:** 'Charn's Customcraft'  
**Cc:** Taufikh (LKKAuto); Admin A  
**Subject:** RE: Finalization - SKX 7206 X - Honda Vezel \*LKK REF: CC6/AIG18003909/T1pb3  
**Attachments:** ESTIMATE\_MARKED.pdf

**Sensitivity:** Confidential

Without Prejudice

Hi Sharon,

We apologise for late reply.

For COR, recommended amount at P/P **\$4,061.28(before GST)** with **06repair days**.

Kindly confirm.

\*\* Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>  
**Sent:** Tuesday, 28 August 2018 2:08 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Finalization - SKX 7206 X - Honda Vezel \*LKK REF: CC6/AIG18003909/T1pb3  
**Importance:** High  
**Sensitivity:** Confidential

Hi Hsiao Tong

## Hsiao Tong (LKKAuto)

---

**From:** Charn's Customcraft <charns@singnet.com.sg>  
**Sent:** Thursday, 13 September 2018 12:58 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Taufikh (LKKAuto); Admin A  
**Subject:** RE: Finalization - SKX 7206 X - Honda Vezel \*LKK REF: CC6/AIG18003909/T1pb3

**Importance:** High  
**Sensitivity:** Confidential

Hi Hsiao Tong

We're not accepting the headlamp at \$985.

This is a HID Xenon headlamp, not normal headlamp.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

GST Reg. No: M90367863L

Company Reg No: 25151300M

---

**From:** Hsiao Tong (LKKAuto) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Thursday, 30 August, 2018 8:07 AM  
**To:** Charn's Customcraft  
**Cc:** Taufikh (LKKAuto); Admin A  
**Subject:** RE: Finalization - SKX 7206 X - Honda Vezel \*LKK REF: CC6/AIG18003909/T1pb3  
**Sensitivity:** Confidential

Without Prejudice

Hi Sharon,

We apologise for late reply.

For COR, recommended amount at P/P **\$4,061.28(before GST)** with **06repair days**.

Kindly confirm,

\*\* Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 29 September 2018 1:44 PM  
**To:** 'Charn's Customcraft'  
**Cc:** Taufikh (LKKAuto); Admin A  
**Subject:** RE: Finalization - SKX 7206 X - Honda Vezel \*LKK REF: CC6/AIG18003909/T1pb3

**Sensitivity:** Confidential

Without Prejudice

Hi Sharon,

We have reviewed the matter.

For COR, recommended amount at P/P **\$4,633.28(before GST)** with **06repair days**.

Kindly confirm.

\*\* Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charn's Customcraft <charns@singnet.com.sg>  
**Sent:** Thursday, 13 September 2018 12:58 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Finalization - SKX 7206 X - Honda Vezel \*LKK REF: CC6/AIG18003909/T1pb3  
**Importance:** High  
**Sensitivity:** Confidential

Hi Hsiao Tong

We're not accepting the headlamp at \$985.

## Hsiao Tong (LKKAuto)

---

**From:** Charn's Customcraft <charns@singnet.com.sg>  
**Sent:** Thursday, 4 October 2018 12:06 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: Finalization - SKX 7206 X - Honda Vezel \*LKK REF: CC6/AIG18003909/T1pb3  
**Attachments:** TAX INVOICE.pdf; TP Invoice.pdf

**Importance:** High  
**Sensitivity:** Confidential

Hi Hsiao Tong

As per our tele-conversation, amount **\$4,633.28(before GST) confirmed.**

Kindly find attached documents for your attention and assist to expedite as our client is chasing for LOU.

Our total claim as below:

COR: \$4957.61 ✓  
LOU @ \$60 x 6 days: \$360.00  
GIA: \$2.00

**Total: \$5319.61**

**Please confirm**

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

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**From:** Charn's Customcraft [mailto:[charns@singnet.com.sg](mailto:charns@singnet.com.sg)]  
**Sent:** Wednesday, 3 October, 2018 4:20 PM  
**To:** 'Hsiao Tong (LKKAuto)'  
**Cc:** 'Taufikh (LKKAuto)'; 'Admin A'  
**Subject:** RE: Finalization - SKX 7206 X - Honda Vezel \*LKK REF: CC6/AIG18003909/T1pb3  
**Importance:** High  
**Sensitivity:** Confidential

Hi Hsiao Tong

Can you tell me how you get your calculation?

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18003909/pb3

09 MARCH 2018

**SATOYU TRADING PTE LTD**  
BLK 24 PASIR PANJANG WHOLESALE CENTRE  
#01-187/188/190/193/194/195  
SINGAPORE 110024  
ATTN: THE MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING GBE 875S & SKX 7206X ON 12/02/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SKX 7206X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that liability is not in our favour as our driver was filtering lane. Under Motor Accident Guide, Vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

**AUTHORIZATION TO ACT**  
**(AIG Express Third Party Claim)**

I, KOH HORN KWONG ("the third party claimant")  
of 50 FLORA DRIVE #08-06 (S)506863 (address),  
owner of SKX 7206 X (vehicle no.) hereby authorize  
CHARN'S CUSTOMCRAFT

("the workshop") to act for me with respect to my claim for  
repair costs and/or rental and/or loss of use ("claim") for my  
vehicle no. SKX 7206 X that was damaged pursuant to the  
accident which occurred on 12.02.18 (date) along SCIENCE PARK DRIVE (location)  
involving vehicle no/s QBR 875 S  
("the accident").

I further authorize the workshop to settle my above mentioned  
claim in a manner that they deem fit and the workshop is further  
authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach  
on my behalf is on a without prejudice and without admission of  
liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 13 day of Feb (month) 20 18 (year)

[Signature]  
Signed by "the third party claimant"

[Signature]  
Signed by "the workshop"  
(with chop)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **CHARN'S CUSTOMCRAFT** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,957.61** (Repair Cost), **S\$360.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SKX 7206X** that was damaged pursuant to the accident which occurred on **12/02/2018** (date) along **SCIENCE PARK DRIVE** (location) involving vehicle no/s **GBE 875S**. This is pursuant to the inspection conducted on **09/03/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **KOH HORN KWONG** (the third party claimant") of vehicle no. **SKX 7206X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKX 7206X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16th (day) of Nov (month) 2018 (year)

  
A circular stamp with the letters "LKK" in the center and "mth" written to the right of it.

Signed by appointed surveyor

  
A circular stamp with the text "Charn's Customcraft" around the perimeter and a star at the bottom.

Signed by "the workshop" (with chop)



# CHARMS CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
 Spray-Painting, Mechanical Repair And Customizing of Cars  
 BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
 BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
 TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charms@singnet.com.sg  
 Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

## TAX INVOICE

MI

AIG ASIA PACIFIC INSURANCE PTE LTD  
 ATTN: THE MOTOR CLAIMS DEPT

2018095720

No. ....

TERM: .....

YOUR ORDER No. ....

OUR D/O No. .... 13/9/2018

DATE: .....

QUANTITY	DESCRIPTION	AMOUNT	
		\$	CTS.

Vehicle No.	Make/Model	DOA	Reg. No.
SKX7206X	HONDA VEZEL 1.5X CVT	12/02/2018@1330	50020

1.00 pc	Front Fender RH	558.70
1.00 pc	Front Fender Inner Shield RH	130.90
1.00 pc	Front Fender Inner Shield Clips	3.90
1.00 pc	Front Fender Protector RH	150.30
1.00 pc	Front Fender Protector Clip	3.90
1.00 pc	Front Headlamp RH	1,700.00
1.00 pc	Front Bumper	927.50
1.00 pc	Front Bumper Retainer RH	17.00
1.00 pc	Front Bumper Side Protector Clip	5.50
1.00 pc	RH Rocker Panel Garnish	377.50
1.00 pc	Rocker Panel Garnish Clips	3.90
	Subtotal	3,879.10
	Discount 20%	-775.82
	Alignment	60.00
	To repair, putty and respray front rim RH	50.00
	Check wiring function	20.00
	Remove necessary parts: jacking, panel beating, repair and straighten front inner panel, front bonnet, front fender RH, front bumper, front door RH, RH 'A' pillar, RH side mirror and affected areas.	600.00

CHARMS CUSTOMCRAFT

Subtotal

GST 7%

Total



# CHAR'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
 Spray-Painting, Mechanical Repair And Customizing of Cars  
 BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
 BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
 TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg  
 Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

## TAX INVOICE

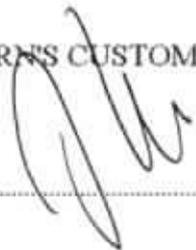
*M1* AIG ASIA PACIFIC INSURANCE PTE LTD  
 ATTN: THE MOTOR CLAIMS DEPT

No. 2018095720  
 TERM: .....  
 YOUR ORDER No. ....  
 OUR D/O No. ....  
 DATE: 13/9/2018

QUANTITY	DESCRIPTION	AMOUNT	
		\$	CTS.

Vehicle No.	Make/Model	DOA	Reg. No.
SKX7206X	HONDA VEZEL 1.5X CVT	12/02/2018@1330	50020

Putty and respray front inner panel, front bonnet, front fender RH, front bumper, front door RH, RH 'A' pillar, RH side mirror and affected areas. 800.00

CHARN'S CUSTOMCRAFT  


Subtotal	\$4,633.28
GST 7%	\$324.33
<b>Total</b>	<b>\$4,957.61</b>



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE**  
**RECORDS MANAGEMENT CENTRE**  
 6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-030175  
 Date of Request: 27/02/2018

Your Ref No: Online Purchase

Cham's Customcraft  
 Block 1010 Bukit Merah Lane 3  
 #01-105  
 Singapore 159724

Dear Sir/Madam,

Enquiry Date: 27/02/2018  
 Enquiry By: Sharon Lee Chia Ling  
 TP Vehicle No.: GBE875S  
 Accident Date: 12/02/2018

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBE875S	AIG Asia Pacific Insurance Pte. Ltd.	01/09/2017-31/08/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE**  
**RECORDS MANAGEMENT CENTRE**  
8 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-18-030175  
Date of Request: 27/02/2018

Your Ref No: Online Purchase

Cham's Customcraft  
Block 1010 Bukit Merah Lane 3  
#01-105  
Singapore 159724

Dear Sir/Madam,

Enquiry Date: 27/02/2018  
Enquiry By: Sharon Lee Chia Ling  
TP Vehicle No.: GBE875S  
Accident Date: 12/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:  
Date:  
 GIRO  Cash  Cheque

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 Feb 2018 <a href="#">Edit Reg</a>		09 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,633.28</b> <a href="#">Edit Estimates</a>	<b>S\$4,633.28</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>Satoyu Trading Pte Ltd</b> , Co. Reg. No.: 198103101R								
Main Claimant:	<b>KOH HORN KWONG</b> , ID: S17242968								
Vehicle Reg. No.:	<b>SKX7206X</b>	Date of Loss:	12/02/2018 13:00 - :59 [25 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 3578834898SG</b>	Policy/Cover Note No.:	2100427667 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>G8E875S</b>	Policy No. (Claimant):	PNPV2017-00009091						
		Excess:							
Repairer:	<b>Charn's Customcraft (HQ)</b> Block 1010 Bukit Merah Lane 3, #01-105, 159724 Bukit Merah - Tel: 62717054								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Ler, Bernard-JQ</b> ] BernardJiQian.Ler@aig.com								
Claimant's Insurer:	<b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 09/03/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SKX7206X (3578834898SG)  
[GBE875S]  
TP  
KOH HORN KWONG  
Feb 12 2018 1:00PM  
[Satoyu Trading Pte Ltd]  
Charn's Customcraft

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="float: right;">View in Browser</span>	
<b>Letters/Correspondences</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	<b>Third Party Express Settlement - Payment Breakdown</b>							Edit		
<b>Assessment Reports</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	01/03/18 11:31	<b>Accident Statement</b> <small>From: SC - Reg. No: GBE875S, Claimant: SATOYU TRADING PTE LTD</small>							Load HTM		
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
2	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
3	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
4	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
5	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
6	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
7	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
8	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
9	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
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12	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
13	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
14	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
15	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
16	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
17	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
18	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
19	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
20	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
21	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
22	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
23	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
24	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
25	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
26	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
27	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
28	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
29	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
30	17/03/18 14:56	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	17/03/18 14:56	General View		Load JPG <input checked="" type="checkbox"/>
32	17/03/18 14:56	General View		Load JPG <input checked="" type="checkbox"/>
33	17/03/18 14:56	General View		Load JPG <input checked="" type="checkbox"/>
34	17/03/18 14:56	General View		Load JPG <input checked="" type="checkbox"/>
35	17/03/18 14:56	General View		Load JPG <input checked="" type="checkbox"/>
36	17/03/18 14:56	General View		Load JPG <input checked="" type="checkbox"/>
37	17/03/18 14:56	General View		Load JPG <input checked="" type="checkbox"/>
38	17/03/18 14:56	General View		Load JPG <input checked="" type="checkbox"/>
39	17/03/18 14:56	General View		Load JPG <input checked="" type="checkbox"/>
40	17/03/18 14:56	General View		Load JPG <input checked="" type="checkbox"/>
41	17/03/18 14:56	General View		Load JPG <input checked="" type="checkbox"/>
42	17/03/18 14:56	General View		Load JPG <input checked="" type="checkbox"/>
43	17/03/18 14:56	General View		Load JPG <input checked="" type="checkbox"/>
44	29/08/18 12:06	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
45	29/08/18 12:06	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
46	29/08/18 12:06	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
47	29/08/18 12:06	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
48	29/08/18 12:06	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
49	29/08/18 12:06	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
50	29/08/18 12:06	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
51	29/08/18 12:06	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
52	29/08/18 12:06	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
53	29/08/18 12:06	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/02/18 17:24	TP ESTIMATE		Load PDF
2	28/02/18 17:24	TP GIA REPORT		Load PDF
3	12/03/18 17:50	TP ESTIMATE- MARKED		Load PDF
4	23/11/18 15:17	WORKSHOP INVOICE		Load PDF
5	23/11/18 15:17	AUTHORISATION TO ACT FORM		Load PDF
6	23/11/18 15:17	Release Voucher		Load PDF
7	23/11/18 15:17	GIA SEARCH		Load PDF
8	23/11/18 15:17	LETTER TO OI		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

<b>Vehicle No:</b>	GBE875S (Insd veh)	<b>Model:</b>	HONDA VEZEL 1.5 (A)
	SKX7206X (TP veh)		
<b>Date of Accident:</b>	12/02/2018		

Global Sum Settlement	:	[ ] Yes	[ X ] No	
Repair Estimate	:	\$	6,279.44	
Final Repair Cost	:	\$	4,957.61	
Loss of Use	:	\$	360.00	6.00 days at \$60.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	2.00	
Others:	:	\$	0.00	
	:	\$		
<b>Final Settlement Sum</b>	:	\$	<b>5,319.61</b>	

**Is Third Party Workshop GIA Registered?** [ ] YES [ X ] NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_100\_\_\_(%)  
**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_  
 BOLA Liability: \_\_\_\_\_(%) Assessed Liability (\*): \_\_\_\_\_(%)  
 \* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Charm's Customcraft	:	\$ 5,319.61
2)		:	\$
3)		:	\$

\_\_\_\_\_  
 JOANNE LEE KHANG MIN  
 LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
 23 Nov  
 2018  
 Date

Please attach all the supporting documents to the form.  
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC6/AIG18003909/T1PB3Q2  
**Date:** 23/11/2018

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100427667
<b>Claimant Vehicle No :</b> SKX7206X	<b>Insured Vehicle No :</b>	GBE875S
Date of Loss: 12/02/2018	Nature of Claim: TP	Claim No: 3578834898SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SKX7206X</b>	Engine No:	L15B4026712
Make & Model:	HONDA VEZEL, 1.5 (A)	Chassis No:	RU11106709
Reg. Date:	24/12/2015 (Man. Year: 2015)	Odometer:	45761 km
Colour:	White		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,088.64	3,103.28	985.36	24.10
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,780.00	1,530.00	250.00	14.04
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>5,868.64</b>	<b>4,633.28</b>	<b>1,235.36</b>	<b>21.05</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>410.80</b>	<b>324.33</b>	<b>86.47</b>	<b>21.05</b>
<b>Nett Amount (S\$)</b>	<b>6,279.44</b>	<b>4,957.61</b>	<b>1,321.83</b>	<b>21.05</b>
<b>+ Loss of Use (6.0 x S\$60.00/day) (S\$)</b>		360.00		
<b>+ Doc/Search Fee (S\$)</b>		2.00		
<b>Nett Liability (S\$)</b>		<b>5,319.61</b>		

#### INSPECTION

Date of Assignment:	09/03/2018	
Date Inspected:	09/03/2018	Inspected At: Cham's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105 Singapore 159724
Estimated Period of Repair:	6.0 days	

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**Adjuster:** MOHD TAUFIKH BIN HAMID

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER RH	Bent	558.70 FL	*558.70 FL
2	1		*FRONT FENDER INNER SHIELD RH	Deformed	130.90 FL	*130.90 FL
3	10		*FRONT FENDER INNER SHIELD CLIPS	Necessary	3.90 FL	*3.90 FL
4	1		*FRONT FENDER PROTECTOR RH	Missing	150.30 FL	*150.30 FL
5	5		*FRONT FENDER PROTECTOR CLIPS	Necessary	3.90 FL	*3.90 FL
6	1		*FRONT HEADLAMP RH	Cut	1,850.10 FL	*1,700.00 FL
7	1		*FRONT BUMPER	Deformed	927.50 FL	*927.50 FL
8	1		*FRONT BUMPER RETAINER RH	Necessary	17.00 FL	*17.00 FL
9	1		*FRONT BUMPER SIDE PROTECTOR CLIPS (3 PCS)	Necessary	5.50 FL	*5.50 FL
10	1		*FRONT BUMPER LOWER GARNISH	Not Necessary	351.00 FL	*- FL
11	1		*RH ROCKER PANEL GARNISH	Cracked	377.50 FL	*377.50 FL
12	1		*RH ROCKER PANEL GARNISH CLIPS (20 PCS)	Necessary	3.90 FL	*3.90 FL
13	1		*RH SIDE MIRROR ASSY	Repair	650.50 FL	*- FL
14	1		*RH SIDE MIRROR COVER	Repair	80.10 FL	*- FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>5,110.80</b>	<b>3,879.10</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>1,022.16</b>	<b>775.82</b>
<b>Total Parts (\$\$)</b>	<b>4,088.64</b>	<b>3,103.28</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	ALIGNMENT	New	60.00	60.00
2	REPAIR ,PUTTY AND RESPRAY FRONT RIM RH	New	100.00	50.00
3	CHECK WIRING FUNCTION	New	20.00	20.00
4	REMOVE NECESSARY PARTS ,JACKING ,PANEL BEATING ,REPAIR,AND STRAIGHTEN FRONT INNER PANEL,FRONT BONNET ,FRONT FENDER RH ,FRONT BUMPER ,FRONT DOOR RH ,RH A PILLAR ,RH SIDE MIRROR AND AFFECTED AREAS	New	700.00	600.00
5	PUTTY AND RESPRAY FRONT INNER PANEL,FRONT BONNET ,FRONT FENDER RH ,FRONT BUMPER ,FRONT DOOR RH ,RH A PILLAR,RH SIDE MIRROR AND AFFECTED AREAS	New	900.00	800.00
<b>Gross Labour Cost (S\$)</b>			<b>1,780.00</b>	<b>1,530.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >