

Olivia Lau (LKKAuto)

From: Bevan Lim (LKK Auto)
Sent: Monday, 9 April, 2018 9:58 AM
To: Shu Pei (LKKAuto); ronald.yap@eurokars.com.sg
Cc: eric.pau@eurokars.com.sg; jess.francis@eurokars.com.sg; catherinechua@eurokars.com.sg; vion.lim@eurokars.com.sg; Admin A
Subject: RE: Our ref:DM18HO00415/JT- YOUR REF: GBC8154Y / OUR REF: SKR2959X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) ****LKK REF:CC4/EQI18003857/Wmb3
Attachments: GBC8154Y GIA.pdf

Your ref: SKR2959X
Our Ref: CC4/EQI18003857/Wmb3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SHA GBC8154Y (EQ) & SKR2959X ON 09/02/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

From: Shu Pei (LKKAuto)
Sent: Tuesday, 3 April 2018 6:03 PM
To: ronald.yap@eurokars.com.sg
Cc: eric.pau@eurokars.com.sg; jess.francis@eurokars.com.sg; catherinechua@eurokars.com.sg; vion.lim@eurokars.com.sg; Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Subject: RE: Our ref:DM18HO00415/JT- YOUR REF: GBC8154Y / OUR REF: SKR2959X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) ****LKK REF:CC4/EQI18003857/Wmb3

Dear Ronald,

Thank you for your email.

Dear Bevan,

For your information and necessary action please.

Thank you.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ronald.yap@eurokars.com.sg [<mailto:ronald.yap@eurokars.com.sg>]

Sent: Tuesday, 3 April 2018 5:49 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: eric.pau@eurokars.com.sg; jess.francis@eurokars.com.sg; catherinechua@eurokars.com.sg; vion.lim@eurokars.com.sg

Subject: FW: Our ref:DM18HO00415/JT- YOUR REF: GBC8154Y / OUR REF: SKR2959X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Importance: High

Dear LKK,

Please advise liability of this case.

Thank You,

Ronald Yap
Insurance Claims

Trans Eurokars Pte Ltd

5 Ubi Close, Singapore 408605

T: 6395 8899 D: 6395 7875

H: 9127 7928 F: 6746 0660

ronald.yap@eurokars.com.sg

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From: Ronald Yap

Sent: Monday, April 2, 2018 09:04

To: assignments <assignments@lkkauto.com>

Cc: 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; Eric Pau <eric.pau@eurokars.com.sg>; Jess Francis <jess.francis@eurokars.com.sg>; Siew Guek Catherine Chua <catherinechua@eurokars.com.sg>; Vion Lim <vion.lim@eurokars.com.sg>

Subject: FW: Our ref:DM18HO00415/JT- YOUR REF: GBC8154Y / OUR REF: SKR2959X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Importance: High

Dear LKK,

Please advise liability of this case.

Thank You,

Ronald Yap
Insurance Claims

Trans Eurokars Pte Ltd

5 Ubi Close, Singapore 408605

T: 6395 8899 D: 6395 7875

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From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Monday, April 2, 2018 09:00

To: Ronald Yap <ronald.yap@eurokars.com.sg>

Cc: Eric Pau <eric.pau@eurokars.com.sg>; Jess Francis <jess.francis@eurokars.com.sg>; Siew Guek Catherine Chua <catherinechua@eurokars.com.sg>; Vion Lim <vion.lim@eurokars.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: RE: Our ref:DM18HO00415/JT- YOUR REF: GBC8154Y / OUR REF: SKR2959X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Without Prejudice

Dear Ronald

We had assigned LKK to assist with this matter.
Kindly liaise with them directly.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: ronald.yap@eurokars.com.sg [<mailto:ronald.yap@eurokars.com.sg>]

Sent: Thursday, March 29, 2018 2:26 PM

To: Joel Goh; Janet Tan

Cc: eric.pau@eurokars.com.sg; jess.francis@eurokars.com.sg; catherinechua@eurokars.com.sg; vion.lim@eurokars.com.sg

Subject: FW: Our ref:DM18HO00415/JT- YOUR REF: GBC8154Y / OUR REF: SKR2959X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Joel,

May I check the liability of this case please?

Janet is not responding to my inquiries as below.

Hope you can assist.

Thank You,

Ronald Yap
Insurance Claims

Trans Eurokars Pte Ltd

5 Ubi Close, Singapore 408605

T: 6395 8899 D: 6395 7875

H: 9127 7928 F: 6746 0660

ronald.yap@eurokars.com.sg

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From: Ronald Yap

Sent: Thursday, March 29, 2018 14:16

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Cc: Jess Francis <jess.francis@eurokars.com.sg>; Vion Lim <vion.lim@eurokars.com.sg>; Siew Guek Catherine Chua <catherinechua@eurokars.com.sg>; Eric Pau <eric.pau@eurokars.com.sg>

Subject: RE: Our ref:DM18HO00415/JT- YOUR REF: GBC8154Y / OUR REF: SKR2959X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Janet,

Please advise liability of this case.

Thank You,

Ronald Yap
Insurance Claims

Trans Eurokars Pte Ltd

5 Ubi Close, Singapore 408605

T: 6395 8899 D: 6395 7875

H: 9127 7928 F: 6746 0660

ronald.yap@eurokars.com.sg

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From: Ronald Yap
Sent: Tuesday, March 20, 2018 11:37
To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>
Cc: Jess Francis <jess.francis@eurokars.com.sg>; Vion Lim <vion.lim@eurokars.com.sg>; Siew Guek Catherine Chua <catherinechua@eurokars.com.sg>; Eric Pau <eric.pau@eurokars.com.sg>
Subject: RE: Our ref:DM18HO00415/JT- YOUR REF: GBC8154Y / OUR REF: SKR2959X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Janet,

Please advise liability of this case

Thank You,

Ronald Yap
Insurance Claims

Trans Eurokars Pte Ltd

5 Ubi Close, Singapore 408605
T: 6395 8899 D: 6395 7875
H: 9127 7928 F: 6746 0660
ronald.yap@eurokars.com.sg

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From: Ronald Yap
Sent: Tuesday, March 6, 2018 11:25
To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>
Cc: Jess Francis <jess.francis@eurokars.com.sg>; Vion Lim <vion.lim@eurokars.com.sg>; Siew Guek Catherine Chua <catherinechua@eurokars.com.sg>; Eric Pau <eric.pau@eurokars.com.sg>
Subject: RE: Our ref:DM18HO00415/JT- YOUR REF: GBC8154Y / OUR REF: SKR2959X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Janet,

Please advise liability as below.

Thank You,

Ronald Yap
Insurance Claims

Trans Eurokars Pte Ltd

5 Ubi Close, Singapore 408605
T: 6395 8899 D: 6395 7875
H: 9127 7928 F: 6746 0660
ronald.yap@eurokars.com.sg

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delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Ronald Yap
Sent: Thursday, March 1, 2018 16:10
To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>
Cc: Jess Francis <jess.francis@eurokars.com.sg>; Vion Lim <vion.lim@eurokars.com.sg>; Siew Guek Catherine Chua <catherinechua@eurokars.com.sg>; Eric Pau <eric.pau@eurokars.com.sg>
Subject: RE: Our ref:DM18HO00415/JT- YOUR REF: GBC8154Y / OUR REF: SKR2959X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Janet,

Please advise liability of this case.

Thank You,

Ronald Yap
Insurance Claims

Trans Eurokars Pte Ltd

5 Ubi Close, Singapore 408605
T: 6395 8899 D: 6395 7875
H: 9127 7928 F: 6746 0660
ronald.yap@eurokars.com.sg

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From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]
Sent: Monday, February 26, 2018 08:53
To: Eric Pau <eric.pau@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>
Cc: Jess Francis <jess.francis@eurokars.com.sg>; Vion Lim <vion.lim@eurokars.com.sg>; Siew Guek Catherine Chua <catherinechua@eurokars.com.sg>; Kevin Lee <kevin.lee@eurokars.com.sg>
Subject: Our ref:DM18HO00415/JT- YOUR REF: GBC8154Y / OUR REF: SKR2959X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Without Prejudice
Save As To Costs

Dear Eric

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155
--	--

Fax: 6849 9155	Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: eric.pau@eurokars.com.sg [<mailto:eric.pau@eurokars.com.sg>]

Sent: Tuesday, February 13, 2018 12:13 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>; ronald.yap@eurokars.com.sg

Cc: jess.francis@eurokars.com.sg; vion.lim@eurokars.com.sg; catherinechua@eurokars.com.sg; kevin.lee@eurokars.com.sg

Subject: YOUR REF: GBC8154Y / OUR REF: SKR2959X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

YOUR REF: GBC8154Y / OUR REF: SKR2959X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear,
Janet

Kindly arrange the survey of our client's vehicle.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

Liaise with Ronald for survey arrangement.

Best Regards,

Eric Pau
Insurance Claims Officer

TRANS EUROKARS PTE LTD
5 Ubi Close, Singapore 408605
D: (65) 6395 8685 **H:** (65) 9618 5991
E: eric.pau@eurokars.com.sg

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From: mazdacanon@mazda.com.sg [<mailto:mazdacanon@mazda.com.sg>]

Sent: Tuesday, February 13, 2018 12:20 PM

To: Eric Pau <eric.pau@eurokars.com.sg>

Subject: Attached Image