

Olivia Lau (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Monday, 19 November, 2018 11:56 AM
To: Olivia Lau (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: RE: [EQ]: Your Ref: DM18H000415/ JT (GBC8154Y) OUr Ref: SKR2959X DOA: 9/2/18 // LKK Ref: CC4/EQI18003857/Wmb3
Attachments: OI GIA REPORT.PDF; TP EST & GIA REPORT.PDF; SAS2393359.PDF
Categories: Green Category

Dear Olivia

DOA amended.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Olivia Lau (LKKAUTO) [mailto:olivialau@lkkauto.com]
Sent: Friday, November 16, 2018 5:32 PM
To: Joel Goh <joel.goh@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EQ]: Your Ref: DM18H000415/ JT (GBC8154Y) OUr Ref: SKR2959X DOA: 9/2/18 // LKK Ref: CC4/EQI18003857/Wmb3

[LKK Ref: CC4/EQI18003857/Wmb3](#)

DOA CHECK ON GIA

Dear Both,

We refer to the above.

The correct DOA should be **09/02/2018, Friday** – instead of 10/02/2018.

Before we proceed with TP negotiations, may we confirm that OI company has since amended their GIA report?

Thank you.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Olivia Lau (LKKAuto)

Sent: Tuesday, 13 November, 2018 7:23 PM

To: jen.lim@eurokars.com.sg

Cc: janet.tan@eqinsurance.com.sg; joel.goh@eqinsurance.com.sg; jessicahs@eurokars.com.sg; stanley@eurokars.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [EQ]: Your Ref: DM18H000415/ JT (GBC8154Y) OUR Ref: SKR2959X DOA: 9/2/18 // LKK Ref: CC4/EQI18003857/Wmb3

[LKK Ref: CC4/EQI18003857/Wmb3](#)

Hi Jen,

Thank you for your email. We will get back to you within the week.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: jen.lim@eurokars.com.sg [<mailto:jen.lim@eurokars.com.sg>]

Sent: Tuesday, 13 November, 2018 4:10 PM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: janet.tan@eqinsurance.com.sg; joel.goh@eqinsurance.com.sg; jessicahs@eurokars.com.sg; stanley@eurokars.com.sg

Subject: RE: Your Ref: DM18H000415/ JT (GBC8154Y) OUR Ref: SKR2959X DOA: 9/2/18

3rd Reminder

Dear Bevan / Claims Team,

Please let us have your offer.

Thanks you.

BS,
Jen

From: Jessica Harry Shastri
Sent: 11 October 2018 3:53 PM
To: Jen Lim <jen.lim@eurokars.com.sg>; bevanlim@lkkauto.com
Cc: Jen Lim <jen.lim@eurokars.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: DM18H000415/ JT (GBC8154Y) OUR Ref: SKR2959X DOA: 9/2/18

Dear Bevan,

The below matter refers.

We have yet to receive the offer yet.

Please expedite.

Thank you very much.

Regards,
Jessica Shastri
Admin Executive – Insurance Claims
Eurokars Group of Companies
(Porsche, Rolls Royce, Saab, Mini, Mazda, Mc.Laren)
Eurokars Centre
12 Sungei Kadut Avenue
Singapore 729648
Tel: +65 63633003
DID: +65 63602863
Fax: +65 63602899

From: Jessica Harry Shastri
Sent: 03 August 2018 2:20 PM
To: Jen Lim <jen.lim@eurokars.com.sg>; bevanlim@lkkauto.com
Cc: Mandy Chan <mandy.chan@eurokars.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: DM18H000415/ JT (GBC8154Y) OUR Ref: SKR2959X DOA: 9/2/18

Dear Bevan,

The below matter refers.

We have yet to receive the offer yet.

Please expedite.

Thank you very much.

Regards,
Jessica Shastri
Admin Executive – Insurance Claims
Eurokars Group of Companies
(Porsche, Rolls Royce, Saab, Mini, Mazda, Mc.Laren)
Eurokars Centre
12 Sungei Kadut Avenue
Singapore 729648
Tel: +65 63633003
DID: +65 63602863
Fax: +65 63602899

From: Jen Lim
Sent: Thursday, July 19, 2018 3:00 PM
To: bevanlim@lkkauto.com
Cc: Mandy Chan <mandy.chan@eurokars.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>; Jessica Harry Shastri <jessicahs@eurokars.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: DM18H000415/ JT (GBC8154Y) OUR Ref: SKR2959X DOA: 9/2/18

“Without Prejudice”

Dear Bevan,

Attached is the covering letter, Repair Tax Invoice, GIA Search, Letter of Authority & Discharge voucher signed by client for your perusal.

Await to hear from you with your offer of settlement as soon as possible.

Thank you very much.

Note : Documents send by email only

Best Regards,
Jen
Insurance Claims Dept
TRANS EUROKARS PTE LTD
12 Sungei Kadut Avenue Singapore 729648
Tel: +65 63633003 **DID:** +65 63602444 **Fax:** +65 63602899

From: Jessica Harry Shastri
Sent: Thursday, July 19, 2018 2:44 PM
To: Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: Mandy Chan <mandy.chan@eurokars.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>; Jen Lim <jen.lim@eurokars.com.sg>
Subject: RE: Your Ref: DM18H000415/ JT (GBC8154Y) OUR Ref: SKR2959X DOA: 9/2/18

Dear Joel,

We have submitted all the original document to EQ. As such, we will only sent copy of document to LKK.

Thank you very much.

Regards,

Jessica Shastri

Admin Executive – Insurance Claims

Eurokars Group of Companies

(Porsche, Rolls Royce, Saab, Mini, Mazda, Mc.Laren)

Eurokars Centre

12 Sungei Kadut Avenue

Singapore 729648

Tel: +65 63633003

DID: +65 63602863

Fax: +65 63602899

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Thursday, July 19, 2018 2:40 PM

To: Jessica Harry Shastri <jessicahs@eurokars.com.sg>

Cc: Mandy Chan <mandy.chan@eurokars.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: DM18H000415/ JT (GBC8154Y) OUR Ref: SKR2959X DOA: 9/2/18

Without Prejudice

Dear Jessica

We have assigned LKK to handle this direct settlement.

Kindly liaise with them and submit the documents to them directly.

Dear LKK

Please assist on this matter once you received the documents.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: jessicahs@eurokars.com.sg [<mailto:jessicahs@eurokars.com.sg>]

Sent: Thursday, July 19, 2018 2:37 PM

To: Joel Goh

Cc: mandy.chan@eurokars.com.sg

Subject: Your Ref: DM18H000415/ JT (GBC8154Y) OUr Ref: SKR2959X DOA: 9/2/18

WITHOUT PREJUDICE

Dear Joel,

The above matter refers.

We have submitted all the relevant documents and invoice by post on 18/06/2018
But till today we have not received your offer / DV.

We appreciate if you could send to us soon.

Thank you very much.

Regards,

Jessica Shastri

Admin Executive – Insurance Claims

Eurokars Group of Companies

(Porsche, Rolls Royce, Saab, Mini, Mazda, Mc.Laren)

Eurokars Centre

12 Sungei Kadut Avenue

Singapore 729648

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