

Charan.

CC 6 / DAI1800

3855, Apr 3/18

Surveyor:

Adnan

DOI:

27/7/18

Date / Time:

27/7/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SKN 1A185

Name of Insured :

Insured Tel No. : HP:

Excess Sec II : \$\$ D.O.A : 27/7/18

Is driver the owner? (YES / NO) Nature of Accident :

If NO. Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

Claim No. : 75427

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SPQ 9588D



INSRS:

WSP:

Tel:

Liability:

RMKS:

my solution



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

15/7/18

VH

SPQ 9588D-Y

SKN19185-Y

RECEIVED 0 9 JUL 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$\$

days

Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.

If NO or B 28, Ass. Lia:

Repair Cost:

\$\$

3745.00

Loss of Rental (LOR):

\$\$

days

Loss of Use (LOU):

\$\$

420.00

x 7

days

Loss of Income (LOI):

\$\$

(\$

x

days

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$\$

7.45

Medical:

\$\$

Disbursement:

\$\$

Legal Cost

\$\$

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

Total:

\$\$

4172.45

Global Sum \$\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

\$\$

4172.45

Name 1:

MAGI SOLUTION PTE LTD

Payee 2: (Strike if N.A.)

\$\$

Name 2:

Payee 3: (Strike if N.A.)

\$\$

Name 3:

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 06 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: 5JQ9S88D Yr Regn: 2006 / Nov
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: Toyota Vios. C.C. 1497
 Colour: White A/C: Insured / Std / NI / NA
 Sp. Reading: 16775 T/Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: MR053HY4204208673

Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/55R15
 R: 195/55R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Silverstone

Front: 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. _____ D.O.I. 27/02/18

Survey held at M6 SolutionDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Direct AsiaCOE Expiry: 31/10/21US \$3500 (Real \$4478.33 / 467.7)

MV: 25K
PV: 19.1K
Nett: 5.9K

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee: ☐ : Site Insp (\$

) \$ + P5. \$

☐ : Interview (\$

) Photos

☐ : Tech. Invs (\$

) Others

☐ : Weekend (\$

)

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ _____)




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL		Ref : CC6/DAI18003855/Abp3		
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date : 28-02-2018		
		Code : DAI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKN 1918S	Veh. Inspected	SJQ 9588D	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	28/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	23/02/2018	Inspection Date	27/02/2018	
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

TO	: DIRECT ASIA	DATE	: 26/02/2018
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: SJQ9588L		
MODEL	: TOYOTA VIOS 1.6A		
CHASSIS NO			
<u>ACCIDENT DETAILS</u>		DATE	: 23-Feb-18
		TIME	: 23:00HRS
THIRD PARTY REQUESTOR / CONTACT : JACK LI			

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	BOOT LID <i>2x</i>	1	\$ 645.00	\$ 645.00
2	BOOT LID LOGO <i>1x</i>	1	\$ 69.00	\$ 69.00
3	BOOT LID EMBLEM 'VIOS' <i>2x</i>	1	\$ 60.00	\$ 60.00
4	BOOT LID EMBLEM '1.5' <i>1x</i>	1	\$ 60.00	\$ 60.00
5	BOOT LID EMBLEM 'E'	1	\$ 46.50	\$ 46.50
6	BOOT LID EMBLEM 'WT-I'	1	\$ 60.00	\$ 60.00
7	BOOT LID TOP LOCK <i>1x</i>	1	\$ 135.00	\$ 135.00
8	BOOT LID WEATHER STRIP <i>1x</i>	1	\$ 213.00	\$ 213.00
9	REAR BUMPER <i>1x</i>	1	\$ 536.00	\$ 536.00
10	REAR BUMPER SIDE RETAINER(FRONT) <i>2x</i>	2	\$ 115.00	\$ 230.00
11	REAR BUMPER SIDE RETAINER(REAR) <i>2x</i>	2	\$ 65.00	\$ 130.00
12	TAIL LAMP <i>2x</i>	2	\$ 534.00	\$ 1,068.00
13	TAIL LAMP INNER SEAL <i>2x</i>	2	\$ 55.30	\$ 110.60
14	TAIL LAMP PANEL <i>2x</i>	2	\$ 268.00	\$ 536.00
15	REAR END PANEL <i>1x</i>	1	\$ 712.00	\$ 712.00
16	REAR END PANEL TOP GARNISH <i>1x</i>	1	\$ 135.00	\$ 135.00
17	REAR EXHAUST PIPE <i>1x</i>	1	\$ 625.00	\$ 625.00

3006 10

2254 57

TOTAL PRICE \$ 5,371.10

LESS 25% \$ 1,342.78
 SUB TOTAL PRICE \$ 4,028.33

	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	REAR NUMBER PLATE <i>see in</i>	1	\$ 50.00	\$ 50.00
2	BOOT LID SEALANT <i>see in</i>	1	\$ 80.00	\$ 80.00
3	REAR BUMPER CLIPS (SET) <i>see in</i>	1	\$ 20.00	\$ 20.00
4	REAR END PANEL INSULATION SEAL <i>see in</i>	1	\$ 100.00	\$ 100.00
5	REAR END PANEL TOP GARNISH CLIPS (SET) <i>see in</i>	1	\$ 20.00	\$ 20.00
6	REVERSE SENSOR <i>Range</i>	1	\$ 220.00	\$ 220.00

290

TOTAL \$ 360.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING

S/N	JOB DESCRIPTION	PRICE	ADJUSTED COST	APPROVED
1	TO PANEL BEAT, WELD, CUT, KNOCK, GRAZE, ADJUST, REPLACE NEW PARTS	\$ 1,400.00	850	
2	TO PUTTY, SPRAY PAINT, POLISH, WAX ADJACENT PANELS	\$ 1,200.00	840	
3	TO SPRAY TUFF COAT AND RUST PROOF ADJACENT PANELS	\$ 250.00	40	
4	WIRING/ BULB CHECKING	\$ 120.00	30	
5	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	\$ 120.00	50	
6	REMOVE AND REFIX REAR EXHAUST	\$ 350.00	x	
7	TRANSFER BOOT LID MECHANISM	\$ 150.00	60	

TOTAL \$ 3,590.00

1820

ESTIMATE REPORT

TOTAL PARTS COST : \$ 4,388.33
 TOTAL LABOUR COST : \$ 3,590.00
 TOTAL REPAIR COST : \$ 7,978.33

Adrian Lj

27/02/18.

total 442451

1/2 3.5/c

APPROVED DETAILS

EXCESS

NO. OF WORKING DAYS

RE-SURVEY

PART BY PART OR LUMP SUM

DATE & TIME OF SURVEY

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
- To display damaged parts during survey
- Parts price mark subject to confirmation
- Third party survey is on a "without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

1/5 06 Days.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8284H
Vehicle Details	
Vehicle No.:	SJQ9588D
Vehicle to be Exported:	Yes
Intended De-registration Date:	27 Feb 2018
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS 1.5E A
Primary Colour:	White
Manufacturing Year:	2006
Engine No.:	1NZX491397
Chassis No.:	MR053HY4204208673
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$12,237.00
Original Registration Date:	03 Nov 2006
First Registration Date:	03 Nov 2006
Transfer Count:	3
Actual ARF Paid:	\$9,862.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Oct 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$26,054.00
COE Rebate Amount:	\$19,162.00
Total Rebate Amount:	\$19,162.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 27 Feb 2018



03/2021)

1 Owners With Low Mileage Clocked, Car In Superb Condition, Fuel Consumption 15 To 16Km/L, Owner Selling Due To Upgrading, Selling Slightly Above Paper.

Posted: 27-Feb-2018 Tags: 2006 Toyota Vios, Toyota Vios, Toyota, Vios, Used Toyota

DIRECT OWNER



Toyota Vios 1.5A E (COE till 03/2021)

\$19,800

\$6,490 /yr

18-Mar-2006

1,497 cc

155,000 km

Sedan

Available

Cheapest In Town, Excellent Fuel Consumption And Low Maintenance One Owner Low Mileage 155000KM Well Maintained.

Posted: 26-Feb-2018 Tags: 2006 Toyota Vios, Toyota Vios, Toyota, Vios, Used Toyota

DIRECT OWNER



Toyota Vios 1.5A E (COE till 03/2021)

\$21,588

\$7,000 /yr

30-Mar-2006

1,497 cc

150,623 km

Sedan

Available

We Are The COE Specialists, No Gimmicks, Honest Dealing. 1 Owners With Low Mileage Clocked, Car In Superb Condition. No Repairs Needed.\$2500 Downpayment Drive Away! 100% Approval! Trade In Welcome, Ba...

Posted: 23-Dec-2017 Tags: 2006 Toyota Vios, Toyota Vios, Toyota, Vios, Used Toyota

PREMIUM EC



Toyota Vios 1.5M E (COE till 05/2021)

\$18,800

\$5,820 /yr

22-May-2006

1,497 cc

140,000 km

Sedan

Available

Cheapest In Town! Famed For Excellent Fuel Efficiency And Low Maintenance, Best Short Term Drive, Bank Loan, In House, Loan Available, Call/Sms/Whatsapp Now For Non-obligated Discussion!

Heritage Auto Enterprise Pte Ltd

Posted: 13-Feb-2018 Tags: 2006 Toyota Vios, Toyota Vios, Toyota, Vios, Used Toyota



Toyota Vios 1.5M E (COE till 08/2026)

\$47,800

\$5,620 /yr

06-Sep-2006

1,497 cc

83,000 km

Sedan

Available

Set To Sell! Genuine Low Mileage Due To The Car Was OPC For The First 9 Years! 100% Accident Free, Beautiful Original Condition With No Touch Up Done! Road Tax Paid Till Sep 2018! Come View To Appre...

Posted: 22-Feb-2018 Tags: 2006 Toyota Vios, Toyota Vios, Toyota, Vios, Used Toyota



Toyota Vios 1.5A E (COE till 11/2021)

\$25,500

\$6,800 /yr

28-Nov-2006

1,497 cc

252,631 km

Sedan

Available

Low Fuel Consumption. Low Maintenance Cost. Well Maintained Reliable Sedan, Awaits You To Drive And Feel The Difference. Buy It From Us With A Peace Of Mind. Schedule A Test Drive Now.

Carro

Posted: 26-Feb-2018 Tags: 2006 Toyota Vios, Toyota Vios, Toyota, Vios, Used Toyota

COE/ROAD TAX



Toyota Vios 1.5A E (COE till 06/2026)

\$48,688

\$5,840 /yr

13-Dec-2006

1,497 cc

150,198 km

Sedan

Available

We Are The COE Specialists, No Gimmicks, Honest Dealing. 2 Owners With Low Mileage Clocked, Car In Superb Condition Interior And Exterior, No Repairs Needed. High Loan With \$4000 Down Payment Drive A...

Posted: 05-Feb-2018 Tags: 2006 Toyota Vios, Toyota Vios, Toyota, Vios, Used Toyota

PREMIUM EC



Toyota Vios 1.5A E (COE till 02/2022)

\$24,500

\$6,130 /yr

27-Feb-2007

1,497 cc

-

Sedan

Available

\$3k All In Driveway. No Financial Strain As We Provide In House Loans And Other Financial Services To Meet Your Needs. Attractive Insurance Rates To Cater For All Drivers. Call Us Or Even Better, Com...

Posted: 21-Feb-2018 Tags: 2007 Toyota Vios, Toyota Vios, Toyota, Vios, Used Toyota



Toyota Vios 1.5A E (COE till 03/2022)

\$27,800

\$6,800 /yr

20-Apr-2007

1,497 cc

132,000 km

Sedan

Available

Guaranteed Cheapest In The Market. In-House Finance With Immediate Approval. No Guarantor Needed. Can Loan 23K To 24K. Extremely Well Kept Condition. Drives Like New Car. Please Call Our Friendly Sale...

Posted: 24-Feb-2018 Tags: 2007 Toyota Vios, Toyota Vios, Toyota, Vios, Used Toyota



Toyota Vios 1.5A E (COE till 06/2022)

\$32,800

\$7,680 /yr

06-Jun-2007

1,497 cc

128,000 km

Sedan

Available

Superb Well Kept Unit. No Repairs Needed. Genuine Low Mileage. 2 Years Warranty On Gearbox And Engine By Reputable Workshop, 100% Loan Approval. High Loan And In House Loan Available To Cater Your Nee...

Posted: 05-Feb-2018 Tags: 2007 Toyota Vios, Toyota Vios, Toyota, Vios, Used Toyota



Toyota Vios 1.5A E Sports (New 5-yr COE)

\$32,800

\$6,560 /yr

13-Jun-2007

1,497 cc

132,000 km

Sedan

Available

One Year In House Warranty! Purchase With Official Warranty Certificate With Peace Of Mind, Fully Refurbished, New Paintwork, Accident Free, Wear And Tear Replaced, \$495 Low Monthly Installment, 10% D...

Carway

Posted: 27-Feb-2018 Tags: 2007 Toyota Vios, Toyota Vios, Toyota, Vios, Used Toyota

Shu Pei (LKKAUTO)

From: Charandeep Singh <charandeep.singh@directasia.com>
Sent: Wednesday, 14 March 2018 7:03 PM
To: Shu Pei (LKKAUTO)
Subject: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

Dear Shu Pei,

Liability against our insured.
Please advise repair cost.

Regards
Charan Singh / Claims Specialist
Direct: +65 6603 3617

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



cs@directasia.com

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From: Shu Pei (LKKAUTO) [<mailto:shupeit@lkkauto.com>]
Sent: Monday, March 12, 2018 11:51 AM
To: Claim <claim@directasia.com>; Motor Claims <motorclaims@directasia.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: [EXT] RE: Direct Settlement - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

WITHOUT PREJUDICE REMINDER

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 28 February 2018 6:35 PM

To: claim@directasia.com; motorclaims@directasia.com

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SJQ 9588D at M/s MG Solution Pte Ltd and the repairer would like to do direct settlement with Direct Asia Insurance.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimate is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 5 May 2018 9:27 AM
To: Charandeep Singh (charandeep.singh@directasia.com)
Cc: Admin A
Subject: RE: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Ab3) on 23.02.2018
Attachments: TP ESTIMATE.pdf; Preliminary Advice-SJQ 9588D.pdf; LKK Survey Photos.pdf

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise if we may proceed Direct Settlement with third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [<mailto:charandeep.singh@directasia.com>]
Sent: Wednesday, 14 March 2018 7:03 PM
To: Shu Pei (LKKAUTO) <shupe@lkkauto.com>
Subject: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Ab3) on 23.02.2018

Dear Shu Pei,

Liability against our insured.
Please advise repair cost.

Regards

Charan Singh / Claims Specialist
Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



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From: Shu Pei (LKKAUTO) [mailto:shupe@lkkauto.com]

Sent: Monday, March 12, 2018 11:51 AM

To: Claim <claim@directasia.com>; Motor Claims <motorclaims@directasia.com>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: [EXT] RE: Direct Settlement - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

WITHOUT PREJUDICE REMINDER

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)

Sent: Wednesday, 28 February 2018 6:35 PM

To: claim@directasia.com; motorclaims@directasia.com

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SJQ 9588D at M/s MG Solution Pte Ltd and the repairer would like to do direct settlement with Direct Asia Insurance.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimate is not ready yet.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

Hsiao Tong (LKKAUTO)

From: MG Solution <mg3solution@gmail.com>
Sent: Monday, 4 June 2018 10:51 AM
To: Hsiao Tong (LKKAUTO)
Cc: Vivian Lau (LKKAUTO); Admin A
Subject: 3rd Party Claim for Accident involving Vehicle SJQ9588D & SKN1918S on 23/02/2018
Attachments: SMG188157 for SJQ9588D.pdf

Your Ref: **SKN1918S**
Our Ref: **SJQ9588D**

Dear Hsiao Tong,

Please find attached our LOD for your onward action. Original Copy will send to you by **POST**.
Please feel free to contact the under mentioned should you require any further information.
Your prompt action will be greatly appreciated.

Best Regards,

Su Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 | Fax: 6243 1376

MIG SOLUTION PTE LTD
23 Kaki Bukit Ave 4 (South Wing) #02-03B
Vicom Inspection Centre, Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
GST Reg. No.: 201427944N

MOTOR CLAIM DISCHARGE

INSURED: Tan Qi Jie
CAR/ LORRY/CYCLE: REG NO: STW 9582L POLICY NO: -
ACCIDENT CLAIM NO: -

I / ~~We~~ confirm that I / ~~we~~ have taken delivery of Car / Lorry / Motor Cycle

Registered No: STW 9582L from the repairers,
Messrs MIG SOLUTION PTE LTD

And that all repairs necessary as a result of an accident in which the said vehicle was involved on or
about the 23 day of 02 2018 have been completed to my / our satisfaction, and that
I / we have no further claim on the above company in Respect thereof.

Date: _____ Signature: hy

Co's Stamp: hy NRIC No: _____

24/2/2018 - PPI vehicle in 24/2/18
24/3/2018 30-00/ vehicle out 24/3/2018
2018 - 9000000000
- 115000



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

PROFORMA BILL

Bill To:

DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD

NO 88 SOUTH BRIDGE ROAD

SINGAPORE 058716

Bill No : 188157

Date : 28-May-2018

Vehicle Number : SJQ 9588D

ATTN : MOTOR CLAIMS DEPARTMENT

QTY	CLAIM	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 3,500.00
BEFORE GST		3,500.00
7% GST		245.00
TOTAL		\$ 3,745.00

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.


Co's stamp & Authorised Signature

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 30 June 2018 9:02 AM
To: 'Charandeep Singh'
Cc: Admin A
Subject: RE: [EXT] RE: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; LTA.pdf; LOA.pdf

Without Prejudice

Hi Charan,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **MG SOLUTION PTE LTD** at **\$4,232.45(all-in)**. The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 3,745.00
2. Loss of Use (8days x \$60.00)	\$ 480.00
3. LTA? GIA Search Fee	\$ 7.45
TOTAL	<u>\$ 4,232.45</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [mailto:charandeep.singh@directasia.com]

Sent: Tuesday, 5 June 2018 2:58 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

Dear Hsiao Tong,

Please proceed with the direct settlement of third party claim.

Regards

Hsiao Tong (LKKAUTO)

From: Charandeep Singh <charandeep.singh@directasia.com>
Sent: Monday, 2 July 2018 9:02 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [EXT] RE: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

Dear Hsiao Tong,

Please proceed to offer S\$4,232.45 to MG Solution P/L.

Regards

Charan Singh / Claims Specialist
Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, 5(058716)
www.directasia.com



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 30 June, 2018 9:02 AM
To: Charandeep Singh
Cc: Admin A
Subject: RE: [EXT] RE: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

Without Prejudice:

Hi Charan,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **MG SOLUTION PTE LTD** at **S\$4,232.45(all-in)**. The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 3,745.00
2. Loss of Use (8days x \$60.00)	\$ 480.00
3. LTA? GIA Search Fee	\$ 7.45
TOTAL	<u>\$ 4,232.45</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

Sent: Tuesday, 5 June 2018 2:58 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

Dear Hsiao Tong,

Please proceed with the direct settlement of third party claim.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, 2 June, 2018 1:36 PM

To: Charandeep Singh

Cc: Admin A

Subject: [EXT] RE: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

Hi Charan,

Further to our below email.

Kindly advise if we may proceed Direct Settlement with third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 5 May 2018 9:27 AM

To: Charandeep Singh (charandeep.singh@directasia.com) <charandeep.singh@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise if we may proceed Direct Settlement with third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

Sent: Wednesday, 14 March 2018 7:03 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Subject: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

Dear Shu Pei,

Liability against our insured.

Please advise repair cost.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Shu Pei (LKKAUTO) [<mailto:shupeit@lkkauto.com>]

Sent: Monday, March 12, 2018 11:51 AM

To: Claim <claim@directasia.com>; Motor Claims <motorclaims@directasia.com>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: [EXT] RE: Direct Settlement - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

WITHOUT PREJUDICE REMINDER

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeit@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)

Sent: Wednesday, 28 February 2018 6:35 PM

To: claim@directasia.com; motorclaims@directasia.com

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SJQ 9588D at M/s MG Solution Pte Ltd and the repairer would like to do direct settlement with Direct Asia Insurance.

Enclosed for your perusal is:
- TP's GIA report

Please be informed that estimate is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 4 July 2018 9:40 AM
To: 'MG Solution'
Subject: RE: 3rd Party Claim for Accident involving Vehicle SJQ9588D & SKN1918S on 23/02/2018 *LKK REF: CC6/DAI18003855/Apb3q2

Without Prejudice

Hi,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,745.00
2. Loss of Use (7days x \$60.00)	\$ 420.00
3. LTA? GIA Search Fee	\$ 7.45
TOTAL	<u>\$ 4,172.45</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution [mailto:mg3solution@gmail.com]
Sent: Monday, 4 June 2018 10:51 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: 3rd Party Claim for Accident involving Vehicle SJQ9588D & SKN1918S on 23/02/2018

Your Ref: **SKN1918S**

Our Ref: **SJQ9588D**

Dear Hsiao Tong,

Hsiao Tong (LKKAUTO)

From: MG Solution <mg3solution@gmail.com>
Sent: Wednesday, 4 July 2018 9:48 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: 3rd Party Claim for Accident involving Vehicle SJQ9588D & SKN1918S on 23/02/2018 *LKK REF: CC6/DAI18003855/Apb3q2

Your Ref: **CC6/DAI18003855/Apb3q2 (SKN1918S)**
Our Ref: **SJQ9588D**

Dear Hsiao Tong,

We refer to below, we are pleased to accept the offer.

Repair cost	\$3745.00 (inclusive of GST)
LOU	\$ 420.00 (7 days x \$60)
LTA Search	\$ 7.45
Total	\$4172.45

Please let us have your **DV** soonest.

Best Regards,

Su Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 | Fax: 6243 1376

On Wed, Jul 4, 2018 at 9:40 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi,

We refer to the above matter.

We propose settlement as follows: -



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 28/05/2018

Your Ref : SKN1918S

To : DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SJQ9588D & SKN1918S ON 23/02/2018 AT
SLIP ROAD FROM PUNGGOL ROAD TOWARDS TPE (SLE).**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.188157 @ S\$3,745.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$540.00 (9 Days x S\$60)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : Tan Qi Jie

Address : Blk 121D Canberra Street

#08-753 S(754121)

Contact No : _____

TO:

DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SJK 958PD AND SKV 191PJ ON 23/02/2018

AT/ ALONG SLIP ROAD FROM PUNGOL ROAD TOWARDS TPE (SLE)

I/We, Tan Qi Jie, am/are the registered owner of
motor car no. SJK 958PD

Please note that I have assigned all compensations monies due to me/us in the above said accident to **M/S MG SOLUTION PTE LTD**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you


Signature of Claimant


Witness By

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

RELEASE VOUCHER
(Direct Asia Express Third Party Claim)

"We/I, MG SOLUTION PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of Direct Asia Insurance (Singapore) Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,745.00 (Repair Costs), S\$420.00 (Loss of ~~Rental~~ Use), S\$7.45 (Disbursement) for vehicle no. SJQ 9588D was damaged pursuant to the accident which occurred on 23/02/2018 (date) along SLIP ROAD FROM PUNGGOL ROAD TOWARDS TPE(SLE) (location) involving vehicles no/s. SKN 1918S.

This is pursuant to the inspection conducted on 27/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN QI JIE ("the third party claimant") of vehicle no. SJQ 9588D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify Direct Asia Insurance (Singapore) Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJQ 9588D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of 07 (month) 2018 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

MG SOLUTION PTE LTD
23 Kaki Bukit Ave 4 (South Wing) #02-03B
Vicom Inspection Centre, Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
GST Reg. No. : 201427944N

MOTOR CLAIM DISCHARGE

INSURED: TAN Qi Jie
CAR/ LORRY/CYCLE: REG NO: SJK 958PL POLICY NO: -
ACCIDENT CLAIM NO: -

I / ~~we~~ confirm that I / ~~we~~ have taken delivery of Car / Lorry / Motor Cycle
Registered No. SJK 958PL from the repairers,
Messrs MG solution pte ltd

And that all repairs necessary as a result of an accident in which the said vehicle was involved on or
about the 23 day of 02 2018 have been completed to my / our satisfaction, and that
I / we have no further claim on the above company in Respect thereof.

Date: Signature: hy

Co's Stamp: hy NRIC No:

26/2/2018 - PRI vehicle In - 26/2/2018
04/3/2018 - Sunday vehicle Out - 06/3/2018
Low - 9 days x \$60
= \$540



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD

NO 88 SOUTH BRIDGE ROAD

SINGAPORE 058716

INVOICE No : TI 189169

PB No : 188157

Date : 04-July-2018

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : *SJQ 9588D*

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 3,500.00
BEFORE GST		3,500.00
7% GST		245.00
TOTAL		\$ 3,745.00

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature

Sharon

From: LTA <LTA-VTL@lta.gov.sg>
Sent: Saturday, 24 February, 2018 12:23 PM
To: mg3solution@gmail.com
Subject: Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-180224-000519



Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-180224-000519

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 24 Feb 2018 was successful and the Receipt No. is ITNET-00000-180224-000519.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
-------------	-------------	-------------	---------------

SKN1918S	23 Feb 2018	23:00:00	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
----------	-------------	----------	--

3. Please contact our customer service officers at tel : 1800-CALL LTA (1800-2255 582) should you require further assistance.
4. Please do not reply to this auto-generated e-mail. If you have any feedback, please go to www.lta.gov.sg/feedback. You can also visit www.onemotoring.com.sg for more information.
5. Thank you.

If you are not the intended recipient of this communication, please delete it.

As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 6 July 2018 2:00 PM
To: 'Charandeep Singh'
Cc: Admin A
Subject: RE: [EXT] RE: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Ab3) on 23.02.2018

Without Prejudice

Hi,

We refer to the above matter.

Case has been settled at **\$4,172.45(all-in)** with Third Party repairer. The breakdown of settlement is as follows: -

1. Cost of Repair (w/GST)	\$ 3,745.00
2. Loss of Use (7days x \$60.00)	\$ 420.00
3. LTA? GIA Search Fee	\$ 7.45
TOTAL	<u>\$ 4,172.45</u>

We will proceed to close file and submit all the relevant documents to your good office(via email) soonest.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

Sent: Monday, 2 July 2018 9:02 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Ab3) on 23.02.2018

Dear Hsiao Tong,

Please proceed to offer S\$4,232.45 to MG Solution P/L.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 30 June, 2018 9:02 AM
To: Charandeep Singh
Cc: Admin A
Subject: RE: [EXT] RE: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

Without Prejudice

Hi Charan,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **MG SOLUTION PTE LTD** at **\$4,232.45(all-in)**. The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 3,745.00
2. Loss of Use (8days x \$60.00)	\$ 480.00
3. LTA? GIA Search Fee	\$ 7.45
TOTAL	<u>\$ 4,232.45</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [mailto:charandeep.singh@directasia.com]
Sent: Tuesday, 5 June 2018 2:58 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

Dear Hsiao Tong,

Please proceed with the direct settlement of third party claim.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, 2 June, 2018 1:36 PM

To: Charandeep Singh

Cc: Admin A

Subject: [EXT] RE: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

Hi Charan,

Further to our below email.

Kindly advise if we may proceed Direct Settlement with third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)

Sent: Saturday, 5 May 2018 9:27 AM

To: Charandeep Singh (charandeep.singh@directasia.com) <charandeep.singh@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise if we may proceed Direct Settlement with third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

Sent: Wednesday, 14 March 2018 7:03 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Subject: Our ref 75427 - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Apb3) on 23.02.2018

Dear Shu Pei,

Liability against our insured.

Please advise repair cost.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Shu Pei (LKKAUTO) [mailto:shupe@lkkauto.com]

Sent: Monday, March 12, 2018 11:51 AM

To: Claim <claim@directasia.com>; Motor Claims <motorclaims@directasia.com>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: [EXT] RE: Direct Settlement - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Ab3) on 23.02.2018

WITHOUT PREJUDICE REMINDER

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)

Sent: Wednesday, 28 February 2018 6:35 PM

To: claim@directasia.com; motorclaims@directasia.com

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKN1918S (OI :DAI - TBA) AND SJQ9588D (TP : LKK REF - CC6/DAI18003855/Ab3) on 23.02.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SJQ 9588D at M/s MG Solution Pte Ltd and the repairer would like to do direct settlement with Direct Asia Insurance.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimate is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL		Ref : CC6/DAI18003855/Abp3q2		
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date : 10-07-2018		
		Code : DAI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKN 1918S	Veh. Inspected	SJQ 9588D	
Policy No.		Coverage (\$)	0.00	
Claim No.	75427	Excess (\$)	0.00	
Assign From		Assign Date	27/02/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA VIOS	c.c	1497	
Engine No.	HIDDEN	Year of Reg.	2006	
Chassis No.	MR053HY4204208673	Colour	WHITE	
Odometer	167775	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/55 R15	SILVERSTONE	6 mm	
L/H Front Tyre	195/55 R15	SILVERSTONE	6 mm	
R/H Rear Tyre	195/55 R15	SILVERSTONE	6 mm	
L/H Rear Tyre	195/55 R15	SILVERSTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	23/02/2018	Inspection Date	27/02/2018	
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJQ 9588D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	BOOTLID	DENTED	645.00	590.00
1	BOOT LID LOGO	NECESSARY	69.00	35.00
1	BOOT LID EMBLEM 'VIOS'	NECESSARY	60.00	45.00
1	BOOT LID EMBLEM '1.5'	NECESSARY	60.00	38.00
1	BOOT LID EMBLEM 'E'	NECESSARY	46.50	39.00
1	BOOT LID EMBLEM 'WT-I'	NECESSARY	60.00	35.00
1	BOOT LID TOP LOCK	DAMAGED	135.00	135.00
1	BOOT LID WEATHER STRIP	CUT	213.00	213.00
1	REAR BUMPER	DEFORMED	536.00	329.10
2	REAR BUMPER SIDE RETAINER (FRONT) @\$115.00	NECESSARY	230.00	78.00
2	REAR BUMPER SIDE RETAINER (REAR) @\$65.00	NECESSARY	130.00	58.00
2	TAIL LAMP @\$534.00	CRACKED	1,068.00	570.00
2	TAIL LAMP INNER SEAL @\$55.30	NECESSARY	110.60	40.00
2	TAIL LAMP PANEL @\$268.00	TO REPAIR SEE LABOUR	536.00	-
1	REAR END PANEL	DENTED	712.00	666.00
1	REAR END PANEL TOP GARNISH	DEFORMED	135.00	135.00
1	REAR EXHAUST PIPE	NOT NECESSARY	625.00	-
	LESS 25% DISCOUNT		-1,342.78	-751.53
			4,028.32	2,254.57
<u>SPECIAL NETT ITEMS</u>				
1	REAR NUMBER PLATE (SN)	NOT NECESSARY	50.00	-
1	BOOT LID SEALANT (SN)	NOT NECESSARY	80.00	-
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	20.00	20.00
1	REAR END PANEL INSULATION SEAL (SN)	NECESSARY	100.00	60.00
1	SET REAR END PANEL TOP GARNISH CLIPS (SN)	NECESSARY	20.00	10.00
1	REVERSE SENSOR (SN)	DAMAGED	220.00	200.00
			490.00	290.00

Report Ref No. CC6/DAI18003855/Apb3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO PANEL BEAT ,WELD,CUT ,KNOCK ,GRAZE ,ADJUST ,REPLACE NEW PARTS ,INCLUSIVE OF THE REPAIR OF TAIL LAMP PANEL.		1,400.00	850.00
	TO PUTTY ,SPRAY PAINT ,POLISH ,WAX ADJACENT PANELS.		1,200.00	850.00
	TO SPRAY TUFF COAT AND RUST PROOF ADJACENT PANELS.		250.00	40.00
	WIRING /BULB CHECKING.		120.00	30.00
	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING .		120.00	50.00
	REMOVE AND REFIX REAR EXHAUST .	NOT NECESSARY	350.00	-
	TRANSFER BOOT LID MECHANISM .		150.00	60.00
			3,590.00	1,880.00
	GRAND TOTAL		8,108.32	4,424.57
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,500.00

Report Ref No. CC6/DAI18003855/Apb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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