

## Vivian Lau (LKKAuto)

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**From:** Vivian Lau (LKKAuto)  
**Sent:** Tuesday, 9 April, 2019 2:46 PM  
**To:** Khoo, Kay-Eng  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** RE: Our Ref: 1620555429SG003; Your Ref: TBA

Dear Mr Khoo,

We refer to the email below.

Be informed that till date TP's repairer had finalised with our surveyor since 04/05/2018 after inspection .

TP's repairer did not submit the LOD until now. In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khoo, Kay-Eng [mailto:Kay-Eng.Khoo@aig.com]  
**Sent:** Tuesday, 9 April, 2019 2:34 PM  
**To:** Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: Our Ref: 1620555429SG003; Your Ref: TBA

Dear LKK Auto Consultants,

Reference to email below, please advise status of matter.

**Khoo Kay Eng**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026

[kay-eng.khoo@aig.com](mailto:kay-eng.khoo@aig.com) | [www.aig.sg](http://www.aig.sg)



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**From:** Khoo, Kay-Eng  
**Sent:** Saturday, March 16, 2019 11:59 AM  
**To:** Vivian Lau (LKKAuto); 'Hsiao Tong (LKKAuto)'  
**Subject:** Our Ref: 1620555429SG003; Your Ref: TBA

Dear Vivian/HsiaoTong,

[Accident Involving SLT2362U and SLM3744G on 21 February 2018](#)

Reference to the above case in Merimen, please advise current status of matter.

**Khoo Kay Eng**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026

[kay-eng.khoo@aig.com](mailto:kay-eng.khoo@aig.com) | [www.aig.sg](http://www.aig.sg)



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