

## **Vivian Lau (LKKAuto)**

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**From:** Vivian Lau (LKKAuto)  
**Sent:** Monday, 5 March, 2018 12:03 PM  
**To:** 'insurance@lioncityrentals.com.sg'  
**Cc:** Joy Irene (LKKAuto); Hsiao Tong (LKKAuto); 'Khoo, Kay-Eng'  
**Subject:** ACCIDENT INVOLVING SLM 3744G AND SLT 2362U ON 21/02/2018 (15:40 Hrs)  
ALONG YISHUN AVE 8 TWDS YISHUN AVE 1

Our Ref: CC6/LCR18003848/Awb3

05 March 2018

Dear Sirs,

### **ACCIDENT INVOLVING SLM 3744G AND SLT 2362U ON 21/02/2018 (15:40 Hrs) ALONG YISHUN AVE 8 TWDS YISHUN AVE 1**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Yours faithfully,

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

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